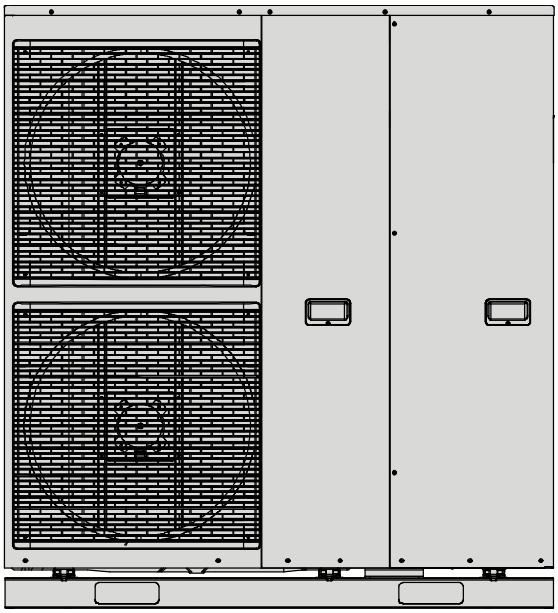
Order No: PAPAMY1803051CE

Service Manual

Air-to-Water Heatpump



Mono Bloc Unit
WH-MXC09H3E8
WH-MXC12H9E8
WH-MXC16H9E8

Destination
Europe
Turkey

⚠ WARNING

This service information is designed for experienced repair technicians only and is not designed for use by the general public.
It does not contain warnings or cautions to advise non-technical individuals of potential dangers in attempting to service a product.
Products powered by electricity should be serviced or repaired only by experienced professional technicians. Any attempt to service or repair the products dealt with in this service information by anyone else could result in serious injury or death.

⚠ PRECAUTION OF LOW TEMPERATURE

In order to avoid frostbite, be assured of no refrigerant leakage during the installation or repairing of refrigerant circuit.

Panasonic®

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1. Safety Precautions

- Read the following “SAFETY PRECAUTIONS” carefully before installation of (Mono bloc) Air-to-Water Heatpump system (hereafter referred to as “Mono bloc unit”).
- Electrical works and water installation works must be done by licensed electrician and licensed water system installer respectively. Be sure to use the correct rating and main circuit for the model to be installed.
- The caution items stated here must be followed because these important contents are related to safety. The meaning of each indication used is as below.
  Incorrect installation due to ignorance or negligence of the instructions will cause harm or damage, and the seriousness is classified by the following indications.

⚠ **WARNING**	This indication shows the possibility of causing death or serious injury.
⚠ **CAUTION**	This indication shows the possibility of causing injury or damage to properties only.

The items to be followed are classified by the symbols:

⃠	Symbol with white background denotes item that is PROHIBITED from doing.
❗ ⏚	Symbol with dark background denotes item that must be carried out.

- Carry out test run to confirm that no abnormality occurs after the installation. Then, explain to user the operation, care and maintenance as stated in instructions. Please remind the customer to keep the operating instructions for future reference.
- If there is any doubt about the installation procedure or operation, always contact the authorized dealer for advice and information.

	⚠ **WARNING**	
1.	Do not install Mono bloc unit near handrail of veranda. When installing Mono bloc unit at veranda of high rise building, child may climb up to Mono bloc unit and cross over the handrail and causing accident.	⃠
2.	Do not use unspecified cord, modified cord, join cord or extension cord for power supply cord. Do not share the single outlet with other electrical appliances. Poor contact, poor insulation or over current will cause electrical shock or fire.	⃠
3.	Do not tie up the power supply cord into a bundle by band. Abnormal temperature rise on power supply cord may happen.	⃠
4.	Do not insert your fingers or other objects into the unit, high speed rotating fan may cause injury.	⃠
5.	Do not sit or step on the unit, you may fall down accidentally.	⃠
6.	Keep plastic bag (packaging material) away from small children, it may cause suffocation.	⃠
7.	Do not use pipe wrench to install refrigerant pipe. It might deform the piping and cause the unit to malfunction.	⃠
8.	Do not purchase unauthorized electrical parts for installation, service, maintenance and etc.. They might cause electrical shock or fire.	⃠
9.	This unit is a multi supply appliances. All circuits must be disconnected before accessing to the unit terminals.	⃠
10.	Do not modify the wiring of Mono bloc unit for installation of other components (i.e. heater, etc). Overloaded wiring or wire connection points may cause electrical shock or fire.	⃠
11.	Do not add or replace refrigerant other than specified type. It may cause product damage, burst and injury etc.	⃠
12.	For electrical work, follow the local national wiring standard, regulation and this installation instruction. An independent circuit and single outlet must be used. If electrical circuit capacity is not enough or defect found in electrical work, it will cause electrical shock or fire.	❗
13.	For water circuit installation work, follow to relevant European and national regulations (including EN61770) and local plumbing and building regulation codes.	❗
14.	Must engage an authorized dealer or specialist for installation. If installation is defective, it will cause water leakage, electrical shock or fire.	❗
15.	Install according to this installation instructions strictly. If installation is defective, it will cause water leakage, electrical shock or fire.	❗
16.	Only use the supplied or specified installation parts. Else, it may causes Mono bloc unit vibrate, fall, water leakage, electrical shock or fire.	❗
17.	Install at a flat, strong and firm location which is able to withstand the Mono bloc unit’s weight. If the location is slanting, or strength is not enough the set will fall and cause injury.	❗
18.	This equipment is strongly recommended to be installed with Residual Current Device (RCD) on-site according to the respective national wiring rules or country-specific safety measures in terms of residual current.	❗
19.	The unit is only for use in a closed water system. Utilization in an open water system may lead to excessive corrosion of the water piping and risk of incubating bacteria colonies, particularly Legionella, in water.	❗
20.	If there is any doubt about the installation procedure or operation, always contact the authorized dealer for advice and information.	❗
21.	Select a location where in case of water leakage, the leakage will not cause damage to other properties.	❗

	⚠ WARNING	
22.	When installing electrical equipment at wooden building of metal lath or wire lath, in accordance with electrical facility standard, no electrical contact between equipment and building is allowed. Insulator must be installed in between.	❗
23.	This installation may be subjected to building regulation approval applicable to respective country that may require to notify the local authority before installation.	❗
24.	Any work carried out on the Mono bloc unit after removing the front panel which is secured by screws, must be carried out under the supervision of authorized dealer and licensed installation contractor.	❗
25.	This unit must be properly earthed, the electrical earth must not be connected to a gas pipe, water pipe, the earth of a lightning rod or a telephone. Otherwise there is a danger of electrical shock in the event of an insulation breakdown or electrical earth fault in the Mono bloc unit.	❗

	⚠ CAUTION	
1.	Do not install the Mono bloc unit in areas where there is a risk of flammable gas leakage. There is a risk of fire if flammable gas accumulates near or around the Mono bloc unit.	⃠
2.	Do not release refrigerant during piping work for installation, re-installation and during repairing a refrigeration parts. Take care of the liquid refrigerant, it may cause frostbite.	⃠
3.	Make sure the power supply cord does not contact with hot part (i.e. water piping). High temperature may cause insulator of power supply cord damage hence electrical shock or fire.	⃠
4.	Do not touch the sharp aluminium fin, sharp parts may cause injury.	⃠
5.	Do not apply excessive force to water pipes that may damage the pipes. If water leakage occurs, it will cause flooding and damage to other properties.	⃠
6.	Carry out drainage piping as mentioned in installation instructions. If drainage is not perfect, water leakage may happen and may cause damage to properties of the user.	❗
7.	The piping installation work must be flushed before the Mono bloc unit is connected to remove contaminants. Contaminants may damage the Mono bloc unit components.	❗
8.	Select an installation location where it is accessible for maintenance.	
9.	Power supply connection to Mono bloc unit. • Power supply point should be in easily accessible place for power disconnection in case of emergency. • Must follow local national wiring standard, regulation and this installation instruction. • Strongly recommended to make permanent connection to a circuit breaker. It must be a double pole switch with a minimum 3.0 mm gap. - Power Supply 1: Use approved 20A 4-poles circuit breaker with a minimum contact gap of 3.0mm. - Power Supply 2: Use approved 15/16A 2-poles circuit breaker with a minimum contact gap of 3.0mm. (Only applicable for WH-MXC09H3E8) or Use approved 20A 4-poles circuit breaker with a minimum contact gap of 3.0mm. (Only applicable for WH-MXC12H9E8, WH-MXC16H9E8)	❗
10.	Ensure the correct polarity is maintained throughout all wiring. Otherwise, it will cause electrical shock or fire.	❗
11.	After installation, the installer is obliged to verify correct operation of the Mono bloc unit. Check the connection point for water leakage during test run. If leakage occurs, it will cause damage to other properties.	❗
12.	Installation work. Four or more people are required to carry out the installation work. The weight of Mono bloc unit might cause injury if carried by less than four people.	❗

2. Specifications

2.1 WH-MXC09H3E8

Item		Unit	Refrigerant System		
Performance Test Condition			EN 14511		
POS (EAN)			5025232874354		
Cooling Capacity		Condition (Ambient/Water)	A35W7		
		kW	7.00		
		BTU/h	23900		
		kcal/h	6020		
Cooling EER		W/W	3.17		
		kcal/h	2.72		
Heating Capacity		Condition (Ambient/Water)	A7W35	A2W35	
		kW	9.00	9.00	
		BTU/h	30700	30700	
		kcal/h	7740	7740	
Heating COP		W/W	4.84	3.59	
		kcal/h	4.16	3.08	
Heating ErP	Low temperature Application (W35)		Warmer	Average	Colder
	Application	Climate			
	Pdesign	kW	9.0	9.0	11.0
	Tbivalent / TOL	°C	2 / 2	-10 / -10	-15 / -22
	SCOP / ns	(W/W) / %	5.95 / 235	4.59 / 181	4.08 / 160
	Annual Consumption	kWh	2020	4049	6651
	Class		A++	A++	A++
	Medium temperature Application (W55)		Warmer	Average	Colder
	Application	Climate			
	Pdesign	kW	9.0	9.0	11.0
	Tbivalent / TOL	°C	2 / 2	-10 / -10	-15 / -22
	SCOP / ns	(W/W) / %	4.02 / 158	3.32 / 130	3.20 / 125
	Annual Consumption	kWh	2991	5596	8468
	Class		A++	A++	A++
Air Flow		m³/min (ft³/min)	Cooling: 89.5 (3160) Heating: 76.8 (2710)		
Refrigerant Control Device			Expansion Valve		
Refrigerant Oil		cm³	FV50S (1200)		
Refrigerant (R410A)		kg (oz)	2.30 (81.2)		
F-GAS	GWP		2088		
	CO2eq (ton) (Precharged / Maximum)		4.802 / -		
Compressor	Type		Hermetic Motor		
	Motor Type		Brushless (4-poles)		
	Rated Output	kW	4.50		

Item		Unit	Refrigerant System
Fan	Type		Propeller Fan
	Material		PP
	Motor Type		DC (8-poles)
	Output Power	W	60
	Fan Speed	rpm	Cooling: 550 (Top), 590 (Bottom) Heating: 490 (Top), 530 (Bottom)
Heat Exchanger	Fin Material		Aluminium (Pre Coat)
	Fin Type		Corrugated Fin
	Row x Stage x FPI		2 x 51 x 19
	Size (W x H X L)	mm	903.7 x 1295.4 x 38.1

Item		Unit	Mono bloc Unit		
Dimension	Height	mm (inch)	1410 (55-1/2)		
	Width	mm (inch)	1283 (50-1/2)		
	Depth	mm (inch)	320 (12-19/32)		
Net Weight		kg (lbs)	151 (333)		
Noise Level		Condition (Ambient/Water)	A35W7	A7W35	A2W35
		dB(A)	Cooling: 49	Heating: 51	-
		Power level dB	Cooling: 67	Heating: 68	-
Power Source (Phase, Voltage, Cycle)		Ø	Three		
		V	400		
		Hz	50		
Input Power		Condition (Ambient/Water)	A35W7	A7W35	A2W35
		kW	Cooling: 2.21	Heating: 1.86	Heating: 2.51
Maximum Input Power for Heatpump System		kW	6.96k		
Power Supply 1 : Phase (Ø) / Max. Current (A) / Max. Input Power (W)			3Ø / 14.7 / 9.96k		
Power Supply 2 : Phase (Ø) / Max. Current (A) / Max. Input Power (W)			1Ø / 13.0 / 3.00k		
Power Supply 3 : Phase (Ø) / Max. Current (A) / Max. Input Power (W)			- / - / -		
Starting current		A	3.5		
Running Current		Condition (Ambient/Water)	A35W7	A7W35	A2W35
		A	Cooling: 3.5	Heating: 3.0	Heating: 3.9
Maximum Current for Heatpump System		A	10.4		
Power Factor Power factor means total figure of compressor and outdoor fan motor.		Condition (Ambient/Water)	A35W7	A7W35	A2W35
		%	Cooling: 91	Heating: 91	Heating: 93
Power Cord	Number of core		-		
	Length	m (ft)	-		
Thermostat			Electronic Control		
Protection Device			Electronic Control		

Item		Unit	Water System
Performance Test Condition			EN14511
POS (EAN)			5025232874354
Operation Range	Outdoor Ambient	°C (min. / max.)	Cooling: 16 / 43 Heating: -20 / 35
	Water Outlet	°C (min. / max.)	Cooling: 5 / 20 Heating : 20 / 55 (Below Ambient -15°C) 20 / 60 (Above Ambient -10°C)
Internal Pressure Differential		kPa	Cooling: 20 Heating: 30
Water Pipe Diameter	Inlet	inch	1-1/4
	Outlet	inch	1-1/4
Water Drain Hose Inner Diameter		mm (inch)	15.00 (19/32)
Pump	Motor Type		DC Motor
	Input Power	W	74
Hot Water Coil	Type		Brazed Plate
	No. of Plates		36
	Size (H x W x L)	mm	65 x 120 x 376
	Water Flow Rate	l/min (m^3/h)	Cooling: 20.1 (1.2) Heating: 25.8 (1.5)
Pressure Relief Valve Water Circuit		kPa	Open: 300, Close: 266 and below
Flow Switch	Type		Electronic Sensor
Protection Device		A	Residual Current Circuit Breaker (25)
Expansion Vessel	Volume	l	10
	MWP	bar	3
Capacity of Integrated Electric Heater		kW / °C	3.00

Note:

- Cooling capacities are based on outdoor air temperature of 35°C Dry Bulb with controlled indoor water inlet temperature of 12°C and water outlet temperature of 7°C.
- Heating capacities are based on outdoor air temperature of 7°C Dry Bulb (44.6°F Dry Bulb), 6°C Wet Bulb (42.8°F Wet Bulb) with controlled indoor water inlet temperature of 30°C and water outlet temperature of 35°C.
- Specification are subjected to change without prior notice for further improvement.
- Flow rate indicated are based on nominal capacity adjustment of leaving water temperature (LWT) 35°C and =5°C

2.2 WH-MXC12H9E8

Item		Unit	Refrigerant System		
Performance Test Condition			EN 14511		
POS (EAN)			5025232874361		
Cooling Capacity		Condition (Ambient/Water)	A35W7		
		kW	10.00		
		BTU/h	34100		
		kcal/h	8600		
Cooling EER		W/W	2.81		
		kcal/h	2.42		
Heating Capacity		Condition (Ambient/Water)	A7W35	A2W35	
		kW	12.00	12.00	
		BTU/h	41000	41000	
		kcal/h	10320	10320	
Heating COP		W/W	4.74	3.44	
		kcal/h	4.08	2.96	
Heating ErP	Low temperature Application (W35)		Warmer	Average	Colder
	Application	Climate			
	Pdesign	kW	12.0	12.0	14.0
	Tbivalent / TOL	°C	2 / 2	-10 / -10	-15 / -22
	SCOP / ns	(W/W) / %	5.86 / 231	4.32 / 170	4.08 / 160
	Annual Consumption	kWh	2738	5745	8460
	Class		A++	A++	A++
	Medium temperature Application (W55)		Warmer	Average	Colder
	Application	Climate			
	Pdesign	kW	12.0	12.0	13.0
	Tbivalent / TOL	°C	2 / 2	-10 / -10	-15 / -22
	SCOP / ns	(W/W) / %	4.02 / 158	3.32 / 130	3.20 / 125
	Annual Consumption	kWh	3990	7466	10012
	Class		A++	A++	A++
Air Flow		m³/min (ft³/min)	Cooling: 93.3 (3290) Heating: 80.0 (2830)		
Refrigerant Control Device			Expansion Valve		
Refrigerant Oil		cm³	FV50S (1200)		
Refrigerant (R410A)		kg (oz)	2.30 (81.2)		
F-GAS	GWP		2088		
	CO2eq (ton) (Precharged / Maximum)		4.802 / -		
Compressor	Type		Hermetic Motor		
	Motor Type		Brushless (4-poles)		
	Rated Output	kW	4.50		

Item		Unit	Refrigerant System
Fan	Type		Propeller Fan
	Material		PP
	Motor Type		DC (8-poles)
	Output Power	W	60
	Fan Speed	rpm	Cooling: 600 (Top), 640 (Bottom) Heating: 520 (Top), 560 (Bottom)
Heat Exchanger	Fin Material		Aluminium (Pre Coat)
	Fin Type		Corrugated Fin
	Row x Stage x FPI		2 x 51 x 19
	Size (W x H X L)	mm	903.7 x 1295.4 x 38.1

Item		Unit	Mono bloc Unit		
Dimension	Height	mm (inch)	1410 (55-1/2)		
	Width	mm (inch)	1283 (50-1/2)		
	Depth	mm (inch)	320 (12-19/32)		
Net Weight		kg (lbs)	151 (333)		
Noise Level		Condition (Ambient/Water)	A35W7	A7W35	A2W35
		dB(A)	Cooling: 50	Heating: 52	-
		Power level dB	Cooling: 68	Heating: 69	-
Power Source (Phase, Voltage, Cycle)		Ø	Three		
		V	400		
		Hz	50		
Input Power		Condition (Ambient/Water)	A35W7	A7W35	A2W35
		kW	Cooling: 3.56	Heating: 2.53	Heating: 3.49
Maximum Input Power for Heatpump System		kW	7.96k		
Power Supply 1 : Phase (Ø) / Max. Current (A) / Max. Input Power (W)			3Ø / 11.9 / 7.96k		
Power Supply 2 : Phase (Ø) / Max. Current (A) / Max. Input Power (W)			3Ø / 13.0 / 9.00k		
Power Supply 3 : Phase (Ø) / Max. Current (A) / Max. Input Power (W)			- / - / -		
Starting current		A	5.3		
Running Current		Condition (Ambient/Water)	A35W7	A7W35	A2W35
		A	Cooling: 5.3	Heating: 4.0	Heating: 5.3
Maximum Current for Heatpump System		A	11.9		
Power Factor Power factor means total figure of compressor and outdoor fan motor.		Condition (Ambient/Water)	A35W7	A7W35	A2W35
		%	Cooling: 97	Heating: 92	Heating: 95
Power Cord	Number of core		-		
	Length	m (ft)	-		
Thermostat			Electronic Control		
Protection Device			Electronic Control		

Item		Unit	Water System
Performance Test Condition			EN14511
POS (EAN)			5025232874361
Operation Range	Outdoor Ambient	°C (min. / max.)	Cooling: 16 / 43 Heating: -20 / 35
	Water Outlet	°C (min. / max.)	Cooling: 5 / 20 Heating : 20 / 55 (Below Ambient -15°C) 20 / 60 (Above Ambient -10°C)
Internal Pressure Differential		kPa	Cooling: 36 Heating: 50
Water Pipe Diameter	Inlet	inch	1-1/4
	Outlet	inch	1-1/4
Water Drain Hose Inner Diameter		mm (inch)	15.00 (19/32)
Pump	Motor Type		DC Motor
	Input Power	W	79
Hot Water Coil	Type		Brazed Plate
	No. of Plates		36
	Size (H x W x L)	mm	65 x 120 x 376
	Water Flow Rate	l/min (m³/h)	Cooling: 28.7 (1.7) Heating: 34.4 (2.1)
Pressure Relief Valve Water Circuit		kPa	Open: 300, Close: 266 and below
Flow Switch	Type		Electronic Sensor
Protection Device		A	Residual Current Circuit Breaker (25)
Expansion Vessel	Volume	l	10
	MWP	bar	3
Capacity of Integrated Electric Heater		kW / °C	9.00

Note:

- Cooling capacities are based on outdoor air temperature of 35°C Dry Bulb with controlled indoor water inlet temperature of 12°C and water outlet temperature of 7°C.
- Heating capacities are based on outdoor air temperature of 7°C Dry Bulb (44.6°F Dry Bulb), 6°C Wet Bulb (42.8°F Wet Bulb) with controlled indoor water inlet temperature of 30°C and water outlet temperature of 35°C.
- Specification are subjected to change without prior notice for further improvement.
- Flow rate indicated are based on nominal capacity adjustment of leaving water temperature (LWT) 35°C and =5°C

2.3 WH-MXC16H9E8

Item		Unit	Refrigerant System		
Performance Test Condition			EN 14511		
POS (EAN)			5025232874385		
Cooling Capacity		Condition (Ambient/Water)	A35W7		
		kW	12.20		
		BTU/h	41600		
		kcal/h	10490		
Cooling EER		W/W	2.56		
		kcal/h	2.20		
Heating Capacity		Condition (Ambient/Water)	A7W35	A2W35	
		kW	16.00	16.00	
		BTU/h	54600	54600	
		kcal/h	13760	13760	
Heating COP		W/W	4.28	3.10	
		kcal/h	3.68	2.67	
Heating ErP	Low temperature Application (W35)		Warmer	Average	Colder
	Application	Climate			
	Pdesign	kW	16.0	16.0	19.0
	Tbivalent / TOL	°C	2 / 2	-10 / -10	-15 / -22
	SCOP / ns	(W/W) / %	5.86 / 231	4.08 / 160	3.83 / 150
	Annual Consumption	kWh	3650	8107	12233
	Class		A++	A++	A++
	Medium temperature Application (W55)		Warmer	Average	Colder
	Application	Climate			
	Pdesign	kW	16.0	16.0	18.0
	Tbivalent / TOL	°C	2 / 2	-10 / -10	-15 / -22
	SCOP / ns	(W/W) / %	4.05 / 159	3.20 / 125	3.20 / 125
	Annual Consumption	kWh	5280	10330	13870
	Class		A++	A++	A++
Air Flow		m^3/min (ft^3/min)	Cooling: 109.4 (3860) Heating: 76.0 (2680)		
Refrigerant Control Device			Expansion Valve		
Refrigerant Oil		cm^3	FV50S (1600)		
Refrigerant (R410A)		kg (oz)	2.35 (83)		
F-GAS	GWP		2088		
	CO2eq (ton) (Precharged / Maximum)		4.907 / -		
Compressor	Type		Hermetic Motor		
	Motor Type		Brushless (4-poles)		
	Rated Output	kW	4.60		

Item		Unit	Refrigerant System
Fan	Type		Propeller Fan
	Material		PP
	Motor Type		DC (8-poles)
	Output Power	W	60
	Fan Speed	rpm	Cooling: 680 (Top), 720 (Bottom) Heating: 580 (Top), 620 (Bottom)
Heat Exchanger	Fin Material		Aluminium (Pre Coat)
	Fin Type		Corrugated Fin
	Row x Stage x FPI		2 x 51 x 19
	Size (W x H X L)	mm	898.8 x 1295.4 x 44

Item		Unit	Mono bloc Unit		
Dimension	Height	mm (inch)	1410 (55-1/2)		
	Width	mm (inch)	1283 (50-1/2)		
	Depth	mm (inch)	320 (12-19/32)		
Net Weight		kg (lbs)	164 (362)		
Noise Level		Condition (Ambient/Water)	A35W7	A7W35	A2W35
		dB(A)	Cooling: 54	Heating: 55	-
		Power level dB	Cooling: 71	Heating: 72	-
Power Source (Phase, Voltage, Cycle)		Ø	Three		
		V	400		
		Hz	50		
Input Power		Condition (Ambient/Water)	A35W7	A7W35	A2W35
		kW	Cooling: 4.76	Heating: 3.74	Heating: 5.16
Maximum Input Power for Heatpump System		kW	10.48k		
Power Supply 1 : Phase (Ø) / Max. Current (A) / Max. Input Power (W)			3Ø / 15.5 / 10.48k		
Power Supply 2 : Phase (Ø) / Max. Current (A) / Max. Input Power (W)			3Ø / 13.0 / 9.00k		
Power Supply 3 : Phase (Ø) / Max. Current (A) / Max. Input Power (W)			- / - / -		
Starting current		A	7.1		
Running Current		Condition (Ambient/Water)	A35W7	A7W35	A2W35
		A	Cooling: 7.1	Heating: 5.7	Heating: 7.9
Maximum Current for Heatpump System		A	15.5		
Power Factor Power factor means total figure of compressor and outdoor fan motor.		Condition (Ambient/Water)	A35W7	A7W35	A2W35
		%	Cooling: 98	Heating: 96	Heating: 95
Power Cord	Number of core		-		
	Length	m (ft)	-		
Thermostat			Electronic Control		
Protection Device			Electronic Control		

Item		Unit	Water System
Performance Test Condition			EN14511
POS (EAN)			5025232874385
Operation Range	Outdoor Ambient	°C (min. / max.)	Cooling: 16 / 43 Heating: -20 / 35
	Water Outlet	°C (min. / max.)	Cooling: 5 / 20 Heating : 20 / 55 (Below Ambient -15°C) 20 / 60 (Above Ambient -10°C)
Internal Pressure Differential		kPa	Cooling: 50 Heating: 84
Water Pipe Diameter	Inlet	inch	1-1/4
	Outlet	inch	1-1/4
Water Drain Hose Inner Diameter		mm (inch)	15.00 (19/32)
Pump	Motor Type		DC Motor
	Input Power	W	143
Hot Water Coil	Type		Brazed Plate
	No. of Plates		52
	Size (H x W x L)	mm	93 x 120 x 375
	Water Flow Rate	l/min (m^3/h)	Cooling: 35.0 (2.1) Heating: 45.9 (2.8)
Pressure Relief Valve Water Circuit		kPa	Open: 300, Close: 266 and below
Flow Switch	Type		Electronic Sensor
Protection Device		A	Residual Current Circuit Breaker (25)
Expansion Vessel	Volume	l	10
	MWP	bar	3
Capacity of Integrated Electric Heater		kW / °C	9.00

Note:

- Cooling capacities are based on outdoor air temperature of 35°C Dry Bulb with controlled indoor water inlet temperature of 12°C and water outlet temperature of 7°C.
- Heating capacities are based on outdoor air temperature of 7°C Dry Bulb (44.6°F Dry Bulb), 6°C Wet Bulb (42.8°F Wet Bulb) with controlled indoor water inlet temperature of 30°C and water outlet temperature of 35°C.
- Specification are subjected to change without prior notice for further improvement.
- Flow rate indicated are based on nominal capacity adjustment of leaving water temperature (LWT) 35°C and =5°C

3. Features

- **Inverter Technology**
  - Energy saving
- **High Efficiency**
- **Compact Design**
- **Environment Protection**
  - Non-ozone depletion substances refrigerant (R410A)
- **Easy to use control panel**
- **Weekly Timer setting**
- **Quality Improvement**
  - Random auto restart after power failure for safety restart operation
  - Gas leakage protection
  - Prevent compressor reverse cycle
  - Inner protector to protect compressor
- **Serviceability Improvement**
  - Breakdown Self Diagnosis function
  - System Status Check Buttons for servicing purpose
  - System Pumpdown Button for servicing purpose
  - Front maintenance design for outdoor unit
- **Operation Condition**

For H (series)	HEATING	*[1] COOLING
Water outlet temperature (°C) (Min. / Max.)	20 / 55 (Below Ambient -15°C) *[3] 20 / 60 (Above Ambient -10°C) *[3]	5 / 20
Outdoor ambient temperature (°C) (Min. / Max.)	-20 / 35	16 / 43

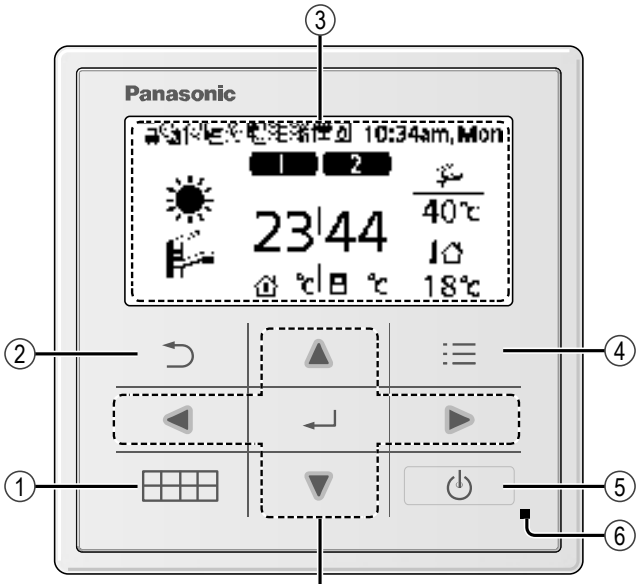
NOTICE : When the outdoor temperature is out of the above temperature range, the heating capacity will drop significantly and outdoor unit might stop for protection control.

4. Location of Controls and Components

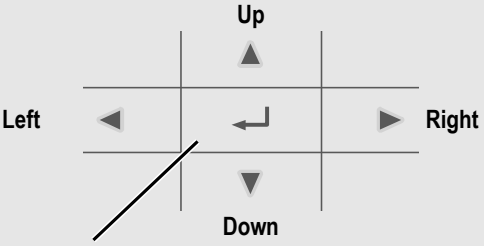
4.1 Indoor Unit

4.1.1 Remote Controller buttons and display

Buttons / Indicator	
①	**Quick Menu button** (For more details, refer to the separate Quick Menu Guide.)
②	**Back button** Returns to the previous screen
③	**LCD Display**
④	**Main Menu button** For function setup
⑤	**ON/OFF button** Starts/Stops operation
⑥	**Operation indicator** Illuminates during operation, blinks during alarm.

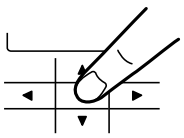


Cross key buttons
Selects an item.

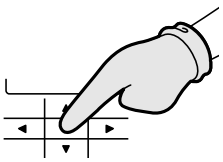


Enter button
Fixes the selected content.

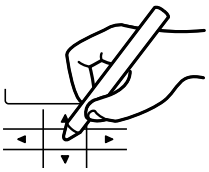
Press centre

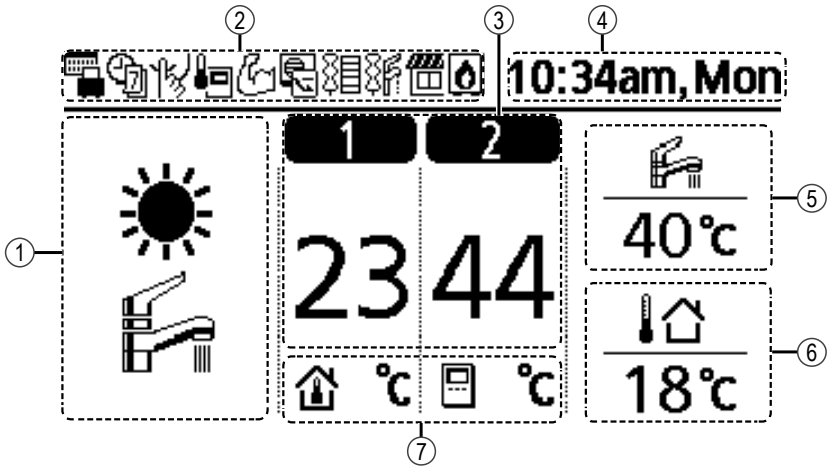


No glove



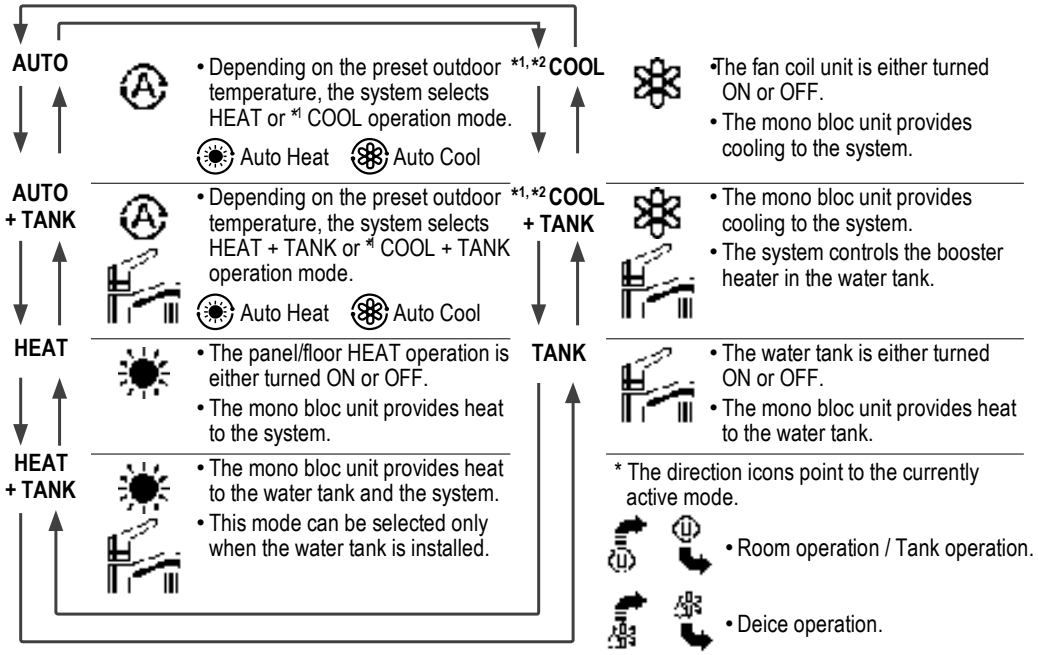
No pen





Display

① **Mode selection**



② **Operation icons**

The status of operation is displayed.
Icon will not display (under operation OFF screen) whenever operation is OFF except weekly timer.

- Holiday operation status
- Weekly Timer operation status
- Quiet operation status
- Zone:Room Thermostat →Internal sensor status
- Powerful operation status
- Demand Control or SG ready or SHP status
- Room Heater status
- Tank Heater status
- Solar status
- Bivalent status (Boiler)

*1 The system is locked to operate without COOL mode. It can be unlocked only by authorised installers or our authorised service partners.
*2 Only displayed when COOL mode is unlocked (This means when COOL mode is available).

③ **Temperature of each zone**

④ **Time and day**

⑤ **Water Tank temperature**

⑥ **Outdoor temperature**

⑦ **Sensor type/Set temperature type icons**

- Water Temperature →Compensation curve
- Water Temperature →Direct
- Pool only
- Room Thermostat →External
- Room Thermostat →Internal

4.1.2 Initialization

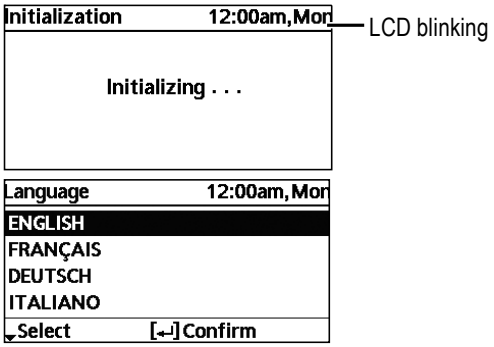
Before starting to install the various menu settings, please initiate the Remote Controller by selecting the language of operation and installing the date and time correctly.
It is recommended that the installer conducts the following initialization of the Remote Controller.

Selecting the language

Press ⏻ and wait while the display is initializing.

① **Scroll with ▼ and ▲ to select the language.**

② **Press ↵ to confirm the selection.**



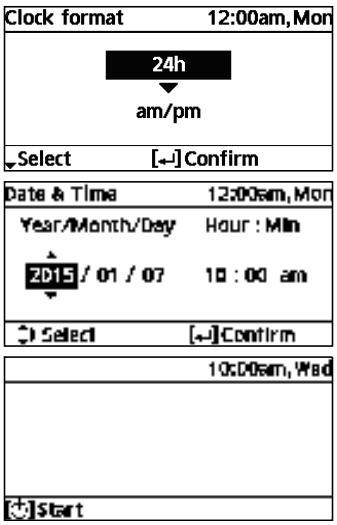
Setting the clock

① **Select with ▼ or ▲ how to display the time, either 24h or am/pm format (for example, 15:00 or 3 pm).**

② **Press ↵ to confirm the selection.**

③ **Use ▼ and ▲ to select year, month, day, hour and minutes. (Press ↵ to confirm the selection each time.)**

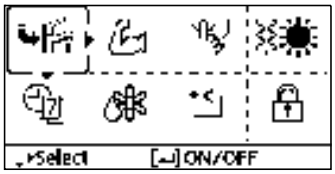
④ **Once the time is set, time and day will appear on the display even if the Remote Controller is turned OFF.**



4.1.3 Quick Menu

After the initial settings have been completed, you can select a quick menu from the following options and edit the setting.

① **Press ⊞ to display the quick menu.**



 Force DHW

 Powerful

 Quiet

 Force Heater

 Weekly Timer

 Force Defrost

 Error Reset

 R/C Lock

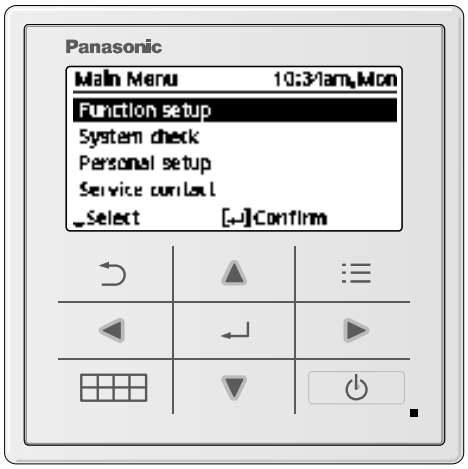
② **Use ▲ ▼ ◀ ▶ to select menu.**

③ **Press ↵ to turn on/off the select menu.**

4.1.4 Menus For user

Select menus and determine settings according to the system available in the household. All initial settings must be done by an authorised dealer or a specialist. It is recommended that all alterations of the initial settings are also done by an authorised dealer or a specialist.

- After initial installation, you may manually adjust the settings.
- The initial setting remains active until the user changes it.
- The Remote Controller can be used for multiple installations.
- Ensure the operation indicator is OFF before setting.
- The system may not work properly if set wrongly. Please consult an authorised dealer.



To display <Main Menu>:

To select menu:

To confirm the selected content:

Menu	Default Setting	Setting Options / Display
1 Function setup		
1.1 > Weekly timer		
Once the weekly timer is set up, User can edit from Quick Menu. To set up to 6 patterns of operation on a weekly basis. • Disabled if Heat-Cool SW is pressed or if Force Heater is on.	**Timer setup** Select day of the week and set the patterns needed (Time / Operation ON/OFF / Mode)	Weekly timer 10:34am,Mon Sun Mon Tue Wed Thu Fri Sat 1. 8:00am ON 40℃ 2. 12:00pm ON 24/28℃ 40℃ 3. 1:00pm ON 12/10℃ ◆▸Day ▾Pattern [↵]Edit
	Timer copy Select day of the week	

Menu	Default Setting	Setting Options / Display

1.2 > Holiday timer

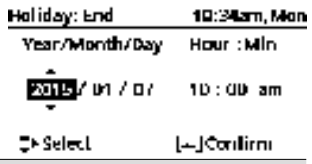
To save energy, a holiday period may be set to either turn OFF the system or lower the temperature during the period.

OFF

> ON

Holiday start and end.
Date and time

OFF or lowered temperature



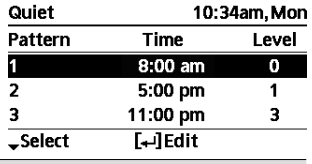
• Weekly timer setting may be temporarily disabled during Holiday timer setting but it will be restored once the Holiday timer is completed.

1.3 > Quiet timer

To operate quietly during the preset period.
6 patterns may be set.
Level 0 means the mode is off.

Time to start Quiet :
Date and time

Level of quietness:
0 ~ 3



1.4 > Room heater

To set the room heater ON or OFF.

OFF

1.5 > Tank heater

To set the tank heater ON or OFF.

OFF

• Available only if connected to the tank.

1.6 > Sterilization

To set the auto sterilization ON or OFF.

OFF

• Available only if connected to the tank.
• Do not use the system during sterilization in order to prevent scalding with hot water, or overheating of shower.
• Ask an authorised dealer to determine the level of sterilization function field settings according to the local laws and regulations.

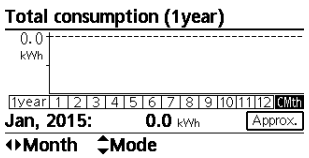
2 System check

2.1 > Energy monitor

Present or historical chart of energy consumption, generation or COP.

Present
Select and retrieve

Historical chart
Select and retrieve



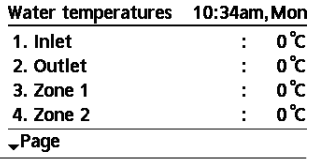
• COP= Coefficient of Performance.
• For historical chart, the period is selected from 1 day/1 week/1year.
• Energy consumption (kWh) of heating, *1 cooling, tank and total may be retrieved.
• The total power consumption is an estimated value based on AC 230 V and may differ from value measured by precise equipment.

2.2 > Water temperatures

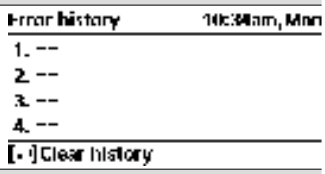
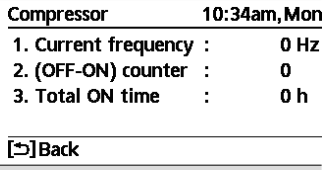
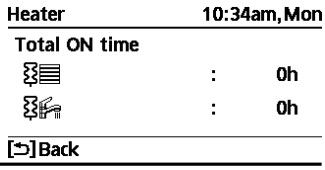
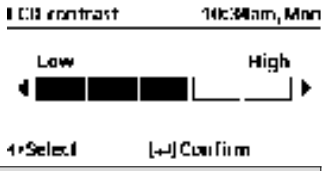
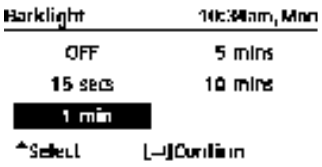
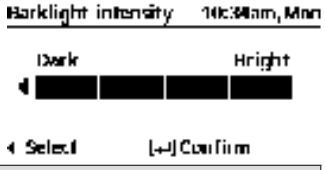
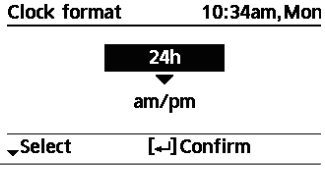
Shows all water temperatures in each area.

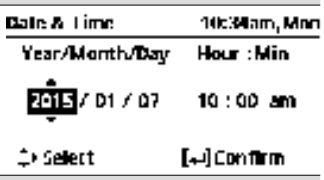
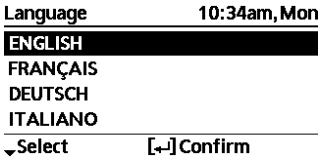
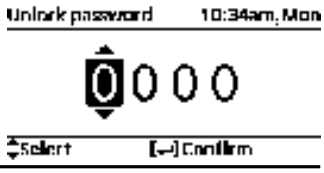
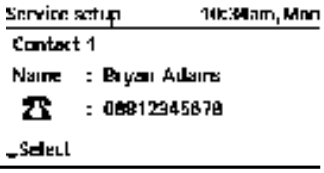
Actual water temperature of 8 items:
Inlet / Outlet / Zone 1 / Zone 2 / Tank / Buffer tank / Solar / Pool

Select and retrieve

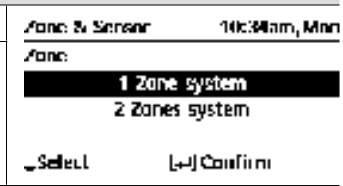
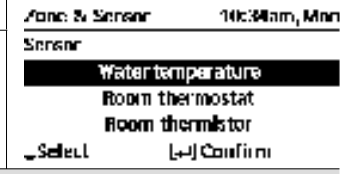
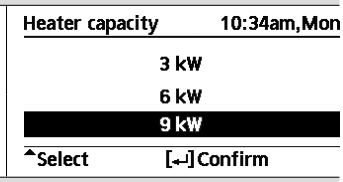
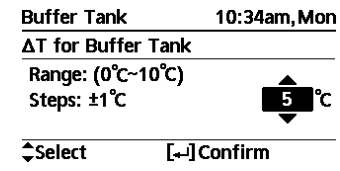


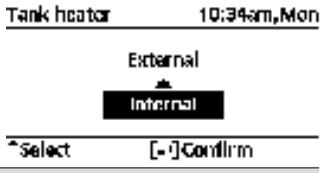
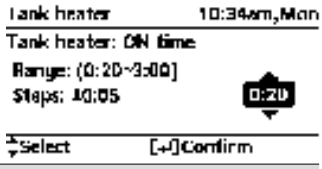
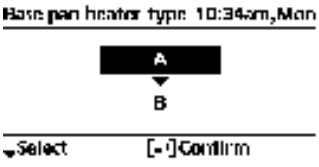
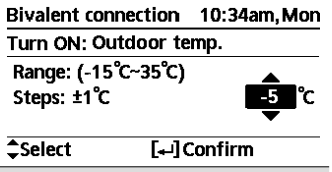
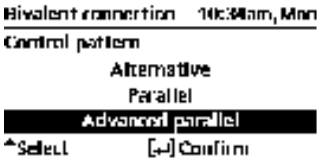
*1 The system is locked to operate without COOL mode. It can be unlocked only by authorised installers or our authorised service partners.
*2 Only displayed when COOL mode is unlocked (This means when COOL mode is available).

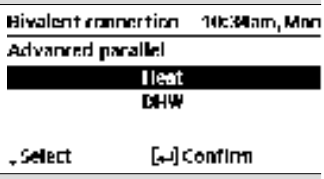
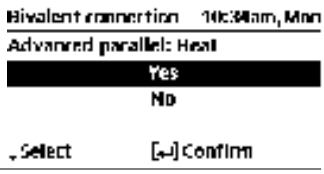
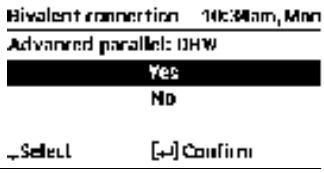
Menu	Default Setting	Setting Options / Display
2.3 > Error history		
• Refer to Troubleshooting for error codes. • The most recent error code is displayed at the top.	Select and retrieve	
2.4 > Compressor		
Shows the compressor performance.	Select and retrieve	
2.5 > Heater		
Total hours of ON time for Room heater/Tank heater.	Select and retrieve	
3 Personal setup		
3.1 > Touch sound		
Turns the operation sound ON/OFF.	ON	
3.2 > LCD contrast		
Sets the screen contrast.	3	
3.3 > Backlight		
Sets the duration of screen backlight.	1 min	
3.4 > Backlight intensity		
Sets screen backlight brightness.	4	
3.5 > Clock format		
Sets the type of clock display.	24h	

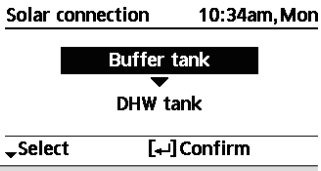
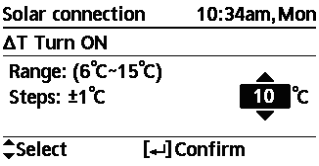
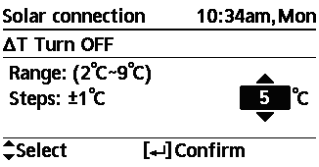
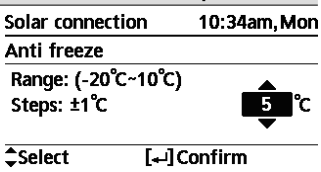
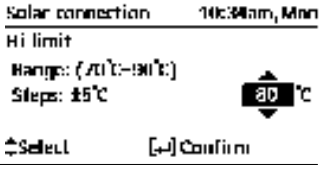
Menu	Default Setting	Setting Options / Display
3.6 > Date & Time		
Sets the present date and time.	Year / Month / Day / Hour / Min	
3.7 > Language		
Sets the display language for the top screen. • For Greek, please refer to the English version.	ENGLISH / FRANÇAIS / DEUTSCH / ITALIANO / ESPAÑOL / DANISH / SWEDISH / NORWEGIAN / POLISH / CZECH / NEDERLANDS / TÜRKÇE / SUOMI / MAGYAR / SLOVENŠČINA / HRVATSKI	
3.8 > Unlock password		
4 digit password for all the settings.	0000	
4 Service contact		
4.1 > Contact 1 / Contact 2		
Preset contact number for installer.	Select and retrieve	

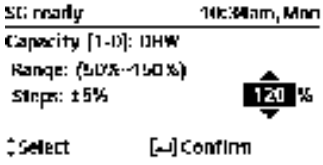
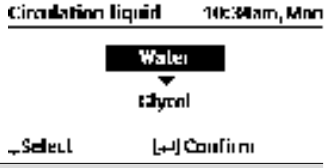
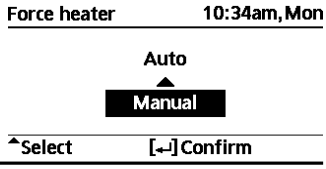
4.1.5 Menus For installer

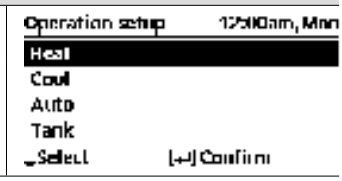
Menu	Default Setting	Setting Options / Display
5 Installer setup > System setup		
5.1 > Optional PCB connectivity		
To connect to the external PCB required for servicing.	No	
• If the external PCB is connected (optional), the system will have following additional functions: ① Buffer tank connection and control over its function and temperature. ② Control over 2 zones (including the swimming pool and the function to heat water in it). ③ Solar function (the solar thermal panels connected to either the DHW (Domestic Hot Water) Tank or the Buffer Tank. ④ External compressor switch. ⑤ External error signal. ⑥ SG ready control. ⑦ Demand control. ⑧ Heat-Cool SW		
5.2 > Zone & Sensor		
To select the sensors and to select either 1 zone or 2 zone system.	**Zone** • After selecting 1 or 2 zone system, proceed to the selection of room or swimming pool. • If the swimming pool is selected, the temperature must be selected for △T temperature between 2 °C ~10 °C.	
	Sensor * For room thermostat, there is a further selection of external or internal.	
5.3 > Heater capacity		
To reduce the heater power if unnecessary.* 3 kW / 6 kW / 9 kW * Options of kW vary depending on the model.	3 kW / 6 kW / 9 kW	
5.4 > Anti freezing		
To activate or deactivate the water freeze prevention when the system is OFF.	Yes	
5.5 > Tank connection		
To connect tank to the system.	No	
5.6 > Buffer tank connection		
To connect tank to the system and if selected YES, to set △T temperature. • The optional PCB connectivity must be selected YES to enable the function. • If the optional PCB connectivity is not selected, the function will not appear on the display.	No	
	> Yes	
	5 °C	Set △T for Buffer Tank 

Menu	Default Setting	Setting Options / Display
5.7 > Tank heater		
To select external or internal tank heater and if External is selected, set a timer for the heater to come on. * This option is available if Tank connection is selected (YES).	Internal	
	> External	
	0:20	Tank heater ON time set. 
5.8 > Base pan heater		
To select whether or not optional base pan heater is connected. * Type A - The base pan heater activates only during deice operation. * Type B - The base pan heater activates when outdoor ambient temperature is 5 °C or lower.	No	
	> Yes	
	A	Set base pan heater type*. 
5.9 > Alternative outdoor sensor		
To select an alternative outdoor sensor.	No	
5.10 > Bivalent connection		
To select a bivalent connection to allow an additional heat source such as a boiler to heat-up the buffer tank and domestic hot water tank when heatpump capacity is insufficient at low outdoor temperature. The bivalent feature can be set-up either in alternative mode (heatpump and boiler operate alternately), or in parallel mode (both heatpump and boiler operate simultaneously), or in advance parallel mode (heatpump operates and boiler turns on for buffer-tank and/or domestic hot water depending on the control pattern setting options).	No	
	> Yes	
	-5 °C	Set outdoor temperature for turn ON Bivalent connection. 
	Yes > After selecting the outdoor temperature	
	Control pattern Alternative / Parallel /Advanced parallel	
	• Select advanced parallel for bivalent use of the tanks.	

Menu	Default Setting	Setting Options / Display
	Control pattern > Advanced parallel	
	Heat	Selection of the tank
	• "Heat" implies Buffer Tank and "DHW" implies Domestic Hot Water Tank.	
	Control pattern > Advanced parallel > Heat > Yes	
	• Buffer Tank is activated only after selecting "Yes".	
	-8 °C	Set the temperature threshold to start the bivalent heat source.
	0:30	Delay timer to start the bivalent heat source (in hour and minutes).
	-2 °C	Set the temperature threshold to stop the bivalent heat source.
	0:30	Delay timer to stop the bivalent heat source (in hour and minutes).
	Control pattern > Advanced parallel > DHW > Yes	
	• DHW Tank is activated only after selecting "Yes".	
	0:30	Delay timer to start the bivalent heat source (in hour and minutes).

Menu	Default Setting	Setting Options / Display
5.11 > External SW		
	No	
5.12 > Solar connection		
• The optional PCB connectivity must be selected YES to enable the function. • If the optional PCB connectivity is not selected, the function will not appear on the display.	No	
	> Yes	
	Buffer tank	Selection of the tank 
	> Yes > After selecting the tank	
	10 °C	Set △T ON temperature 
	> Yes > After selecting the tank > △T ON temperature	
	5 °C	Set △T OFF temperature 
	> Yes > After selecting the tank > △T ON temperature > △T OFF temperature	
	5 °C	Set Antifreeze temperature 
	> Yes > After selecting the tank > △T ON temperature > △T OFF temperature > After setting the antifreeze temperature	
	80 °C	Set Hi limit 

Menu	Default Setting	Setting Options / Display
5.13 > External error signal		
	No	
5.14 > Demand control		
	No	
5.15 > SG ready		
	No	
	> Yes	
	120 %	Capacity (1) & (2) of Buffer Tank and DHW Tank (in %) 
5.16 > External compressor SW		
	No	
5.17 > Circulation liquid		
To select whether to circulate water or glycol in the system.	Water	
5.18 > Heat-Cool SW		
	No	
5.19 > Force heater		
To turn on Force heater either manually (by default) or automatically.	Manual	

6 Installer setup > Operation setup		
To access to the four major functions or modes.	4 main modes Heat / *1, *2 Cool / Auto / Tank	

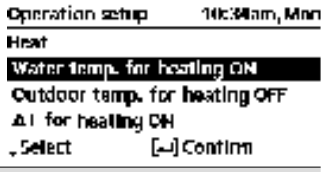
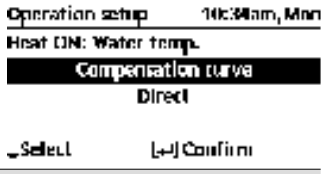
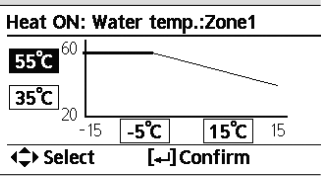
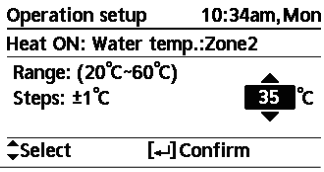
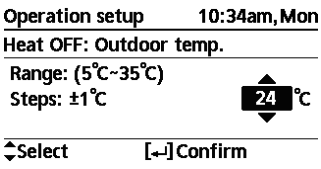
*1 The system is locked to operate without COOL mode. It can be unlocked only by authorised installers or our authorised service partners.
*2 Only displayed when COOL mode is unlocked (This means when COOL mode is available).

Menu	Default Setting	Setting Options / Display

Installer setup > Operation setup

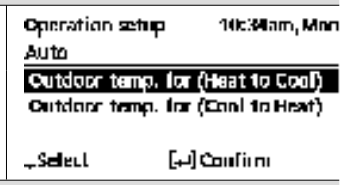
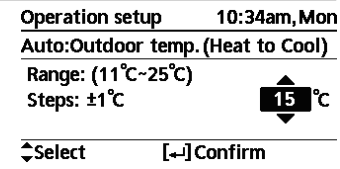
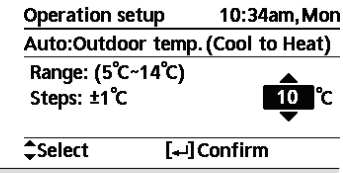
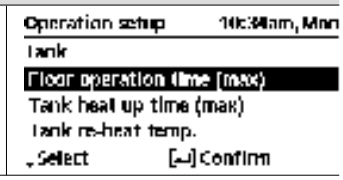
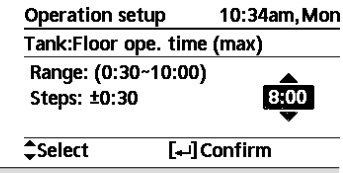
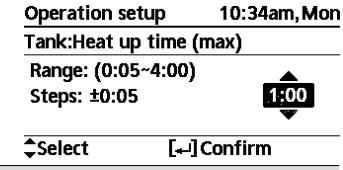
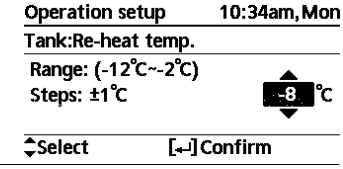
6.1 > Heat

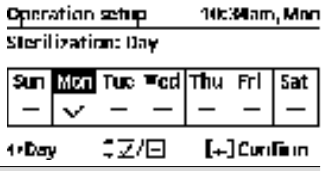
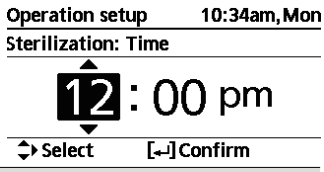
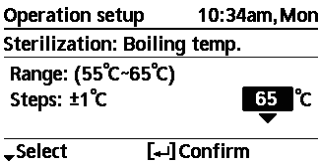
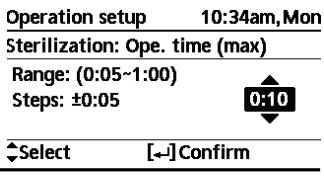
To set various water & ambient temperatures for heating.

Water temp. for heating ON / Outdoor temp. for heating OFF / △T for heating ON / Outdoor temp. for heater ON		
> Water temp. for heating ON		
Compensation curve	Heating ON temperatures in compensation curve or direct input.	
> Water temp. for heating ON > Compensation curve		
X axis: -5 °C, 15 °C Y axis: 55 °C, 35 °C	Input the 4 temperature points (2 on horizontal X axis, 2 on vertical Y axis).	
• Temperature range: X axis: -15 °C ~ 15 °C, Y axis: See below • Temperature range for the Y axis input depends on the model: 1. WH-MDC model : 20°C ~ 55°C 2. WH-MXC model : 20°C ~ 60°C • If 2 zone system is selected, the 4 temperature points must also be input for Zone 2 • “Zone 1” and “Zone 2” will not appear on the display if only 1 zone system.		
> Water temp. for heating ON > Direct		
35 °C	Temperature for heating ON	
• Min. ~ Max. range is conditional as follows: 1. WH-MDC model : 20°C ~ 55°C 2. WH-MXC model : 20°C ~ 60°C		
> Outdoor temp. for heating OFF		
24 °C	Temperature for heating OFF	

Menu	Default Setting	Setting Options / Display	
	> △T for heating ON		
	5 °C	Set △T for heating ON.	Operation setup 10:34am, Mon Heat ON: ΔT Range: (1℃~15℃) Steps: ±1℃ 5 ℃ Select [↵] Confirm
	> Outdoor temp. for heater ON		
	0 °C	Temperature for heater ON	Operation setup 10:34am, Mon Heater ON: Outdoor temp. Range: (-15℃~20℃) Steps: ±1℃ 0 ℃ Select [↵] Confirm
6.2	**> *1, *2 Cool**		
To set various water & ambient temperatures for cooling.	Water temperatures for cooling ON and △T for cooling ON.		Operation setup 10:34am, Mon Cool Water temp. for cooling ON ΔT for cooling ON Select [↵] Confirm
	> Water temp. for cooling ON		
	Compensation curve	Cooling ON temperatures in compensation curve or direct input.	Operation setup 10:34am, Mon Cool ON: Water temp. Compensation curve Direct Select [↵] Confirm
	> Water temp. for cooling ON > Compensation curve		
	X axis: 20 °C, 30 °C Y axis: 15 °C, 10 °C	Input the 4 temperature points (2 on horizontal X axis, 2 on vertical Y axis)	Cool ON: Water temp.:Zone1 15℃ 10℃ 20 5 15 20℃ 30℃ 30 Select [↵] Confirm
	• If 2 zone system is selected, the 4 temperature points must also be input for Zone 2 • "Zone 1" and "Zone 2" will not appear on the display if only 1 zone system.		
	> Water temp. for cooling ON > Direct		
	10 °C	Set temperature for Cooling ON	Operation setup 10:34am, Mon Cool ON: Water temp.:Zone2 Range: (5℃~20℃) Steps: ±1℃ 10 ℃ Select [↵] Confirm
	> △T for cooling ON		
	5 °C	Set △T for cooling ON	Operation setup 10:34am, Mon Cool ON: ΔT Range: (1℃~15℃) Steps: ±1℃ 5 ℃ Select [↵] Confirm

*1 The system is locked to operate without COOL mode. It can be unlocked only by authorised installers or our authorised service partners.
*2 Only displayed when COOL mode is unlocked (This means when COOL mode is available).

Menu	Default Setting	Setting Options / Display
6.3 > Auto		
Automatic switch from Heat to Cool or Cool to Heat.	Outdoor temperatures for switching from Heat to Cool or Cool to Heat. Outdoor temp. for (Heat to Cool) / Outdoor temp. for (Cool to Heat)	
	> Outdoor temp. for (Heat to Cool)	
	15 °C Set outdoor temperature for switching from Heat to Cool.	
	> Outdoor temp. for (Cool to Heat)	
	10 °C Set outdoor temperature for switching from Cool to Heat.	
6.4 > Tank		
Setting functions for the tank. • Available only if connected to the tank.	Floor operation time (max) / Tank heat up time (max) / Tank re-heat temp. / Sterilization	
	• The display will show 3 functions at a time.	
	> Floor operation time (max)	
	8:00 Maximum time for floor operation (in hours and minutes)	
	> Tank heat up time (max)	
	1:00 Maximum time for heating the tank (in hours and minutes)	
	> Tank re-heat temp.	
	-8 °C Set temperature to perform reboil of tank water.	

Menu	Default Setting	Setting Options / Display
	› Sterilization	
	Sterilization may be set for 1 or more days of the week. Sun / Mon / Tue / Wed / Thu / Fri / Sat	
	› Sterilization: Time	
	Time of the selected day(s) of the week to sterilize the tank. 0:00 ~ 23:59	
	› Sterilization: Boiling temp.	
	65 °C — Set boiling temperatures for sterilize the tank.	
	› Sterilization: Ope. time (max)	
	0:10 — Set sterilizing time (in hours and minutes)	

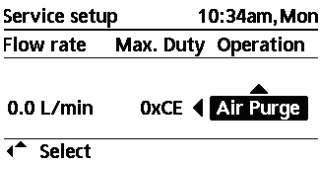
7 Installer setup › Service setup

7.1 › Pump maximum speed

To set the maximum speed of the pump.

Setting the flow rate, max. duty and operation ON/OFF of the pump.

Flow rate: XX:X L/min
Max. Duty: 0x40 ~ 0xFE,
Pump: ON/OFF/Air Purge



7.2 › Pump down

To set the pump down operation.

Pump down operation

ON

Menu	Default Setting	Setting Options / Display

Installer setup > Service setup

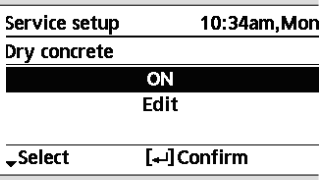
7.3 > Dry concrete

To dry the concrete (floor, walls, etc.) during construction.

Do not use this menu for any other purposes and in period other than during construction.

Edit to set the temperature of dry concrete.

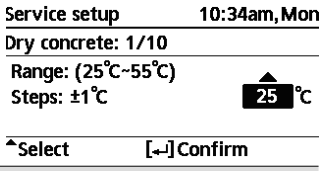
ON / Edit



> Edit

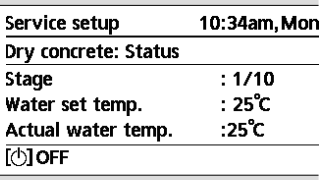
Stages: 1
Temperature: 25 °C

Heating temperature for drying the concrete. Select the desired stages: 1 ~ 10, range: 1 ~ 99



> ON

Confirm the setting temperatures of dry concrete for each stage.

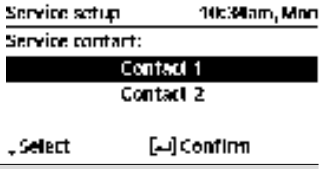


7.4 > Service contact

To set up to 2 contact names and numbers for the User.

Service engineer's name and contact number.

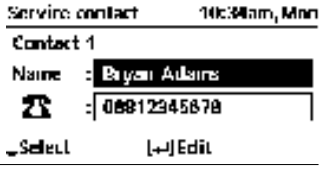
Contact 1 / Contact 2



> Contact 1 / Contact 2

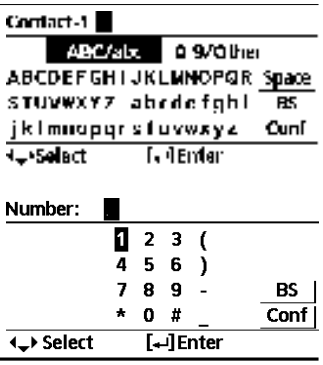
Contact name or number.

Name / phone icon

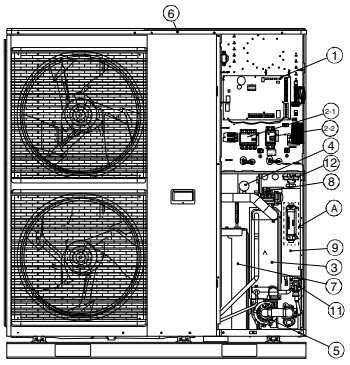


Input name and number.

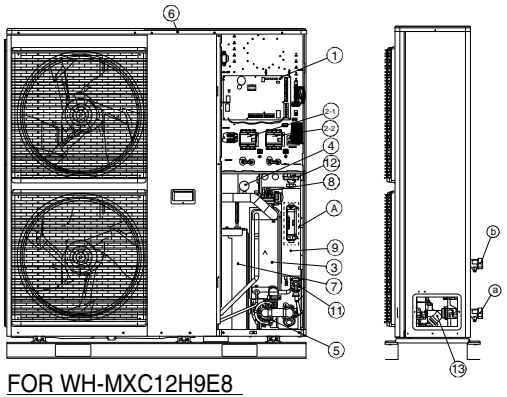
Contact name: alphabet a ~ z.
Contact number: 1 ~ 9



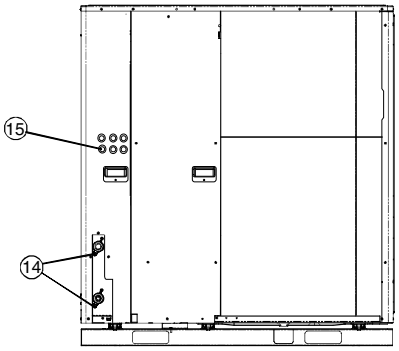
4.1.6 Main Components

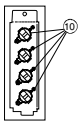


FOR WH-MXC09H3E8

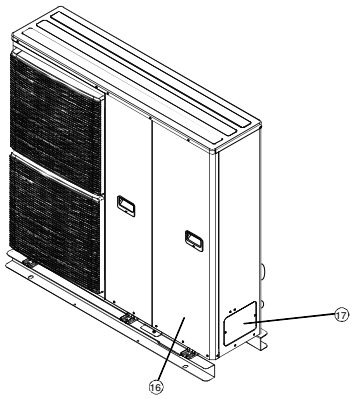


FOR WH-MXC12H9E8
& WH-MXC16H9E8





DETAIL A



Component name

① PCB
②-1 3 phase RCCB (Main Power)
②-2 Single or 3 phase RCCB (Backup Heater)
③ Heat Exchanger
④ Water Pressure gauge
⑤ Water pump
⑥ Cabinet top plate
⑦ Expansion vessel (Not Visible)
⑧ Flow sensor
⑨ Heater assembly
⑩ Overload protector (4 pieces)
⑪ Pressure relief valve
⑫ Air purge valve
⑬ Water Filter Set
⑭ Plug (2 pieces)
⑮ Bushing (6 pieces)
⑯ Cabinet front plate
⑰ Cover

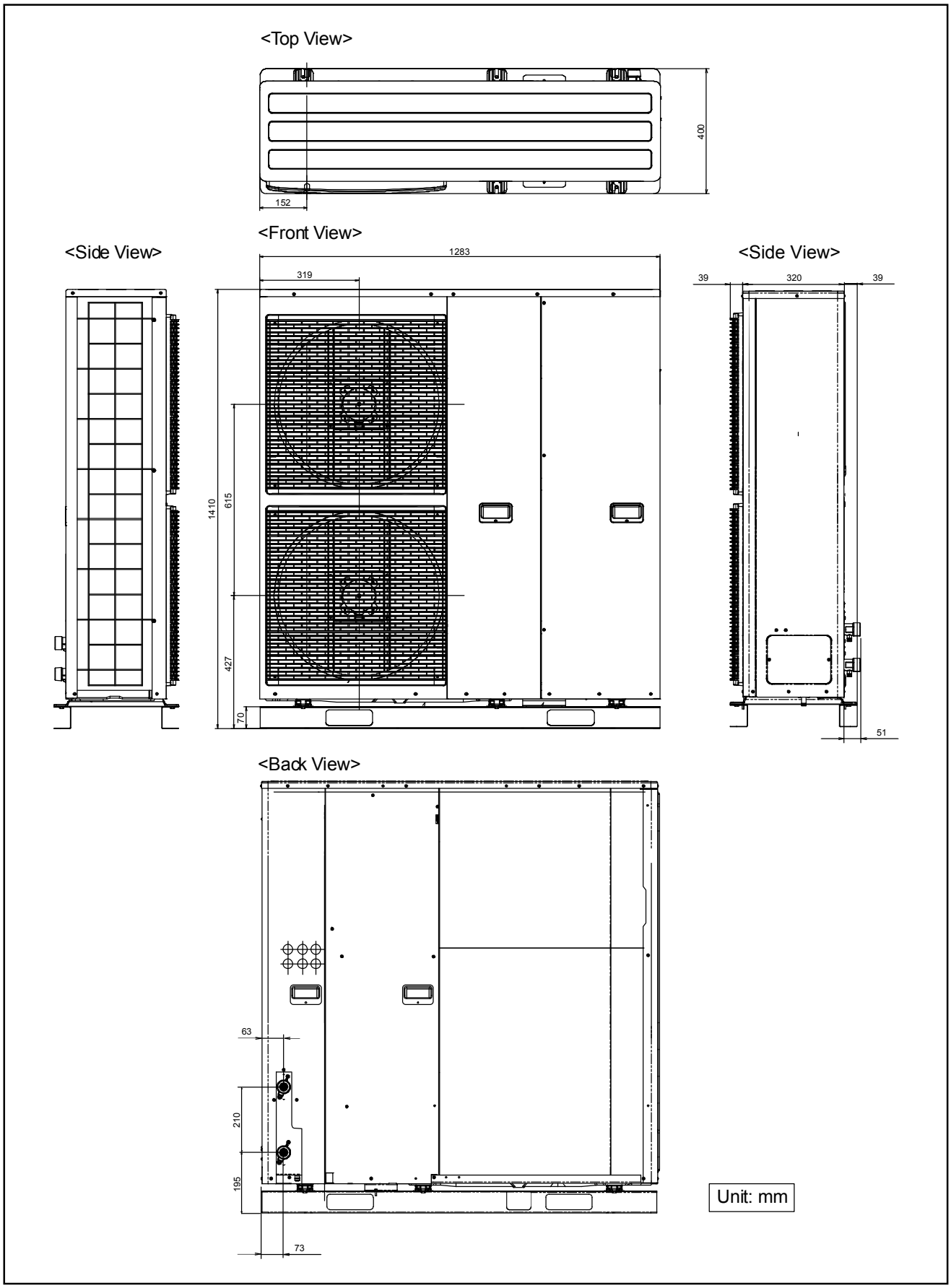
Connector name

ⓐ Water inlet
ⓑ Water outlet

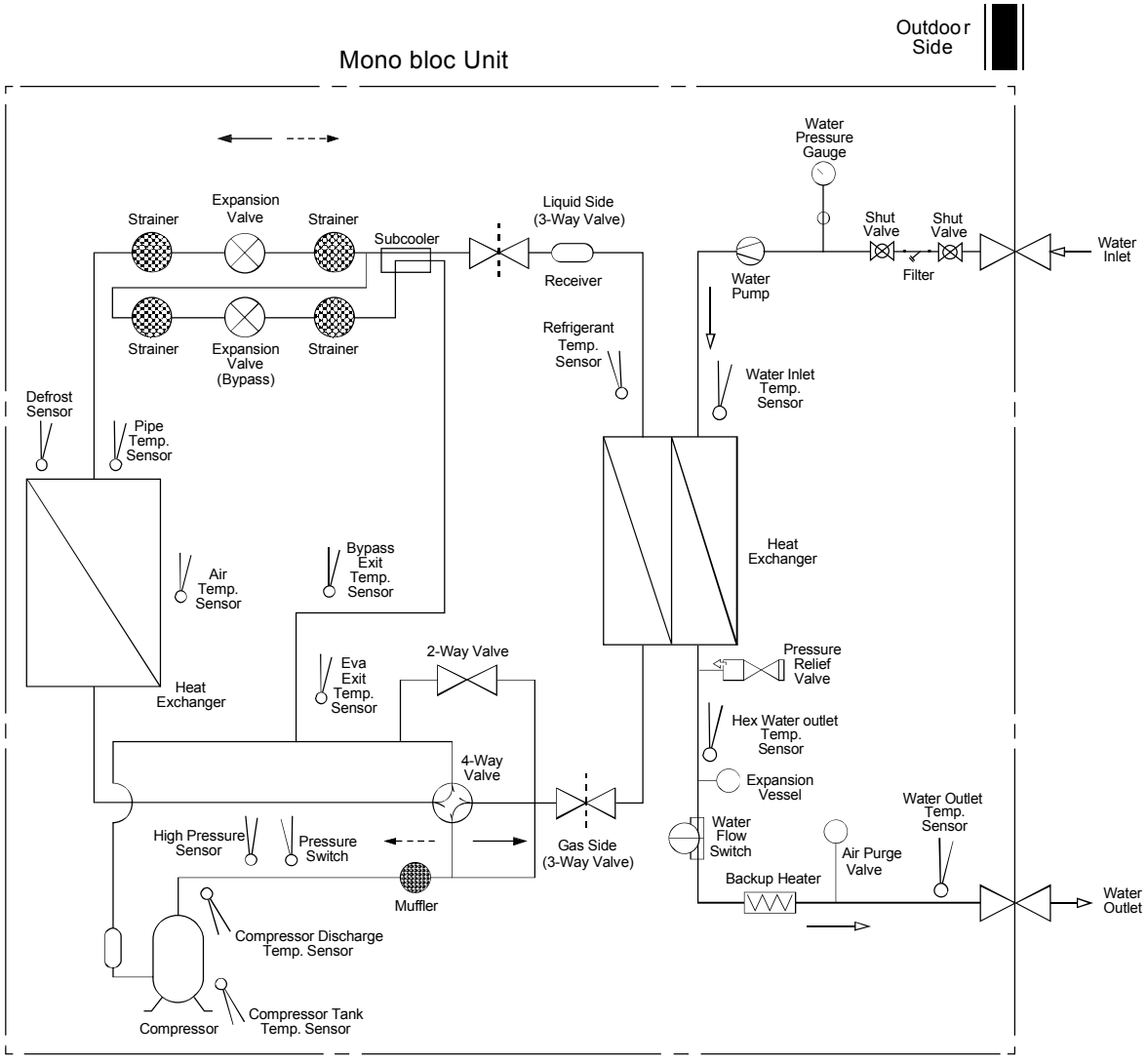
It is advisable to avoid more than 2 blockage directions. For better ventilation & multiple-outdoor installation, please consult authorized dealer/specialist.

5. Dimensions

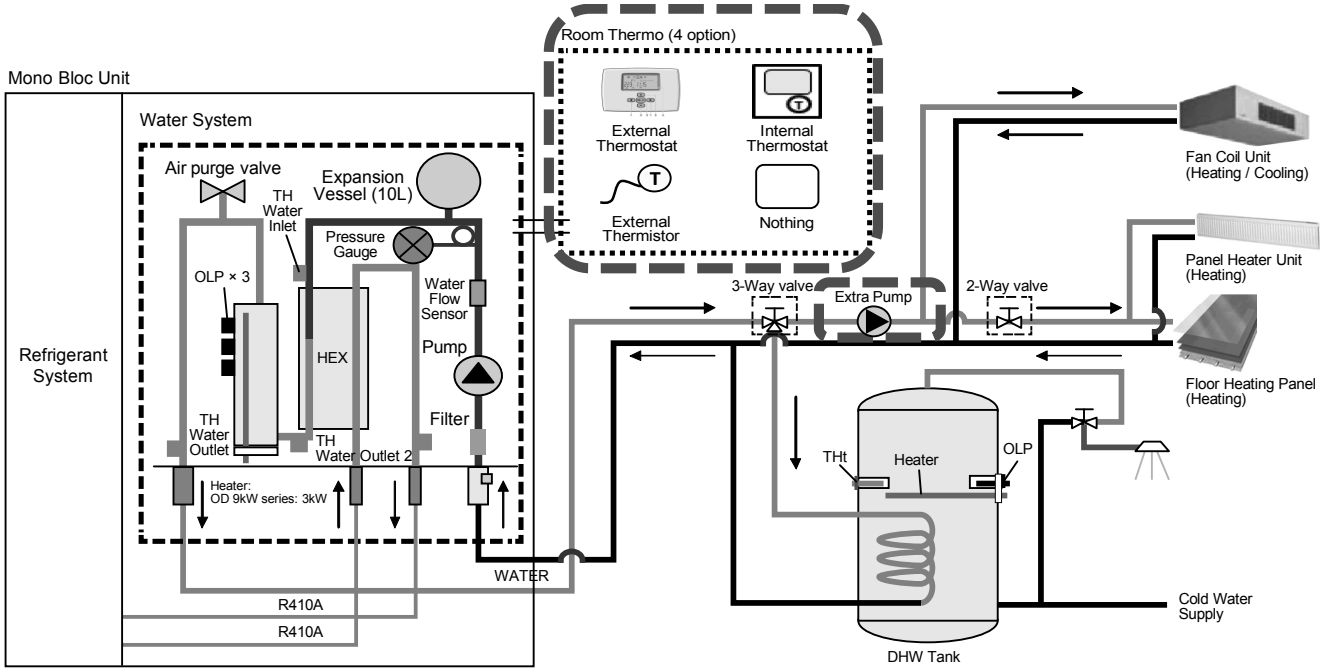
5.1 Mono Bloc Unit



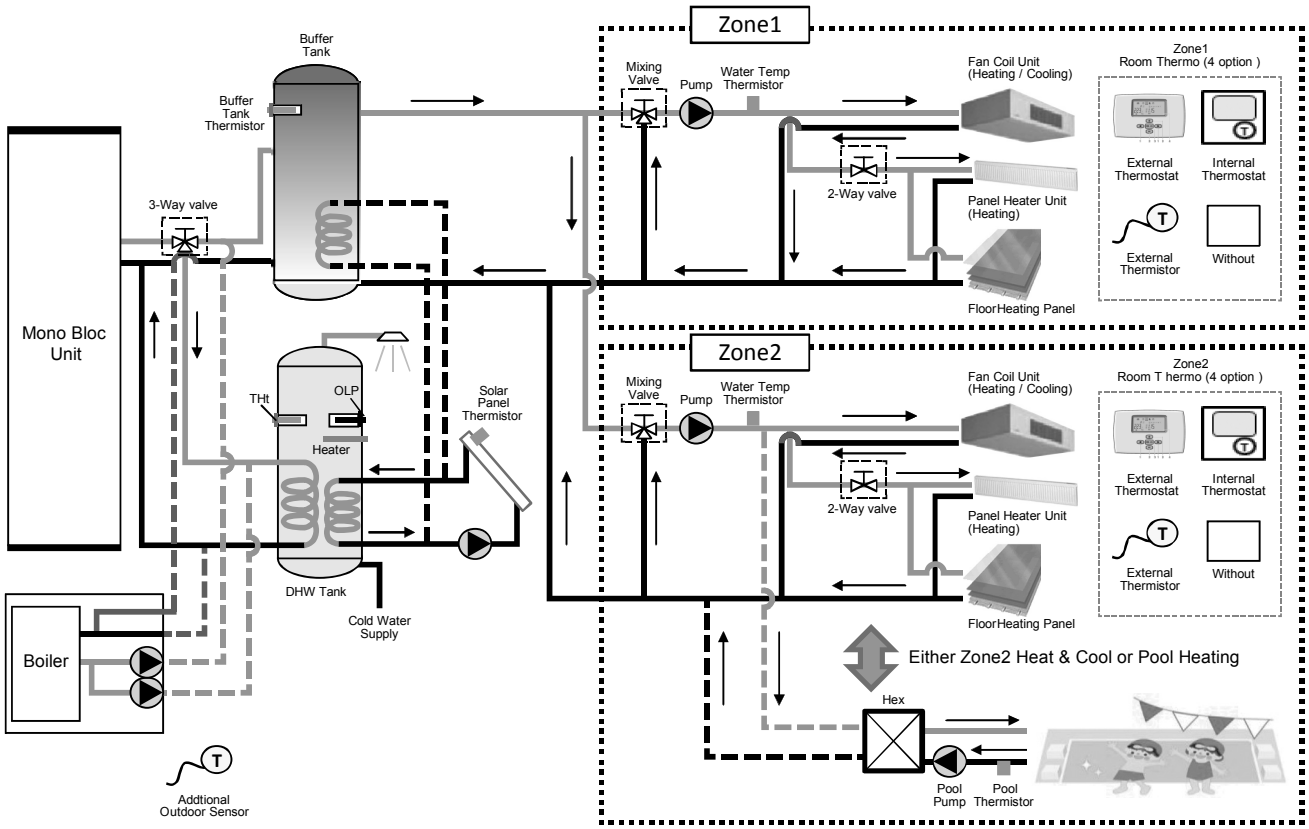
6. Refrigeration and Water Cycle Diagram



6.1 Standard System (Optional PCB not connected)

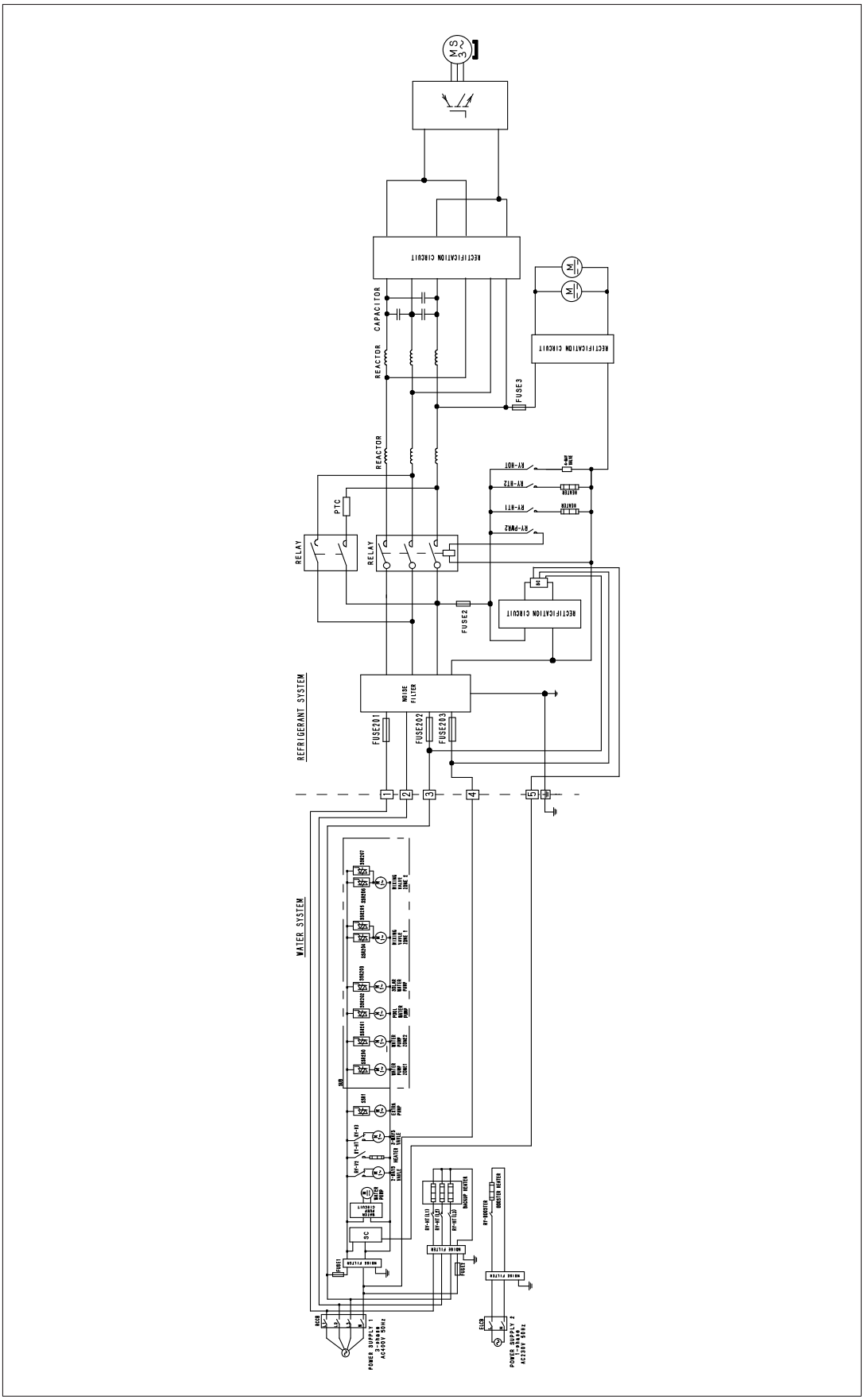


6.2 Advance System (Optional PCB connected)

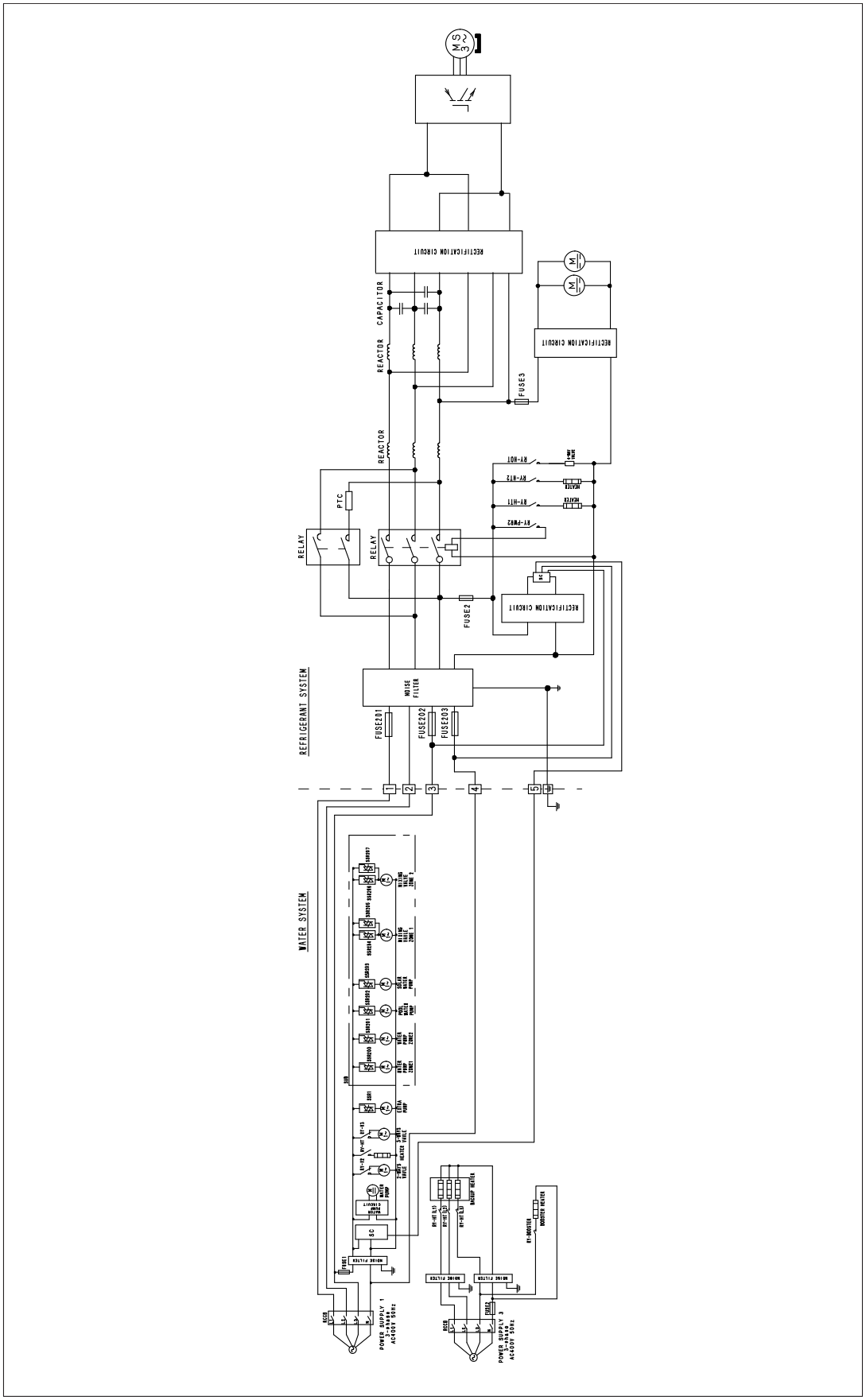


7. Block Diagram

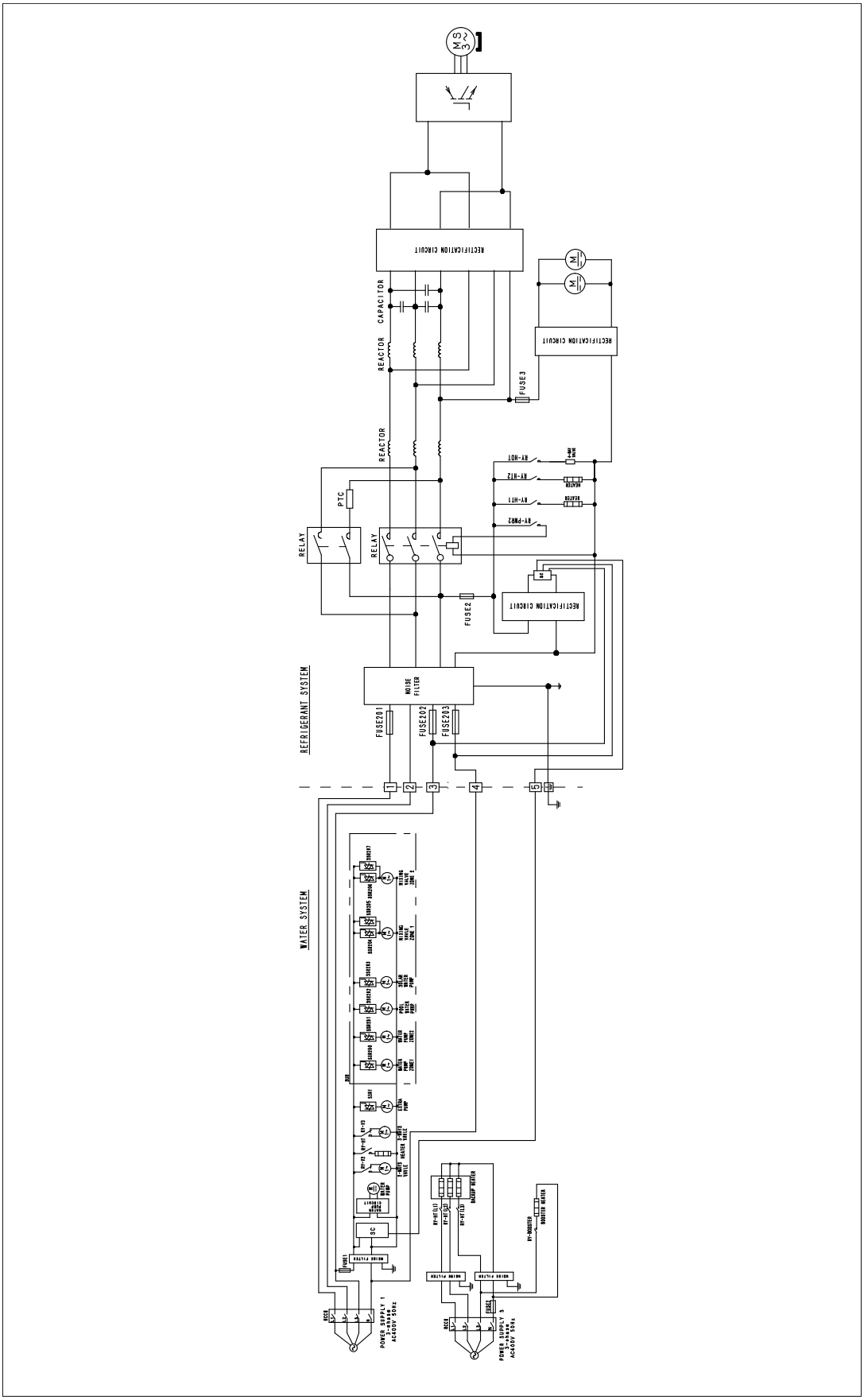
7.1 WH-MXC09H3E8



7.2 WH-MXC12H9E8



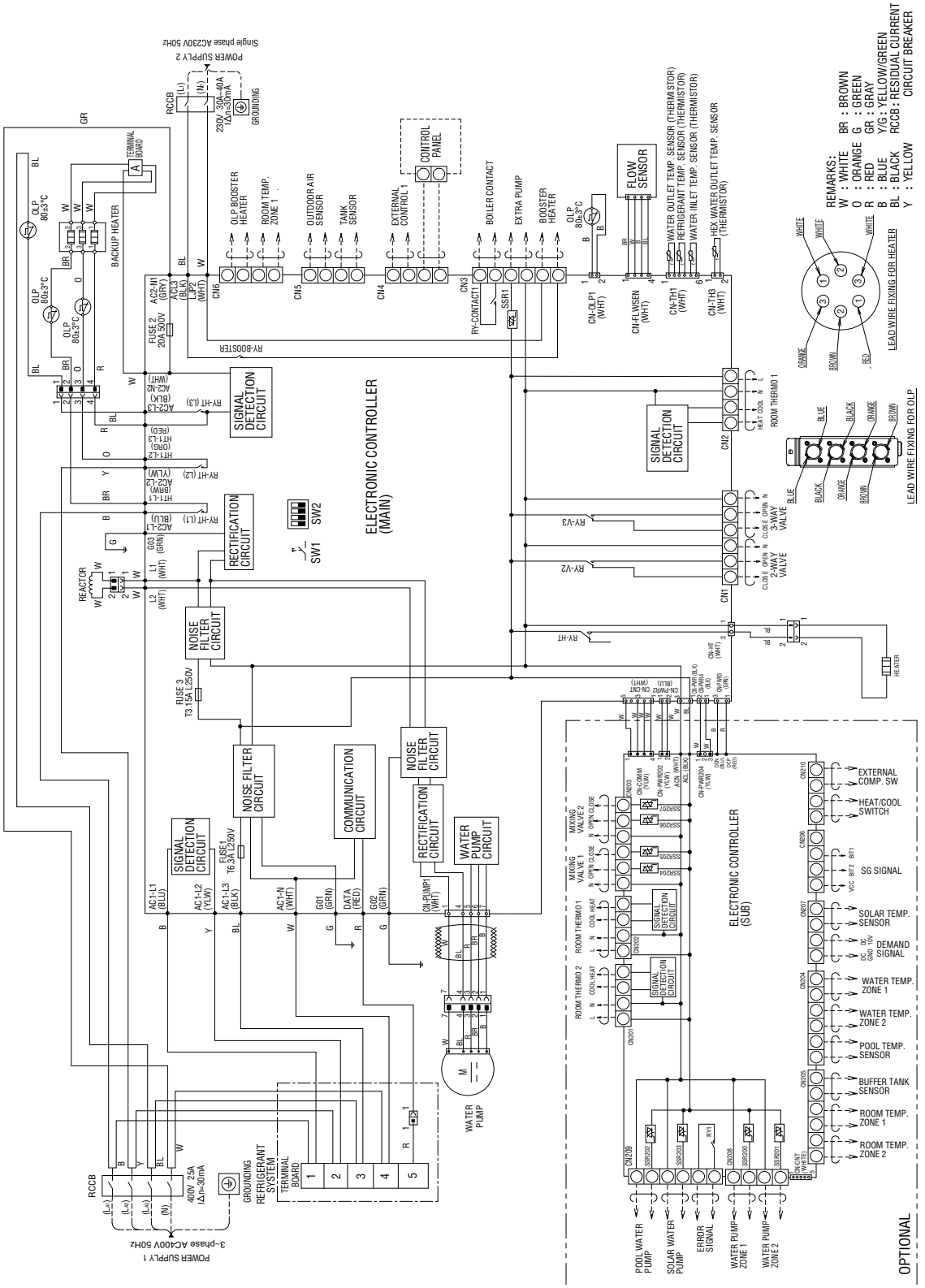
7.3 WH-MXC16H9E8



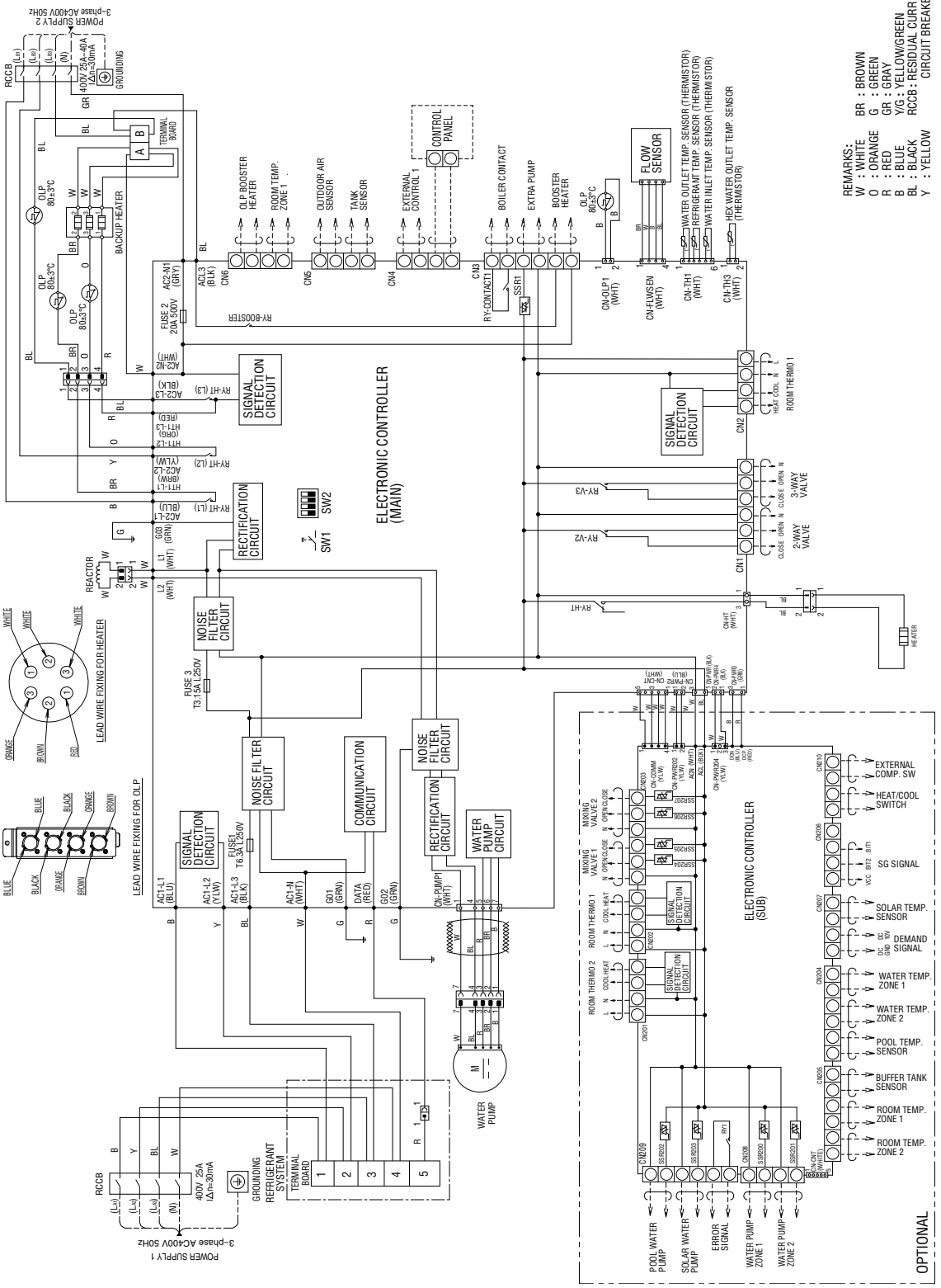
8. Wiring Connection Diagram

8.1 Water System

8.1.1 WH-MXC09H3E8

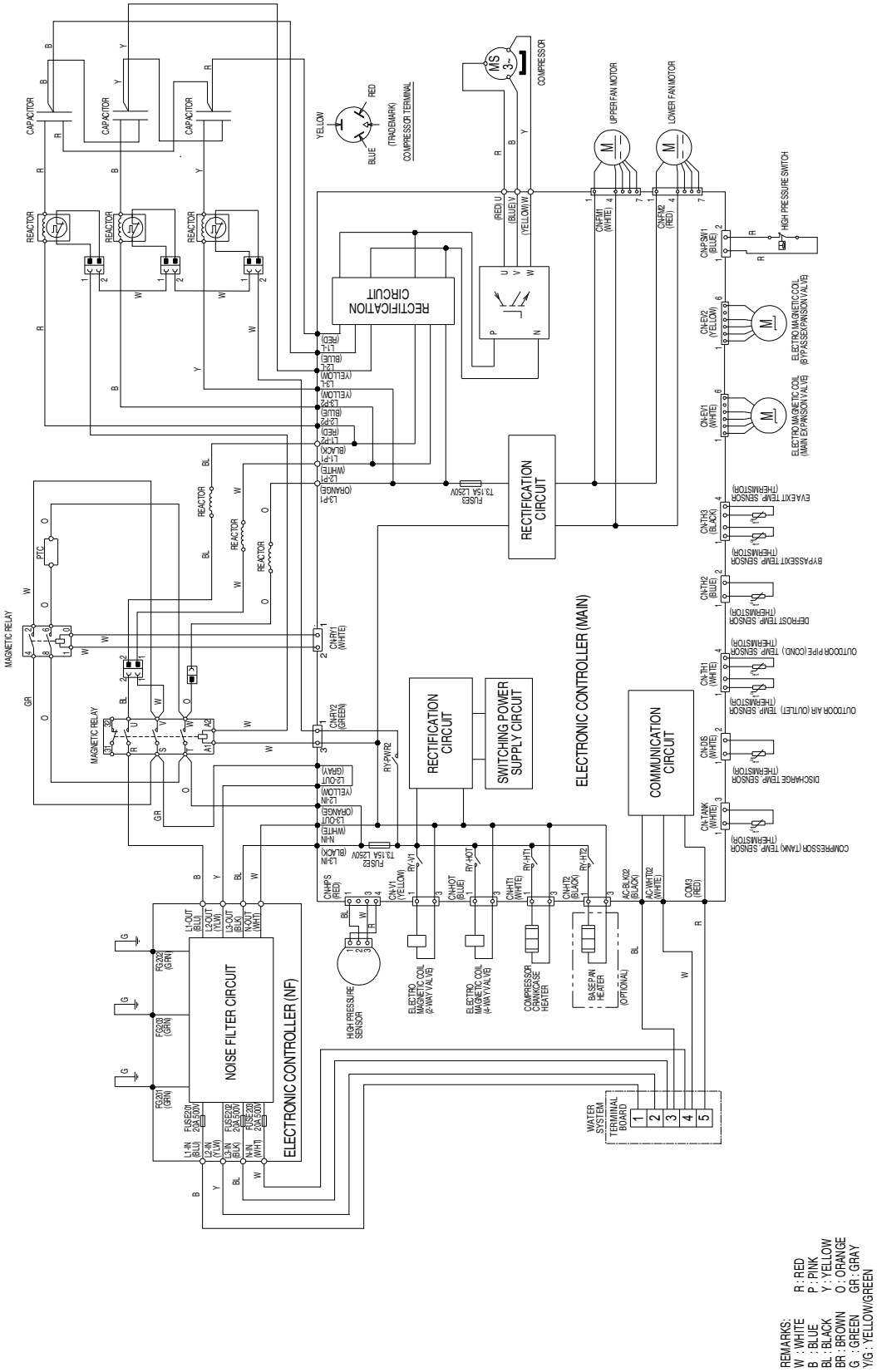


8.1.2 WH-MXC12H9E8 WH-MXC16H9E8

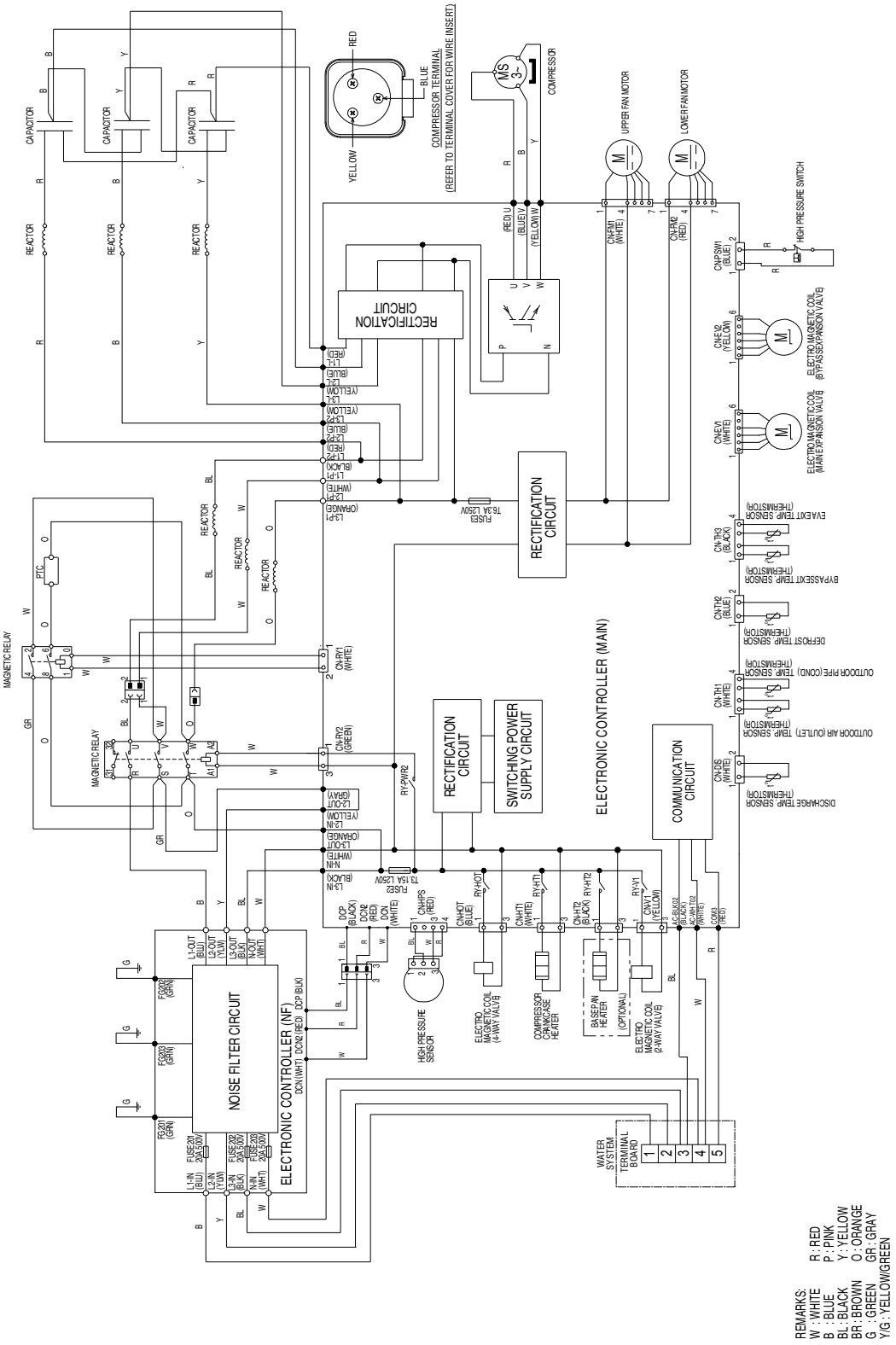


8.2 Refrigerant System

8.2.1 WH-MXC09H3E8 WH-MXC12H9E8



8.2.2 WH-MXC16H9E8

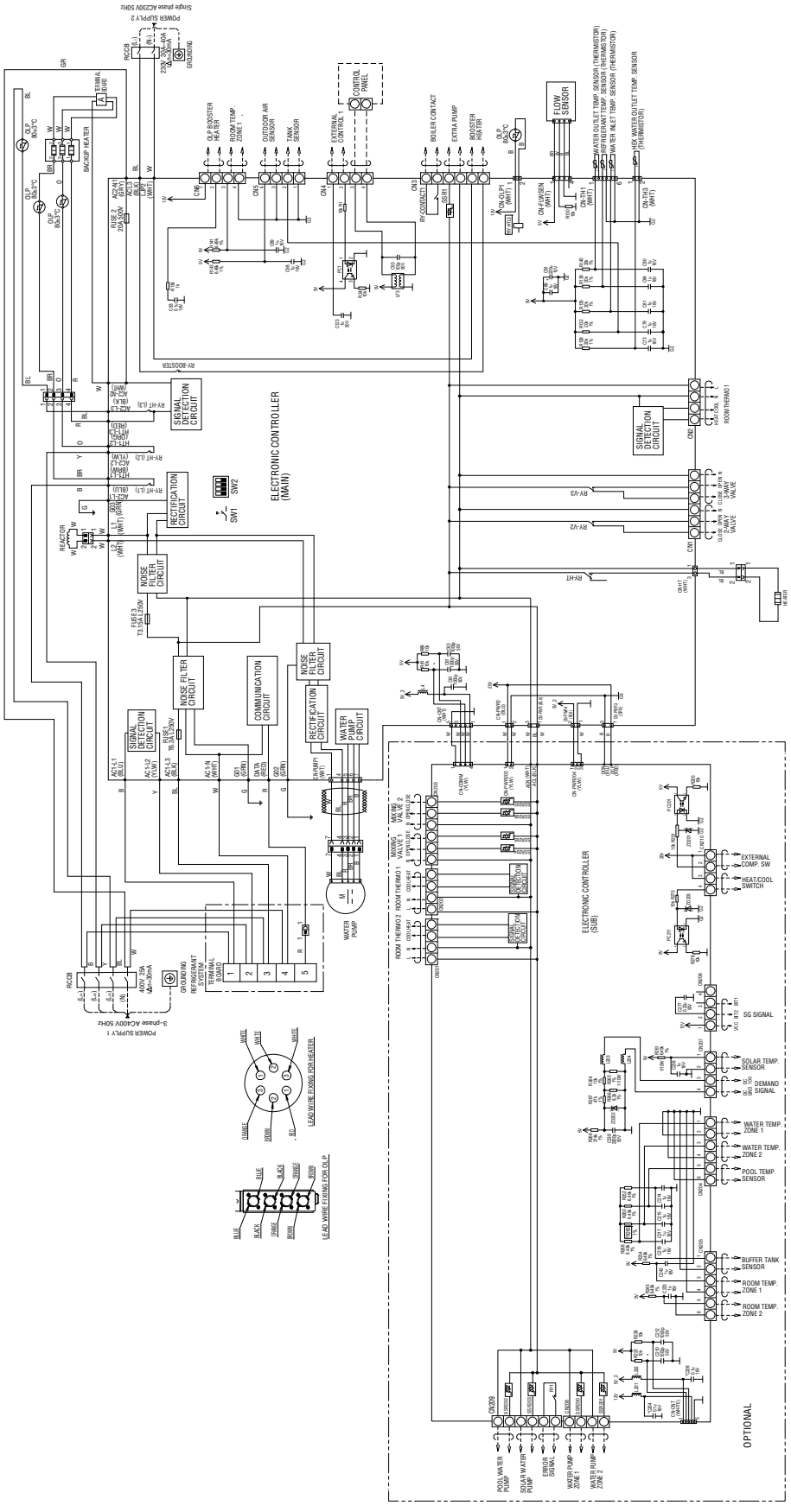


REMARKS:
W : WHITE
B : BLUE
BL : BLACK
BR : BROWN
G : GREEN
Y/G : YELLOW/GREEN
R : RED
P : PINK
Y : YELLOW
O : ORANGE
GR : GRAY

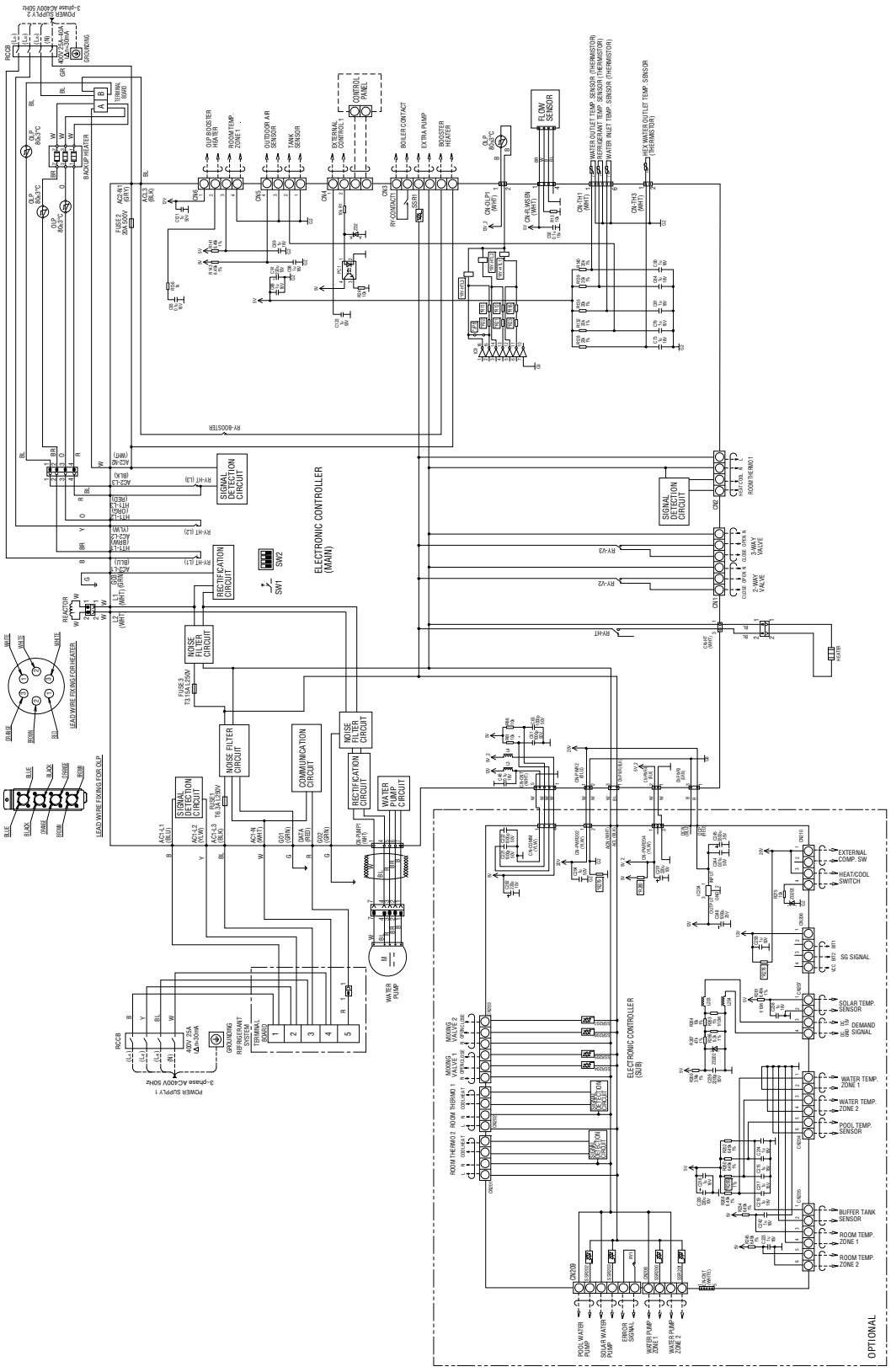
9. Electronic Circuit Diagram

9.1 Water System

9.1.1 WH-MXC09H3E8

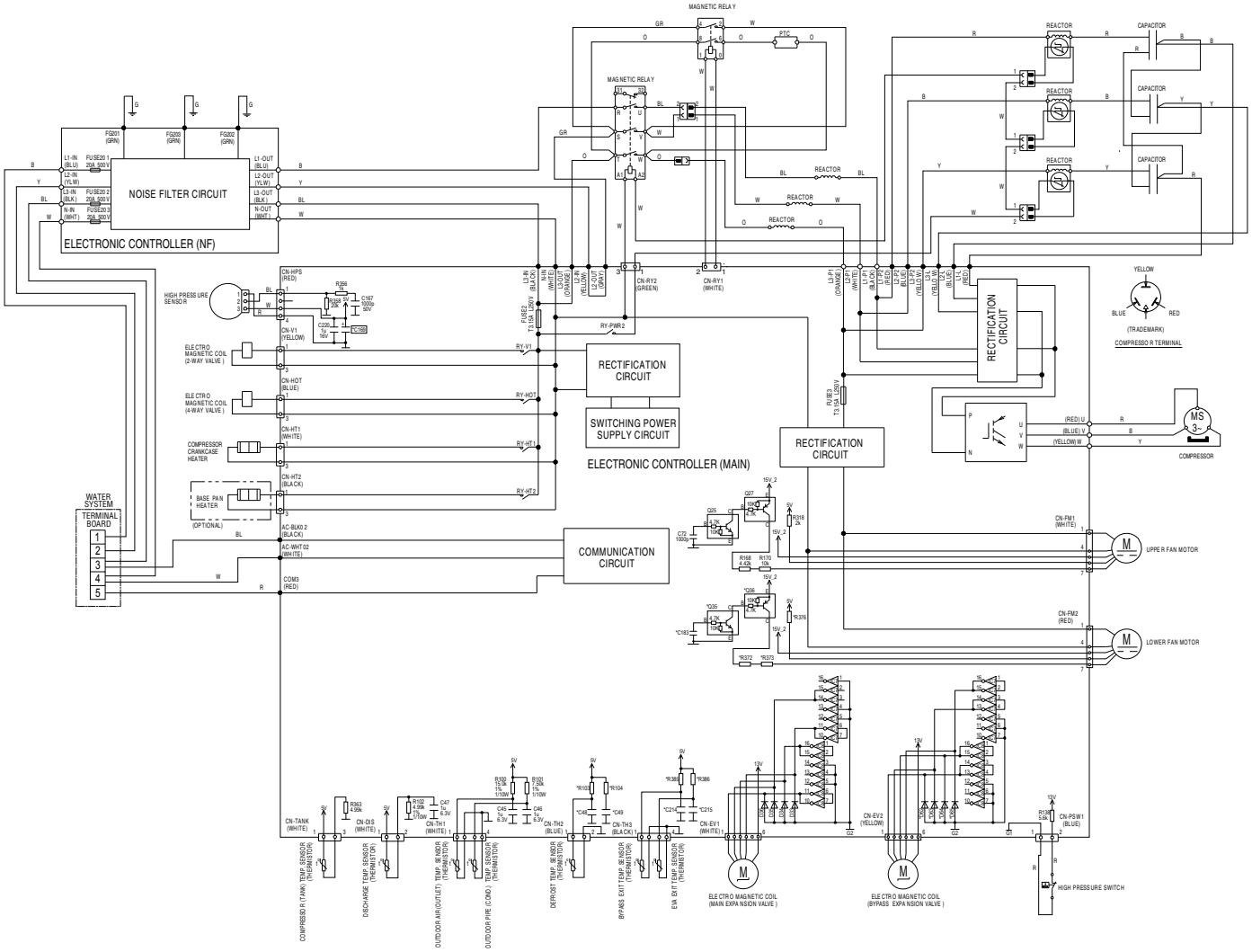


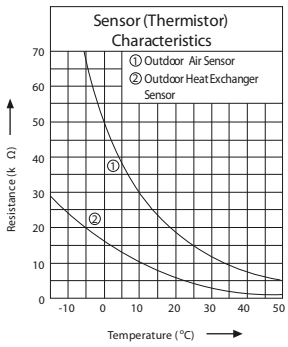
9.1.2 WH-MXC12H9E8 WH-MXC16H9E8

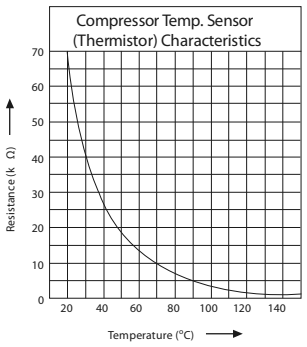


9.2 Refrigerant System

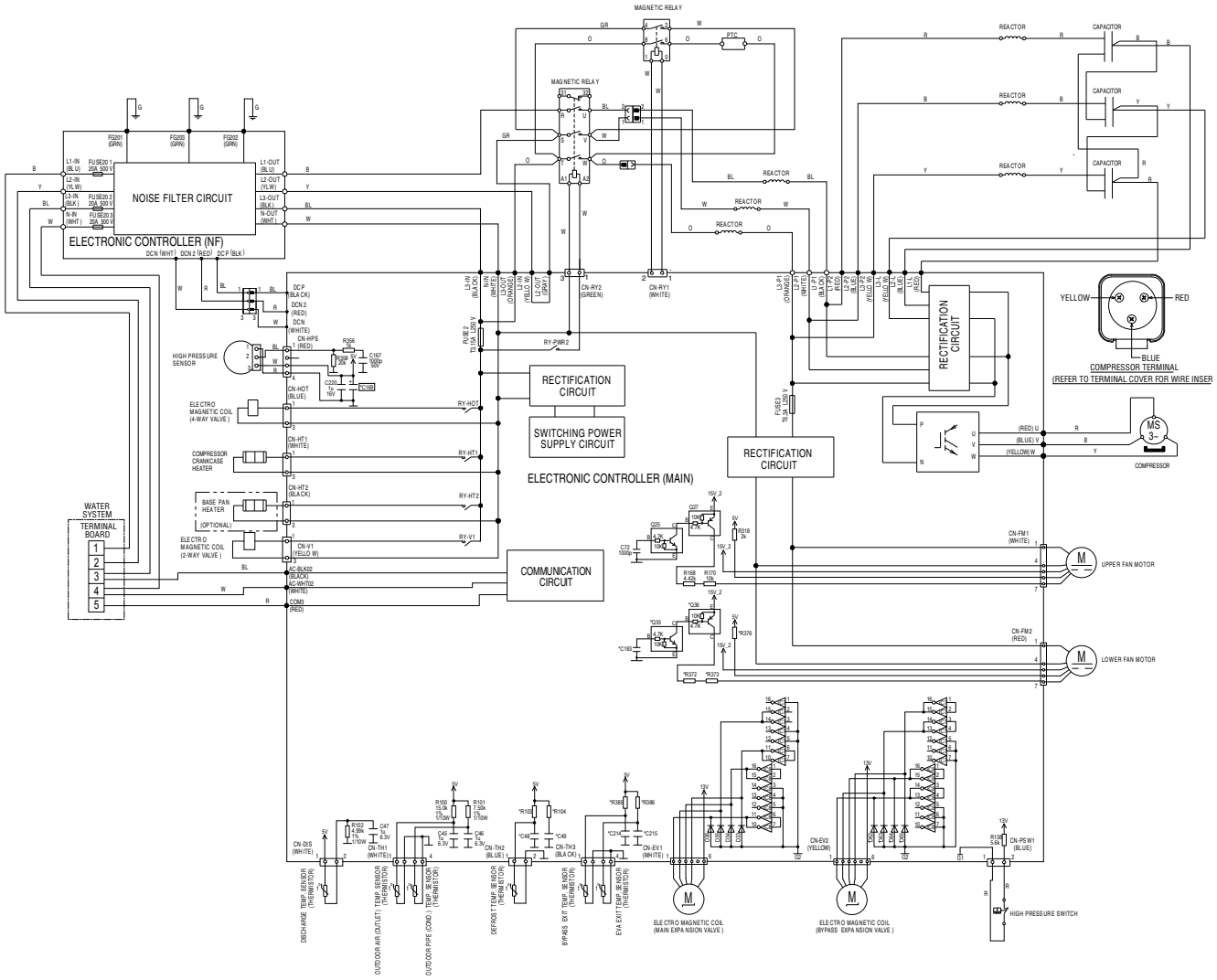
9.2.1 WH-MXC09H3E8 WH-MXC12H9E8

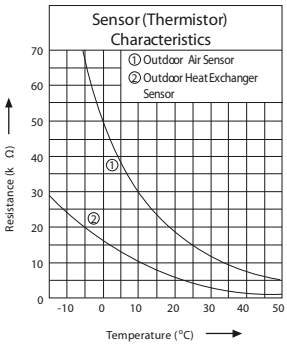


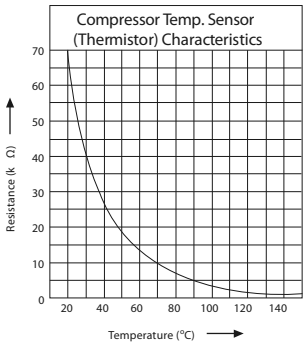




9.2.2 WH-MXC16H9E8



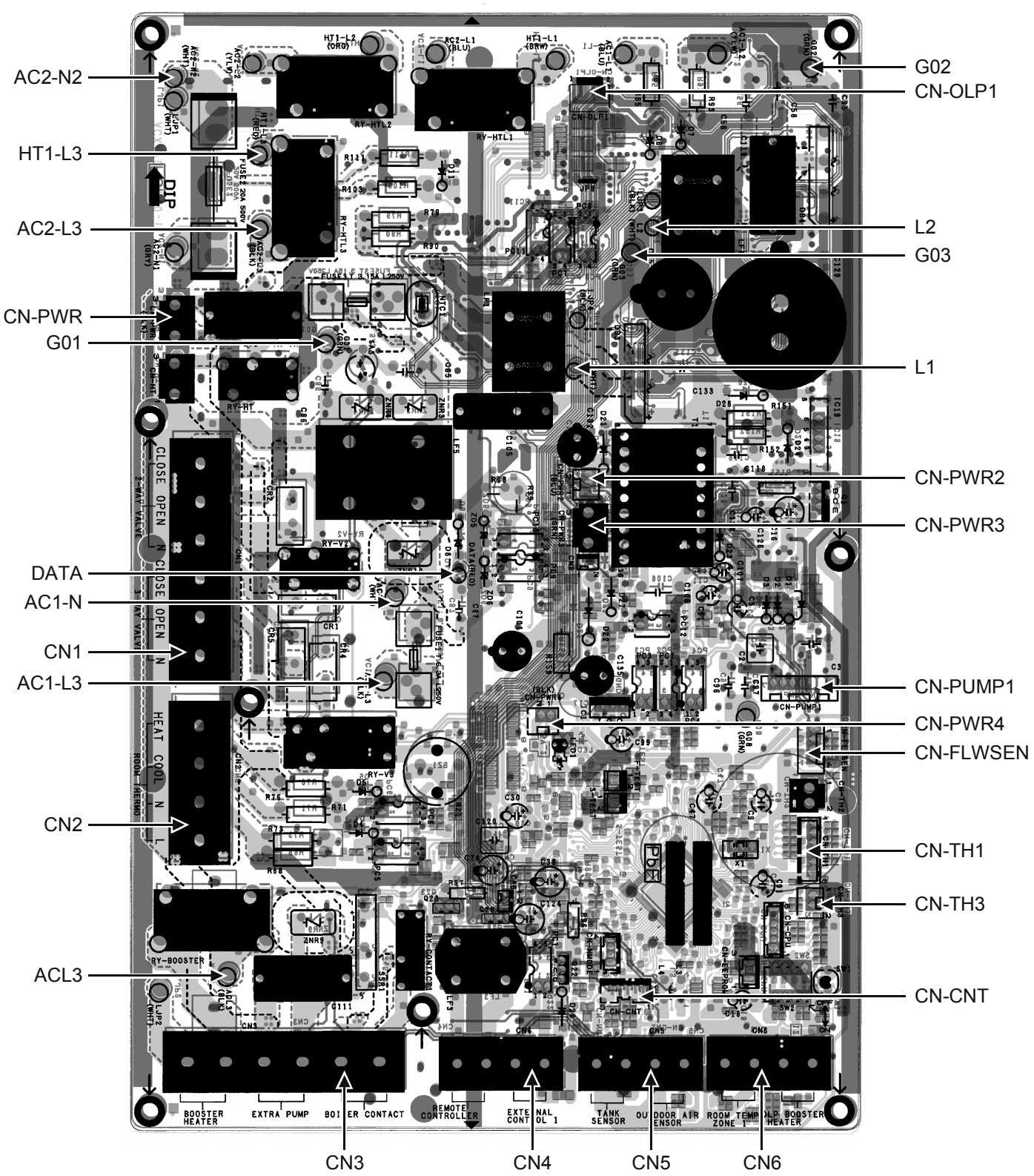




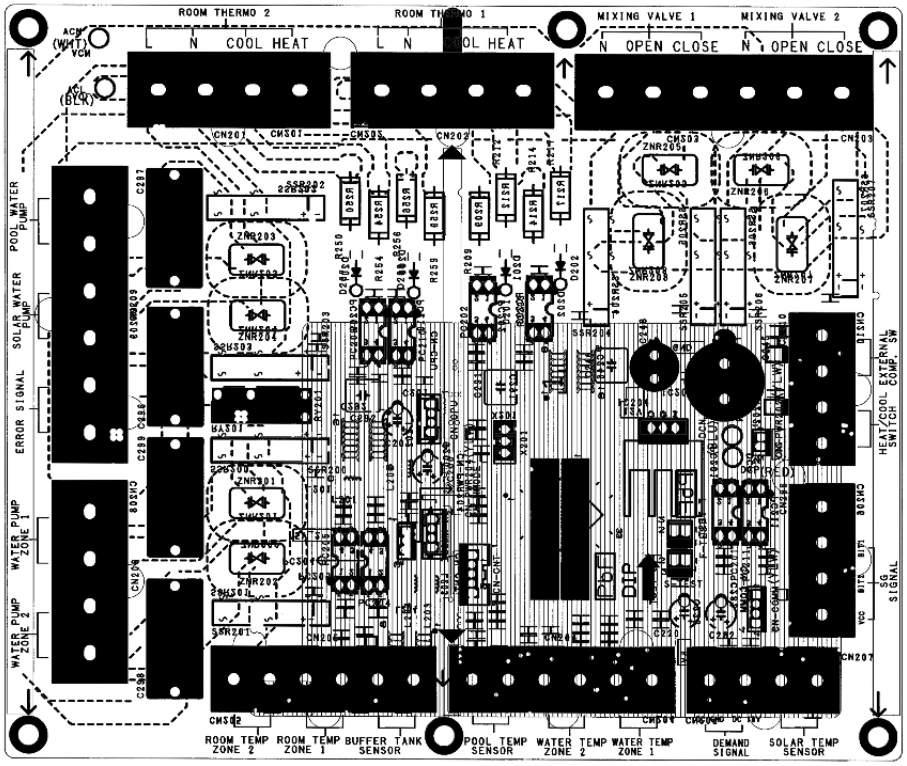
10. Printed Circuit Board

10.1 Water System

10.1.1 Main Printed Circuit Board



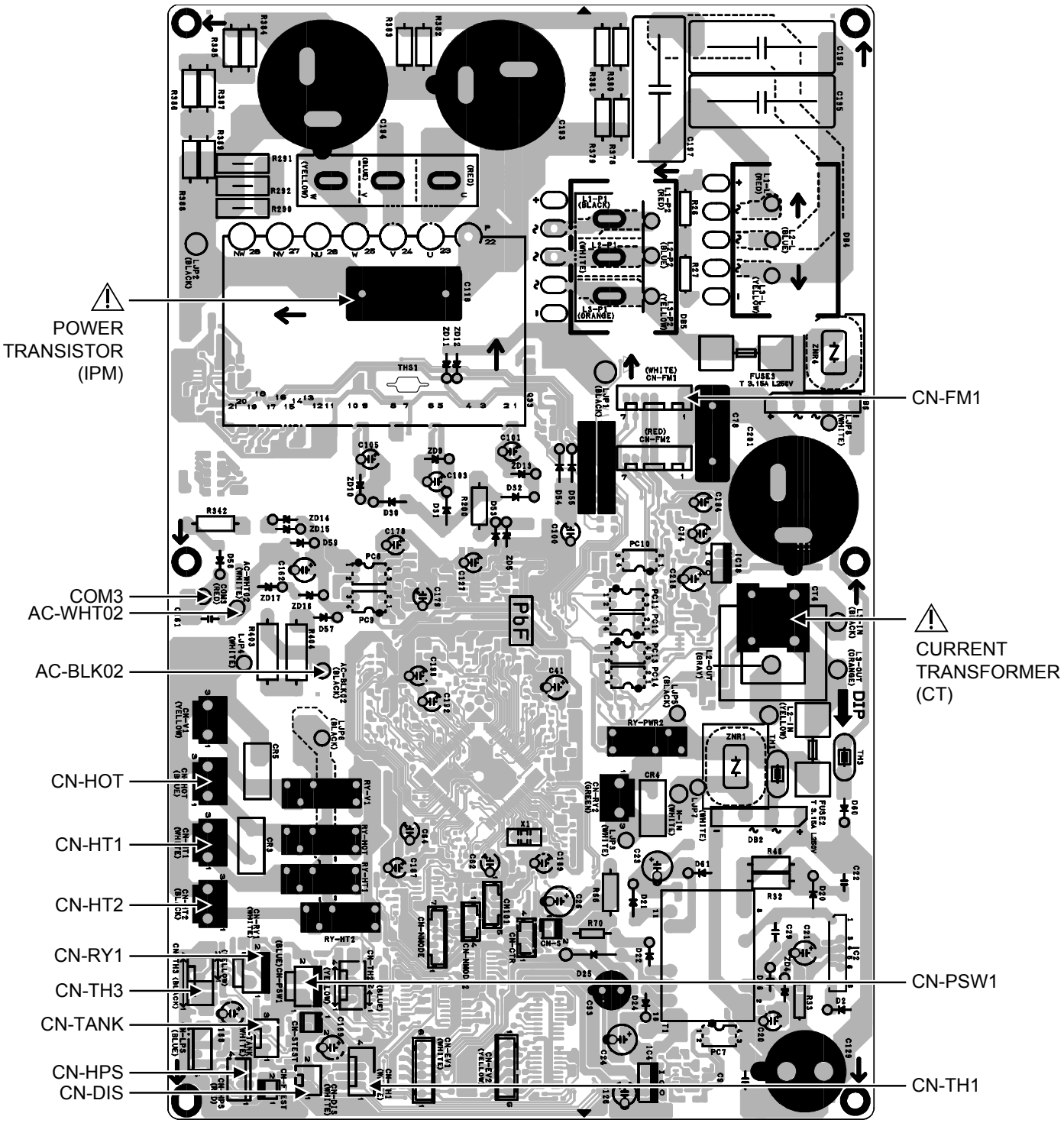
10.1.2 Optional Printed Circuit Board



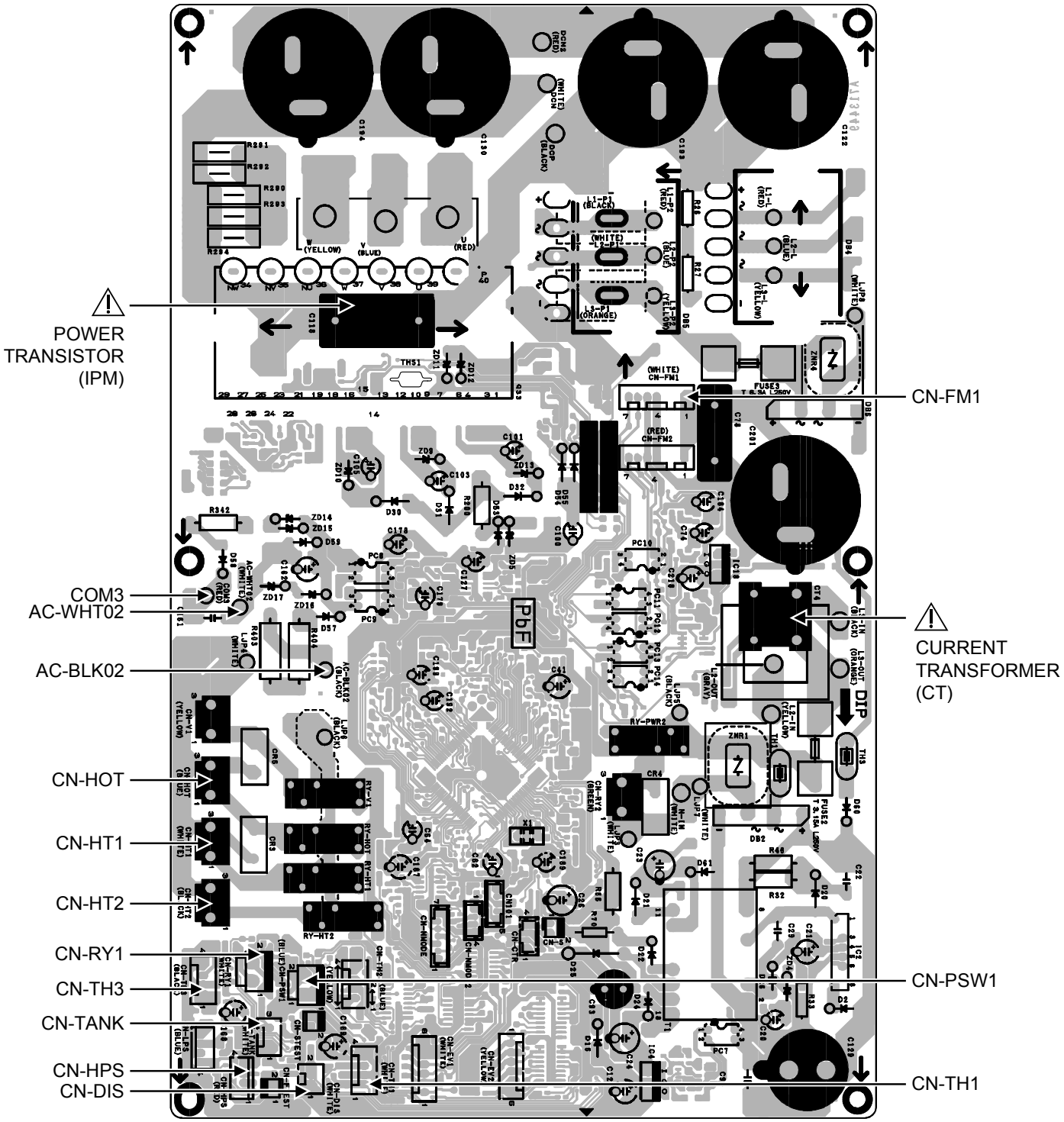
10.2 Refrigerant System

10.2.1 Main Printed Circuit Board

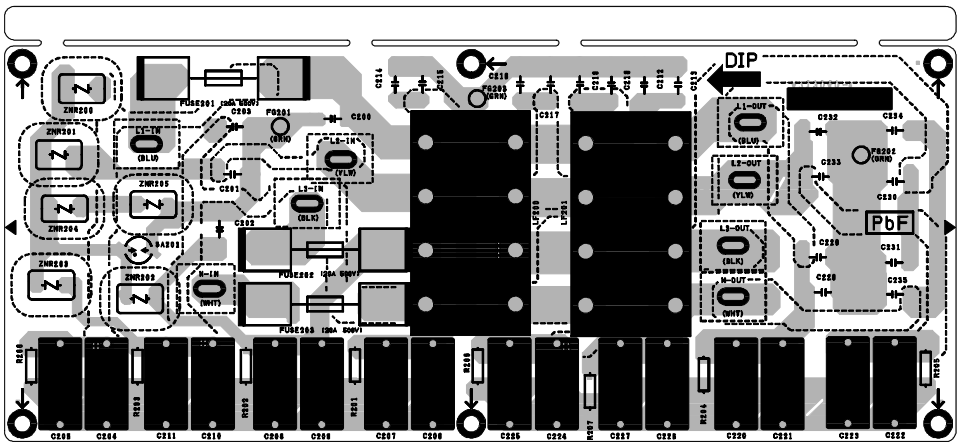
10.2.1.1 CU-MXC09H3E8 CU-MXC12H9E8



10.2.1.2 CU-MXC16H9E8



10.2.2 Noise Filter Printed Circuit Board



11. Installation Instruction

11.1 Mono Bloc Unit

Attached Accessories

No.	Accessories part	Qty.
1	Drain elbow 	1
2	Rubber cap 	8
3	Remote controller 	1

Optional Accessory

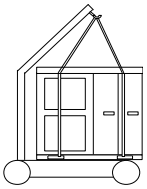
No.	Accessories part	Qty.
4	Optional PCB (CZ-NS4P)	1
5	Base Pan Heater (CZ-NE3P)	1
6	Network Adaptor (CZ-TAW1)	1
7	Network Adaptor Cable (CZ-TAW1-CBL)	1

Field Supply Accessories (Optional)

No.	Part		Model	Specification	Maker
i	2-way valve kit	Electromotoric Actuator	SFA21/18	AC230V	Siemens
		2-port Valve	VVI46/25	-	Siemens
ii	3-way valve kit	Electromotoric Actuator	SFA21/18	AC230V	Siemens
		3-port Valve	VVI46/25	-	Siemens
iii	Room thermostat	Wired	PAW-A2W-RTWIRED	AC230V	-
		Wireless	PAW-A2W-RTWIRELESS		
iv	Mixing valve	-	167032	AC230V	Caleffi
v	Pump	-	Yonos 25/6	AC230V	Wilo
vi	Buffer tank sensor	-	PAW-A2W-TSBU	-	-
vii	Outdoor sensor	-	PAW-A2W-TSOD	-	-
viii	Zone water sensor	-	PAW-A2W-TSHC	-	-
ix	Zone room sensor	-	PAW-A2W-TSRT	-	-
x	Solar sensor	-	PAW-A2W-TSSO	-	-

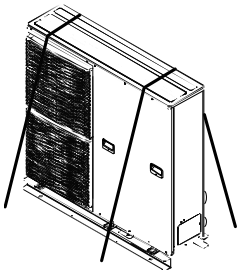
■ It is recommended to purchase the field supply accessories listed in above table.

- Handling of Mono bloc unit
  - Mono bloc unit is a large and heavy apparatus. The handling of the unit only to be done by lifting tools with slings. These slings can be fitted into sleeves at the unit's base frame.



11.1.1 Select the Best Location

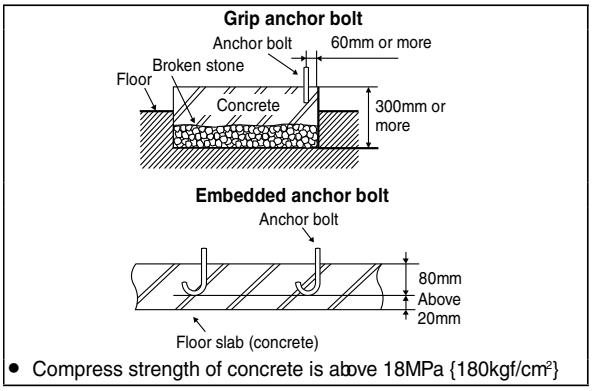
- Install the Mono bloc unit in outdoor locations only.
- Avoid installations in areas where the ambient temperature may drop below -20°C.
- The Mono bloc unit must be installed on a flat, solid surface.
- A place removed from any heat source or steam which may effect the operation of the Mono bloc unit.
- A place where air circulation is good.
- A place where drainage can be easily done.
- A place where Mono bloc unit's operation noise will not cause discomfort to the user.
- A place which is accessible for maintenance.
- Ensure to keep minimum distance of spaces as illustrated above from wall, ceiling, or other obstacles.
- A place where flammable gas leaking might not occur.
- A place where the Mono bloc unit's piping and wiring lengths come within reasonable ranges.
- If an awning is built over the unit to prevent direct sunlight or rain, be careful that heat radiation from the condenser is not obstructed.
- Do not place any obstacles which may cause a short circuit of the discharged air.
- Avoid installing the Mono bloc unit at a location where suction side may be exposed directly to wind.
- If Mono bloc unit installed near sea, region with high content of sulphur or oily location (e.g. machinery oil, etc.), it lifespan maybe shorten.
- When installing the product in a place where it will be affected by typhoon or strong wind such as wind blowing between buildings, including the rooftop of a building and a place where there is no building in surroundings, fix the product with an overturn prevention wire, etc. (Overturn prevention fitting model number: K-KYZP15C)



11.1.2 Mono Bloc Unit Installation

Mono bloc unit will become heavy when filled with water. Please install the unit on a strong concrete floor and consider the weight of the unit and water.

- Fix Mono bloc unit on the concrete floor with M12 anchor bolt at 4 locations.
- Pull-out strength of these anchor bolts must be above 15000N.

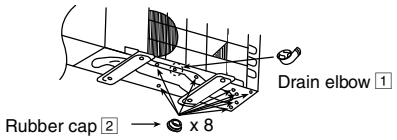


- Compress strength of concrete is above 18MPa {180kgf/cm²}

Illustration of grip type and embedded type anchor bolt

11.1.2.1 Disposal of Mono Bloc Unit Drain Water

- When a Drain elbow is used, please ensure to follow below:
  - The unit should be placed on a stand which is taller than 50mm.
  - Cover the 8 holes (ø20mm) with Rubber cap (refer to illustration below)
  - Use a tray (field supply) when necessary to dispose the Mono bloc unit drain water.



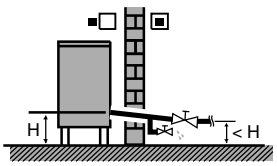
- If the unit is used in an area where temperature falls below 0°C for 2 or 3 consecutive days, it is recommended not to use the Drain elbow and Rubber cap, for the drain water freezes and the fan will not rotate.

11.1.3 Piping Installation

⚠ WARNING
This section is for authorized and licensed electrician / water system installer only. Work behind the front plate secured by screws must only be carried out under supervision of qualified contractor, installation engineer or service person.

Please engage a licensed water circuit installer to install this water circuit.

- This water circuit must comply with relevant European and national regulations (including EN61770), and local building regulation codes.
- Ensure the components installed in the water circuit could withstand water pressure during operation.
- Do not apply excessive force to piping that may damage the pipes.
- Use Rp 1¼" nut for both water inlet and water outlet connection and clean all piping with tap water before connecting to the Mono bloc unit.
- Cover the pipe end to prevent dirt and dust when inserting it through a wall. If an existing tank is to be connected to this Mono bloc unit, ensure the pipes are clean before water pipe installation is carried out.
- Choose proper sealer which can withstand the pressures and temperatures of the system.
- Make sure to use two spanners to tighten the connection. Tighten the nuts with torque wrench: 117.6 N•m.
- If non-brass metallic piping is used for installation, make sure to insulate the piping to prevent galvanic corrosion.
- Do not use pipes that are crushed or deformed. If these inferior pipes are used, it may cause unit malfunction.
- Make sure to insulate the water circuit piping (insulator thickness : 20mm or more) to prevent condensation during cooling operation and reduction of heating capacity, as well as avoid freezing of the outdoor water circuit piping during winter season.
- After installation, check the water leakage condition in connection area during test run.
- In case of a power supply failure or pump operating failure, drain the system (as suggested in the figure below).



When water is idle inside the system, freezing up is very likely to happen which could damage the system.

⚠ CAUTION
Do not over tighten, over tightening cause water leakage.

Drainage piping installation

- Use a drain hose with inner diameter of 15 mm.
- The hose must be installed in a continuously downward direction and left open to the frost-free atmosphere.
- If drain hose is long, use a metal support fixture along the way to eliminate the wavy pattern of drain tube.
- Water will drip from this hose, therefore the outlet of this hose must be installed in an area where the outlet cannot become blocked.
- Do not insert this hose into sewage or drain pipe that may generate ammonia gas, sulfuric gas, etc.
- If necessary, use a hose clamp to tighten the hose at drain hose connector to prevent it from leaking.

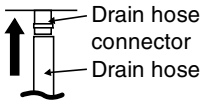


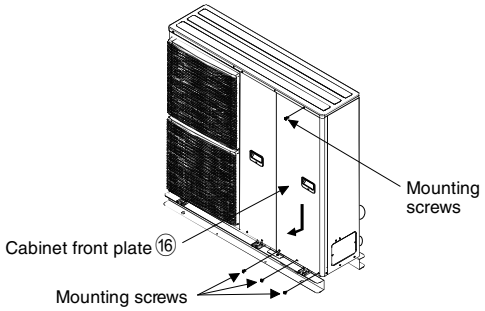
Illustration of how to fix drain hose to Mono bloc unit

11.1.4 Connect the Cable to Mono Bloc Unit

⚠ WARNING
This section is for authorised and licensed electrician only. Work behind the cabinet front plate secured by screws must only be carried out under supervision of qualified contractor, installation engineer or service person.

11.1.4.1 Remove The Cabinet Front Plate

1. Remove the 4 mounting screws as shown in the illustration.
2. Slide the cabinet front plate downward to release the pawls. Then, pull it toward front to remove it.



11.1.4.2 Fixing of Power Supply Cord

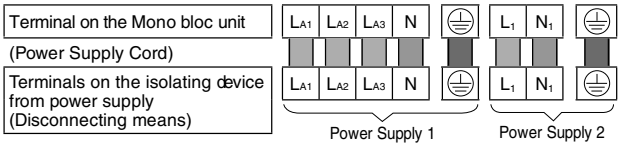
(REFER TO WIRING DIAGRAM AT UNIT FOR DETAIL)

1. An isolating device must be connected to the power supply cable.
   - Isolating device (Disconnecting means) should have minimum 3.0 mm contact gap.
   - Connect the approved polychloroprene sheathed power supply 1 cord and power supply 2 cord and type designation 60245 IEC 57 or heavier cord to the terminal board, and to the other end of the cord to isolating device (Disconnecting means). See below table for cable size requirement.

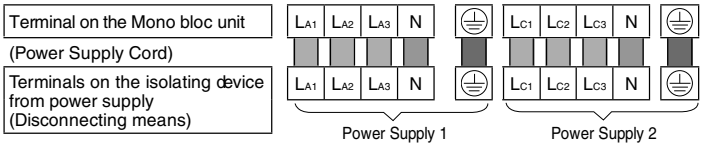
Model	Power Supply Cord	Cable Size	Isolating Devices	Recommended RCD
WH-MXC09H3E8	1	5 x min 1.5 mm^2	20A	30mA, 4P, type A
	2	3 x min 2.5 mm^2	15/16A	30mA, 2P, type AC
WH-MXC12H9E8 and WH-MXC16H9E8	1	5 x min 1.5 mm^2	20A	30mA, 4P, type A
	2	5 x min 1.5 mm^2	20A	30mA, 4P, type AC

2. To avoid the cable and cord being damaged by sharp edges, the cable and cord must be passed through the designated holes before being connected to the terminal block.
3. Secure the cable onto the control board with the holder (clamper).

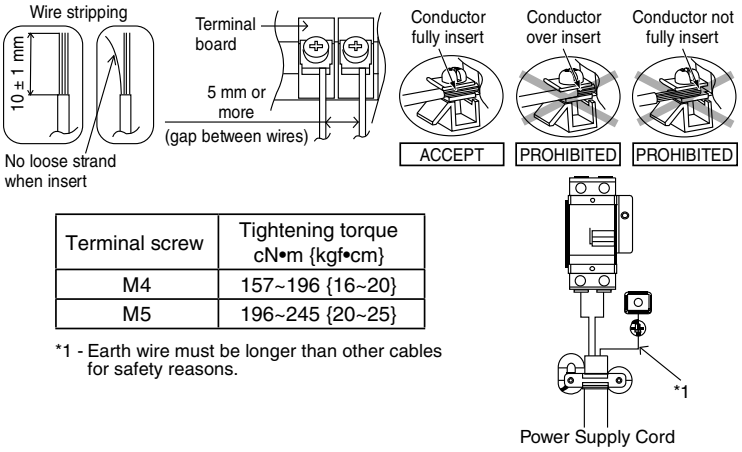
For model WH-MXC09H3E8



For model WH-MXC12H9E8, WH-MXC16H9E8



11.1.4.3 Wire Stripping and Connecting Requirement



Terminal screw	Tightening torque cN•m {kgf•cm}
M4	157~196 {16~20}
M5	196~245 {20~25}

*1 - Earth wire must be longer than other cables for safety reasons.

11.1.4.4 Connecting Requirement

For WH-MXC09H3E8

- The equipment's Power Supply 1 complies with IEC/EN 61000-3-2.
- The equipment's Power Supply 1 complies with IEC/EN 61000-3-3 and can be connected to current supply network.
- The equipment's Power Supply 2 complies with IEC/EN 61000-3-2.
- The equipment's Power Supply 2 complies with IEC/EN 61000-3-11 and shall be connected to suitable supply network, with the following maximum permissible system impedance Z_{max} = 0.426 ohm(Ω) at the interface. Please liaise with supply authority to ensure that the Power Supply 2 is connected only to a supply of that impedance or less.

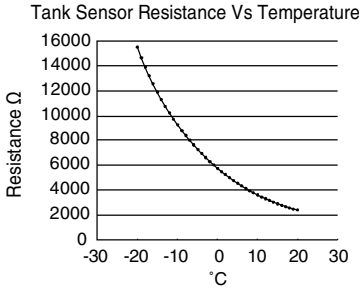
For WH-MXC12H9E8, WH-MXC16H9E8

- The equipment's Power Supply 1 complies with IEC/EN 61000-3-2.
- The equipment's Power Supply 1 complies with IEC/EN 61000-3-3 and can be connected to current supply network.
- The equipment's Power Supply 2 complies with IEC/EN 61000-3-2.
- The equipment's Power Supply 2 complies with IEC/EN 61000-3-3 and can be connected to current supply network.

11.1.4.5 Connecting with external device (optional)

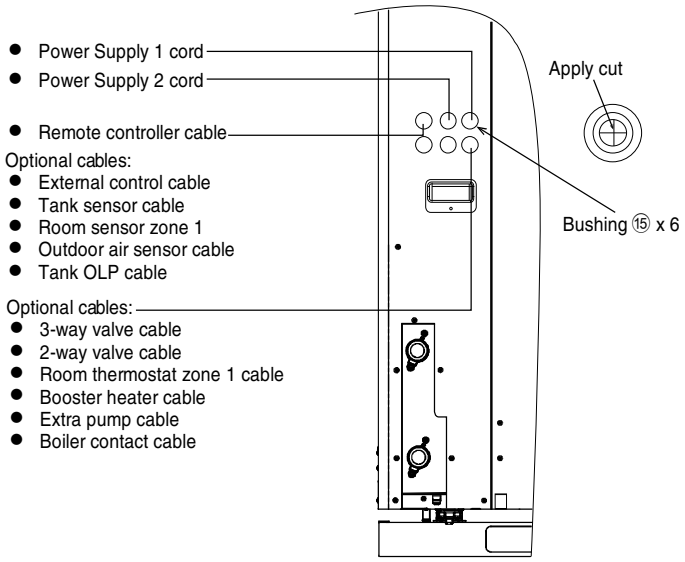
- **All connections shall** follow to the local national wiring standard.
- It is strongly recommended to use manufacturer-recommended parts and accessories for installation.
- For connection to main PCB
  1 Two-way valve shall be spring and electronic type, refer to "Field Supply Accessories" table for details. Valve cable shall be (3 x min 1.5 mm^2), of type designation 60245 IEC 57 or heavier, or similarly double insulation sheathed cable.
  * note: - Two-way Valve shall be CE marking compliance component.
  - Maximum load for the valve is 9.8VA.
  2 Three-way valve shall be spring and electronic type. Valve cable shall be (3 x min 1.5 mm^2), of type designation 60245 IEC 57 or heavier, or similarly double insulation sheathed cable.
  * note: - Shall be CE marking compliance component.
  - It shall be directed to heating mode when it is OFF.
  - Maximum load for the valve is 9.8VA.
  3 Room thermostat cable must be (4 or 3 x min 0.5 mm^2), of type designation 60245 IEC 57 or heavier cord, or similarly double insulation sheathed cable.
  4 Maximum output power of booster heater shall be ≤ 3 kW. Booster heater cable must be (3 x min 1.5 mm^2), of type designation 60245 IEC 57 or heavier.
  5 Extra pump cable shall be (2 x min 1.5 mm^2), of type designation 60245 IEC 57 or heavier.
  6 Boiler contact cable shall be (2 x min 0.5 mm^2), of type designation 60245 IEC 57 or heavier.
  7 External control shall be connected to 1-pole switch with min 3.0 mm contact gap. Its cable must be (2 x min 0.5 mm^2), double insulation layer of PVC-sheathed or rubber-sheathed cable.
  * note: - Switch used shall be CE compliance component.
  - Maximum operating current shall be less than $3A_{rms}$.

8 Tank sensor shall be resistance type, please refer to graph below for the characteristic and details of sensor. Its cable shall be (2 x min 0.3 mm^2), double insulation layer (with insulation strength of min 30V) of PVC-sheathed or rubber-sheathed cable.

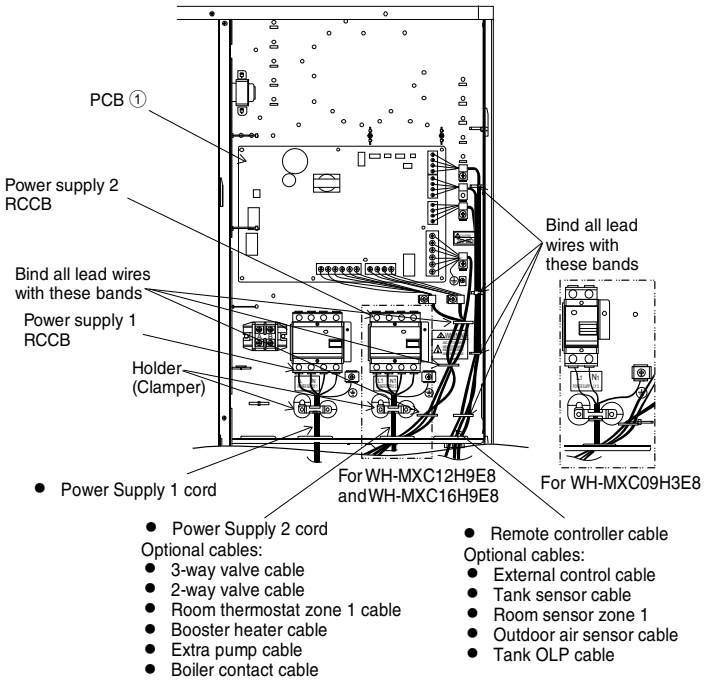


Tank sensor characteristic

9 Room sensor zone 1 cable shall be (2 x min 0.3 mm^2) double insulation layer of PVC-sheathed or rubber-sheathed.
10 Outdoor air sensor cable shall be (2 x min 0.3 mm^2) double insulation layer of PVC-sheathed or rubber-sheathed.
11 Tank OLP cable must be (2 x min 0.5 mm^2), double insulation layer of PVC-sheathed or rubber-sheathed cable.

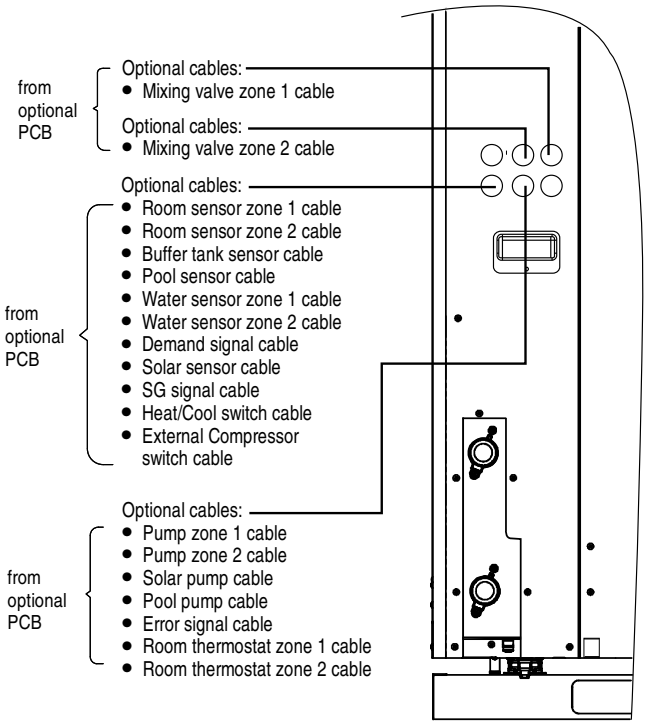


How to guide optional cables and power supply cords to Bushing ⑮

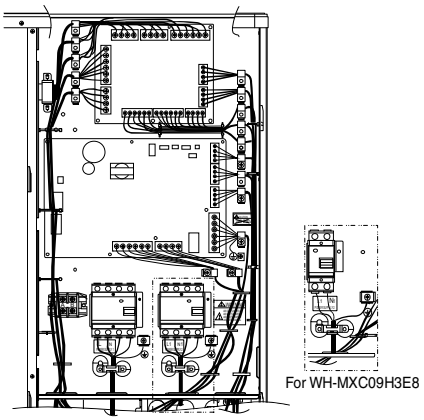


How to guide optional cables and power supply cords
(view without internal wiring)

- For connection to optional PCB
  1 By connecting optional PCB, 2 Zone temperature control can be achieved. Please connect mixing valves, water pumps and thermistors in zone 1 and zone 2 to each terminals in optional PCB. Temperature of each zone can be controlled independently by remote controller.
  2 Pump zone 1 and zone 2 cable shall be (2 x min 1.5 mm^2), of type designation 60245 IEC 57 or heavier.
  3 Solar pump cable shall be (2 x min 1.5 mm^2), of type designation 60245 IEC 57 or heavier.
  4 Pool pump cable shall be (2 x min 1.5 mm^2), of type designation 60245 IEC 57 or heavier.
  5 Room thermostat zone 1 and zone 2 cable shall be (4 x min 0.5 mm^2), of type designation 60245 IEC 57 or heavier.
  6 Mixing valve zone 1 and zone 2 cable shall be (3 x min 1.5 mm^2), of type designation 60245 IEC 57 or heavier.
  7 Room sensor zone 1 and zone 2 cable shall be (2 x min 0.3 mm^2), double insulation layer (with insulation strength of minimum 30V) of PVC-sheathed or rubber-sheathed cable.
  8 Buffer tank sensor, pool water sensor and solar sensor cable shall be (2 x min 0.3 mm^2), double insulation layer (with insulation strength of minimum 30V) of PVC-sheathed or rubber-sheathed cable.
  9 Water sensor zone 1 and zone 2 cable shall be (2 x min 0.3 mm^2), double insulation layer of PVC-sheathed or rubber-sheathed cable.
  10 Demand signal cable shall be (2 x min 0.3 mm^2), double insulation layer of PVC-sheathed or rubber-sheathed cable.
  11 SG signal cable shall be (3 x min 0.3 mm^2), double insulation layer of PVC-sheathed or rubber-sheathed cable.
  12 Heat/Cool switch cable shall be (2 x min 0.3 mm^2), double insulation layer of PVC-sheathed or rubber-sheathed cable.
  13 External compressor switch cable shall be (2 x min 0.3 mm^2), double insulation layer of PVC-sheathed or rubber-sheathed cable.



How to guide optional cables to bushing ⑮



- Pump zone 1 cable
- Pump zone 2 cable
- Solar pump cable
- Pool pump cable
- Error signal cable
- Room thermostat zone 1 cable
- Room thermostat zone 2 cable
- Mixing valve zone 1 cable
- Mixing valve zone 2 cable
- Room sensor zone 1 cable
- Room sensor zone 2 cable
- Buffer tank sensor cable
- Pool sensor cable
- Water sensor zone 1 cable
- Water sensor zone 2 cable
- Demand signal cable
- Solar sensor cable
- SG signal cable
- Heat/Cool switch cable
- External Compressor switch cable

How to guide optional cables (view without internal wiring)

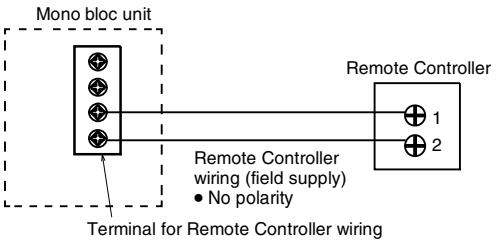
Terminal screw on PCB	Maximum tightening torque cN•m {kgf•cm}
M3	50 {5.1}
M4	120 {12.24}

11.1.5 Installation of Remote Controller

11.1.5.1 Installation Location

- Install at the height of 1 to 1.5 m from the floor (Location where average room temperature can be detected).
- Install vertically against the wall.
- Avoid the following locations for installation.
  1 By the window, etc. exposed to direct sunlight or direct air.
  2 In the shadow or backside of objects deviated from the room airflow.
  3 Location where condensation occurs (The Remote Controller is not moisture proof or drip proof.)
  4 Location near heat source.
  5 Uneven surface.
- Keep distance of 1 m or more from the TV, radio and PC. (Cause of fuzzy image or noise)

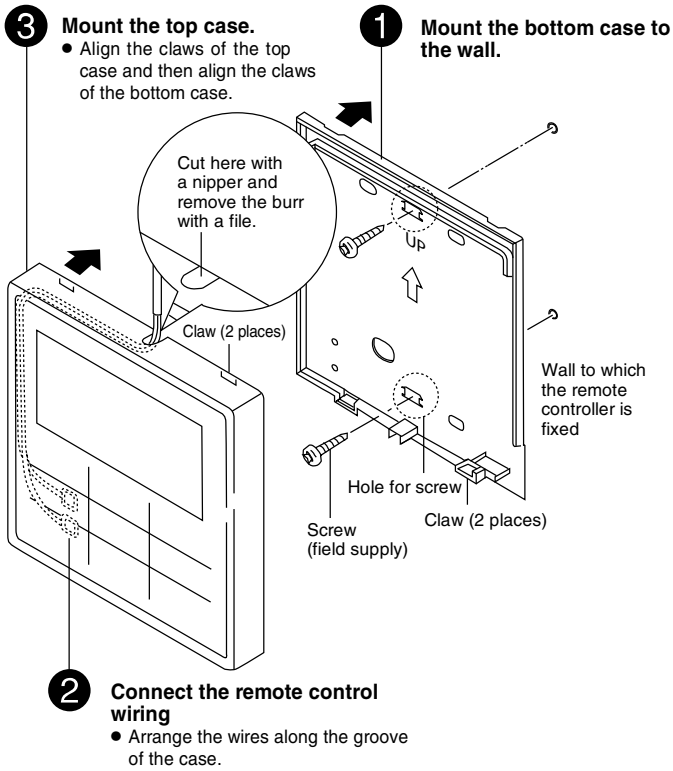
11.1.5.2 Remote Controller Wiring



- Remote Controller cable shall be (2 x min 0.3 mm^2), of double insulation PVC-sheathed or rubber sheathed cable. Total cable length shall be 50 m or less.
- Be careful not to connect cables to other terminals (e.g. power source wiring terminal). Malfunction may occur.
- Do not bundle together with the power source wiring or store in the same metal tube. Operation error may occur.

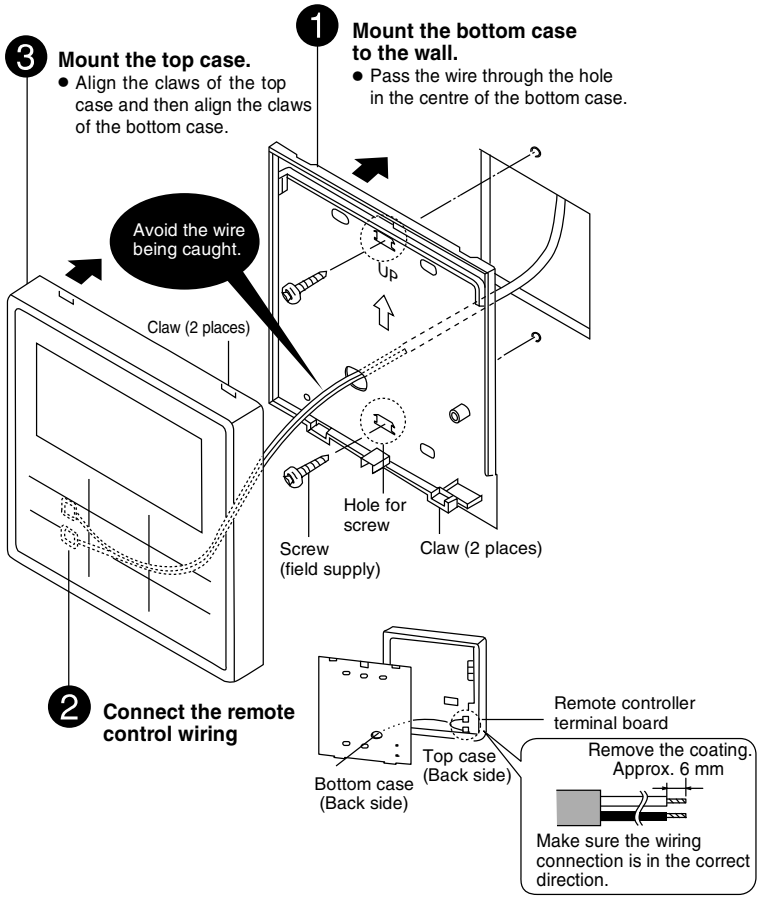
11.1.5.3 Mounting The Remote Controller

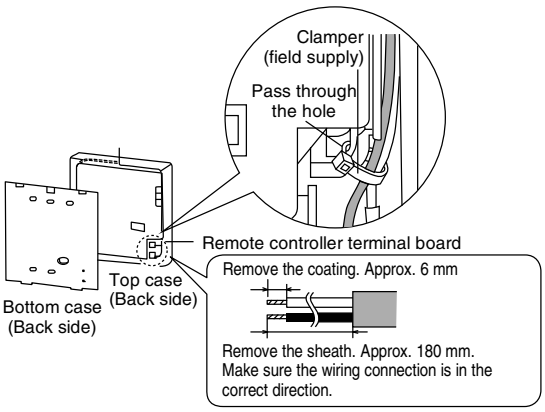
For exposed type
Preparation: Make 2 holes for screws using a driver.



For embedded type

Preparation: Make 2 holes for screws using a driver.





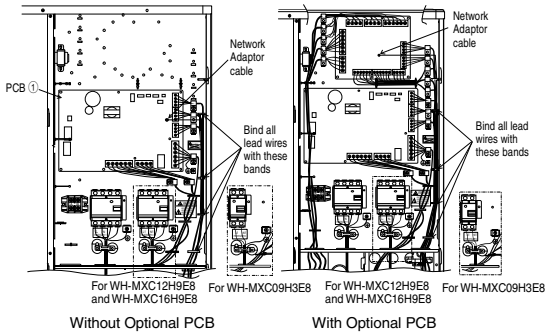
⚠ WARNING

This section is for authorized and licensed electrician/water system installer only. Work behind the front plate secured by screws must only be carried out under supervision of qualified contractor, installation engineer or service person.

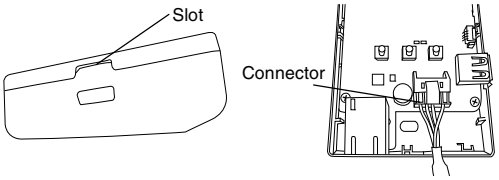
11.1.6 Installation of Network Adaptor and Base Pan Heater

11.1.6.1 Network Adaptor and Installation (Optional)

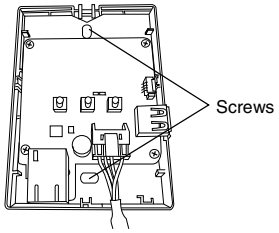
1. **Open the Cabinet front plate, then connect the Network Adaptor Cable to the CN-CNT connector on the printed circuit board.**
   - Pull the cable out of the Mono bloc unit so that there is no pinching.
   - If an optional PCB has been install in the Mono bloc unit, connect the CN-CNT connector to Optional PCB.



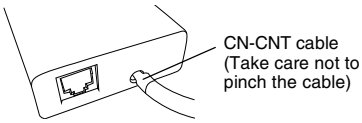
2. **Insert a flat head screwdriver into the slot on the top of the adaptor and remove the cover. Connect the other end of the CN-CNT cable connector to the connector inside the adaptor.**



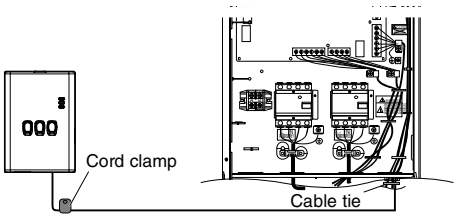
3. **On the wall near the Mono bloc unit, attach the adaptor by screwing screws through the holes in the back cover.**



4. **Pull the CN-CNT cable through the hole in the bottom of the adaptor and re-attach the front cover to the back cover.**



5. **Use the included cord clamp to fix the CN-CNT cable to the wall.**
   Pull the cable around as shown in the diagram so that external forces cannot act on the connector in the adaptor. Use the included cable tie to fix the cables together.

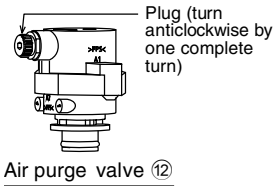


11.1.6.2 Base Pan Heater (Optional)

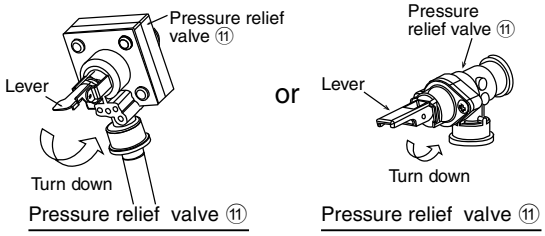
- It is strongly recommended to install a Base Pan Heater (optional) if the Mono bloc unit is installed in cold climate area. Refer the Base Pan Heater (optional) installation instruction for details of installation.

11.1.7 Charging the Water

- Make sure all the piping installations are properly done before carry out below steps.
  1 Open Cabinet front plate to access to the Pressure Relief Valve and Air Purge Valve.
  2 Turn the plug on the Air Purge Valve outlet anticlockwise by one complete turn from fully closed position.



3 Set the Pressure Relief Valve level “DOWN”.



4 Start filling water (with pressure more than 0.1 MPa (1 bar)) to the Mono bloc unit via water inlet. Stop filling water if the free water flow through Pressure Relief Valve drain hose.
5 Turn ON the power supply and make sure Water Pump is running.
6 Check and make sure no water leaking at the tube connecting points.
7 Reinstall the Cabinet front plate by tightening the 2 mounting screws.

11.1.8 Reconfirmation

⚠ WARNING
Be sure to switch off all power supply before performing each of the below checkings. Before obtaining access to terminals, all supply circuits must be disconnected.

*11.1.8.1 Check Water Pressure *(0.1 MPa = 1 bar)*

Water pressure should not lower than 0.05 MPa (with inspects the Water Pressure Gauge). If necessary add tap water into the water circuit.

11.1.8.2 Check Pressure Relief Valve

- Check for correct operation of Pressure Relief Valve by turning on the lever to become horizontal.
- If you do not hear a clacking sound (due to water drainage), contact your local authorized dealer.
- Push down the lever after finish checking.
- In case the water keeps drained out from the unit, switch off the system, and then contact your local authorized dealer.

11.1.8.3 Expansion Vessel Pre Pressure Checking

[Upper limit water volume of the system]
The Mono bloc unit has a build-in Expansion Vessel with 10 L air capacity and initial pressure of 1 bar.

- Without antifreeze agent condition

Total amount of water in the system should be below 200 L.
If the total amount of water is more than 200 L, please add expansion vessel (field supply).

- With antifreeze agent condition

In the case of using antifreeze agent, expansion rate ε is different depending on its maker.
Please refer to the antifreeze agent maker for the expansion rate ε before calculate the upper limit water volume of the system.
The expansion vessel capacity required for the system can be calculated from the formula below.

$$V = \frac{\varepsilon \times Vo}{1 - \frac{98 + P_1}{98 + P_2}}$$

V : Required gas volume <expansion vessel volume L>
Vo : System total water volume <L>
ε : Expansion rate 5→60˚C = (depends on antifreeze agent used)
P_1 : Expansion tank filling pressure = (100) kPa
P_2 : System maximum pressure = 300 kPa

- ( ) Please confirm at actual place
- The gas volume of the sealed type expansion vessel is presented by <V

❍ It's advised to add 10% margin for required gas volume of calculation.

[Adjustment of the initial pressure of the expansion vessel when there is a difference in installation height]
If the height difference between the Mono bloc unit and the highest point of the system water circuit (H) is more than 7m, please adjust the initial pressure of the expansion vessel (Pg) according to the following formula.

Pg= (H*10+30) kPa

11.1.8.4 Check RCCB

Ensure the RCCB set to "ON" condition before check RCCB.
Turn on the power supply to the Mono bloc unit.
This testing could only be done when power is supplied to the Mono bloc unit.

⚠ WARNING
Be careful not to touch parts other than RCCB test button when the power is supplied to Mono bloc unit. Else, electrical shock may happen.

- Push the "TEST" button on the RCCB. The lever would turn down and indicate "0", if it functions normal.
- Contact authorized dealer if the RCCB malfunction.
- Turn off the power supply to the Mono bloc unit.
- If RCCB functions normal, set the lever to "ON" again after testing finish.

This product contains fluorinated greenhouse gasses.
Refrigerant type : R410A (GWP=2088)
For WH-MXC09H3E8 & WH-MXC12H9E8
Amount : 2.3 kg (4.802 ton CO_2 equivalent)
For WH-MXC16H9E8
Amount : 2.35 kg (4.907 ton CO_2 equivalent)

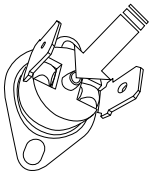
11.1.9 Test Run

1. Before test run, make sure below items have been checked:-
   - Pipework are properly done.
   - Electric cable connecting work are properly done.
   - Mono bloc unit is filled up with water and trapped air is released.
2. Antifreeze agent must be added into water circuit to prevent freezing of water when outdoor ambient temperatures is low. Recommended antifreeze: Propylene glycol: 40% (equivalent to -20°C)
3. Set ON to the Mono bloc unit and RCCB. Then, for remote control operation please refers to (Mono bloc) Air-to-Water Heatpump's operation instruction.
4. For normal operation, pressure gauge reading should be in between 0.05 MPa and 0.3 MPa.
5. After test run, please clean the Water filter. Reinstall it after finish cleaning.

11.1.9.1 Reset Overload Protector

Overload Protector serves the safety purpose to prevent the water over heating. When the Overload Protector trip at high water temperature, take below steps to reset it.

1. Take out the cover.
2. Use a test pen to push the centre button gently in order to reset the Overload Protector.
3. Fix the cover to the original fixing condition.



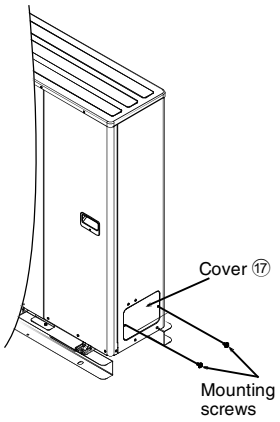
11.1.10 Maintenance

- In order to ensure optimal performance of the unit, seasonal inspections on the unit, functional check of RCCB, field wiring and piping have to be carried out at regular intervals. This maintenance should be carried out by authorized dealer.

11.1.10.1 Maintenance for Water Filter Set

1. Remove the Cover by loosening the mounting screws to access to the Water Filter Set.
2. Turn OFF power supply.
3. Set the two valves for the Water Filter Set to “CLOSE”.
4. Take off the clip, then gently pull out the mesh. Beware of small amount water drain out from it.
5. Clean the mesh with warm water to remove all the stain. Use soft brush if necessary.
6. Reinstall the mesh to the Water Filter Set and set back the clip on it.
7. Set the two valves for the Water Filter Set to “OPEN”.
8. Turn ON power supply.
9. After cleaning, reinstall the Cover by tightening the mounting screws properly.

⚠ WARNING
Do not add or replace other than R410A type. It may cause product damage, burst, injury and etc. Use compatible R410A tools for refrigerant piping work and refrigerant charging during installation or servicing.



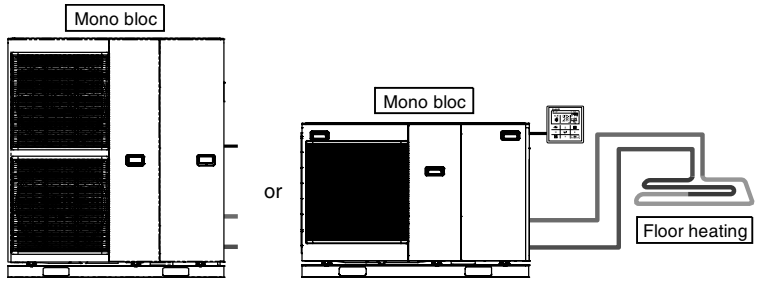
11.2 Variation of system

This section introduces variation of various systems using Air-To-Water Heatpump and actual setting method.

11.2.1 Introduce application related to temperature setting.

11.2.1.1 Temperature setting variation for heating

1. Remote Controller

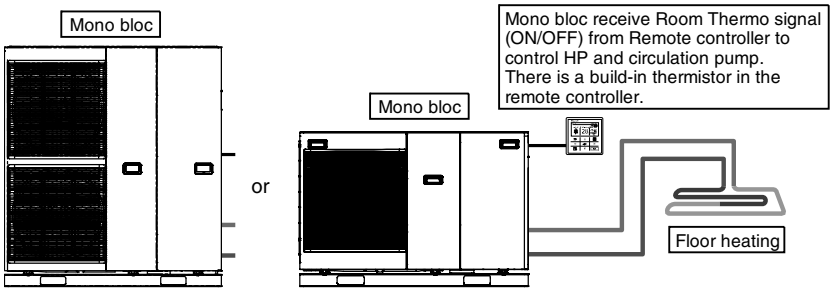


Setting of remote controller

Installer setting
System setup
Optional PCB connectivity - No
Zone & Sensor:
Water temperature

Connect floor heating or radiator directly to the Mono bloc.
This is the basic form of the most simple system.

2. Room Thermostat

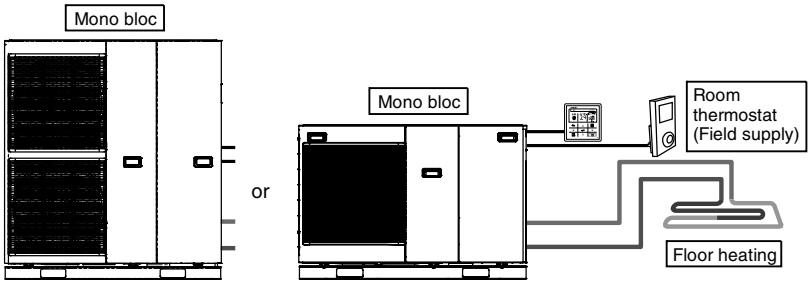


Setting of remote controller

Installer setting
System setup
Optional PCB connectivity - No
Zone & Sensor:
Room thermostat
Internal

Connect floor heating or radiator directly to the Mono bloc.
Install the remote controller in the room where floor heating is installed.
This is an application that uses remote controller as Room Thermostat.

3. External Room Thermostat

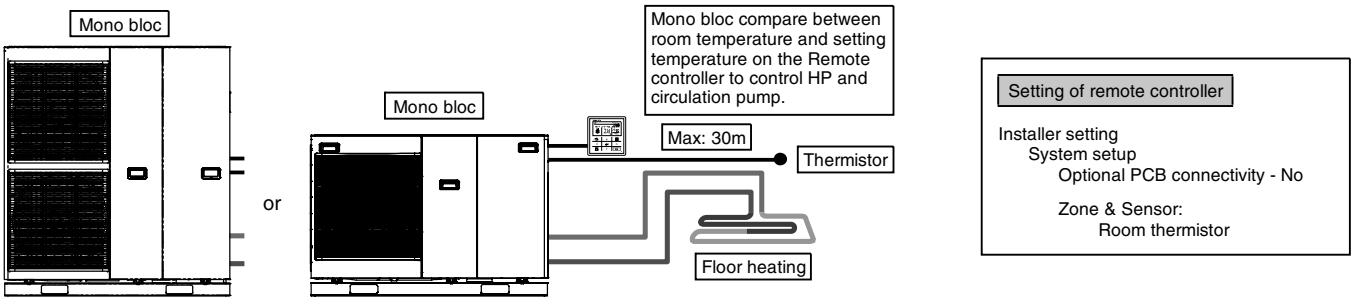


Setting of remote controller

Installer setting
System setup
Optional PCB connectivity - No
Zone & Sensor:
Room thermostat
(External)

Connect floor heating or radiator directly to Mono bloc.
Install separate external Room Thermostat (field supply) in the room where floor heating is installed.
This is an application that uses external Room Thermostat.

4. Room Thermistor



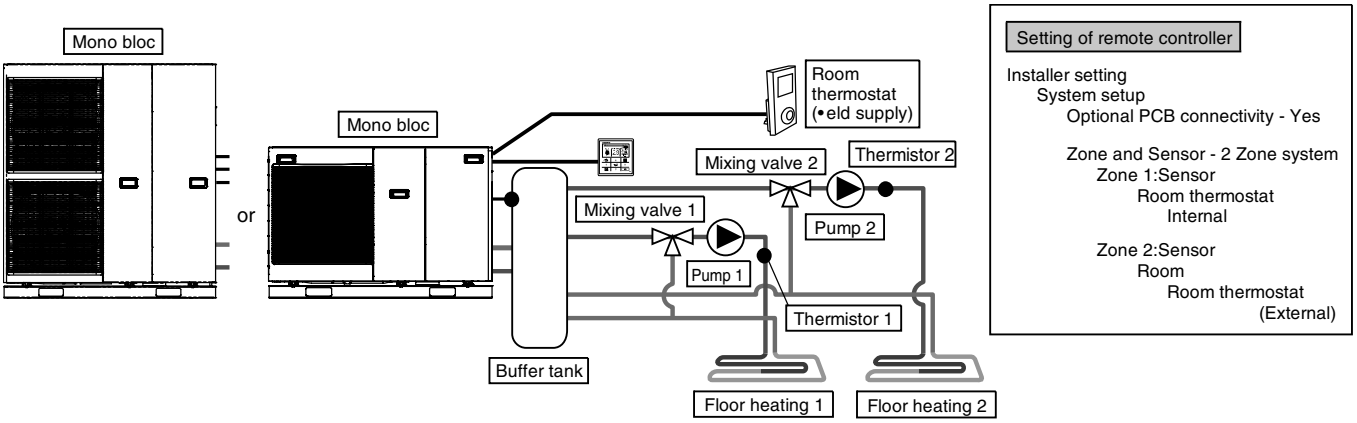
Connect floor heating or radiator directly to Mono bloc.
Install separate external room thermistor (specified by Panasonic) in the room where floor heating is installed.
This is an application that uses external room thermistor.

There are 2 kinds of circulation water temperature setting method.
Direct: set direct circulation water temperature (fixed value)
Compensation curve: set circulation water temperature depends on outdoor ambient temperature
In case of Room thermo or Room thermistor, compensation curve can be set.
In this case, compensation curve is shifted according to the thermo ON/OFF situation.

- (Example) If room temperature increasing speed is;
  very slow → shift up the compensation curve
  very fast → shift down the compensation curve

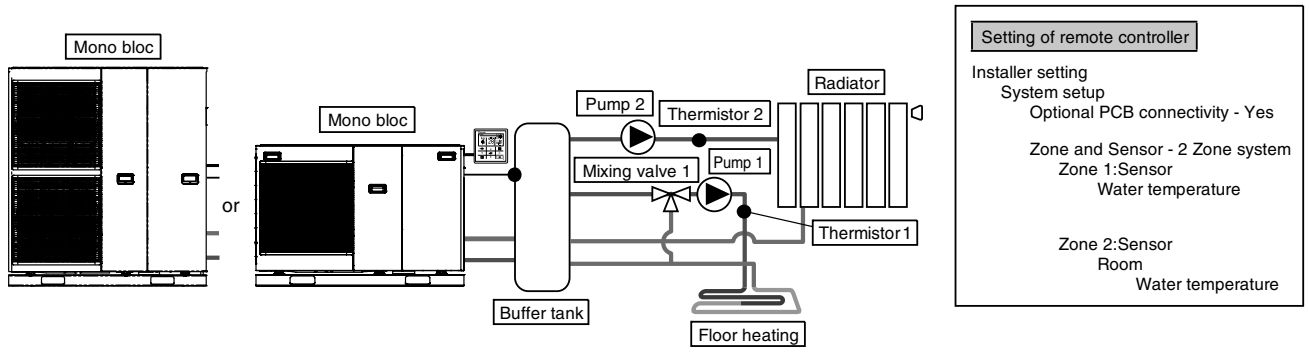
11.2.1.2 Examples of installations

Floor heating 1 + Floor heating 2



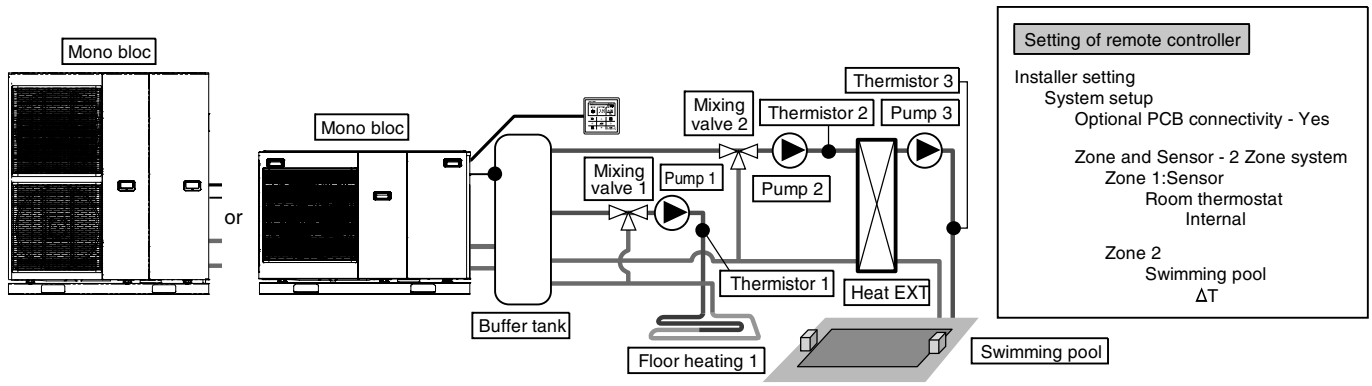
Connect floor heating to 2 circuits through buffer tank as shown in the figure.
Install mixing valves, pumps and thermistors (specified by Panasonic) on both circuits.
Install the remote controller in one of the circuit and use it as Room Thermostat.
Install external Room Thermostat (field supply) in another circuit.
Both circuits can set circulation water temperature independently.
Install buffer tank thermistor on buffer tank.
It requires connection setting of buffer tank and ΔT temperature setting at heating operation separately.
This system requires optional PCB (CZ-NS4P).

Floor heating + Radiator



Connect floor heating or radiator to 2 circuits through buffer tank as shown in figure.
Install pumps and thermistors (specified by Panasonic) on both circuits.
Install mixing valve in the circuit with lower temperature among the 2 circuits.
(Generally, if install floor heating and radiator circuit at 2 zones, install mixing valve in floor heating circuit.)
For temperature setting, select circulation water temperature for both circuits.
Both circuits can set circulation water temperature independently.
Install buffer tank thermistor on buffer tank.
It requires connection setting of buffer tank and ΔT temperature setting at heating operation separately.
This system requires the optional PCB (CZ-NS4P).
Mind that if there is no mixing valve at the secondary side, the circulation water temperature may get higher than setting temperature.

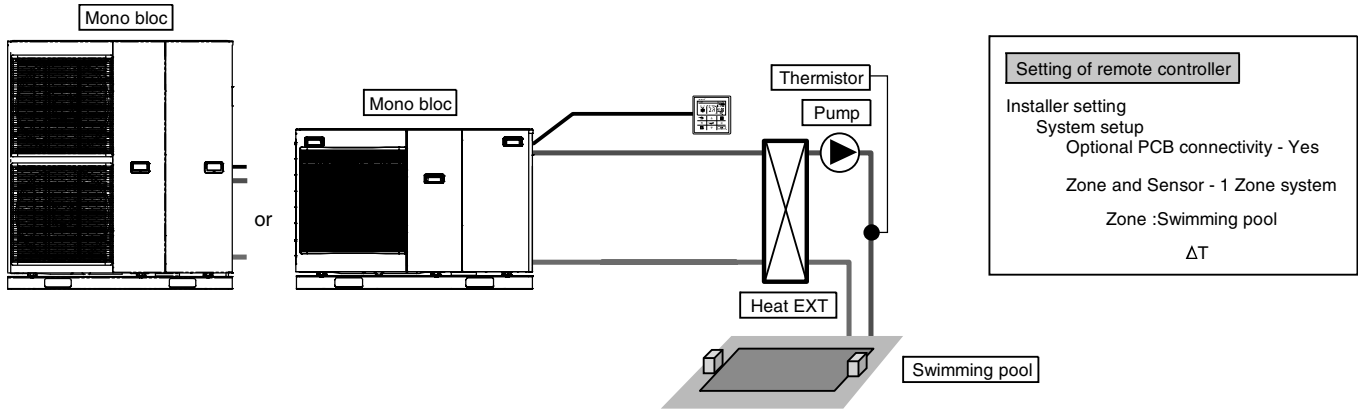
Floor heating + Swimming pool



Connect floor heating and swimming pool to 2 circuits through buffer tank as shown in figure.
Install mixing valves, pumps and thermistors (specified by Panasonic) on both circuits.
Then, install additional pool heat exchanger, pool pump and pool sensor on pool circuit.
Install the remote controller in room where floor heating is installed. Circulation water temperature of floor heating and swimming pool can be set independently.
Install buffer tank sensor on buffer tank.
It requires connection setting of buffer tank and ΔT temperature setting at heating operation separately. This system requires the optional PCB (CZ-NS4P).

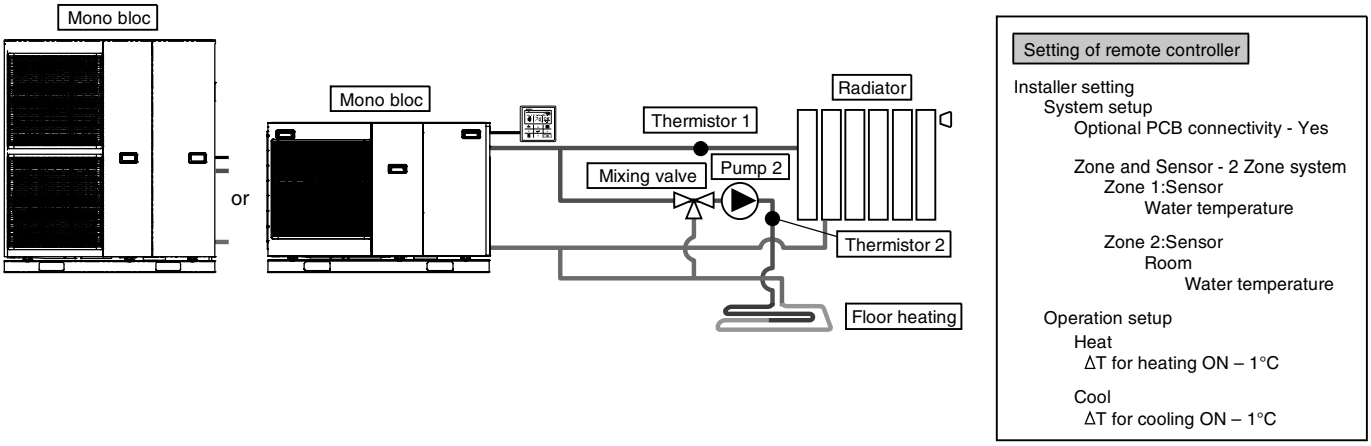
※ Must connect swimming pool to “Zone 2”.
If it is connected to swimming pool, operation of pool will stop when “Cooling” is operated.

Swimming pool only



This is an application that connects to the swimming pool only.
Connects pool heat exchanger directly to Mono bloc without using buffer tank.
Install pool pump and pool sensor (specified by Panasonic) at secondary side of the pool heat exchanger.
Install the remote controller in room where floor heating is installed.
Temperature of swimming pool can be set independently.
This system requires the optional PCB (CZ-NS4P).
In this application, cooling mode cannot be selected. (not display on remote controller)

Simple 2 zone (Floor heating + Radiator)



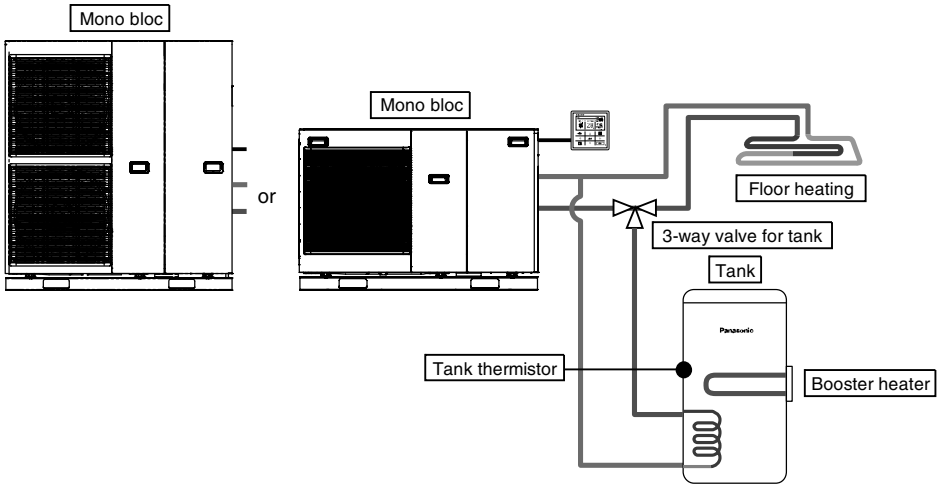
This is an example of simple 2 zone control without using buffer tank.
Built-in pump from Mono bloc served as a pump in zone 1.
Install mixing valve, pump and thermistor (specified by Panasonic) on zone 2 circuit.
Please be sure to assign high temperature side to zone 1 as temperature of zone 1 cannot be adjusted.
Zone 1 thermistor is required to display temperature of zone 1 on remote controller.
Circulation water temperature of both circuits can be set independently.
(However, temperature of high temperature side and low temperature side cannot be reversed)
This system requires the optional PCB (CZ-NS4P).

(CAUTION)

- Thermistor 1 does not affect operation directly. But error happens if it is not installed.
  Please adjust flow rate of zone 1 and zone 2 to be in balance. If it is not adjusted correctly, it may affects the performance.
  (If zone 2 pump flow rate is too high, there is possibility that no hot water flowing to zone 1.)
  Flow rate can be confirmed by “Actuator Check” from maintenance menu.

11.2.2 Introduce applications of system that uses optional equipment.

DHW (Domestic Hot Water) Tank connection



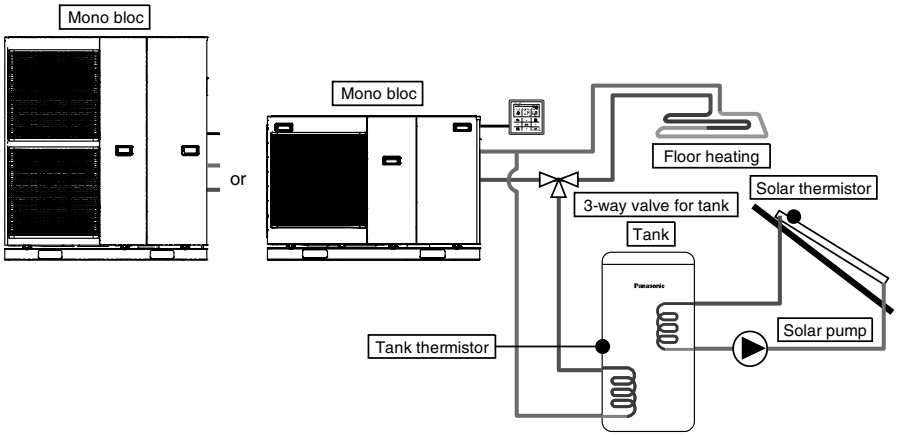
Setting of remote controller

Installer setting
System setup
Optional PCB connectivity - No

Tank connection - Yes

This is an application that connects the DHW tank to the Mono bloc through 3-way valve.
DHW tank's temperature is detected by tank thermistor (specified by Panasonic).

Tank + Solar connection



Setting of remote controller

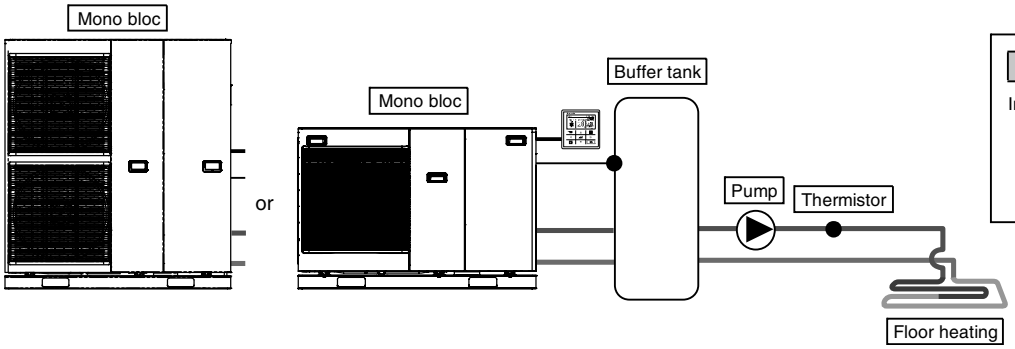
Installer setting
System setup
Optional PCB connectivity - Yes

Tank connection - Yes

Solar connection - Yes
DHW tank
ΔT turn ON
ΔT turn OFF
Antifreeze
Hi limit

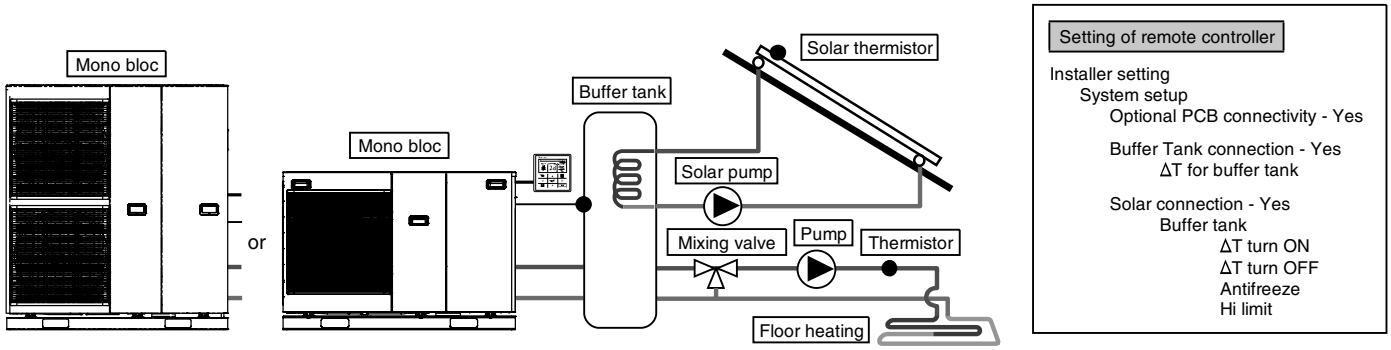
This is an application that connects the DHW tank to the Mono bloc through 3-way valve before connect the solar water heater to heat up the tank. DHW tank's temperature is detected by tank thermistor (specified by Panasonic).
Solar panel's temperature is detected by solar thermistor (specified by Panasonic).
DHW tank shall use tank with built-in solar heat exchange coil independently.
Heat accumulation operates automatically by comparing the temperature of tank thermistor and solar thermistor.
During winter season, solar pump for circuit protection will be activated continuously. If does not want to activate the solar pump operation, please use glycol and set the anti-freezing operation start temperature to -20°C.
This system requires optional PCB (CZ-NS4P).

Buffer tank connection



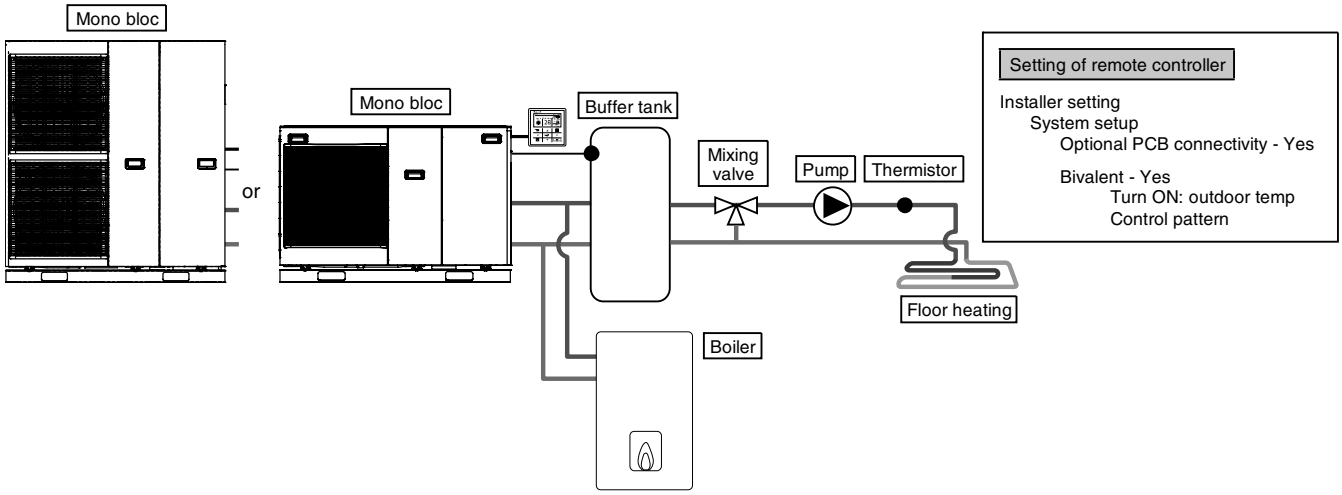
This is an application that connects the buffer tank to the Mono bloc.
Buffer tank's temperature is detected by buffer tank thermistor (specified by Panasonic).
This system requires optional PCB (CZ-NS4P).

Buffer tank + Solar



This is an application that connects the buffer tank to the Mono bloc before connecting to the solar water heater to heat up the tank.
Buffer tank's temperature is detected by buffer tank thermistor (specified by Panasonic).
Solar panel's temperature is detected by solar thermistor (specified by Panasonic).
Buffer tank shall use tank with built-in solar heat exchange coil independently.
During winter season, solar pump for circuit protection will be activated continuously. If does not want to activate the solar pump operation, please use glycol and set the anti-freezing operation start temperature to -20°C.
Heat accumulation operates automatically by comparing the temperature of tank thermistor and solar thermistor.
This system requires optional PCB (CZ-NS4P).

Boiler connection



This is an application that connects the boiler to the Mono bloc, to compensate for insufficient capacity by operate boiler when outdoor temperature drops & heat pump capacity is insufficient.
Boiler is connected parallel with heat pump against heating circuit.
There are 3 modes selectable by remote controller for boiler connection.
Besides that, an application that connects to the DHW tank's circuit to heat up tank's hot water is also possible. (Operation setting of boiler shall be responsible by installer.)
This system requires optional PCB (CZ-NS4P).
Depending on the settings of the boiler, it is recommended to install buffer tank as temperature of circulating water may get higher. (It must connect to buffer tank especially when selecting Advanced Parallel setting.)

⚠ WARNING
Panasonic is NOT responsible for incorrect or unsafe situation of the boiler system.

⚠ CAUTION
Make sure the boiler and its integration in the system complies with applicable legislation. Make sure the return water temperature from the heating circuit to the indoor unit does NOT exceed 55°C. Boiler is turned off by safety control when the water temperature of the heating circuit exceed 85°C.

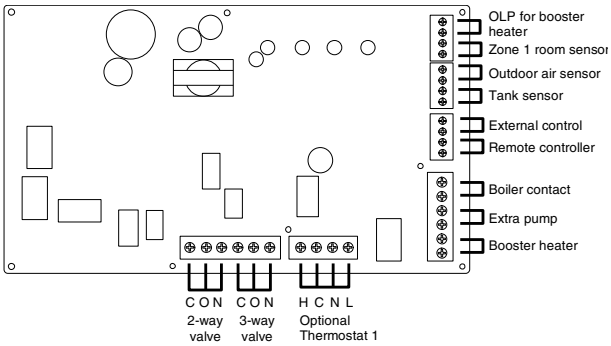
11.3 How to Fix External Device

11.3.1 Connecting Cables Length

When connecting cables between Mono bloc and external devices, the length of the said cables must not exceed the maximum length as shown in the table.

External device	Maximum cables length (m)
Two-way valve	50
Three-way valve	50
Mixing valve	50
Room thermostat	50
Booster heater	50
Extra pump	50
Solar pump	50
Pool pump	50
Pump	50
Boiler contact	50
External control	50
Tank sensor	30
Room sensor	30
Outdoor air sensor	30
Tank OLP	30
Buffer tank sensor	30
Pool water sensor	30
Solar sensor	30
Water sensor	30
Demand signal	50
SG signal	50
Heat/Cool switch	50
External compressor switch	50

11.3.1.1 Connection of the main PCB



■ Signal inputs

Optional Thermostat	L N =AC230V, Heat, Cool=Thermostat heat, Cool terminal ❊It does not function when using the optional PCB
OLP for booster heater	Dry contact Vcc-Bit1, Vcc-Bit2 open/short (System setup necessary) It is connected to the safety device (OLP) of DHW tank.
External control	Dry contact Open=not operate, Short=operate (System setup necessary) Able to turn ON/OFF the operation by external switch
Remote controller	Connected (Please use 2 cores wire for relocation and extension. Total cable length shall be 50m or less.)

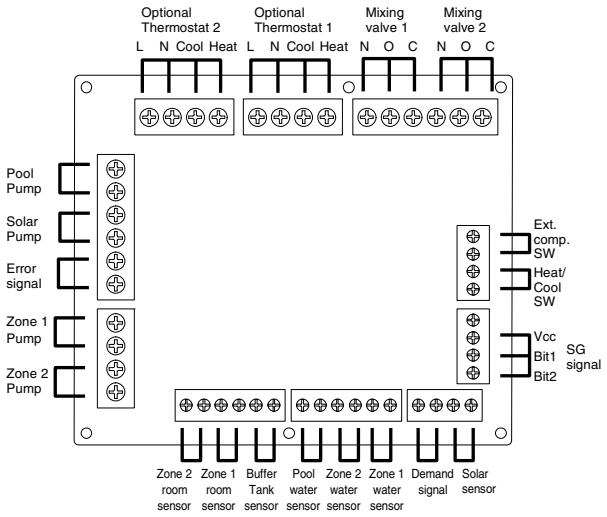
■ Outputs

3-way valve	AC230V N=Neutral Open, Close=direction (For circuit switching when connected to DHW tank)
2-way valve	AC230V N=Neutral Open, Close (Prevent water circuit pass through during cooling mode)
Extra pump	AC230V (Used when Mono bloc pump capacity is insufficient)
Booster heater	AC230V (Used when using booster heater in DHW tank)
Boiler contact	Dry contact (System setup necessary)

■ Thermistor inputs

Zone 1 room sensor	PAW-A2W-TSRT ❊It does not work when using the optional PCB
Outdoor air sensor	AW-A2W-TSOD (Total cable length shall be 30m or less)
Tank sensor	Please use Panasonic specified part

11.3.1.2 Connection of Optional PCB (CZ-NS4P)



■ Signal inputs

Optional Thermostat	L N =AC230V, Heat, Cool=Thermostat heat, Cool terminal
SG signal	Dry contact Vcc-Bit1, Vcc-Bit2 open/short (System setup necessary) Switching SW (Please connect to the 2 contacts controller)
Heat/Cool SW	Dry contact Open=Heat, Short=Cool (System setup necessary)
External comp.SW	Dry contact Open=Comp.ON, Short=Comp.OFF (System setup necessary)
Demand signal	DC 0~10V (System setup necessary) Please connect to the DC 0~10V controller.

■ Outputs

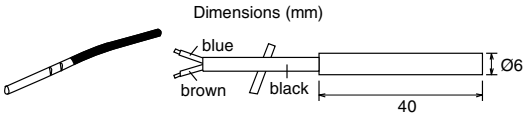
Mixing valve	AC230V N=Neutral Open, Close=mixture direction Operating time: 30s~120s
Pool pump	AC230V
Solar pump	AC230V
Zone pump heater	AC230V

■ Thermistor inputs

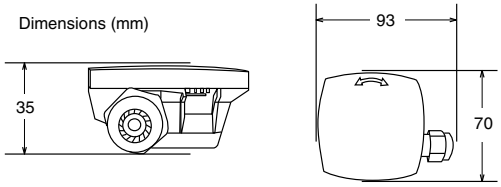
Zone room sensor	PAW-A2W-TSRT
Buffer tank sensor	PAW-A2W-TSBU
Pool water sensor	PAW-A2W-TSHC
Zone water sensor	PAW-A2W-TSHC
Solar sensor	PAW-A2W-TSSO

11.3.1.3 Recommended External Device Specification

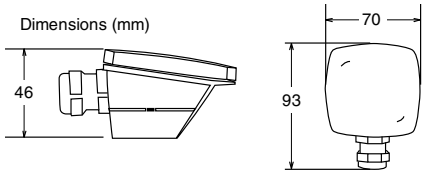
- This section explains about the external devices (optional) recommended by Panasonic. Please always ensure to use the correct external device during system installation.
- For optional sensor.
  1 Buffer tank sensor: PAW-A2W-TSBU
  Use for measurement of the buffer tank temperature.
  Insert the sensor into the sensor pocket and paste it on the buffer tank surface.



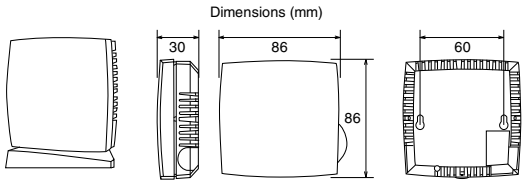
  2 Zone water sensor: PAW-A2W-TSHC
  Use to detect the water temperature of the control zone.
  Mount it on the water piping by using the stainless steel metal strap and contact paste (both are included).



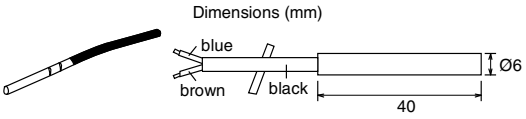
  3 Outdoor sensor: PAW-A2W-TSOD
  If the installation location of the outdoor unit is exposed to direct sunlight, the outdoor air temperature sensor will be unable to measure the actual outdoor ambient temperature correctly.
  In this case, optional outdoor temperature sensor can be fixed at a suitable location to more accurately measure ambient temperature.



  4 Room sensor: PAW-A2W-TSRT
  Install the room temperature sensor to the room which requires room temperature control.



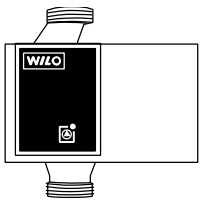
  5 Solar sensor: PAW-A2W-TSSO
  Use for measurement of the solar panel temperature.
  Insert the sensor into the sensor pocket and paste it on the solar panel surface.



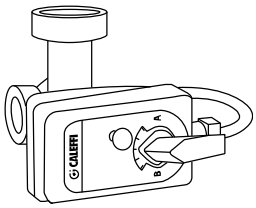
  6 Please refer to the table below for sensor characteristic of the sensors mentioned above.

Temperature (°C)	Resistance (kΩ)
150	0.147
140	0.186
130	0.236
120	0.302
110	0.390
100	0.511
90	0.686
80	0.932
70	1.279
65	1.504
60	1.777
55	2.106
50	2.508
45	3.003
40	3.615
35	4.375
30	5.326
25	6.523
20	8.044
15	9.980
10	12.443
5	15.604
0	19.70
-5	25.05
-10	32.10
-15	41.45
-20	53.92
-25	70.53
-30	93.05
-35	124.24
-40	167.82

- For optional pump.
  Power supply: AC230V/50Hz, <500W
  Recommended part: Yonos 25/6: made by Wilo

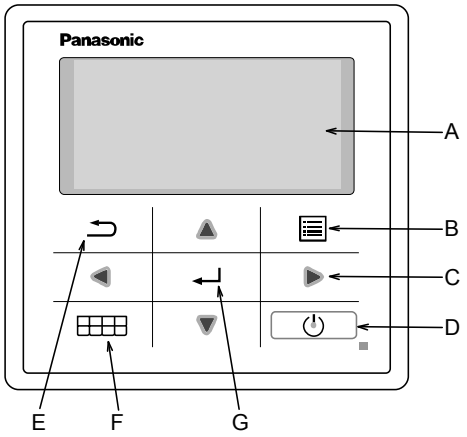


- For optional mixing valve.
  Power supply: AC230V/50Hz (input open/output close)
  Operating time: 30s~120s
  Recommended part: 167032: made by Caleffi

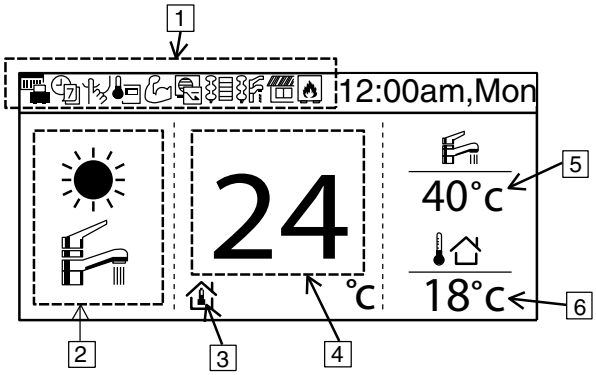


11.4 System Installation

11.4.1 Remote Controller Outline



	Name	Function
A:	Main screen	Display information
B:	Menu	Open/Close main menu
C:	Triangle (Move)	Select or change item
D:	Operate	Start/Stop operation
E:	Back	Back to previous item
F:	Quick Menu	Open/Close Quick menu
G:	OK	Confirm



	Name	Function
1:	Function icon	Display set function/status

Holiday mode, Demand control, Weekly timer, Room heater, Quiet mode, Tank heater, Remote controller room thermostat, Solar, Powerful mode, Boiler

2: Mode — Display set mode/current status of mode

Heating, Cooling, Auto, Hot water supply, Auto heating, Auto cooling, Heat pump operating

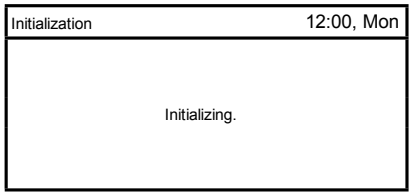
3: Temp setting — Set room temp, Compensation curve, Set direct water temp, Set pool temp

4: Display Heat temp — Display current heating temperature (it is set temperature when enclosed by line)

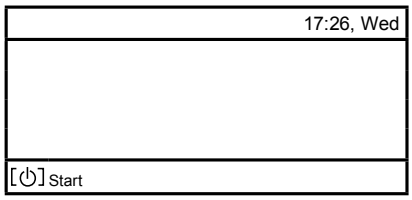
5: Display tank temp — Display current tank temperature (it is set temperature when enclosed by line)

6: Outdoor temp — Display outdoor temp

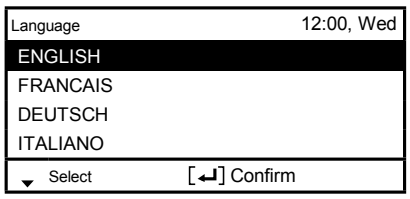
First time of power ON (Start of installation)



When power is ON, firstly initialization screen appears (10 sec)

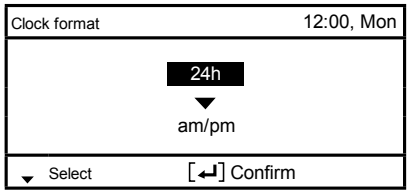


When initialization screen ends, it turns to normal screen.



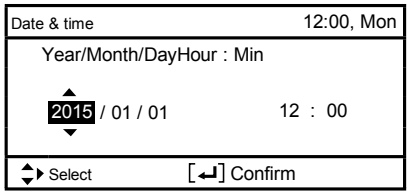
When any button is pressed, language setting screen appears.
(CAUTION) If initial setting is not performed, it does not go into menu.

Set language & confirm



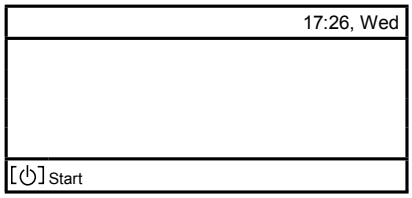
When language is set, setting screen of time display appears (24h/am/pm)

Set time display & confirm



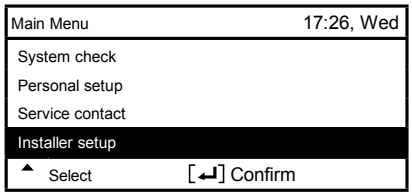
YY/MM/DD/Time setup screen appears

Set YY/MM/DD/Time & confirm



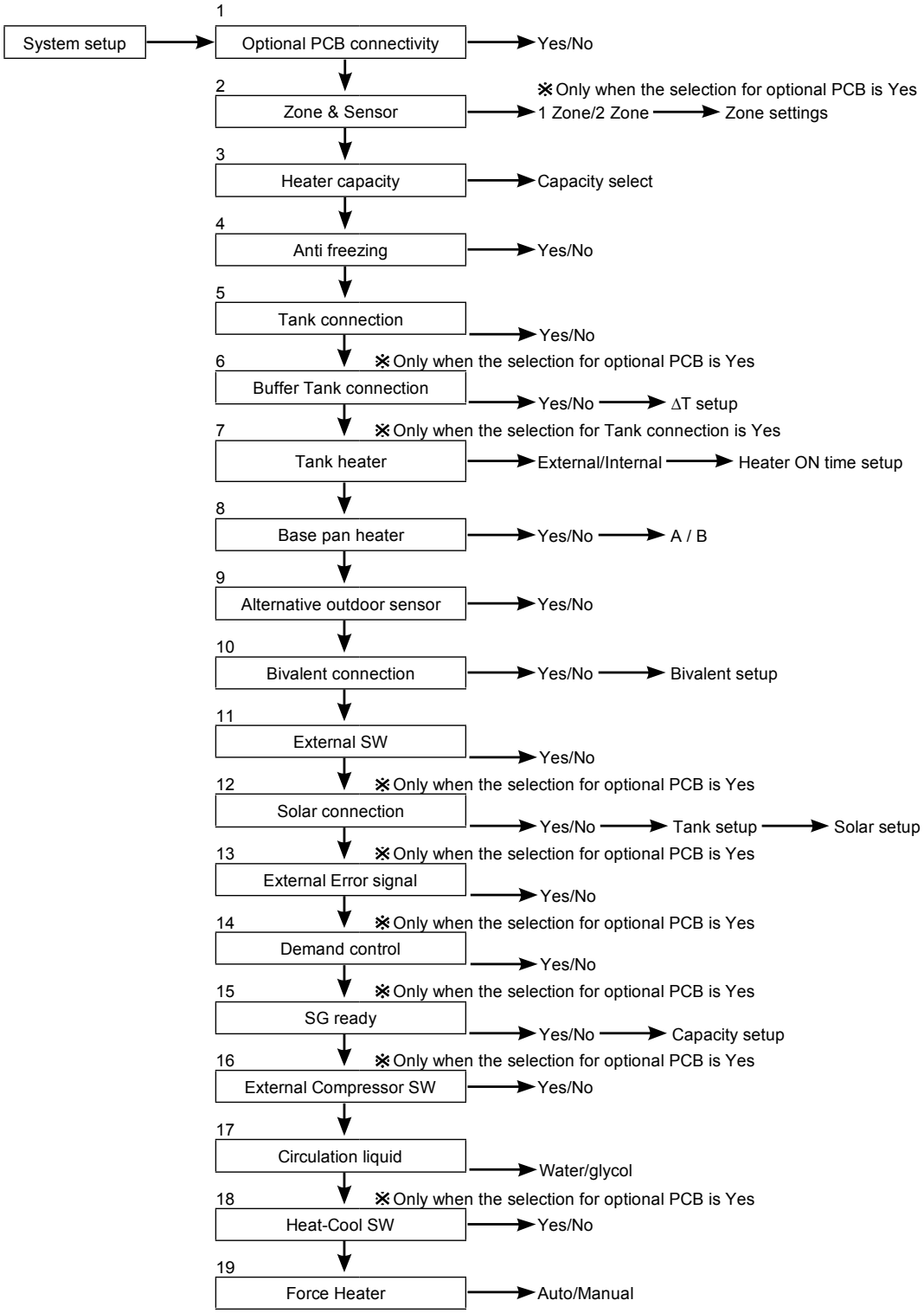
Back to initial screen

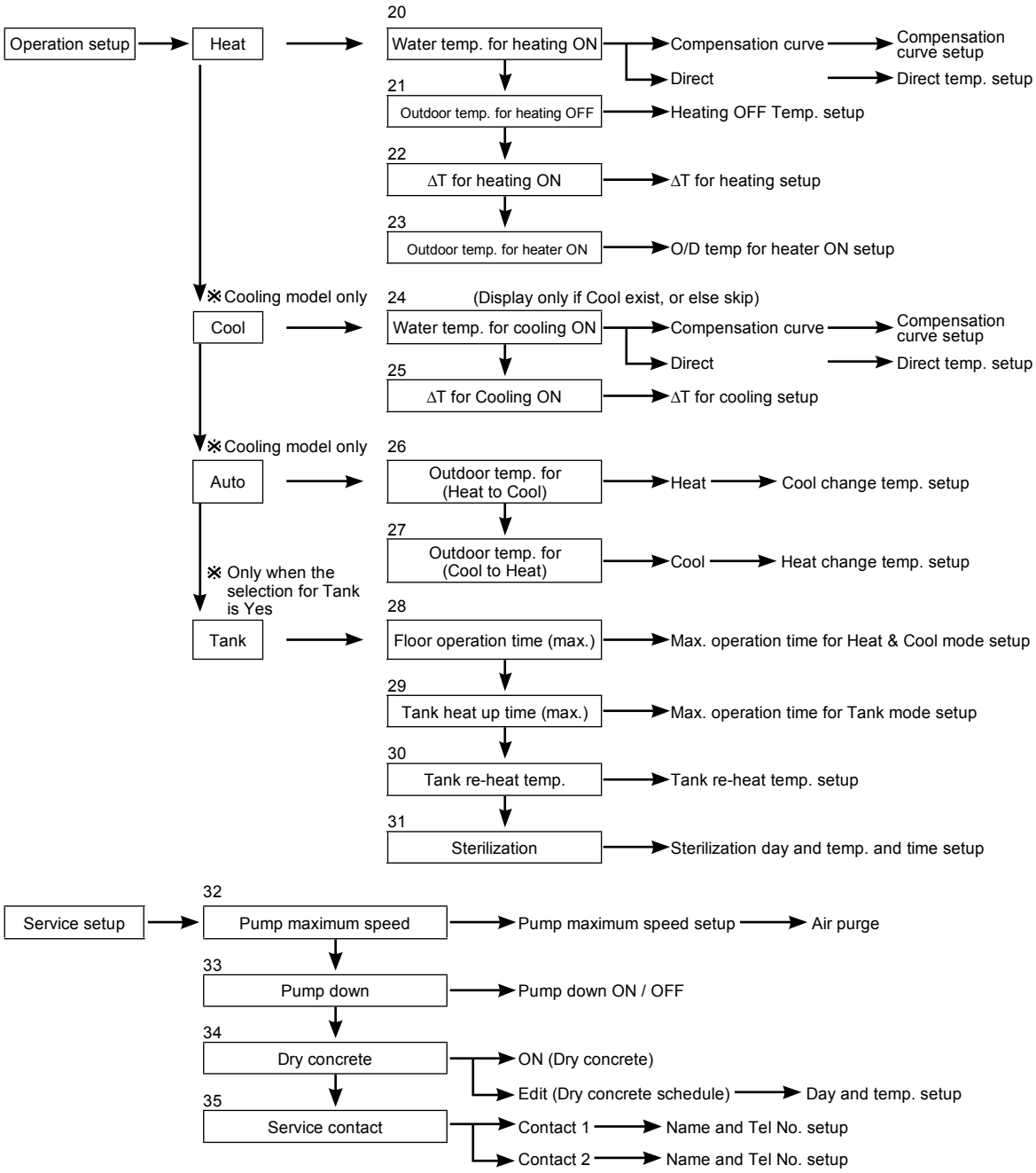
Press menu, select Installer setup



Confirm to go into Installer setup

11.4.2 Installer Setup



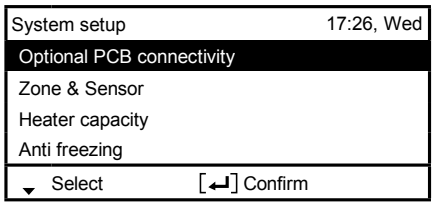

Operation setup
Heat
20
Water temp. for heating ON
Compensation curve
Compensation curve setup
Direct
Direct temp. setup
21
Outdoor temp. for heating OFF
Heating OFF Temp. setup
22
ΔT for heating ON
ΔT for heating setup
23
Outdoor temp. for heater ON
O/D temp for heater ON setup
※Cooling model only
Cool
24
(Display only if Cool exist, or else skip)
Water temp. for cooling ON
Compensation curve
Compensation curve setup
Direct
Direct temp. setup
25
ΔT for Cooling ON
ΔT for cooling setup
※Cooling model only
Auto
26
Outdoor temp. for (Heat to Cool)
Heat
Cool change temp. setup
27
Outdoor temp. for (Cool to Heat)
Cool
Heat change temp. setup
※ Only when the selection for Tank is Yes
Tank
28
Floor operation time (max.)
Max. operation time for Heat & Cool mode setup
29
Tank heat up time (max.)
Max. operation time for Tank mode setup
30
Tank re-heat temp.
Tank re-heat temp. setup
31
Sterilization
Sterilization day and temp. and time setup
Service setup
32
Pump maximum speed
Pump maximum speed setup
Air purge
33
Pump down
Pump down ON / OFF
34
Dry concrete
ON (Dry concrete)
Edit (Dry concrete schedule)
Day and temp. setup
35
Service contact
Contact 1
Name and Tel No. setup
Contact 2
Name and Tel No. setup

11.4.3 System Setup

1. Optional PCB connectivity | Initial setting: No

If function below is necessary, please purchase and install optional PCB.
Please select Yes after installing optional PCB.

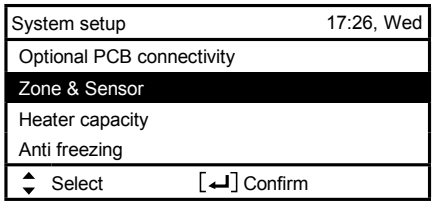
- 2-zone control
- Pool
- Buffer tank
- Solar
- External error signal output
- Demand control
- SG ready
- Stop heat source unit by external SW



2. Zone & Sensor | Initial setting: Room and Water temp.

If no Optional PCB connectivity
Select sensor of room temperature control from the following 3 items
① Water temperature (circulation water temperature)
② Room thermostat (Internal or External)
③ Room thermistor

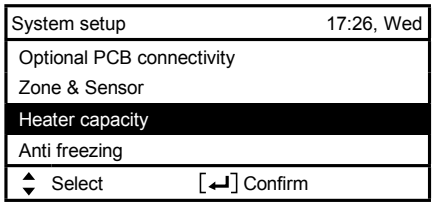
When there is Optional PCB connectivity
① Select either 1 zone control or 2 zone control.
If it is 1 zone, select either room or pool, select sensor
If it is 2 zone, after select sensor of zone 1, select either room or pool for zone 2, select sensor
(CAUTION) In 2 zone system, pool function can be set at zone 2 only.



3. Heater capacity | Initial setting: Depend on model

If there is built-in Heater, set the selectable heater capacity.

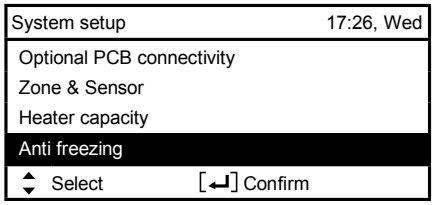
(CAUTION) There are models which cannot select heater.



4. Anti freezing | Initial setting: Yes

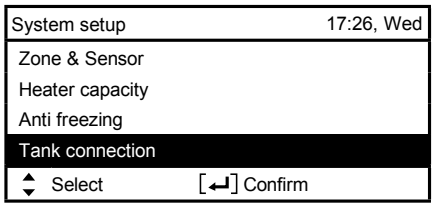
Operate anti-freezing of water circulation circuit.
If select Yes, when the water temperature is reaching its freezing temperature, the circulation pump will start up. If the water temperature does not reach the pump stop temperature, back-up heater will be activated.

(CAUTION) If set No, when the water temperature is reaching its freezing temperature or below 0°C, the water circulation circuit may freeze and cause malfunction.



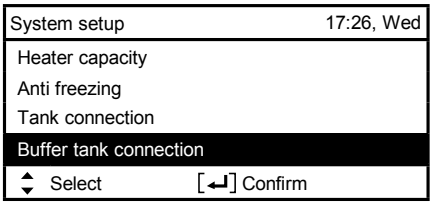
5. Tank connection | Initial setting: No

Select whether it is connected to hot water tank or not.
If set Yes, it becomes setting that uses hot water function.
Hot water temperature of tank can be set from main screen.



6. Buffer Tank connection | Initial setting: No

Select whether it is connected to buffer tank for heating or not.
If buffer tank is used, please set Yes.
Connect buffer tank thermistor and set, ΔT (ΔT use to increase primary side temp against secondary side target temp).
(CAUTION) Does not display if there is no Optional PCB.
If the buffer tank capacity is not so large, please set larger value for ΔT.

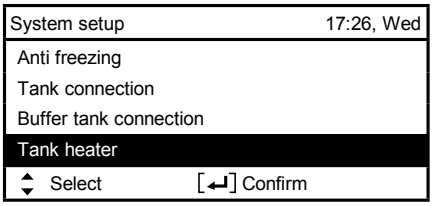


7. Tank heater | Initial setting: Internal

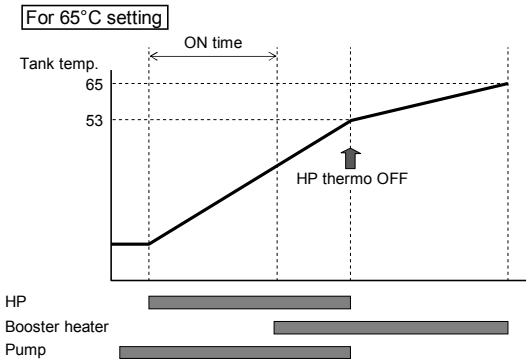
Select to use either built-in heater or external heater as heater for hot water tank.
If heater is installed on tank, please select External.

(CAUTION) Does not display if there is no tank for hot water supply.

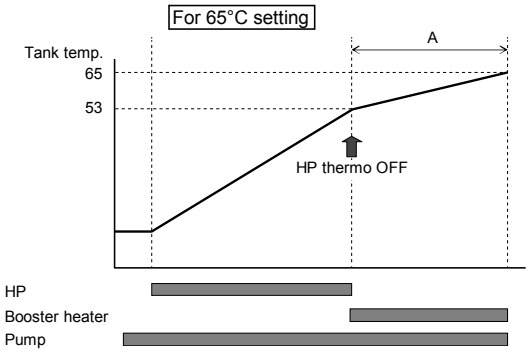
Please set "Tank heater" to "ON" in the "Function setup" from remote controller when using heater to boil the tank.



External A setting which is using booster heater installed on DHW tank to boil the tank.
The permissible heater capacity is 3kW and below.
The operation to boil the tank with heater is as below.
In addition, be sure to set suitable "Tank heater: ON time"



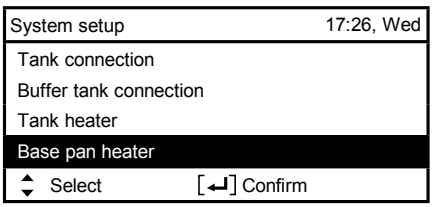
Internal A setting which is using backup heater of indoor unit to boil the tank.
The operation to boil the tank with heater is as below.



8. Base pan heater | Initial setting: No

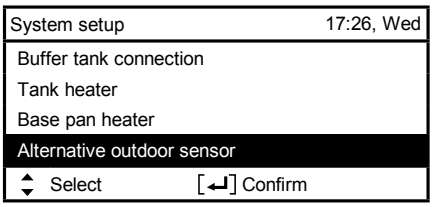
Select whether Base pan heater is installed or not.
If set Yes, select to use either heater A or B.

A: Turn on Heater when heating with defrost operation only
B: Turn on Heater at heating



9. Alternative outdoor sensor | Initial setting: No

Set Yes if outdoor sensor is installed.
Controlled by optional outdoor sensor without reading the outdoor sensor of heat pump unit.



10. Bivalent | Initial setting: No

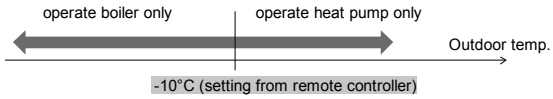
System setup	17:26, Wed
Tank heater	
Base pan heater	
Alternative outdoor sensor	
Bivalent	
▲▼ Select	[↵] Confirm

Set if heat pump linked with boiler operation.
Connect the start signal of the boiler in boiler contact terminal (main PCB).
Set Bivalent connection to YES.
After that, please begin setting according to remote controller instruction.
Boiler icon will be displayed on remote controller top screen.

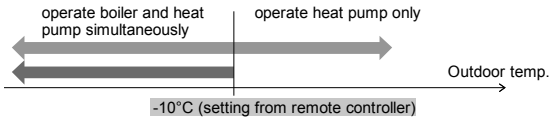
There are 3 different modes in the boiler operation. Movement of each modes are shown below.
① Alternative (switch to boiler operation when drops below setting temperature)
② Parallel (allow boiler operation when drops below setting temperature)
③ Advanced Parallel (able to slightly delay boiler operation time of parallel operation)

When the boiler operation is “ON”, “boiler contact” is “ON”, “_”(underscore) will be displayed below the boiler icon.
Please set target temperature of boiler to be the same as heat pump temperature.
When boiler temperature is higher than heat pump temperature, zone temperature cannot be achieved if mixing valve is not instal led.
This product only allows one signal to control the boiler operation. Operation setting of boiler shall be responsible by instal ler.

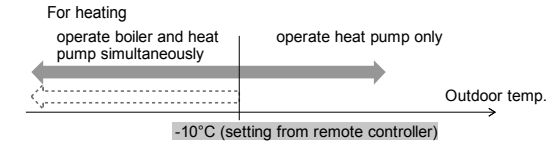
Alternative mode

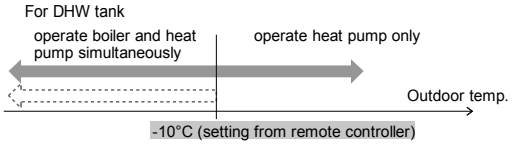


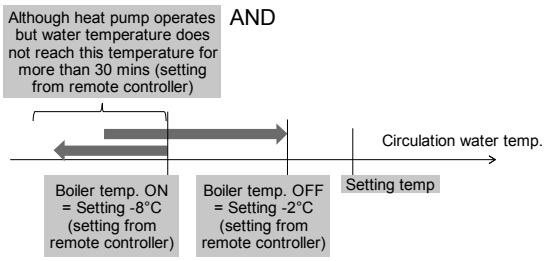
Parallel mode

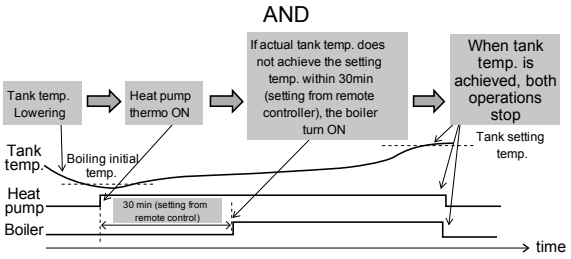


Advanced Parallel mode









In Advanced Parallel mode, setting for both heating and tank can be made simultaneously. During operation of “Heating/Tank” mode, when each time the mode is switched, the boiler output will be reset to OFF. Please have good understanding on the boiler control characteristic in order to select the optimal setting for the system.

11. External SW | Initial setting: No

System setup	17:26, Wed
Base pan heater	
Alternative outdoor sensor	
Bivalent	
External SW	
▲▼ Select	[↵] Confirm

Able to turn ON/OFF the operation by external switch.

12. Solar connection | Initial setting: No

System setup	17:26, Wed
Alternative outdoor sensor	
Bivalent	
External SW	
Solar connection	
▲▼ Select	[↵] Confirm

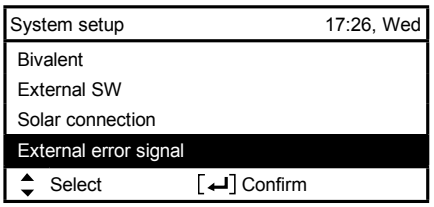
Set when solar water heater is installed.

Setting include items below.
① Set either buffer tank or DHW tank for connection with solar water heater.
② Set temperature difference between solar panel thermistor and buffer tank or DHW tank thermistor to operate the solar pump.
③ Set temperature difference between solar panel thermistor and buffer tank or DHW tank thermistor to stop the solar pump.
④ Anti-freezing operation start temperature (please change setting based on usage of glycol.)
⑤ Solar pump stop operation when it exceeds high limit temperature (when tank temperature exceed designated temperature (70~90°C))

13. External Error Signal | Initial setting: No

Set when external error display unit is installed.
Turn on Dry Contact SW when error happened.

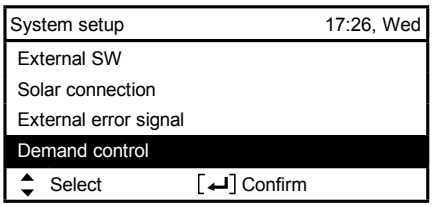
(CAUTION) Does not display when there is no Optional PCB.
When error occurs, error signal will be ON.
After turn off "close" from the display, error signal will still remain ON.



14. Demand control | Initial setting: No

Set when there is demand control.
Adjust terminal voltage within 1 ~ 10 V to change the operating current limit.

(CAUTION) Does not display when there is no Optional PCB.



Analog input [V]	Rate [%]		
0.0	not activate		
0.1 ~ 0.6			
0.7	10	not activate	
0.8			
0.9 ~ 1.1	10		
1.2	15	10	
1.3			
1.4 ~ 1.6	15		
1.7	20	15	
1.8			
1.9 ~ 2.1	20		
2.2	25	20	
2.3			
2.4 ~ 2.6	25		
2.7	30	25	
2.8			
2.9 ~ 3.1	30		
3.2	35	30	
3.3			
3.4 ~ 3.6	35		
3.7	40	35	
3.8			

Analog input [V]	Rate [%]		
3.9 ~ 4.1	40		
4.2	45	40	
4.3			
4.4 ~ 4.6	45		
4.7	50	45	
4.8			
4.9 ~ 5.1	50		
5.2	55	50	
5.3			
5.4 ~ 5.6	55		
5.7	60	55	
5.8			
5.9 ~ 6.1	60		
6.2	65	60	
6.3			
6.4 ~ 6.6	65		
6.7	70	65	
6.8			
6.9 ~ 7.1	70		
7.2	75	70	
7.3			

Analog input [V]	Rate [%]		
7.4 ~ 7.6	75		
7.7	80	75	
7.8			
7.9 ~ 8.1	80		
8.2	85	80	
8.3			
8.4 ~ 8.6	85		
8.7	90	85	
8.8			
8.9 ~ 9.1	90		
9.2	95	90	
9.3			
9.4 ~ 9.6	95		
9.7	100	95	
9.8			
9.9 ~	100		

*A minimum operating current is applied on each model for protection purpose.
*0.2 voltage hysteresis is provided.
* The value of voltage after 2nd decimal point are cut off.

15. SG ready | Initial setting: No

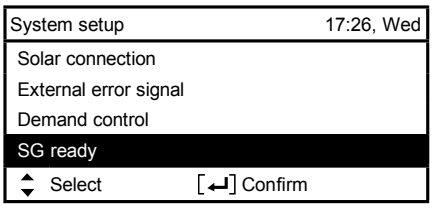
Switch operation of heat pump by open-short of 2 terminals.
Setting belows are possible

SG signal		Working pattern
Vcc-bit1	Vcc-bit2	
Open	Open	Normal
Short	Open	Heat pump and Heater OFF
Open	Short	Capacity 1
Short	Short	Capacity 2

Capacity setting 1
- Heating capacity ___%
- DHW capacity ___%

Capacity setting 2
- Heating capacity ___%
- DHW capacity ___%

} Set by SG ready setting of remote controller

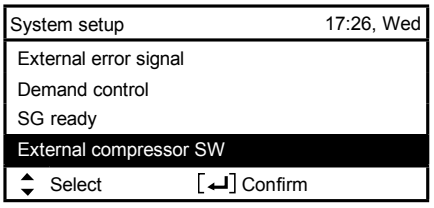


16. External Compressor SW | Initial setting: No

Set when external compressor SW is connected.
SW is connected to external devices to control power consumption, ON signal will stop compressor's operation. (Heating operation etc. are not cancelled).

(CAUTION) Does not display if there is no Optional PCB.

If follow Swiss standard power connection, need to turn on DIP SW of main unit PCB. ON/OFF signal used to ON/OFF tank heater (for sterilization purpose)

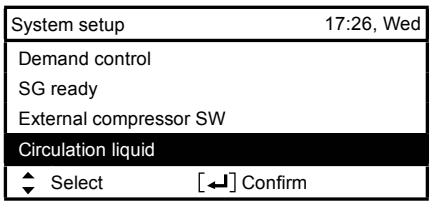


17. Circulation Liquid	Initial setting: Water

Set circulation of heating water.

There are 2 types of settings, water and anti-freeze function.

(CAUTION) Please set glycol when using anti-freeze function.
It may cause error if setting is wrong.

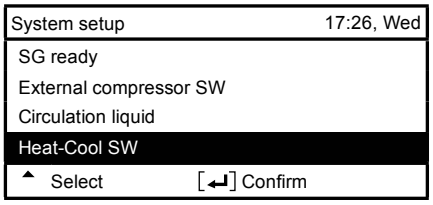


18. Heat-Cool SW	Initial setting: Disable

Able to switch (fix) heating & cooling by external switch.

(Short) : Fix at Heating (Heating +DHW)
(Open) : Fix at Cooling (Cooling +DHW)
(CAUTION) This setting is disabled for model without Cooling.
(CAUTION) Does not display if there is no Optional PCB.

Timer function cannot be used. Cannot use Auto mode.

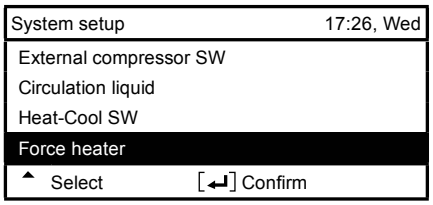


19. Force Heater	Initial setting: Manual

Under manual mode, user can turn on force heater through quick menu.

If selection is 'auto', force heater mode will turn automatically if pop up error happen during operation.
Force heater will operate follow the latest mode selection, mode selection is dsiable under force heater operation.

Heater source will ON during force heater mode



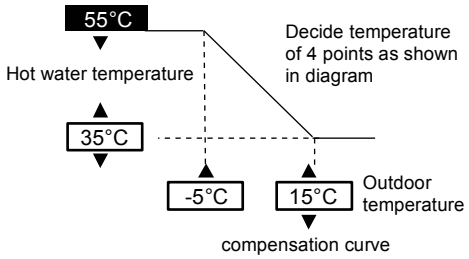
11.4.4 Operation Setup

Heat

20. Water temp. for heating ON	Initial setting: compensation curve

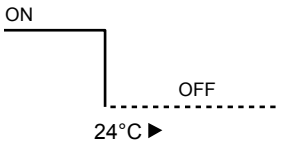
Set target water temperature to operate heating operation.
Compensation curve: Target water temperature change in conjunction with outdoor ambient temperature change.
Direct: Set direct circulation water temperature.

In 2 zone system, zone 1 and zone 2 water temperature can be set separately.



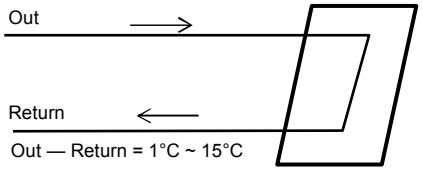
21. Outdoor temp. for heating OFF	Initial setting: 24°C

Set outdoor temp to stop heating.
Setting range is 5°C ~ 35°C



22. ΔT for heating ON	Initial setting: 5°C

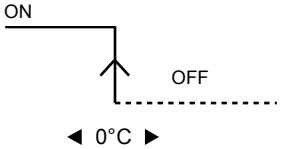
Set temp difference between out temp & return temp of circulating water of Heating operation.
When temp gap is enlarged, it is energy saving but less comfort. When the gap gets smaller, energy saving effect gets worse but it is more comfortable.
Setting range is 1°C ~ 15°C



23. Outdoor temp. for heater ON	Initial setting: 0°C

Set outdoor temp when back-up heater starts to operate.
Setting range is -15°C ~ 20°C

User shall set whether to use or not to use heater.

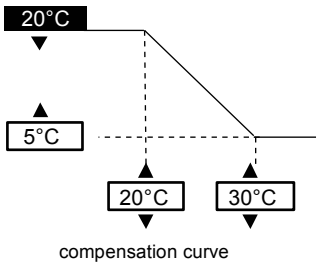


Cool

24. Water temp. for cooling ON | Initial setting: compensation curve

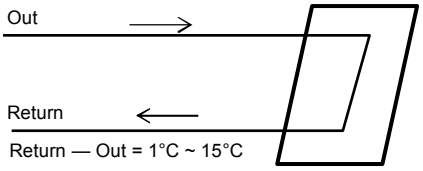
Set target water temperature to operate cooling operation.
Compensation curve: Target water temperature change in conjunction with outdoor ambient temperature change.
Direct : Set direct circulation water temperature.

In 2 zone system, zone 1 and zone 2 water temperature can be set separately.



25. ΔT for cooling ON | Initial setting: 5°C

Set temp difference between out temp & return temp of circulating water of Cooling operation.
When temp gap is enlarged, it is energy saving but less comfort. When the gap gets smaller, energy saving effect gets worse but it is more comfortable.
Setting range is 1°C ~ 15°C

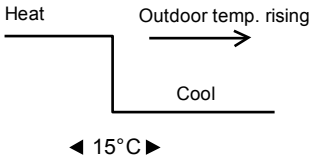


Auto

26. Outdoor temp. for (Heat to Cool) | Initial setting: 15°C

Set outdoor temp that switches from heating to cooling by Auto setting.
Setting range is 5°C ~ 25°C

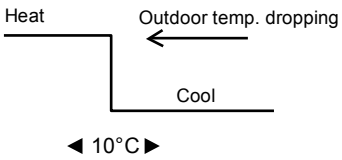
Timing of judgement is every 1 hour



27. Outdoor temp. for (Cool to Heat) | Initial setting: 10°C

Set outdoor temp that switches from Cooling to Heating by Auto setting.
Setting range is 5°C ~ 25°C

Timing of judgement is every 1 hour

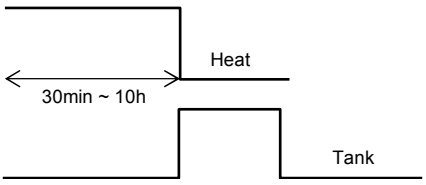


Tank

28. Floor operation time (max) | Initial setting: 8h

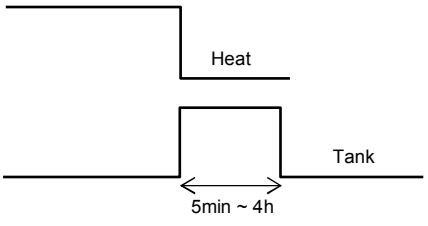
Set max operating hours of heating.
When max operation time is shortened, it can boil the tank more frequently.

It is a function for Heating + Tank operation.



29. Tank heat up time (max) | Initial setting: 60min

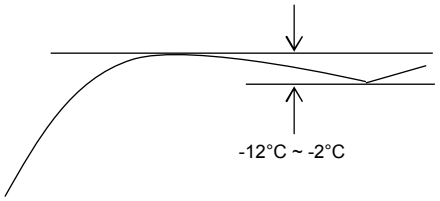
Set max boiling hours of tank.
When max boiling hours are shortened, it immediately returns to Heating operation, but it may not fully boil the tank.



30. Tank re-heat temp. | Initial setting: -8°C

Set temp to perform reboil of tank water.
(When boiled by heat pump only, (51°C – Tank re-heat temp) shall become max temp.)

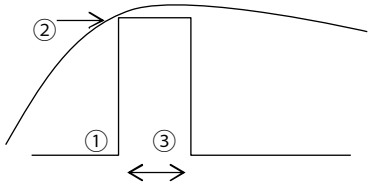
Setting range is -12°C ~ -2°C



31. Sterilization | Initial setting: 65°C 10min

Set timer to perform sterilization.
1 Set operating day & time. (Weekly timer format)
2 Sterilization temp (55~75°C ※If use back-up heater, it is 65°C)
3 Operation time (Time to run sterilization when it reached setting temp 5min ~ 60min)

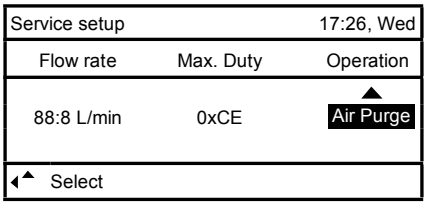
User shall set whether to use or not to use sterilization mode.



11.4.5 Service Setup

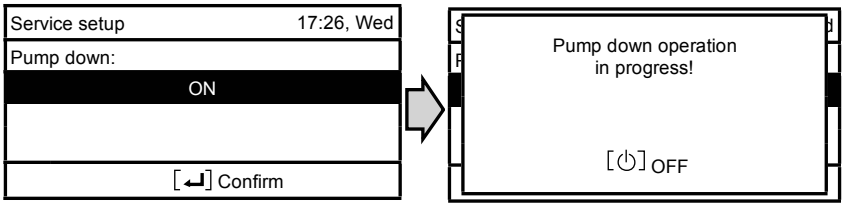
32. Pump maximum speed | Initial setting: Depend on model

Normally setting is not necessary.
Please adjust when need to reduce the pump sound etc.
Besides that, it has Air Purge function.



33. Pump down

Operate pump down operation

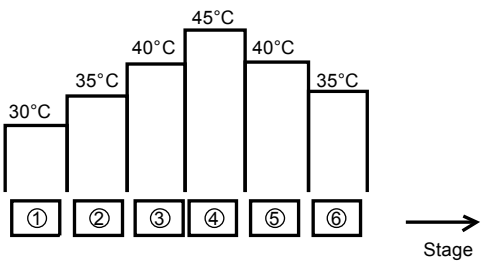


34. Dry concrete

Operate concrete curing operation.
Select Edit, set temp for every stage (1~99 1 is for 1 day).
Setting range is 25~55°C

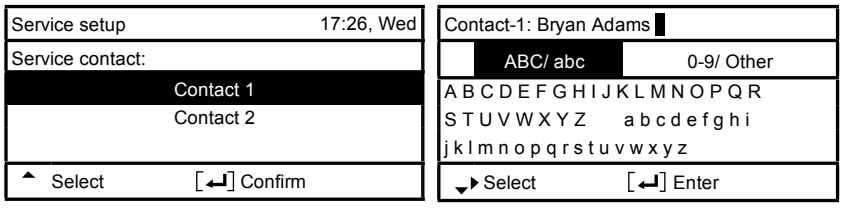
When it is turned ON, dry concrete starts.

When it is 2 zone, it dries both zones.



35. Service contact

Able to set name & tel no. of contact person when there is breakdown etc. or client has trouble. (2 items)



12. Operation and Control

12.1 Basic Function

Inverter control, which equipped with a microcomputer in determining the most suitable operating mode as time passes, automatically adjusts output power for maximum comfort always. In order to achieve the suitable operating mode, the microcomputer maintains the set temperature by measuring the temperature of the environment and performing temperature shifting. The compressor at outdoor unit is operating following the frequency instructed by the microcomputer at indoor unit that judging the condition according to internal water setting temperature and water outlet temperature.

12.1.1 Internal Water Setting Temperature

Once the operation starts, control panel setting temperature will be taken as base value for temperature shifting processes. These shifting processes are depending on the Air-to-Water Heat pump settings and the operation environment. The final shifted value will be used as internal water setting temperature and it is updated continuously whenever the electrical power is supplied to the unit.

12.1.2 Heating Operation

12.1.2.1 Thermostat Control

- Compressor is OFF when Water Outlet Temperature – Internal Water Setting Temperature > 2°C for continuously 3 minutes.
- Compressor is ON after waiting for 3 minutes, if the Water Outlet Temperature – Water Inlet Temperature (temperature at thermostat OFF is triggered) <-3°C.

12.1.2.2 Thermostat Control (Outdoor Ambient Temperature)

Stops provide heating to room side during high outdoor ambient condition.
Control content:

- Heating operation and water pump will turn OFF when outdoor ambient temperature > outdoor thermo off temperature + 3°C.
  (Outdoor thermo off set temperature is set by control panel. Thermo off set temperature is between 5°C ~ 35°C)
- Heating operation will resume when Outdoor ambient temperature < Outdoor thermo OFF set temperature + 1°C.

12.1.2.3 Heat Mode Operation

Operation of heat pump provide heating capacity to room side by hot water through heating panel, floor heating or fan coil unit.

1 3 ways valve control:
   - 3 ways valve switch and fix to heating side.
2 Heat pump operates follow normal heating operation.
3 Back up heater operate follow normal operation.
4 2 ways valve control:
   - 2 ways valve opens.

12.1.3 Cooling Operation

12.1.3.1 Thermostat control

- Compressor is OFF when Water Outlet Temperature – Internal Water Setting Temperature > -1.5°C for continuously 3 minutes.
- Compressor is ON after waiting for 3 minutes, if the Water Outlet Temperature – Water Inlet Temperature (temperature at thermostat OFF is triggered) >3°C.

12.1.3.2 Cool Mode Operation

1 3 ways valve control:
   - 3 ways valve switch and fix to cooling side.
2 Heat pump operates follow normal cooling operation.
3 Room heater DOES NOT operate during cool mode.
4 2 ways valve control:
   - 2 ways valve is closed.

12.1.4 Target Water Temperature Setting

12.1.4.1 Target Water Temperature Control of Standard System (Optional PCB not connected)

There are 2 types of temperature control selection which are Compensation and Direct.

- Temperature control type selection by installer:
  1 Compensation : Wlo, WHi, ODLo, ODHi can be set at installer menu.
  2 Direct : Direct Water Temperature Set
- Remote control setting by user:
  1 Compensation : Shift value ±5°C from the compensation curve
  2 Direct : Direct water temperature set change

*This setting at is only able to set when the room sensor select as Water Temperature.
*Instead of water temperature, user will set target room temperature when room sensor select as Room Thermistor OR Internal Room Thermostat.

- Target water temperature is calculated as below condition.
  - Target water temperature = A (Base temperature) + B (shift temperature)

A (Base Temperature)	Compensation	Direct
	Value from the curve + User shift value set	Direct value from user setting

  - B (shift temperature) value is depend on the room sensor selection at remote controller as below table:

B (Shift Temp.)	B shift value depend on the room sensor selection at remocon as table below
Sensor selection	
Water temperature	B = 0
External Room thermostat	B = 0
Internal Room Thermostat & Room Thermistor	**Cool Mode:** B = 0 ; when Zone OFF or Zone Room Thermo OFF B = 1* (room set temp (R/C) - actual room temp) Max/Min Regulation of B: (Max = 5 ; Min = -5)
	Heat Mode: B = 0 ; when Zone OFF or Zone Room Thermo OFF B = follow Heating PI control contents

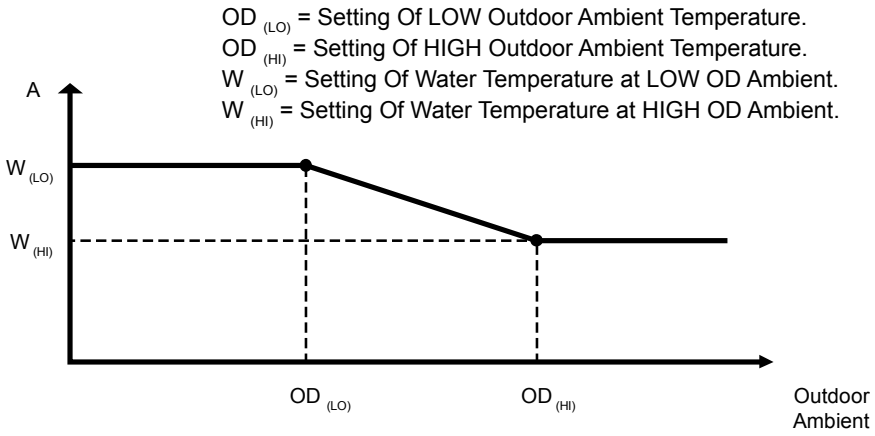
- Maximum/minimum regulation of Target Water Temperature.

	Heating	Cooling
Max	55°C (Below Ambient -15°C) * 60°C (Below Ambient -10°C) *	20°C
Min	20°C	5°C

* Between outdoor ambient -10°C and -15°C, max target decreases gradually from 60°C to 55°C.

Compensation Type: (Operation under Heat Mode and Cool Mode)

- The set temperature defines the parameters for the ambient (Outdoor temperature) dependent operation of the unit. The water temperature is determined automatically depending on the outdoor temperature. Default setting is the colder outdoor temperature will result in warmer water and vice versa. The user has the possibility to shift up and shift down the target water by remote control setting.

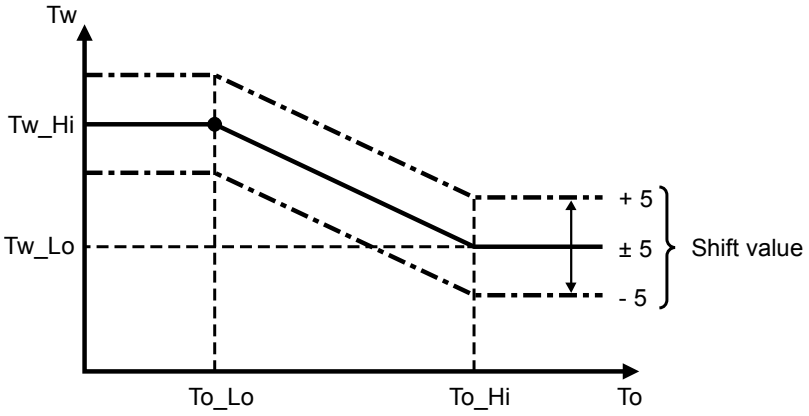


- Outdoor ambient is updated every 30 minutes when operation ON.
- Setting water outlet temperature always follow $W_{(LO)}$ or $W_{(HI)}$ whenever is higher if outdoor ambient sensor or indoor comminication error happen.

However, when powerful mode is requested by remote control during heating mode, the higher value of HLo or Whi will be used for A calculation.

* There are 2 compensation curves (for heating and cooling). During heating mode, the heating curve is used and during cooling mode, the cooling curve is use.

- Compensation curve set shift value:



12.1.5 Target Water Temperature at Extension System (Optional PCB is connected)

Target water temperature is calculated as below.

- Heat Mode:
  - When buffer tank selection is “YES:”
    Target water temperature = Target buffer tank temperature + [2°C]
  - When buffer tank selection is “NO”
    - If both zone 1 and zone 2 is active
      Target Water Temperature = Higher zone target water temperature of Zone 1 and Zone 2.
    - If only one zone is active
      Target Water Temperature = Zone target water temperature of active zone.
- Cool mode:
  - When buffer tank selection is “YES”
    - If both zone 1 and zone 2 is active
      Target Water Temperature = Lower Zone Target Water Temperature of Zone 1 and Zone 2 + [-3°C]
    - If only one zone is active
      Target Water Temperature = Zone Target Water Temperature of active zone + [-3°C]
  - When buffer tank selection is “NO”
    - If both zone 1 and zone 2 active
    - Target Water Temperature = Lower Zone Target Water Temperature of Zone 1 and Zone 2
    - o If only one zone is active
    - Target Water Temperature = Zone Target Water Temperature of active zone

*Cool Mode does not have SG ready control

12.1.6 Target Zone Water Temperature Control

Purpose:- To control zone mixing and zone pump according to the zone sensor temperature

12.1.6.1 Target Zone 1 water temperature setting control

- Start condition
  - Heating zone 1 is ON by remote control or Timer or Auto Mode **OR**
  - Cooling zone 1 is ON by remote control or Timer or Auto Mode.
- Cancel condition
  - Heating zone 1 is OFF by remote control or Timer or Auto mode **AND**
  - Cooling zone 1 is OFF by remote control or Timer or Auto mode.
- Target Zone 1 water temperature is calculated as below condition.
  - Target Zone 1 water temperature = A (Base temperature) + B (shift temperature)

A (Base Temperature)	Compensation	Direct
	Value from the curve + User shift value set	Direct value from user setting

* During heat mode and compensation select, if powerful mode is activated, higher value of WLo or WHi will be use as curve value.

- B (shift temperature) value is depend on the room sensor selection at remote controller as below table:

B (Shift Temp.)	B shift value depend on the room sensor selection at remocon as table below
Sensor selection	
Water temperature	B = 0
External Room thermostat	B = 0
Internal Room Thermostat & Room Thermistor	**Cool Mode:** B = 0 ; when Zone OFF or Zone Room Therma OFF B = 1* (room set temp (R/C) - actual room temp) Max/Min Regulation of B: (Max = 5 ; Min = -5)
	Heat Mode: B = 0 ; when Zone OFF or Zone Room Thermo OFF B = follow Heating Room Temperature PI control logic
Pool Function Selected	B = Delta value setting from remocon

* B = 0 regardless of which sensor selection, if SHP control bit is enable except Pool function select (maintain Pool "B" value)

** Pool function also can be select at Zone 1 when optional PCB is connected and Zone 1 system is select.

- Maximum/minimum regulation of Target Water Temperature.

	Heating	**Cooling**
Max	55°C (Below Ambient -15°C) * 60°C (Below Ambient -10°C) *	20°C
Min	20°C	5°C

* Between outdoor ambient -10°C and -15°C, max target decreases gradually from 60°C to 55°C.

- Target Zone 1 Water Temperature (Heat mode only) during SG ready control
  - If buffer tank selection is "NO" then following shift is carried out.
    - While digital input is "10" or "11" then,
      Final Target Zone 1 water temperature
      = Target Zone 1 water temperature* (SG ready % setting (remote control menu))%
  - If buffer tank selection is "YES"
    - No shift of Target Zone 1 Water Temperature. Target Buffer Tank Temperature will change accordingly.
      * Refer to "Buffer tank temperature control"

12.1.6.2 Target Zone 2 water temperature setting control

- Start condition
  - Heating zone 2 is ON by remote control or Timer or Auto Mode **OR**
  - Cooling zone 2 is ON by remote control or Timer or Auto Mode.

- Cancel condition
  - Heating zone 2 is OFF by remote control or Timer or Auto mode **AND**
  - Cooling zone 2 is OFF by remote control or Timer or Auto mode.

- Target Zone 2 water temperature is calculated as below condition.
  - Target Zone 2 water temperature = A (Base temperature) + B (shift temperature)

A (Base Temperature)	**Compensation**	**Direct**
	Value from the curve + User shift value set	Direct value from user setting

* During heat mode and compensation select, if powerful mode is activated, higher value of WLo or WHi will be use as curve value.

- B (shift temperature) value is depend on the room sensor selection at remote controller as below table:

B (Shift Temp.)	B shift value depend on the room sensor selection at remocon as table below
Sensor selection	
Water temperature	B = 0
External Room thermostat	B = 0
Internal Room Thermostat & Room Thermistor	**Cool Mode:** B = 0 ; when Zone OFF or Zone Room Thermo OFF B = 1* (room set temp (R/C) - actual room temp) Max/Min Regulation of B: (Max = 5 ; Min = -5)
	Heat Mode: B = 0 ; when Zone OFF or Zone Room Thermo OFF B = follow Heating Room Temperature PI control logic
Pool Function Selected	B = Delta value setting from remocon

* B = 0 regardless of which sensor selection, if SHP control bit is enable except Pool function select (maintain Pool "B" value)

** Pool function also can be select at Zone 2 when optional PCB is connected and Zone 2 system is select.

- Maximum/minimum regulation of Target Water Temperature.

	Heating	**Cooling**
Max	55°C (Below Ambient -15°C) * 60°C (Below Ambient -10°C) *	20°C
Min	20°C	5°C

* Between outdoor ambient -10°C and -15°C, max target decreases gradually from 60°C to 55°C.

- Target Zone 2 Water Temperature (Heat mode only) during SG ready control
  - If buffer tank selection is "NO" then following shift is carried out.
    - While digital input is "10" or "11" then,
      Final Target Zone 2 water temperature
      = Target Zone 1 water temperature* (SG ready % setting (remote control menu))%
  - If buffer tank selection is "YES"
    - No shift of Target Zone 2 Water Temperature. Target Buffer Tank Temperature will change accordingly.
      * Refer to "Buffer tank temperature control"

12.1.6.3 Zone Temperature Control Contents

- During Standard System (Optional PCB not connected)
  - Only 1 zone temperature control is available
  - This zone room temperature is control by either one of the 4 room sensor (Room Th, Int/Ext Room Thermostat, Water temperature)
  - Target Zone Water Temperature is calculated based on selected temperature control type (Compensation or Direct) and selected room sensor. Target Water Temperature will set same as Target Zone Water Temperature
  - Target Water Temperature is the temperature for heat pump to operate refer to indoor water outlet sensor.
  - Heat pump and water pump OFF when ROOM Thermo OFF (Zone thermo OFF by Room Th or Room Thermostat).

* There will be no zone sensor connected to zone 1 (No zone sensor error), mixing valve and zone pump will not operate.

- During Extension System (Optional PCB connected)

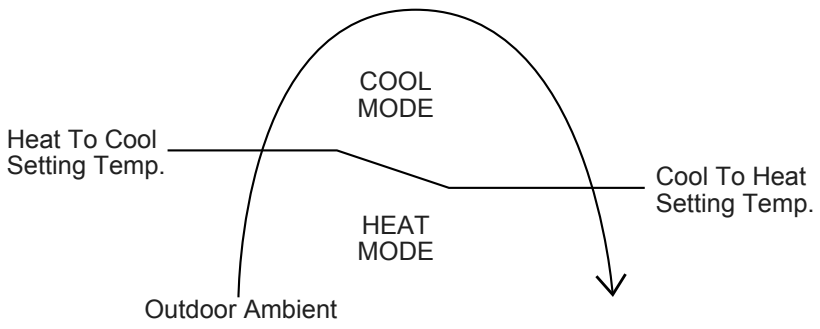
- Buffer Tank connection select "NO" &
  - One zone system is select
    - This zone room temperature control by either one of the 4 room sensor (Room Th, Int/Ext Room Thermostat, Water temp.)
    - Target Zone Water Temperature calculate base on selected temperature control type (Compensation or Direct) and selected room sensor.
    - Target Water Temperature will set same as Target Zone Water Temperature
    - Target Water Temperature is a temperature for heat pump to operate refer to indoor water outlet sensor.
    - Heat pump and water pump OFF when ROOM Thermo OFF (Zone thermo OFF by Room Th or Room Thermostat).

* There will be no zone sensor connected to zone 1 (No zone sensor error), mixing valve and zone pump will not operate.

  - 2 zone system select
    - Each zone room temperature is control by each sensor which select from either one of the 4 room sensor
    - Target Zone 1 & 2 Water Temperature is calculated based on selected temperature control type (Compensation or Direct) and selected room sensor.
      * Zone Mixing Valve & Zone pump will operate to achieve Target Zone Water Temperature which refer to zone sensor.
      * Zone Sensor will detect if zone sensor is open or short.
    - Target Water Temperature will set same as the active & higher zone water temperature setting. (When cooling mode, lower zone water temp setting)
    - Target Water Temperature is the temperature for heat pump to operate refer to indoor water outlet sensor.
    - Heat pump and water pump OFF when ROOM Thermo OFF (Both Zone thermo OFF by Room Th or Room Thermostat).

- Buffer Tank Connection select "YES" &
  - 1 zone system or 2 zone system select
    - Each zone control by each sensor which select from either one of the 4 room sensor
    - Target Zone 1 & 2 Water Temperature calculate base on selected temperature control type (Compensation or Direct) and selected room sensor. Each zone have their own Target Zone Water Temperature.
      * Zone Mixing Valve & Zone pump will operate to achieve each Target Zone Water Temperature which refer to zone sensor
      * Zone Sensor will detect if zone sensor is open or short.
    - Target Buffer Tank Temperature will be set as active & higher zone water temperature setting + Buffer Delta T. (Heating) Target Buffer Tank Temperature will be set as active & lower zone water temperature setting (Cooling).
    - Target Water Temperature will set as Target Buffer Tank Temperature + [2°C] (Heating) Target Water Temperature will set as Lower or Active Target Zone Water Temp. + [-3°C] (Cooling)
    - Target Water Temperature is a temperature for heat pump to operate refer to indoor water outlet sensor.
    - Heat pump and water pump OFF when ROOM thermo OFF
      - Heat mode: ROOM thermo OFF (Buffer Tank Temperature > Target Buffer Tank + [0°C]
      - Cool mode: ROOM Thermo OFF (Both Zone thermo OFF by Room Th or Room Thermostat)

12.1.7 Auto Mode Operation

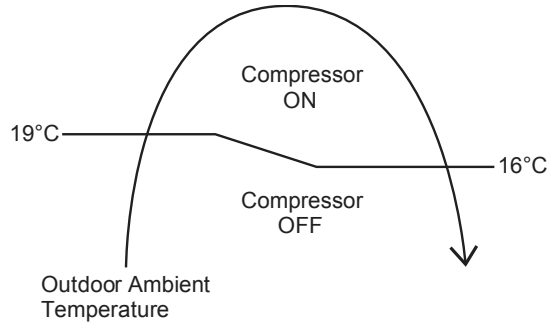


- Control details:
  - To enable the unit to operate either heat or cool mode automatically, heat to cool set temperature and cool to heat set temperature can be set by control panel.
  - Automatic operation is judged based on control panel setting temperature and outdoor ambient temperature.

  * Minimum setting of heat to cool set temperature is 1°C higher than cool to heat set temperature.

- Judgement control:
  - If outdoor ambient temperature < Heat to Cool Set Temperature, unit will operate in Heat Mode or else the unit will operate in Cool Mode.
  - If current operation is Cool mode, outdoor ambient temperature > Cool to Heat Temperature, unit will maintain Cool mode operation or else the unit will operate Heat mode.
  - If current operation is Heat mode, outdoor ambient temperature > Heat to Cool Temperature, unit will maintain Heat mode operation or else the unit will operate Cool mode.
  - Every 60 minutes the outdoor ambient temperature is judged.
  - When Auto + Tank mode is selected, operation mode switching is judged by both outdoor ambient temperature and indoor air temperature.

12.1.8 Auto Cooling Mode Operation Limit



- Auto Mode Cooling Only operation will start once the outdoor ambient temperature reaches 19°C and compressor will continue to run until the outdoor ambient temperature drops to 16°C.
- Due to this limitation,
  If Heat to Cool temperature is set lower than 19°C, the compressor will not operates until the outdoor ambient temperature reaches 19°C or higher.

12.1.9 Tank Mode Operation

- 3 ways valve direction
  - 3 ways valve switch to tank side during Tank Thermo ON condition. Switch 3 ways valve to room side when tank achieve Tank Thermo OFF temperature.

- Tank Thermo ON/OFF Characteristic
  - Tank Thermo OFF

  Case 1: <u>Internal Tank Heater is select and Tank Heater ON</u>
  - Tank temperature > Tank Set Temperature continuously for 15 seconds.
  - Water outlet >75°C

  Case 2: <u>Tank Heater OFF OR External Heater is select</u>
  - When heat pump OFF due to water thermos & Tank temperature > Tank water set temperature for continuously 20 seconds. **OR**
  - Tank temperature > Tank set temperature + 1°C for continuously 20 seconds.

- Tank Thermo ON

Case 1: Internal Tank Heater is select and Tank Heater ON
- Tank temperature < Tank set temperature + R/C (Tank re-heat temperature)

Case 2: Tank Heater select OFF OR External Heater is select
- Tank temperature < Tank water set temperature + R/C (Tank re-heat temperature)

* When tank thermo ON, water pump will ON for 3 minutes then only heat pump turn ON.
* Tank water set temperature = tank set temperature or 51°C whichever lower.

- 2 ways valve close
- Heat pump Thermostat Characteristic
  - Heat pump Water Outlet set temperature is set to below table:

Outdoor ambient temperature	Heat pump water outlet temperature
< 5°C	55°C
> 5°C	57°C

Characteristic of heat pump thermos ON/OFF under tank mode condition:

Water Outlet Thermo Condition
- Heat pump thermos OFF temperature:
  1. Heat pump thermo OFF temperature = Target Water outlet temperature + (2°C)
  2. Water outlet temperature > heat pump thermo OFF temperature for continuously 3 minutes, heat pump OFF but water pump continue ON.

- Heat pump thermo ON temperature:
  1. Heat pump thermo ON temperature = water inlet during thermo OFF time + [-3°C]
  2. When water outlet temperature < heat pump thermo ON temperature, heat pump ON.

Water inlet thermo protection condition
- Heat pump thermo OFF temperature:
  1. Water inlet temperature > [57°C/55°C] for continuously 30 seconds, heat pump OFF, water pump continue ON.

- Heat pump thermo ON temperature:
  1. Heat pump thermos ON temp = water inlet temperature < [57°C/55°C].

Outdoor ambient temperature	Water inlet temperature
< 5°C	55°C
>= 5°C	57°C

Thermo ON/OFF for Heat Pump in Tank Operation:

When tank temperature achieve heat pump OFF condition, refer below condition:
Condition 1: When Internal Tank Heater is select and Tank Heater ON
- Heat pump will turn OFF, water pump continue ON and room heater will continue ON if tank temperature below tank heater thermo ON condition. 3 ways valve will only switch to room side after tank temperature reach tank heater thermo OFF condition.

Condition 2: When Tank Heater select OFF **OR** when External Tank Heater is select and Tank heater ON
- If tank temperature achieve tank thermo OFF, heat pump turn OFF, water pump turn OFF, room heater OFF and 3 ways valve switch to room side.

When tank temperature achieve heat pump ON condition, water pump ON, heat pump ON and room heater turn OFF.

Heat pump OFF condition at Tank Mode

- Tank temperature > tank water set temperature continuously for 20 seconds after heat pump thermos OFF due to water thermo. (Heat pump turn OFF but water pump continue ON and room heater turn ON to achieve tank set temperature) **OR**
- Tank temperature > tank set temperature + [1°C] for continuously 20 seconds. (Heat pump OFF, water pump OFF, room heater OFF and 3 ways valve switch to room side)

Heat pump ON condition at Tank Mode

- Tank temperature < tank water set temperature + R/C setting (Tank re-heat temp)
  (Water pump turn ON OR continue ON, heat pump ON and 3 ways valve switch to tank side or maintain at tank side)

Internal heater control

- Internal heater only operates to tank side if the Internal Tank Heater is select, Tank heater ON and backup heater is enable.

Internal heater turn ON condition:

- Tank temperature < tank set temperature **AND**
- Heat pump thermos OFF **AND**
- 20 minutes from previous heater off **AND**
- Internal tank heater selects USE from control panel.

Internal heater turn OFF condition:

- Tank temperature > tank set temperature for continuously 15 seconds **OR**
- Heat pump thermo ON **OR**
- Mode change or operation is off by control panel.

External Heater control

- External heater only operate to tank side if tank heater ON & External Heater select.

12.1.10 Heat + Tank Mode Operation

1. 3 ways valve control:
   - 3 ways valve switch to room side during room heat-up interval and switch to tank side during tank heat-up interval. Both modes will switch alternately. Tank mode is the initial running mode of Heat + Tank mode.

2. Heat pump operation control:
   - During room heat-up interval
     - Follow normal heating operation.
       Switching to tank side depends to below cases:
       Case 1:
       [Previous switch from tank interval to room interval due to thermo OFF]
     - Switch to tank heat-up interval when Tank temp < Tank thermos ON temp (Room heat-up interval ends)
       Case 2:
       [If heating operation at room side is less than 30 minutes and switch to tank side 3 times consecutively]
     - Maintain at room heat-up interval regardless of the tank temperature. Switch to tank heat-up interval only when (Room Interval Timer is complete **OR** Room heat pump thermo OFF) **AND** Tank temperature < Tank thermo ON temperature.
       Case 3:
       [Previous switch from tank interval to room interval due to tank interval timer is complete]
     - Maintain at room heat-up interval regardless of the tank temperature. Switch to tank heat-up interval only when (Room Interval Timer is complete **OR** Room heat pump thermo OFF) **AND** tank temperature < Tank thermo ON temperature.

- During Tank heat-up interval
  - Tank interval is the first mode running when heat + tank mode is select.
  - Switch to room interval only when tank achieve tank thermo OFF **OR** tank heat-up interval timer is complete.
  - Heat pump operates according to normal tank mode operation.

3 Room heater control:
- During heating heat-up interval
  - Follow normal room heater control operation.

4 Tank heater control:
- During heating heat-up interval
  - If External tank heater is select.
    - External heater ON/OFF according to external tank heater operation control.
  - If internal tank heater is select.
    - Internal tank heater will not function under heating heat-up interval.
- During tank heat-up interval
  - If External tank heater is select.
    - Once heating heat-up interval switched to tank heat-up interval, tank heater is turn OFF and tank heater delay timer will start counting.
    - Tank heater will turn ON after tank heater delay timer is fulfill and tank temperature is lower than tank set temperature.
    - Tank heater delay timer is clear when switching to heating heat-up interval.
  - If internal tank heater is select.
    - Internal tank heater will turn ON after heat punp thermo off to boil tank temperature to tank set temperature.

- 2 ways valve control is open

- Indoor water pump control:
  - Indoor water pump always turn ON if room heat pump thermo ON **OR** Tank thermo ON.

12.1.11 Cool + Tank Mode Operation

1 3 ways valve control:
- 3 ways valve switch to room side during room cooling interval and switch to tank side during tank heat-up interval. Both mode will switch alternately. Tank mode is the initial mode of cool + tank mode.

2 Heat pump operation control:
- During room heat-up interval
  - Follow normal cooling operation.
    Switching to tank side depends to below cases:
    Case 1:
    [Previous switch from tank interval to room interval due to thermo OFF]
  - Switch to tank heat-up interval when Tank temperature < Tank Thermo ON temperature (Room interval will ends)
    Case 2:
    [If cooling operation at room side is less than 30 minutes and switch to tank side for 3 times consecutively]
  - Maintain at room cooling interval regardless of the tank temperature. Switch to tank heat-up interval only when (Room Interval Timer is complete **OR** Room heat pump thermo OFF) **AND** Tank temperature < Tank thermo ON temperature.
    Case 3:
    [Previous switch from tank interval to room interval is due to tank interval timer is complete]
  - Maintain at room cooling interval regardless of the tank temperature. Switch to tank heat-up interval only when (Room Interval Timer is complete **OR** Room heat pump thermo OFF) **AND** tank temperature < Tank thermo ON temperature.

    *Tank Thermo ON temperature:

Internal Tank Heater select USE	<Tank set temperature + R/C setting (Tank re-heat temperature)
Others	<Tank water set temperature + R/C setting (Tank re-heat temperature)

- During tank heat-up interval
  - Tank interval is the first mode running when the cool + tank mode is select.
  - Switch to room interval only when tank achieve tank thermo OFF **OR** tank heat-up interval timer is complete.
  - Heat pump operates according to normal tank mode operation.

3 Room heater control:
- During room cooling interval
  - Room heater is OFF and not operates.

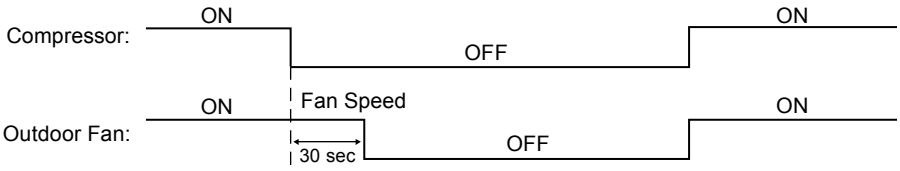
4 Tank heater control:
- During room cooling interval
  - If External tank heater is select.
    - External heater ON/OFF according to external tank heater operation control.
  - If internal tank heater is select and tank heater ON
    - Internal tank heater will not function under room cooling interval.
- During tank heat-up interval
  - If External tank heater is select.
    - Once room cooling interval switch to tank heat-up interval, tank heater will turn OFF and tank heater delay timer will start counting.
    - Tank heater turns ON after tank heater delay timer is fulfill and tank temperature is lower than tank set temperature.
    - Tank heater delay timer is clear when switch to room cooling interval.
  - If internal tank heater is select and tank heater ON.
    - Internal tank heater will turn ON after heat pump thermos off to boil tank temperature to tank set temperature.

5 2 ways vale is close.

6 Indoor water pump control:
- Indoor water pump always turn ON if room heat pump thermo ON **OR** Tank thermo ON.

12.1.12 Outdoor Fan Motor Operation

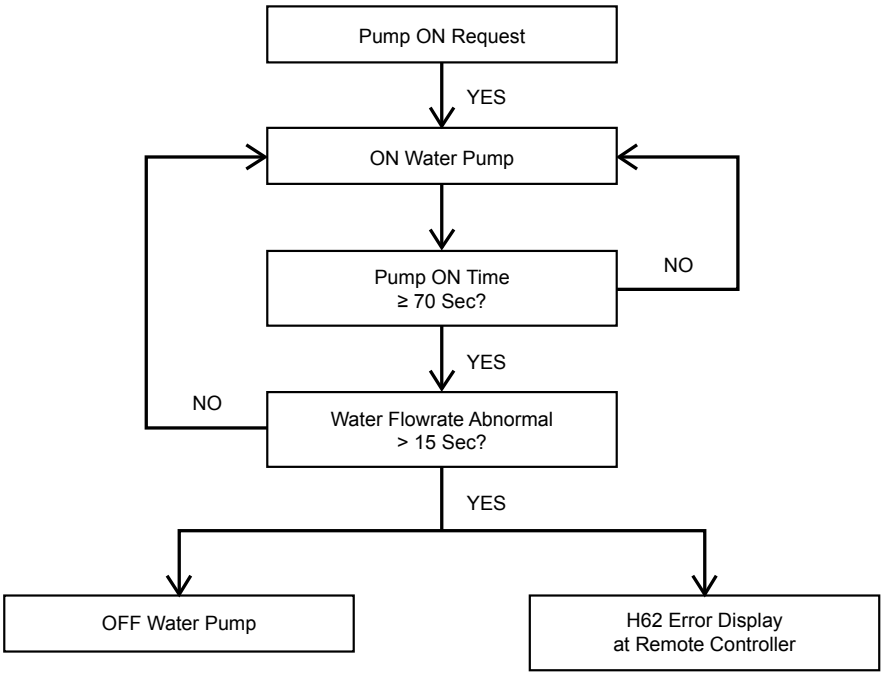
Outdoor fan motor is adjusted according to operation condition. It starts when compressor starts operation and it stops 30 seconds after compressor stops operation.



12.2 Water Pump

12.2.1 Water Pump Control

- Once the indoor unit is ON, the water pump will be ON immediately and no error judgment for 70 seconds. However, during this 70 seconds operation, if there is any abnormality cause at outdoor or malfunction, the compressor should be OFF immediately and restart delay after 3 minutes.
- The system will start checking on the water flow level after operation start for 70 seconds. If water flow level is detected low continuously 60 seconds, the water pump and the compressor will be OFF permanently and OFF/ON control panel LED will blink (H62 error occurs).
- When error happens, the power has to be reset to clear the error.
- If there is no error indication, the water pump shall be continuously running.
- The water pump will remain ON when compressor OFF due to thermostat OFF setting is reached.
- Water pump will OFF when room thermo **OR** tank thermo **OR** buffer tank thermo OFF.
- Water pump will delay 15 seconds to turn OFF when request to OFF except during anti-freeze deice activate or air purge mode.



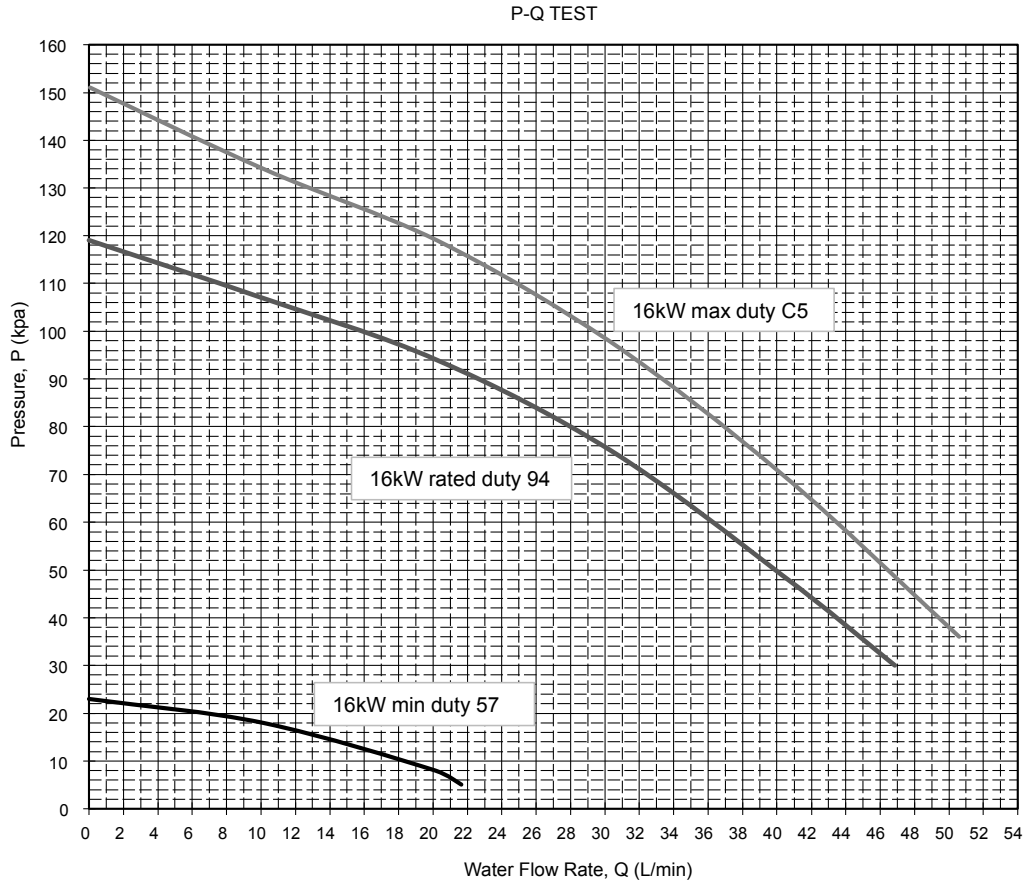
Maximum pump speed setting on remote control

- Standard pump speed is automatically controlled to get the designed water temperature different between water inlet and outlet (ΔT). Instead of setting the standard pump speed, maximum pump speed is manually adjusted by the installer according to water circuit pressure drop.

However, the following sequences do not follow maximum pump duty setting by remote control.

- Pump down mode
- Air purge mode
- Normal deice

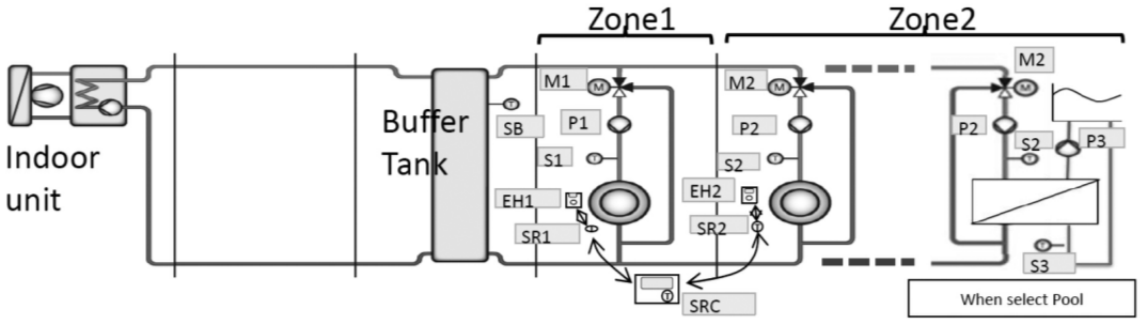
1) P-Q graph for different pump HEX duty



12.2.2 Zone Water Pump Control

Purpose:

- Water pump install at each zone to circulate the water inside each zone during buffer tank connection selected “YES” or 2 zone systems.



Content:

- AC type water pump install for this zone water pump control. When optional PCB connected, 230V output will drive this zone pump.
- There are three pump can be connected through Optional PCB. (Zone 1 Pump, Zone 2 Pump, & Pool Pump)

  * Zone 1 pump [P1] use to circulate zone 1 water circuit & Zone 1 mixing valve [M1] adjust to control the Zone 1 target water temperature.

  * Zone 2 pump [P2] use to circulate zone 2 water circuit & Zone 2 mixing valve [M2] adjust to control the Zone 2 target water temperature.

  * When Pool Function select as Zone 2 circuit, [P2] use to circulate water to heat exchanger which use to transfer heat to pool water.

  * Pool pump [P3] circulates the pool water through the heat exchanger to get warm water.

- Zone 1 and Zone 2 water pump start condition:
  - Zone room request ON
    (eg. Zone 1 thermo ON, only zone 1 pump will turn ON)
- Zone 1 and Zone 2 water pump stop condition:
  - Zone room request OFF
- Pool water pump start condition:
  - Pool Zone request ON **AND**
  - Pool function is selected
- Pool water pump stop condition
  - Pool zone: Zone room request OFF **OR**
  - Pool function is cancel

  * Zone 1 & Zone 2 water pump need to turn OFF when antifreeze deice pump stop control activate and turn ON back after the antifreeze deice pump stop control end under setting of "NO" buffer tank connection.

Zone Pump Prohibit ON control:
- Start condition:
  Zone 1 water temperature ≥ 75°C continuously for 5 minutes
  *stop zone water pump operates if the zone water fulfilled.
- Cancel condition:
  After 30 minutes from start condition fulfilled.
  *zone water pump operates according to normal condition.

Zone Pump Control during Anti-Freeze
Zone pump control during Zone Anti-Freeze Control:
- When Zone Anti-Freeze Flag=1, Zone Pump Turn ON.
- When Zone Anti-Freeze Flag=0, Zone Pump Turn OFF.

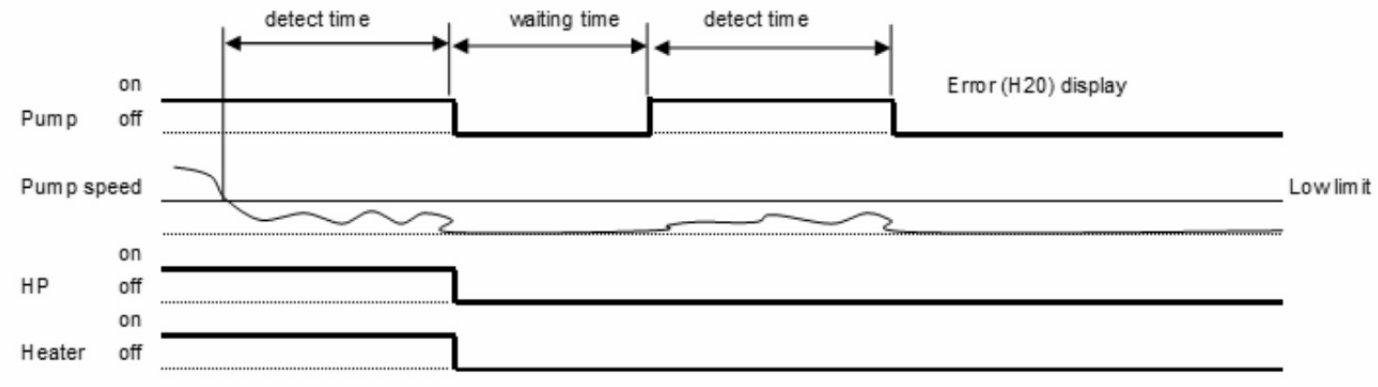
Zone pump control during Indoor Anti-Freeze Control:
- Zone pump only ON/OFF if the Extension PCB connected and Buffer Tank select "NO" condition

  When Indoor Anti-Freeze flag=1, Zone Pump Turn ON
  When Indoor Anti-Freeze flag=0, Zone Pump Turn OFF

* Pool Water Pump will not affected by both Indoor anti-freeze control or zone anti-freeze control.

12.2.3 Water Pump Speed Feedback Error

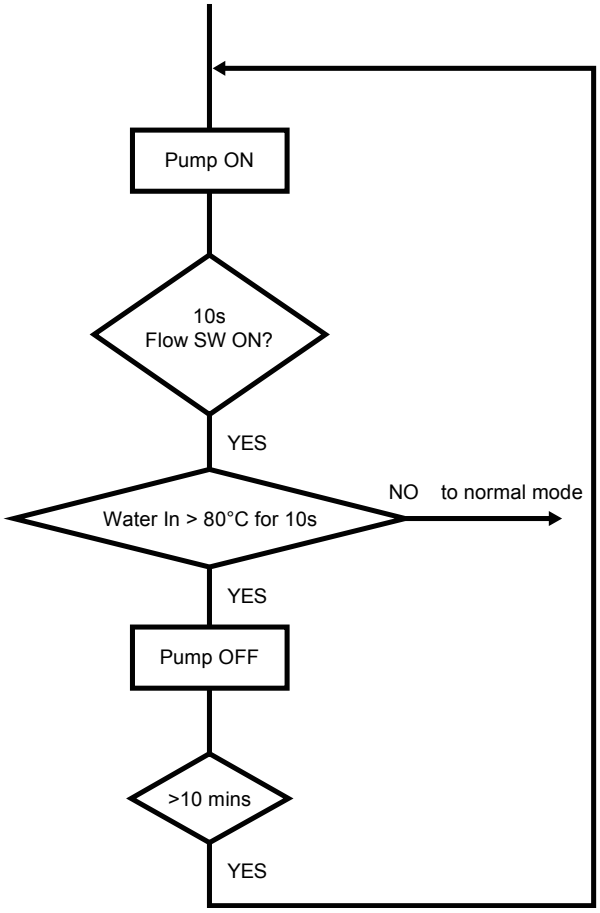
- Basically pump speed feedback is control by micon.
- When pump speed is below low limit or over high limit for a few seconds, micon detect pump error and system is stopped.
- Error detection conditions:
  - Detect abnormal water pump speed for continuous 10 secs.
  - Current pump speed < 700 rpm or
  - Current pump speed > 6000 rpm for 10 seconds.
- Control contents:
  - When error occurs, water pump, heating and heater is stopped for 30 seconds then restart again (Retry control).
  - When micon detect error again, system is stopped and error code [H20] is displayed at control panel.



12.3 Indoor Unit Safety

12.3.1 Indoor Unit Safety Control

1 When water pump is ON, the system will start checking flow switch status (ON/OFF).
2 If the flow switch ON for 10 seconds, the system will check on the water inlet temperature for 10 seconds.
If the water inlet temperature not exceeds 80°C, the water pump shall be continuously running with normal mode.
If the water inlet temperature exceeds 80°C for continuously 10 seconds, the water pump will be OFF immediately.
3 After water pump OFF for more than 10 minutes, it will be ON back and the indoor unit safety control checking is restarted.



12.4 Auto Restart Control

1 When the power supply is cut off during the operation of Air-to-Water Heatpump, the compressor will re-operate after power supply resumes.

12.5 Indication Panel

LED	Operation
Color	Green
Light ON	Operation ON
Light OFF	Operation OFF

Note:
- If Operation LED is blinking, there is an abnormality operation occurs.

12.6 Indoor Back-Up Heater Control

12.6.1 Indoor Electric Heater Control

1 Normal Heating Mode
- Heater On condition:
  a. Heater switch is ON
  b. After Heatpump thermo ON for **[30]** mins
  c. After water pump operate **[9]** mins
  d. Outdoor air temperature < Outdoor set temperature for heater
  e. When water outlet temperature < Water set temperature + **[-4°C]**
  f. **[20]** minutes since previous Backup heater Off
     * When heatpump cannot operate due to error happens during normal operation, heater will go into force mode automatic
     * Heater need to operate during deice operation

- Heater Stop Condition:
  a. When outdoor set temperature > outdoor set temperature + **[+2°C]** for continuous 15 secs OR
  b. When water out temp> water set temperature + **[-2°C]** for continuous 15 secs OR
  c. Heater switch is Off OR
  d. Heatpump thermo-off or OFF condition

2 Force Heater Mode
- Heater On condition:
  a. After water pump operate **[9]** mins
  b. When water outlet temperature < water set temperature + **[-4°C]**
  c. **[20]** minutes since previous Backup heater Off

- Heater Stop condition
  a. Force mode off **OR**
  b. When water outlet temperature > water set temperature + **[-2°C]** for continuous 15 secs

* Do not operate heater at the following situation
1 Water outlet temperature sensor, and water inlet sensor abnormal
2 Flow switch abnormal
3 Circulation pump stop condition

12.6.2 Room Heater Operation during Deice

Purpose:
- To protect the indoor Heat Exchanger from ice forming and prevent heat exchanger plate breakage.

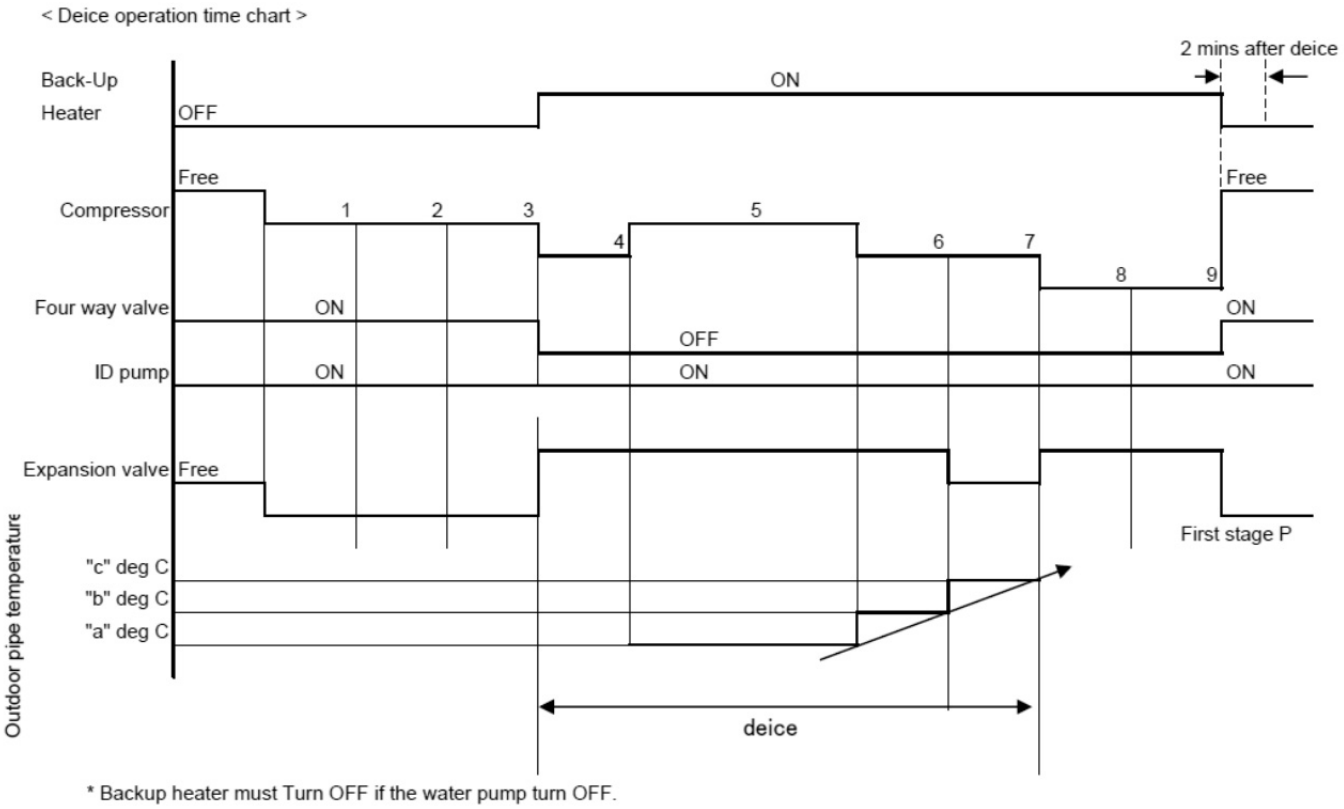
Control content:
- This Heater protection control will activate only if the backup heater is enable at custom setup by remote controller. Once fulfil the start condition, room heater will turn ON together (base on max heater capacity selection) and stop together if stop condition is fulfilled.
  * If the heater is request to turn ON OLP feedback will be detected.

Starting conditions:
- During normal deice operation 4~9
- Water outlet temperature < 10°C or
  Outdoor air temperature < -10°C or
  Water inlet temperature < 27°C

Heater operates when 1 ~2 fulfilled **OR** When 1 and 3 ~ 4 is fulfilled.
However, this control does not relate to Heater ON/OFF button on remote control.

Stop condition:
- When normal deice end or
- Water outlet temperature > 45°C

However, room heater keeps ON if indoor electric heater control activate.



12.7 Tank Heater Control

12.7.1 Tank Heater Remote Control Setting

1 Tank heater selection:
External: - Booster Heater use to heat up tank when select external
Internal: - Backup Heater use to heat up tank when select internal
* When select External Tank Heater, Heater Delay ON Timer need to set. (range 20 min ~ 3 hrs)

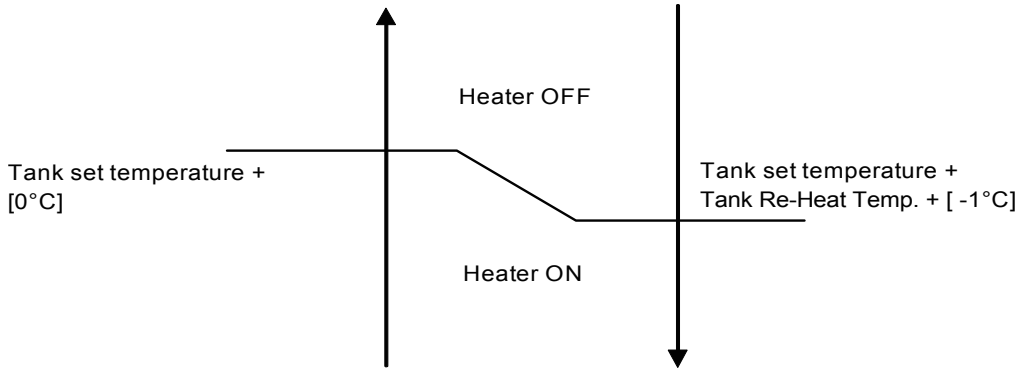
2 Tank Heater ON/OFF selection by user.

The remote control Tank set Temperature range will change according to the External and Internal Tank Heater use.

Tank Heater Selection	Range
External	40 ~ 75°C
Internal	40 ~ 65°C

12.7.2 External Heater Control at Tank Side

Heating operation condition:



- Tank heater Turn On condition:
  1 External Heater selected for Tank heater by remote controller.
  2 Tank Heater select ON by user.
  3 Tank mode operation ON (Tank mode, Heat + Tank, or Cool + Tank).
  4 After TANK HEATER DELAY TIMER fulfill during heat pump startup time in tank mode, or during switching from heating heat-up interval to tank heat + up interval in heat + tank mode.
  5 Tank temperature < tank set temperature +[Remote controller Set Tank Re-heat Temp] + [-1°C].
  6 20 minutes since previous heater off.

  * TANK HEATER DELAY TIMER is clear when tank heat-up interval end.

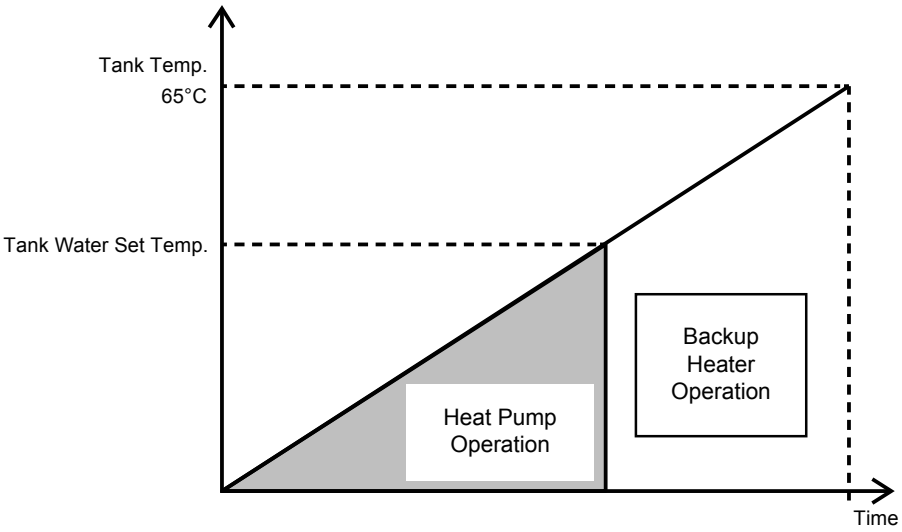
- Tank heater Turn Off condition:
  1 Tank temperature > tank set temperature + [0°C] for continuous 15 seconds.
  2 When BOOSTER HEATER DELAY TIMER start count after switch from heating heat-up interval to tank heat-up interval.
  3 Tank Heater select OFF by user.
  4 Tank Mode Operation OFF.

12.7.3 Internal Heater Control at Tank Mode

- Internal heater turn On condition:
  1 Internal Heater select for Tank heater by remote controller
  2 Tank Heater select ON by user.
  3 Backup Heater Enable
  4 Tank Temperature < Tank Set Temperature
  5 Heat Pump Thermo OFF
  6 20 minutes from previous heater off.

- Internal heater turn OFF condition:
  1 Tank Temperature > Tank Set Temperature + [0°C] for continuous 15 seconds. **OR**
  2 Heat Pump Thermo ON **OR**
  3 Mode Change or Operation OFF by remote controller **OR**

  * Backup Heater Turn ON/OFF all together according to the selected heater capacity.



12.8 Base Pan Heater Control (Optional)

- To enable the base pan heater function, control panel initial setting has to be manually adjusted by activating Base Pan Heater menu.
- There are 2 optional start condition can be selected, Type A or Type B.
- Control details:
  1 Type A: (Default Auto Mode)
  Start conditions:
  - When outdoor air temperature ≤ 3°C during heating and deice operation is ON.

  Control contents:
  - Base pan heater is ON during deice operation and continues ON for 10 minutes after deice operation ends.

  Cancel condition:
  - When outdoor temperature > 6°C after deice end or
  - When operation is not at heating mode or
  - Base pan heater ON timer count is completed.

  2 Type B: (ON Mode)
  Start conditions:
  - When outdoor air temperature is ≤ 5°C and operates in heating mode, base pan heater is ON.

  Cancel conditions:
  - When outdoor air temperature is > 7°C or
  - When operation is not at heating mode.

12.9 Heater Turn ON/OFF priority Control

Purpose:

- To allow only one heater between room and tank heater to turn ON at the same time due to both heater power supplies is sharing the same ELCB. Prohibit two heater sources to turn ON at the same time to avoid overcurrent.

Start condition:

- Tank heater function select YES by remote controller

Control contents:

- When there is only one heater source (Room Heater or Tank Heater) request to turn ON, operate same as normal room heater and tank heater operation.
- When both backup heater and booster heater request to turn ON at same time, will turn ON only ONE heater source. Under normal condition, tank heater has priority to turn ON except below condition.
  1 Backup Heater Priority to Turn ON when
    - Request Backup heater turn ON at Hex Protection control during deice.
    - Request Backup Heater turn ON at Hex Protection Control during low water temperature.
    - Request Backup Heater turn ON at Anti-frost control.
    - Heat pump error and Force Mode operate.
- When switching from booster heater to backup heater OR backup heater to booster heater, need to delay 5 seconds in between Turn OFF one heater source and Turn ON another heater source.

12.10 Force Heater Mode

Purpose of Force Heater Mode

- As a backup heat source when heat pump error. Force heater Mode control backup heater to heat up the room circuit, and turn ON back up heater or booster heater to boil up tank water base on the tank heater selection (internal or external)

Force Heater Control start condition:

- Force heater request ON by user OR auto turn ON by remote controller during error **AND**
  (Force Heater mode can be operate regardless of mode selection, remocon will send the latest mode selection and force bit to indoor. Indoor will judge to turn ON heater to room side if it is heat mode selected, and turn ON heater to heat up tank water base on tank heater selection)
- During Error Happen (exclude the error list below)

<u>Error List not allow Force Heater Operation</u>

H12	Capacity Mismatch	H76	Indoor-Remote Controller Communication Error
H20	Abnormal Water Pump	H95	Abnormal Voltage Connection
H62	Abnormal Water Flow	F37	Abnormal Water Inlet sensor
H70	Abnormal Back-up Heater OLP	F45	Abnormal Water Outlet sensor
H74	PCB Communication Error		
[When tank mode operate with external heater selected & tank heater select ON]			
H72	Abnormal tank sensor	H91	Abnormal tank heater OLP

Force Heater Control Stop Condition:

- Force Heater request OFF **OR**
- Operation OFF request **OR**
- Power reset **OR**
- Error of above list happens during force heater operation.

Control contents:

1) After fulfil start condition, indoor will operate the force heater operation according to below mode condition
   Heat mode Only : Turn ON backup heater to achieve room heat pump target water temperature.
   Heat + Tank mode : Turn ON backup heater to heat up room **OR** Turn ON Heater to Boil up tank water.
   Cool mode Only : Water pump and backup heater will OFF in force heater mode
   Cool + Tank mode : Operate pump and internal Heater OR External heater to Boil up tank water.
   Tank mode Only : Operate pump and internal Heater OR External heater to Boil up tank water.
   * For heat mode condition, backup heater will only turn ON if the backup heater is enable regardless of Room Heater Selection
   * For tank mode condition, If internal heater selected backup heater will turn ON to boil up tank water. If external heater selected, booster heater will turn ON to boil up tank water regardless of tank heater selection

Room Side: (Heat Mode)

1) When force heater mode start condition fulfilled, turn ON water pump and turn ON backup heater follow below control.
2) Operate the 3 ways valve at room side only and turn ON 2 ways valve as heat mode operation.
3) Turn ON the zone pump and mixing valve if system select 2 zone system or Buffer tank connect YES, control according to normal zone pump and mixing valve control.
4) When Force heater mode stop condition fulfilled, turn OFF heater as below condition and turn OFF water pump after pump delay time.

Backup Heater On Condition:

a) When Force Heater Control start condition fulfill **AND**
b) After water pump operate 2 minute **AND**
c) When water outlet temperature < water set temperature + [-4°C] **AND**
d) 20 minutes since previous Backup heater Off **AND**
e) Backup Heater Enable

Backup Heater Stop condition

a) Force mode off **OR**
b) Operation off **OR**
c) When water outlet temperature > water set temperature + [-2°C] for continuous 15 secs **OR**
   * ON/OFF follow normal heater sequence.

Tank side (Tank mode)

1) When tank mode select and force heater bit received, turn ON backup heater (INTERNAL) or Booster Heater (External) depend on the tank heater selection.
2) If tank heater selection is INTERNAL, follow normal thermo judgement to switch 3 ways valve to tank side and room side.
3) If tank heater selection is EXTERNAL, only turn ON booster heater according to tank thermo.

Tank Heater selection is INTERNAL:

Backup Heater ON Condition:

a) After water pump operate 2 mins **AND**
b) When tank temperature < Tank set temperature - [Remocon Set Tank Re-heat Temp] **AND**
c) 20 minutes since previous backup heater OFF **AND**
d) Backup heater enable

Backup Heater OFF Condition:

a) Force mode OFF **OR**
b) When tank temperature > Tank set temperature for continuous 15 secs **OR**
c) Tank Operation OFF

Tank Heater selection is EXTERNAL:

Backup Heater ON Condition:

a) Force Heater mode ON **AND**
b) Tank temperature < tank set temperature + [Remocon Set Tank Re-heat Temp] - 1°C, **AND**
c) 20 minutes since previous heater off.

Backup Heater OFF Condition:

a) Tank temperature > tank set temperature for continuous 15 sec
b) Force mode OFF
c) Tank Mode Operation OFF
   (During tank interval or tank mode condition, water pump and 3 ways valve will OFF)

12.11 Powerful Operation

Powerful mode is use to increase the capacity of heat pump to achieve higher target temperature. Powerful mode is applicable when heat mode is operating.

Remote control setting:
On quick menu of remote control, there is 4 options of powerful mode can be select.

– OFF : Cancel powerful mode
– 30 minutes : Set powerful for 30 minutes
– 60 minutes : Set powerful for 60 minutes
– 90 minutes : Set powerful for 90 minutes

Control contents:
During the time set by remote control, powerful will activate according to 2 shift up controls. However, this function is applicable only for heating. Remote control will transmit the signal to indoor unit once this function is select then transmit OFF signal to indoor when the timer is complete. Indoor will transmit signal to outdoor for frequency control.

Indoor setting temperature shift

- If system is standard system (Optional PCB is not connected)
  - Target water temperature will shift up to Wlo or Whi whichever higher.
- If system is extension system (Optional PCB is connected)
  - Target water Zone 1 and Zone 2 temperature will shift up to Wlo or Whi whichever higher.

  * If “Direct Type” temperature control is select, this powerful shift up setting is not effective.

- **Start condition**
  - Powerful function is select by remote control.

- **End Condition**
  - OFF/ON button is pressed.
  - Powerful function is OFF by remote control.

12.12 Quiet Operation

Quiet mode is use to reduce the noise of outdoor unit by reducing the frequency or fan speed.

Quiet level
There are 3 level (Level 1, Level 2, Level 3) to set by quick menu function on remote control.

Control content
Once the quiet function is select, the remote control will transmit the signal to indoor and outdoor unit.

Start condition
- Quiet mode is set on remote control.
- Quiet mode is request ON by weekly timer.

Stop condition
If any of below condition is achieve.
- OFF/ON button is pressed.
- Quiet mode is OFF by remote control.
- Quiet mode is request OFF by weekly timer.

12.13 Sterilization Mode

- Purpose:
  - To sterilize water tank by setting the required boiling temperature.

- Remote control setting
  - Days for sterilization function to start can be select.
  - Time of selected day to start sterilization function.
  - Boiling temperature (External heater is 55°C ~ 75°C, Internal heater is 55°C ~ 65°C)
  - Maximum operation time is 5 minutes to 1 hour.

- Start condition
  - Tank connection set to “YES” by remote control
  - Sterilization function selects “YES”.
  - Sterilization signal received from remote controller by timer.
  - Tank mode request ON.

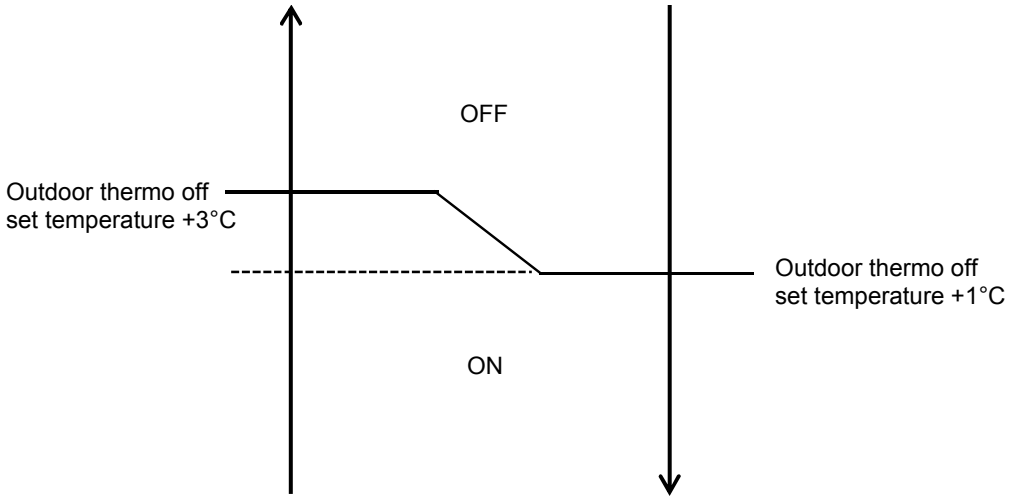
- Stop condition
  - When boiling timer is completed. Boiling timer (Remote control set maximum operation time) start counting once tank achieve boiling set temperature **OR**
  - After 8 hours of operation since sterilization start.
  - Tank mode request OFF.

- Control content:
  - During sterilization function activation time, target tank set temperature will internally change to boiling set temperature.
  - During sterilization activates, heat pump and heater (external or internal) will operate as normal tank mode to achieve the boiling set temperature.
  - Sterilization operation will end when stop condition is fulfill.
  - After sterilization is complete, tank set temperature will resume to normal operation.

* Tank temperature may not achieve boiling set temperature if tank heater is select OFF **OR** external compressor switch.

12.14 Outdoor Ambient Thermo OFF Control

- Purpose
  - Stop provides heating to room side during high outdoor ambient condition.



- Control content
  - Heating outdoor ambient thermos OFF control only applicable when heat pump operate in heat mode. (This control will not activate when running in tank side)
  - Heat pump and water pump will turn OFF when outdoor ambient is higher than outdoor thermo OFF set temperature.
  - Heat pump thermos ON when outdoor ambient < outdoor thermos OFF set temperature + 1°C.

12.15 Alternative Outdoor Ambient Sensor Control

Purpose of the Alternative Outdoor Ambient Sensor:

- It is some possibility that the air to water heat pump unit will install at a location where the original ambient sensor is expose to direct sunlight. Therefore, another optional ambient sensor can be connect to indoor PCB and locate at new and better reading location to improve the heat pump performance.

Control Detail:

- Remocon can select either the extra outdoor ambient sensor is connected or not. (YES/NO)
- The alternative outdoor ambient sensor will connect to indoor unit main PCB terminal.

    - when alternative sensor select NO
        - Original Outdoor temperature sensor will use for Indoor & Outdoor heat pump operation reference sensor.
        - Data communication direction : OUTDOOR send outdoor temperature reading to INDOOR.
        - Error judge : OUTDOOR will judge the original outdoor sensor error (F36 display if error detect). No judge error on alternative outdoor sensor

    - when alternative sensor select YES
        - Alternative Outdoor temperature sensor will use for Indoor & Outdoor heat pump operation reference sensor.
        - Data communication direction : INDOOR send outdoor temperature reading to OUTDOOR.
        - Error judge : INDOOR will judge the Extra outdoor sensor error only after operation ON request received from remocon.
          (F36 display if error detect). No judge error on original outdoor sensor.

12.16 Force DHW mode

Purpose:
When user want to use hot water now, user can press this force DWH mode under the quick menu to operate tank only mode to boil up the tank temperature.

Remocon setting:
Force DHW function can be activate under quick menu.

Control Content:

- When press the Force DHW function during operation OFF condition:
    - When receive this Force DHW bit from remocon, indoor will run tank only mode regardless of the mode selection.
    - After tank temperature achieve tank thermo off temperature, turn OFF force DHW bit and return to operation OFF with previous mode selection.

- When press the Force DHW function during operation ON condition:
    - When receive this Force DHW bit from remocon, indoor will memories the running mode and run tank only mode regardless of the mode selection.
    - After tank temperature achieve tank thermo off temperature, turn OFF force DHW bit and return to previous memories running mode.

      * when operation OFF or mode change request from remocon during force DHW mode operation, End force DHW mode and follow the new request operation.

      * Once receive force DHW mode from remocon, indoor direct start tank mode and consider tank thermo ON. Thermo OFF only when achieve tank thermo OFF depend on the Tank System Setting.

12.17 Anti Freeze Control

- Anti freeze protection control menu can be set YES or NO by control panel.
- In heatpump system, there are 3 types of anti freeze control:
  1. Expansion tank anti-freeze control
     - Expansion tank anti freeze heater ON condition:
       - Outdoor ambient temp. < 3°C
     - Expansion tank anti freeze heater OFF condition:
       - Outdoor ambient temp. > 4°C

  2. Water pump circulation anti freeze control
     - Water pump turns ON when **ALL** below conditions are fulfilled:
       - Heatpump OFF (stand by) OR error occurs.
       - Water flowing flag is ON.
       - Water flow switch is not abnormal.
       - Outdoor ambient temp. < 3°C OR outdoor ambient temp. sensor is abnormal.
       - Water inlet/outlet temp. < 6°C.
       - After 5 minutes from previous water pump OFF.
     - Water pump turn OFF when **ANY** of below conditions is fulfilled:
       - Outdoor ambient temperature ≥ 4°C.
       - During -5°C < outdoor ambient temp. < 4°C
         - After water pump ON for 4 minutes, and water inlet temp. ≥ 8°C.
         - Else, shift to back up heater anti freeze control.
       - During outdoor ambient temp. < -5°C
         - After water pump ON for 4 minutes, and water inlet/outlet ≥ 20°C.
         - Else, shift to back up heater anti freeze control.
     - However, if flow switch is abnormal (H62), then water pump circulation anti freeze control will not activate.

  3. Back up heater anti freeze control:
     - Back up heater turn ON when **ALL** below conditions is fulfilled:
       - Water inlet/outlet temp. < 6°C.
       - Water pump circulation anti freeze control activated and water pump ON for 4 minutes.
     - Back up heater turns OFF when ANY of below conditions is fulfilled:
       - Water inlet/outlet temp. > 28°C.
       - Water pump circulation anti freeze control deactivated/water pump OFF.
     - However, if back up heater is abnormal (H70) then back up heater anti freeze control will not activate.

12.17.1 Zone Anti-Freeze Control

- If buffer tank selection is “NO” and Anti- Freeze function select “NO” from remote control, this control cannot activate.

Start condition:

- After [5] min from previous Zone pump off. **AND**
- Outdoor air temp < [3] °C **OR** Outdoor sensor is abnormal. **AND**
- Zone water temperature < [6]°C **OR** Zone Sensor Short or Open

Cancel condition:

- After water Zone pump ON [4] min **AND**
- Outdoor air temp ≥ [4]°C **OR**
- During -5 °C ≤ Outdoor air temp < [4] °C **OR**
  Zone water temperature sensor > [8] °C
- During Outdoor air temp < [-5] °C
  Zone water temperature sensor > [20] °C
  *However, Zone water temperature sensor is Open or Short, Condition C and D is ignored.

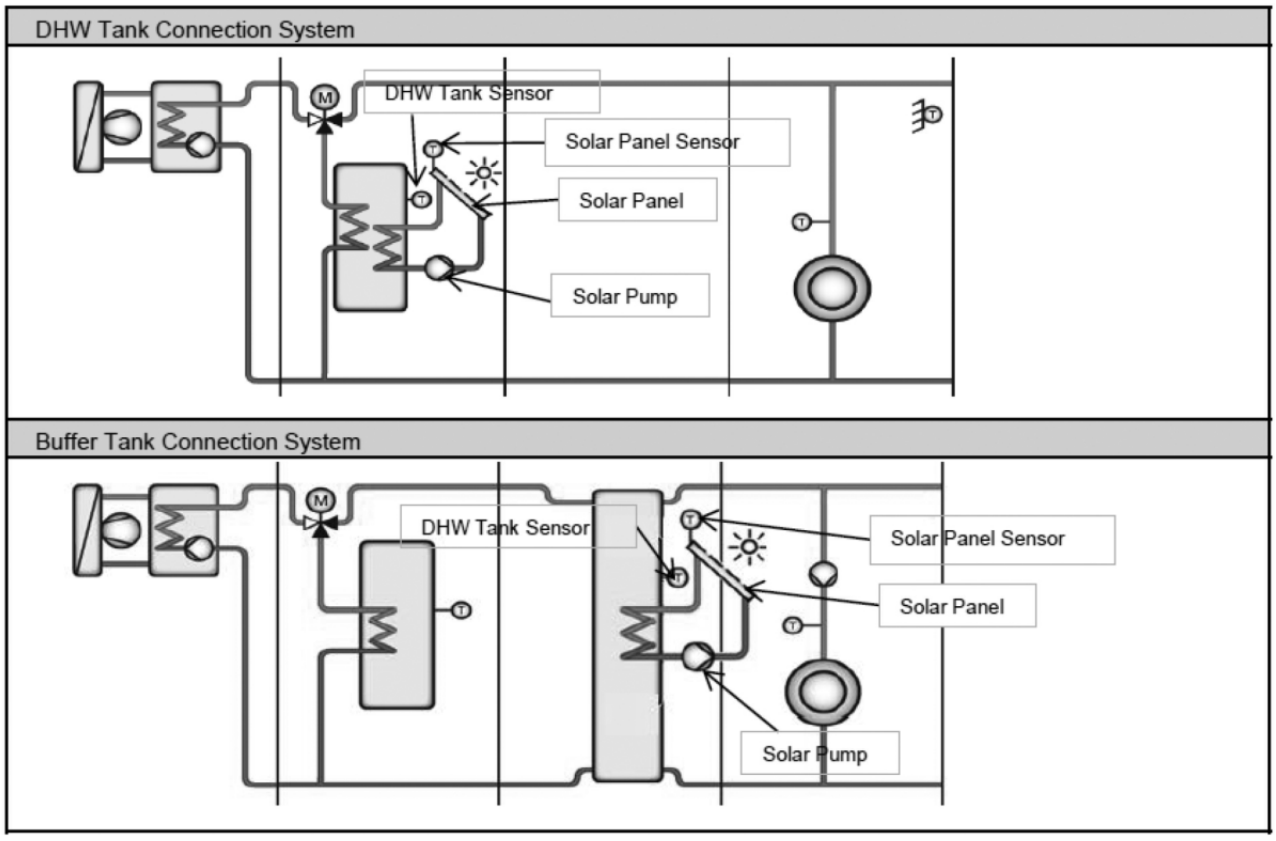
12.18 Solar Operation (Optional)

12.18.1 Solar Operation:

Solar function:

- This function allow user to control the solar pump to operate depend on the solar sensor reading compare to the tank installed. Solar pump will circulate the hot water energy store at solar panel to heat up the DHW Tank or Buffer Tank.

Solar Connection Diagram:



- Solar function can only enable when the Optional PCB is connected.
- Few part as below need to install to control the solar operation:
  - Solar Panel
  - Solar Pump
  - Solar Panel Sensor
  - Tank Sensor (Buffer tank sensor OR DHW Tank sensor depend on the connection direction)
    * During Solar Connection to the system, installer need to alert on the high water temperature may flow to the zone circuit or DHW piping circuit. Therefore pipe which withstand higher water temperature need to be installed.

- Solar remote control setting
  1 Solar Setting can only be set when the optional PCB connection is select "YES"
  2 By remote controller, Setting as below list can be set for solar function operation (Installer Menu)
    - Solar Function ("YES" or "NO)
    - Tank Connection Direction ("DHW TANK" or "BUFFER TANK")
    - Delta T turns ON: Difference temperature setting between solar panel sensor and Tank to turn on solar pump. (Range :5 ~ 15°C)
    - Delta T turns OFF: Difference temperature setting between solar panel thermistor and Tank to turn off solar pump. (Range :2 ~ 10°C)
    - Outdoor temp for Anti-Freeze : Outdoor temp to start Anti-Freeze control for solar circuit. (Range : -20 ~ 10°C)
    - Tank Temperature HI Limit Set (Range : 70 ~ 90°C)

12.18.2 Solar Operation Control

- Solar function can only be activate if the solar function selection “YES” from remote control. To achieve hot water from solar panel, indoor need to control the solar pump and circulate hot water from solar panel.

  Under normal case:
  - Solar pump start condition:
    - Solar panel temperature > Delta T turn on setting temp (R/C) + Tank temperature (depend on selection, DHW or Buffer) **AND**
    - Tank temperature (DHW or Buffer) < Solar HI Limit Temp (R/C) **AND**
    - Operation ON with heat mode (apply to solar connect to "Buffer Tank" case)

    * Condition c) ignore if the solar system is connect to DHW tank (control active under operation OFF time for Tank connection case)
  - Solar pump stop condition:
    - Solar panel temperature < Delta T turn OFF setting temp (R/C) + Tank temperature (depend on selection, DHW or Buffer) **OR**
    - Tank hot water temp >= Solar HI Limit Temp (R/C) + [2]°C

  Under solar Anti-freeze protection control:
  - Solar pump start condition:
    - Outdoor temp < Outdoor temp setting for Anti-Freeze (R/C)
  - Solar pump stop condition:
    - Outdoor temp > Outdoor temp setting for Anti-Freeze + [2]°C

**However, During Cool mode this function cannot activate if Tank selection is “Buffer Tank".
**Solar pump can operate even if Heat pump is under error stop.

- Solar operation during error:
  - During Tank sensor (DHW or Buffer depend on selection) abnormal, Solar operation will not able to function.
  - During Solar Panel sensor detect OPEN (not include SHORT), Solar operation will not able to function too.

12.19 Boiler Bivalent Control

- Boiler is an additional or alternative heat source to heat up the room when necessary.
- Purpose of this control is to turn ON and turn OFF the Boiler output signal when boiler heating capacity needed in the system.
- Boiler is possible to connect to DHW Tank and Buffer Tank depends on the installer.
- Boiler operation parameter need to be set on Boiler itself, indoor do not control the boiler operation direction and operation.
- There are Alternative mode, Parallel mode, & Advance Parallel mode available to select by installer to fit to the total system.

Bivalent control selection by remote controller

Remote control setting value:
1 Outdoor Ambient Set = (Range: -15°C ~ 15°C)

- **Alternative Mode**
  - Only one heat source operates at one time, either heat pump or boiler depends on condition.

  Control detail:
  During Operation ON at Heat mode or Tank mode or Heat + Tank Mode
  - Boiler signal turn ON and heat pump and water pump turn OFF when:
    - Outdoor ambient < Outdoor Ambient Set **AND**
    - Boiler prohibit flag = 0

** However indoor water pump can operate when Anti-freeze control condition fulfilled.

  - Boiler signal turn OFF and heat pump and water pump turn ON when:
    - Outdoor ambient > Outdoor Ambient Set + [2°C] **OR**
    - Boiler prohibit flag = 1

- **Parallel Mode**
  - Parallel mode allows heat pump and boiler ON at the same time. Boiler operates as an additional heating capacity when low heat pump capacity at low ambient condition.

  Control detail:
  During operation ON at Heat mode or Tank mode or Heat + Tank mode
  - Boiler signal turns ON when:
    - Outdoor ambient < Outdoor Ambient Set **AND**
    - Boiler prohibit flag = 0
  - Boiler signal turns OFF when:
    - Outdoor ambient > Outdoor Ambient Set + [2°C] **OR**
    - Boiler prohibit flag = 1

- **Advance Parallel Mode**
  - Advance parallel mode allow heat pump to operate and turn ON boiler only when ambient and temperature condition is fulfilled.

  Remote control setting value:
  1 Outdoor Ambient Set = (Range : -15°C ~ 15°C)
  2 Selection of boiler connection direction. (Heat only, DHW only, Heat & DHW)
  3 Setting data under Heat Direction
    - Start Temperature | START_TEMP |
    - Start Delay Timer | START_TIMER |
    - Stop Temperature | STOP_TEMP |
    - Stop Delay Timer | STOP_TIMER |
  4 Setting data under DHW Direction
    - Delay Timer | DELAY_TIMER |

  Control detail:
  During operation ON at Heat Mode
  - Boiler signal turns ON when
    - Outdoor ambient < Outdoor Ambient Set **AND**
    - Buffer tank temperature < Target Buffer Tank Temperature + [START_TEMP] for [START_TIMER] **AND**
    - Heat pump operate at room side **AND**
    - Connection of Boiler to Heating Select "YES" From installer menu **AND**
    - Buffer Tank connection select "YES" **AND**
    - Boiler prohibit flag = 0
  - Boiler signal turns OFF when
    - Outdoor ambient > Outdoor Ambient Set + [-2°C] **OR**
    - Buffer Tank temperature > Target Buffer Tank temperature + [STOP_TEMP] for [STOP_TIMER] **OR**
    - Heat pump not at room side. **OR]**
    - Boiler prohibit flag = 1

  During operation ON at Tank Mode
  - Boiler signal turns ON when
    - Outdoor ambient < Outdoor Ambient Set **AND**
    - Heat pump operate at tank side for continuous | DELAY_TIMER | **AND**
    - Connection of Boiler to DWH Tank select "YES" from installer menu. **AND**
    - Boiler prohibit flag = 0
  - Boiler signal turns OFF when
    - Outdoor ambient > Outdoor Ambient Set + [2°C] **OR**
    - Heat pump not operates at tank side. **OR**
    - Boiler prohibit flag = 1

Boiler prohibit flag control

Purpose:

- For product safety. Boiler signal is OFF when water temperature is too high.

Start condition:

- Water outlet ≥ 85°C continues for 5 minutes.
- Water inlet ≥ 85°C continues for 5 minutes.
- Zone1 water temp ≥ 75°C continues for 5 minutes.
- Zone2 Water temp ≥ 75°C continues for 5 minutes.

Contents:

- After start condition fulfilled, set boiler prohibit flag = 1

Cancel condition:

- After 30 minutes from start condition fulfilled.

Contents:

- Set boiler prohibit flag = 0

12.20 External Room Thermostat Control (Optional)

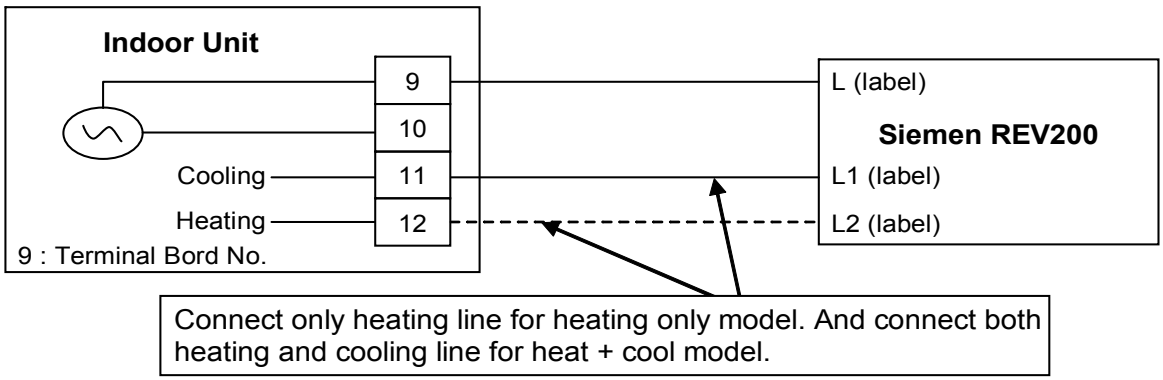
Purpose:

1 Better room temperature control to fulfill different temperature request by external room thermostat.
Recommended external room thermostat:

Maker	Characteristic
Siemen (REV200)	Touch panel
Siemen (RAA20)	Analog

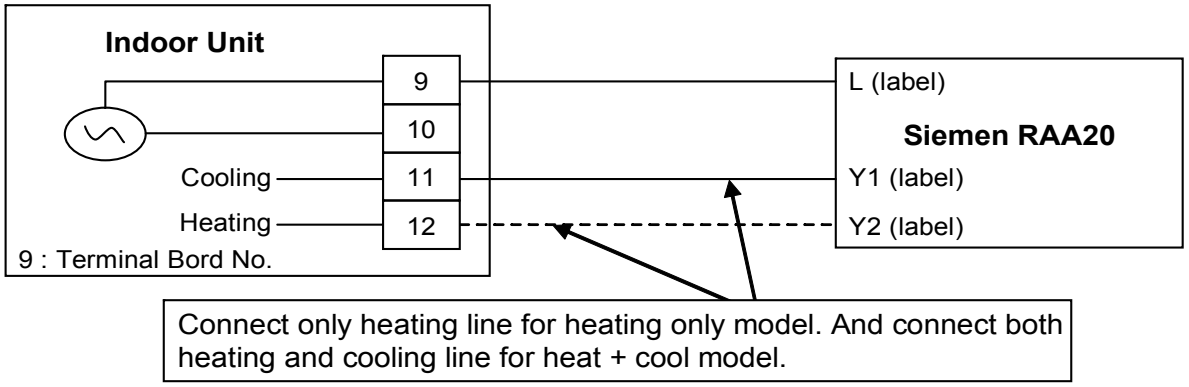
Connection of external room thermostat:
Wire Connection and thermo characteristic of Siemen REV200:

Setting	L/L1 (H)	Heat Thermo	L/L2 (C)	Cool Thermo
Set Temp < Actual Temp	Open Circuit	OFF	Short Circuit	ON
Set Temp > Actual Temp	Short Circuit	ON	Open Circuit	OFF



Wire Connection and thermo characteristic of Siemen RAA20:

Setting	L/Y1 (H)	Heat Thermo	L/Y2 (C)	Cool Thermo
Set Temp < Actual Temp	Open Circuit	OFF	Short Circuit	ON
Set Temp > Actual Temp	Short Circuit	ON	Open Circuit	OFF



Control Content:

- External room thermostat control activate only when remote thermostat connection select YES by Indoor control panel.
- When indoor running heat mode, refer thermo On/Off from heating line feedback. And when indoor running cool mode, refer thermo On/Off from cooling line feedback.
- Heat pump Off immediately when receive thermo off feedback.

12.21 Three Ways Valve Control

Purpose:

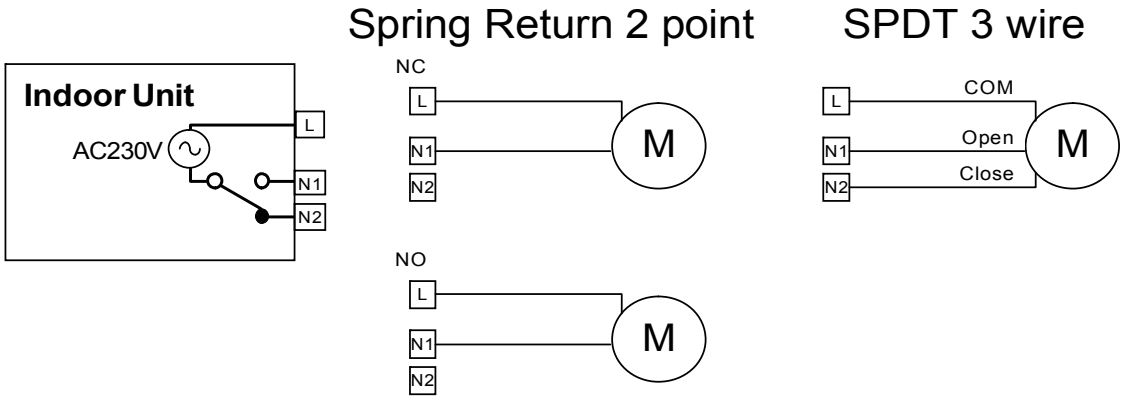
- 3 ways valve is used to change flow direction of hot water from heat pump between heating side and tank side.

Control contents:

1 3 ways valve switch Off:
   - During 3 ways valve switch Off time, the hot water will provide heat capacity to heating side.

2 3 ways valve switch On:
   - During 3 ways valve switch On time, the hot water will provide heat capacity to tank side.

3 Stop condition:
   - During stop mode, 3 ways valve will be in switch off position.



* During pump down and force mode, fix 3 ways valve in close condition.

* Recommended Parts : SFA 21/18 (Siemens)

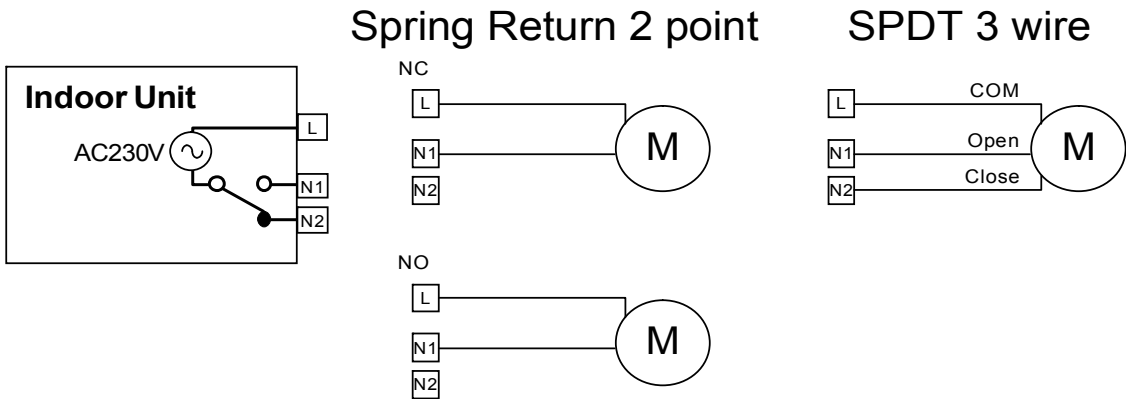
12.22 Two Ways Valve Control

Functionality of 2 ways valve:

- Use to allow hot water to floor heating panel or block cold water to floor heating panel.

Control contents:

1 When indoor running in heat mode, OPEN the 2 ways valve.
2 When indoor running in cool mode, CLOSE the 2 ways valve.
3 Stop condition:
   a. During stop mode, fix 2 ways valve in close condition.

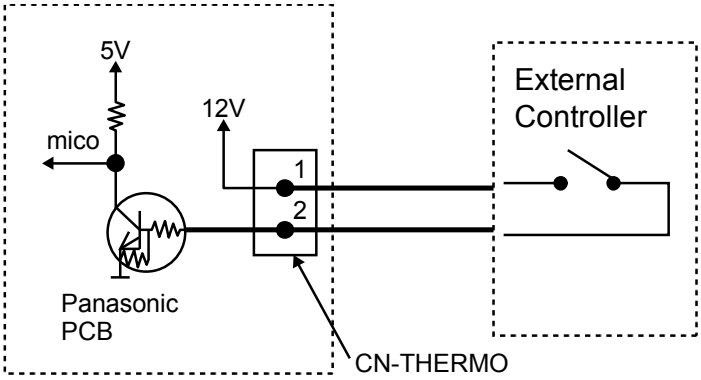


* During pump down mode, fix 2 ways valve in close condition.
* During force mode, open 2 ways valve.

* Recommended Parts : SFA 21/18 (Siemens)

12.23 External OFF/ON Control

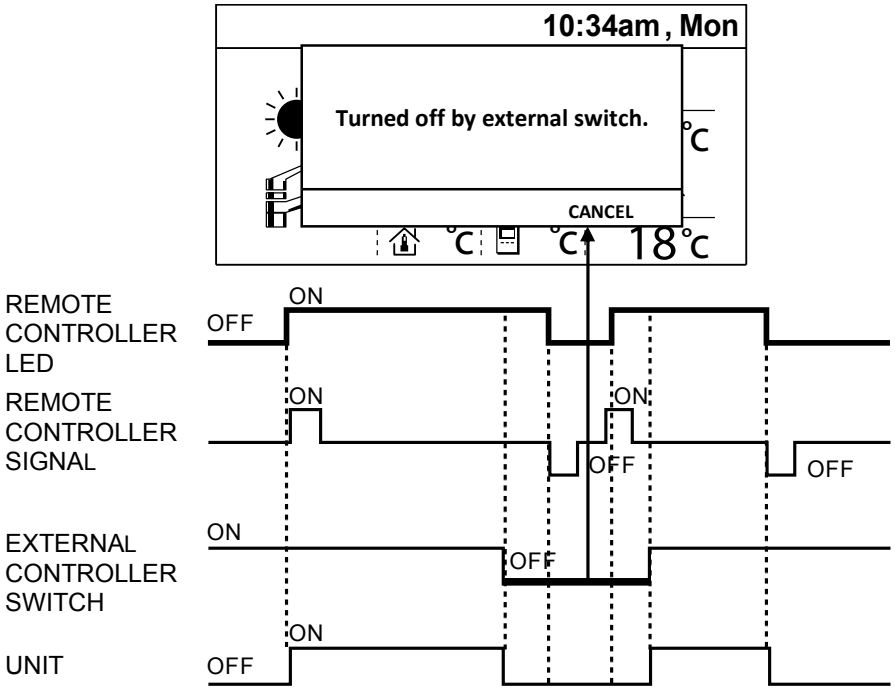
- Communication circuit between indoor unit and external controller is as per below.



- Maximum length of communication cable is 50 meter.
- Control content:

External Control Switch	Control Panel OFF/ON	Control Panel Power LED	System Status
ON	ON	ON	ON
ON	OFF	OFF	OFF
OFF	ON	ON	OFF
OFF	OFF	OFF	OFF

Remocon Screen Display and Control Detail:



When External SW connection select "YES" from remocon installer menu:

- Heating or Cooling system will operate normally if the External Switch signal is ON.
- Once the External Switch turn OFF, System Turn OFF (Heat pump, water pump, heater etc…)
- Remocon LED remain ON or OFF according to the current operation request.
- Pop up menu at remocon main screen as above screen to inform customer system stop by External Switch.
- It is possible to press cancel and return to main screen to do change of operation setting while waiting the External Switch turn ON back.
- Remocon LED will always follow the latest changes from remocon.
- If no action on remocon for continuous 5 minutes, the pop up screen will show again on the screen.
- But once the External Switch Turn ON back, pop up screen will disappear and system can operate normally according to the latest operation setting and request.

12.24 External Compressor Switch (Optional PCB)

External compressor switch port can have two purpose of control as below:

- Heat source ON/OFF function (Dip switch Pin 3 on PCB "OFF")
- Heater ON/OFF function (Dip switch Pin 3 on PCB "ON")

- Heat source ON/OFF function

Purpose:

- Heat pump ON/OFF function is use to turn OFF the high power consumption device (Heat pump, & Heater) when there is energy or electric current limitation. Other optional function still can be operate under heat pump and heater OFF condition.

Control Detail:

- This External Compressor Switch is possible to connect to Optional PCB only.
- Once the remocon select External Compressor Switch connection "YES", & Dip Switch on PCB "OFF" This heat pump ON/OFF function will activate
- The ON/OFF signal of this External Compressor Switch is same as External Switch.
- When the External Compressor Switch is ON:
  - Heat pump system operate normally
- When the External Compressor Switch is OFF:
  - Heat pump, Indoor water pump & Heater (Booster heater & Backup Heater) need to turn OFF
  - Solar, Boiler and zone control can be operate follow normal control condition.
    * pump delay OFF also included in this control

    (There is NO pop up screen like External Switch when this External Compressor Switch is OFF.)

- Heater ON/OFF function

Purpose:
- Heater ON/OFF function is use to turn OFF the heater (backup heater & booster heater) when there is energy or electric current limitation. Heat pump and other optional function still can operate.

Control detail:
- This External Compressor Switch is possible to connect to Optional PCB only.
- Once the remocon select External Compressor Switch connection "YES", & Dip Switch on PCB "ON" This heater ON/OFF function will activate
- When the External Compressor Switch is ON:
  - Heat pump and heater operate normally
- When the External Compressor Switch is OFF:
  - Backup heater and booster heater cannot operate even heater request is ON.
  - Heat pump and option function (Solar, Boiler and zone control) can be operate follow normal control condition.

  (There is NO pop up screen like External Switch when this External Compressor Switch is OFF.)

12.25 Heat/Cool Switch (Optional PCB)

Purpose:
- User can switch the running mode from heat to cool or cool to heat through external installed Heat/Cool switch. This kind of heat / cool switch may built in inside the field supply room remocon as well.

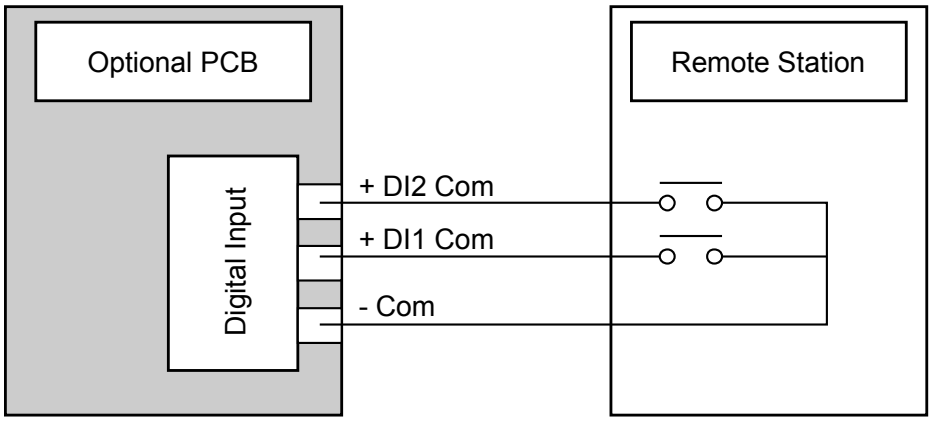
Control contents:
- Heat/Cool Switch can only be set when Cool Function is "enable" at custom menu setting, & Extension PCB select "YES" & Zone 1 not set "Pool" condition.
- This heat/cool switch control will be activate only when installer set the Heat/Cool Switch "USE" through remocon.
- Once the Heat/Cool Switch Set "USE", remocon will check indoor send Signal to judge the option of mode select.
  - When Heat/Cool Switch Contact Open : Remocon only can select Heat Mode, or Heat + Tank Mode, or Tank Mode
  - When Heat/Cool Switch Contact Close : Remocon only can select Cool Mode, or Cool + Tank Mode, or Tank Mode
- Operation ON/OFF will depend on remocon request.
- When Heat Mode is running with Contact Open, user change this setting to contact close, indoor will this signal to remocon judge and change mode to cool and send back to indoor. And it is same as from cool mode change to heat mode.
  * This switch have higher priority, remocon follow indoor send signal when control activated.
  * There is no effect to the operation when the mode running is only Tank Mode.

  (Weekly Timer are ignored and cannot be set during Heat / Cool Switch is "Enable" Condition.)

12.26 SG Ready Control (Optional PCB)

Purpose:

- To set ON/OFF of heat pump and target temperature by digital input of third party device if necessary in field.



Remote control setting

For this function, following items need to be set on R/C (installer menu) –

- SG control = YES or NO
- Capacity up setting 1
  - Heating capacity [50 ~ 150 %]
  - DHW capacity [50 ~ 150 %]
- Capacity up setting 2
  - Heating capacity [50 ~ 150 %]
  - DHW capacity [50 ~ 150 %]

Control contents:

If SG control on remote control = "Yes", then following control only activate by digital input.

- **While Digital input is " 00 " (Normal operation)**
  - Normal operation. Once detect '00' system will operate back to normal condition.
    (All the target set temperature for heating side and DHW side will return back to previous set temperature when digital signal change from "10' or"11" back to "00".)
- **While digital input is detected " 01 " (HP stop)**
  - Heat pump & room heater & tank heater cannot operate.
    (Solar control and Boiler back up and 2 Zone control can activate.)
- **While digital input is detected " 10 " (Capacity 1)**
  - Target temperature for heating and DHW Tank is changed according to the percentage set by Remote control setting. However, which setting temperature is change depend on system setting.
- **While digital input is detected " 11 " (Capacity 2)**
  - Target temperature for heating and DHW Tank is changed according to the percentage set by Remote control setting. However, which setting temperature is change depend on system setting.
- **While digital input is detected " 10 " (Capacity 1)**
  - Setting temperature for heating and Tank is changed.
    However, which setting temperature is change depend on system setting.

If Buffer selection is "YES"
Room side
New Target Buffer tank temperature = Current Target Buffer Tank Temperature * Remote Control setting (" capacity 1) %
* Max Min regulation is follow Target Buffer tank temperature control specification
** No change of Target zone water temperature, only set higher buffer tank temperature.

DHW Tank side
New Tank Set Temperature = Tank Set Temperature * Remote Control setting for DHW ("Capacity 1) % * (Max regulation depend on the tank max setting limit)

If Buffer selection is "NO"
Room side
New Target Zone Water Temperature = Current Target Zone Water Temperature * Remote Control Setting (*Capacity 1) %
(Zone 1 and Zone 2 will change according to its own target zone water temperature.)
(Max regulation depend on the temperature control type select)

DHW Tank side
New Tank Set Temperature = Tank Set Temperature * Remote Control setting for DHW ("Capacity 1) %
* (Max regulation depends on the tank max setting limit)

- **While digital input is detected " 11 " (Capacity 2)**
  - Setting temperature for heating and Tank is changed.
    However, which setting temperature is change depend on system setting.

If Buffer selection is "YES"
Room side
New Target Buffer tank temperature = Current Target Buffer Tank Temperature * Remote Control setting (" capacity 2) %
* Max Min regulation is follow Target Buffer tank temperature control specification
** No change of Target zone water temperature, only set higher buffer tank temperature.

DHW Tank side
New Tank Set Temperature = Tank Set Temperature * Remote Control setting for DHW ("Capacity 2) %
* (Max regulation depends on the tank max setting limit)

If Buffer selection is "NO"
Room side
New Target Zone Water Temperature = Current Target Zone Water Temperature * Remote Control Setting (*Capacity 2) %
(Zone 1 and Zone 2 will change according to it's own target zone water temperature.)
(Max regulation depend on the temperature control type select)

DHW Tank side
New Tank Set Temperature = Tank Set Temperature * Remote Control setting for DHW ("Capacity 2) %
* (Max regulation depends on the tank max setting limit)
** This function is not applicable for Cooling mode.

12.27 Demand Control (Optional PCB)

Remote control setting:
- When Optional PCB connection select 'YES", Demand Control function can select "YES" or "NO".

Purpose:
- After the demand control select YES, below control will activated.
  - 0-10V Demand control

0-10V Demand control
- Demand control is use to reduce the current usage of heat pump unit by third party device.

Control start condition:
- Select "YES" at Demand control at installer menu.
- 0-10V input for this electrical current control is detected.

Control content:
- If start condition is fulfilled, indoor will receive the voltage signal from optional PCB. Indoor will send the rate value to outdoor unit.
- Outdoor will change the current limit according to the percentage receive from indoor unit.

12.28 Holiday Mode

- Purpose:
  Promotes energy saving by allowing the user to stop the system during holiday and enables the system to resume at the preset temperature after holiday.

- Control details:
  - Indoor operate the unit according running mode request. Target temperature will follow holiday setting temperature.
    - If heat mode request is receive, Target Water Out Temperature will change according to holiday shift temperature set.
      [If heat is set OFF at holiday, unit, water pump and zone control will OFF]
    - If tank mode request is receive, Target Tank Set Temperature will change according to the holiday tank shift temperature set.
      [If tank is set OFF at holiday, heat pump and tank heater will OFF]
  - After days of holiday have been set, heat pump will stop and only resume operation at the end of holiday countdown.

- Start condition:
  - Holiday timer set and the holiday timer start
    * The day holiday mode was set is counted as day 1.

- Stop condition:
  - OFF/ON button is pressed.
  - Holiday timer is reached.

12.29 Dry Concrete

- Purpose:
  Provide heat to floor heating panel and dry the wet concrete during installation.

- Setting condition:
  - Dry concrete parameter can be set through remote control under system setup.
  - Parameters are possible to set up to 99 days with different target set temperature

- Control details:
  - Dry concrete mode will be activates when select ON from service setup.
  - Once start dry concrete function, remote control will send step 1 setting temperature to indoor unit.
    * This temperature is set at zone temperature. If system is 2 zones, both zone target temperature is set as same temperature.
  - Heat pump will start heat mode operation to room side with received target water outlet temperature.
    * Heat pump will operate according to Heat pump Target Water Temperature.
  - After complete day 1 setup operation, day 2 data will be send to indoor at 12.00am on the second day.
  - Each preset data will be send every day until dry concrete mode is complete, unit will turns OFF and exit dry concrete function.
  - 3 ways valve and booster heater will turn OFF and 2 ways valve will turns ON.

- Cancel condition:
  - Dry concrete mode is complete and OFF signal is received.
  - OFF signal is received by pressing OFF/ON button.

12.30 Flow Sensor

- The water flow sensor serves as an overload protector that shuts down the unit when the water level is detected to below.
- Abnormal flow detection:

Sequence	Abnormal flow	Normal flow
Normal case	Flow rate < 11 l/min or ≥ 69 l/min	≥ 11 l/min
During status 2~6 on Anti-freeze deice	Flow rate ≥ 11 l/min	< 11 l/min

13. Protection Control

13.1 Protection Control for All Operations

13.1.1 Time Delay Safety Control

1 The compressor will not start for three minutes after stop of operation.

13.1.2 30 Seconds Forced Operation

1 Once the compressor starts operation, it will not stop its operation for 30 seconds.
2 However, it can be stopped using control panel at indoor unit.

13.1.3 Total Running Current Control

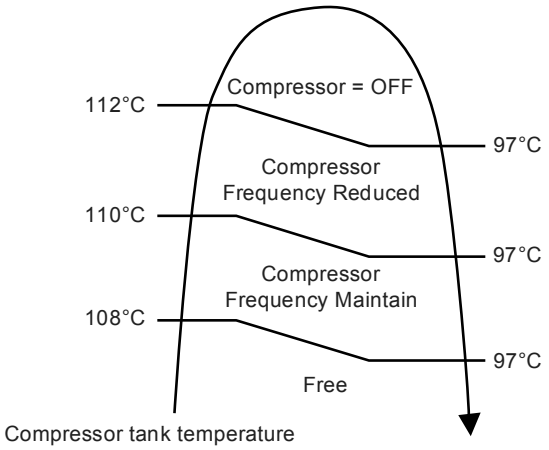
1 When the outdoor running current exceeds X value, the compressor frequency will decrease.
2 If the outdoor running current does not exceed X value, the compressor frequency will return to normal operating frequency.
3 If the outdoor running current continue to increase till exceed Y value, compressor will stop, and if this occurs 3 times within 20 minutes, system will stop operation and OFF/ON control panel LED will blink (F16 error occurs).

	MXC09H3E8		MXC12H9E8		MXC16H9E8	
Operation Mode	X (A)	Y (A)	X (A)	Y (A)	X (A)	Y (A)
Heating	9.4	11.8	10.9	11.8	15.4	16.5
Cooling	6.2	11.8	6.2	11.8	7.7	16.5

A. DC Peak Current Control
1 When the current to IPM exceeds set value of 34 A, compressor will stop. Compressor will restart after three minutes.
2 If the set value exceeds again for more than 30 seconds after the compressor restarts, operation will restart after two minutes.
3 If the set value exceeds again for within 30 seconds after the compressor restarts, operation will restart after one minute. If this condition repeats continuously for seven times, system will stop operation and OFF/ON control panel LED will blink (F23 error occurs).

13.1.4 Compressor Overheating Prevention Control

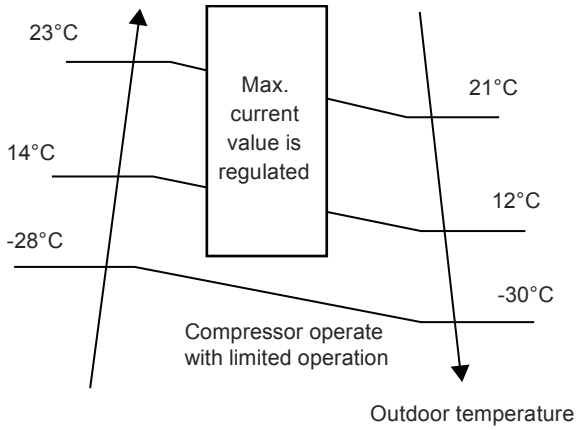
- The compressor operating frequency is regulated in accordance to compressor tank temperature as shown in below figures. When the compressor tank temperature exceeds 107°C, compressor will stop, and if this occurs 4 times within 30 minutes, system will stop operation and OFF/ON control panel LED will blink (F20 error occurs).



13.1.5 High Pressure Sensor Control

- Purpose:
  - To protect the system operation.
- Detection period:
  - After compressor on for 1 minute.
- Detection conditions:
  - When abnormal high voltage detection, 5 V or when open circuit detection 0V for 5 seconds continuously.
- After detection:
  - When abnormality is detected 4 times within 120 minutes, unit stop operation.
  - OFF/ON control panel LED will blink (H64 error occurs).

13.1.6 Outside Temperature Current Control



13.1.7 Crank Case Heater Control

- Purpose:
  - For compressor protection during low outdoor ambient operation (during heating low temperature operation).
- Control content:
  a. Trigger heater START condition
     - When the outdoor air temperature is below than 5°C, and discharge temperature is 11°C or below.
  b. Resetting heater STOP condition
     1. When the outdoor air temperature exceeds entry condition (2°C)
     2. When the discharge temperature exceeds entry condition (5°C)

13.1.8 Compressor Cold Start Prohibition Control

- Purpose:
  - Protect compressor when poor compressor oil return at low outdoor ambient and high water temperature condition.
- Control content:
  - Do not run compressor when below condition fulfilled
  a. Compressor top temperature < 10°C
  b. Outdoor ambient < -20°C
  c. Water temperature > 40°C

13.2 Protection Control for Heating Operation

13.2.1 Outdoor Air Temperature Control

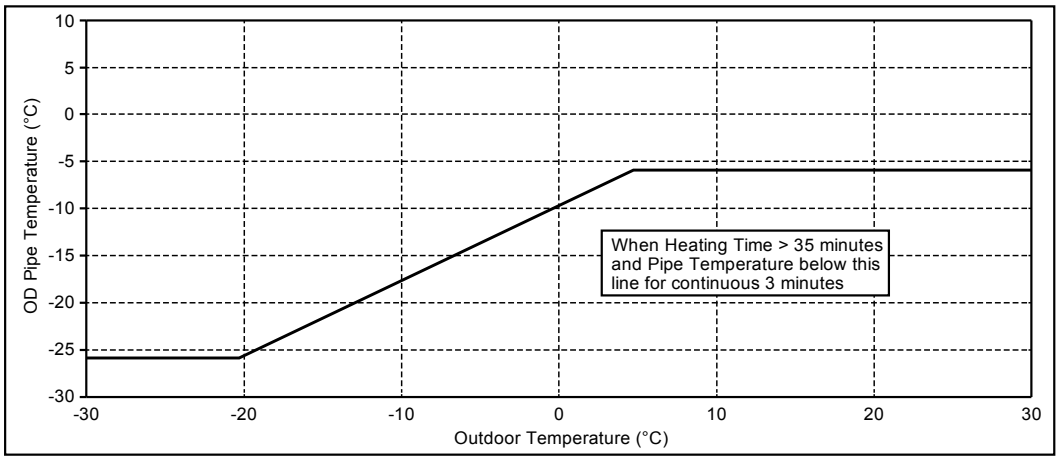
The maximum current value is regulated when the outdoor air temperature rises above 14°C in order to avoid compressor overloading.

13.2.2 Deice Operation

When outdoor pipe temperature and outdoor air temperature is low, deice operation start where outdoor fan motor stop.

- Deice judging condition

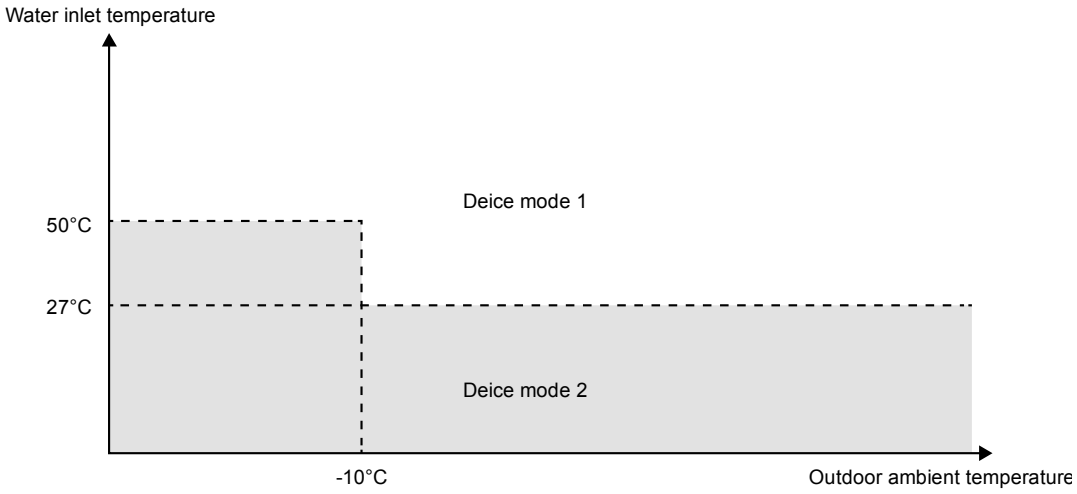
Outdoor Unit Deice Control



Deice start depends:

1. Outdoor air sensor temp.
2. Outdoor pipe sensor temp.
3. Heating accumulation time

- Deice mode selection condition
  - There are 2 deice modes, according to water inlet temperature and outdoor ambient temperature the deice mode is decided.

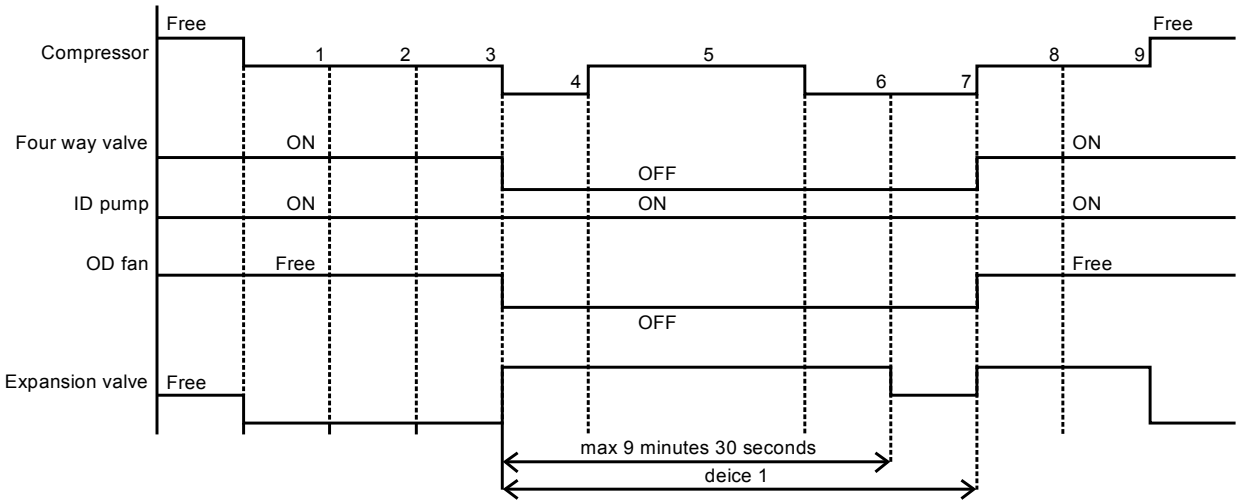


Judgement details:

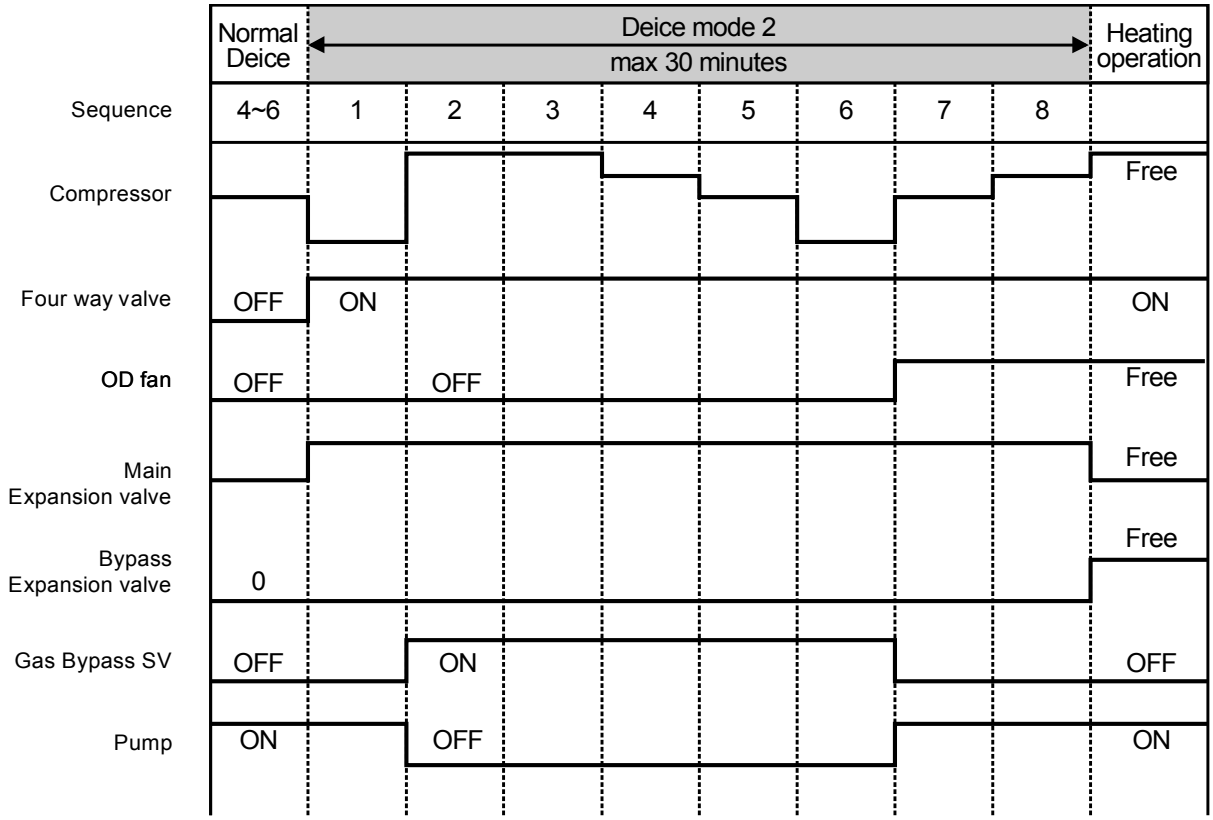
1 When water inlet temperature is more than 50°C, unit will operate deice mode 1.
2 When water inlet temperature is less than 27°C, unit will operate deice mode 2.
3 When water inlet temperature is less than 50°C and outdoor ambient temperature is less than -10°C, unit will operate deice mode 2.
4 When water outlet temperature sensor 2 detect temperature is less than 22°C, unit will operate deice mode 2.

Deice operation time diagram

a. Deice mode 1 control:



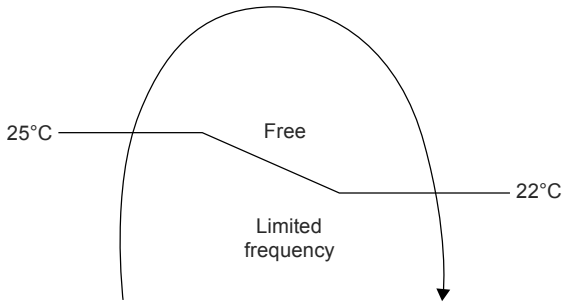
b. Deice mode 2 control:



13.3 Protection Control for Cooling Operation

13.3.1 Outdoor Air Temperature Control

- The Compressor operating frequency is regulated in accordance to the outdoor air temperature as shown in the diagram below.
- This control will begin 1 minute after the compressor starts.
- Compressor frequency will adjust base on outdoor air temperature.



13.3.2 Freeze Prevention Control 1

1 When indoor heat exchanger temperature is lower than 0°C continuously for 10 seconds, compressor will stop operating.
2 Compressor will resume its operation three minutes after the indoor heat exchanger is higher than 1°C.
3 Indoor heat exchanger freeze prevention (H99) will memory in error history.

14. Servicing Mode

14.1 Expansion Vessel Pre Pressure Checking

[Upper limit water volume of the system]
The Mono bloc unit has a build-in Expansion Vessel with 10 L air capacity and initial pressure of 1 bar.

- Without antifreeze agent condition

Total amount of water in the system should be below 200 L.
If the total amount of water is more than 200 L, please add expansion vessel (field supply).

- With antifreeze agent condition

In the case of using antifreeze agent, expansion rate ε is different depending on its maker.
Please refer to the antifreeze agent maker for the expansion rate ε before calculate the upper limit water volume of the system.
The expansion vessel capacity required for the system can be calculated from the formula below.

$$V = \frac{\varepsilon \times Vo}{1 - \frac{98 + P_1}{98 + P_2}}$$

V : Required gas volume <expansion vessel volume L>
Vo : System total water volume <L>
ε : Expansion rate 5→60˚C = (depends on antifreeze agent used)
P_1 : Expansion tank filling pressure = (100) kPa
P_2 : System maximum pressure = 300 kPa

- ( ) Please confirm at actual place
- The gas volume of the sealed type expansion vessel is presented by <V:

❍ It's advised to add 10% margin for required gas volume of calculation.

[Adjustment of the initial pressure of the expansion vessel when there is a difference in installation height]
If the height difference between the Mono bloc unit and the highest point of the system water circuit (H) is more than 7m, please adjust the initial pressure of the expansion vessel (Pg) according to the following formula.

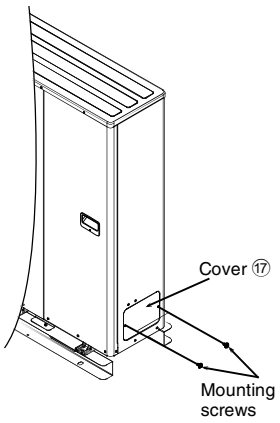
Pg= (H*10+30) kPa

14.2 Maintenance

- In order to ensure optimal performance of the unit, seasonal inspections on the unit, functional check of RCCB, field wiring and piping have to be carried out at regular intervals. This maintenance should be carried out by authorized dealer.

14.2.1 Maintenance for Water Filter Set

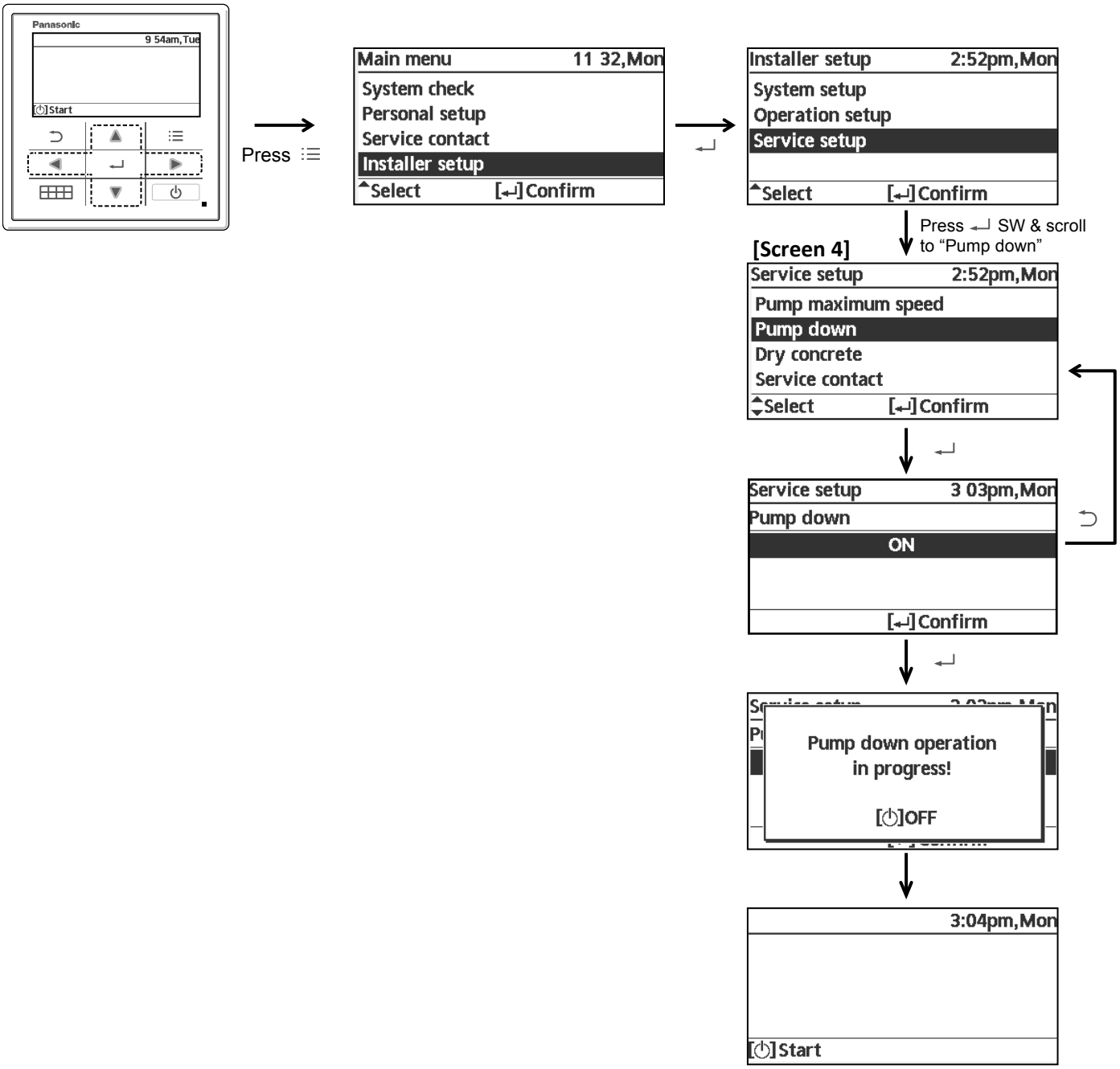
1. Remove the Cover by loosening the mounting screws to access to the Water Filter Set.
2. Turn OFF power supply.
3. Set the two valves for the Water Filter Set to "CLOSE".
4. Take off the clip, then gently pull out the mesh. Beware of small amount water drain out from it.
5. Clean the mesh with warm water to remove all the stain. Use soft brush if necessary.
6. Reinstall the mesh to the Water Filter Set and set back the clip on it.
7. Set the two valves for the Water Filter Set to "OPEN".
8. Turn ON power supply.
9. After cleaning, reinstall the Cover by tightening the mounting screws properly.



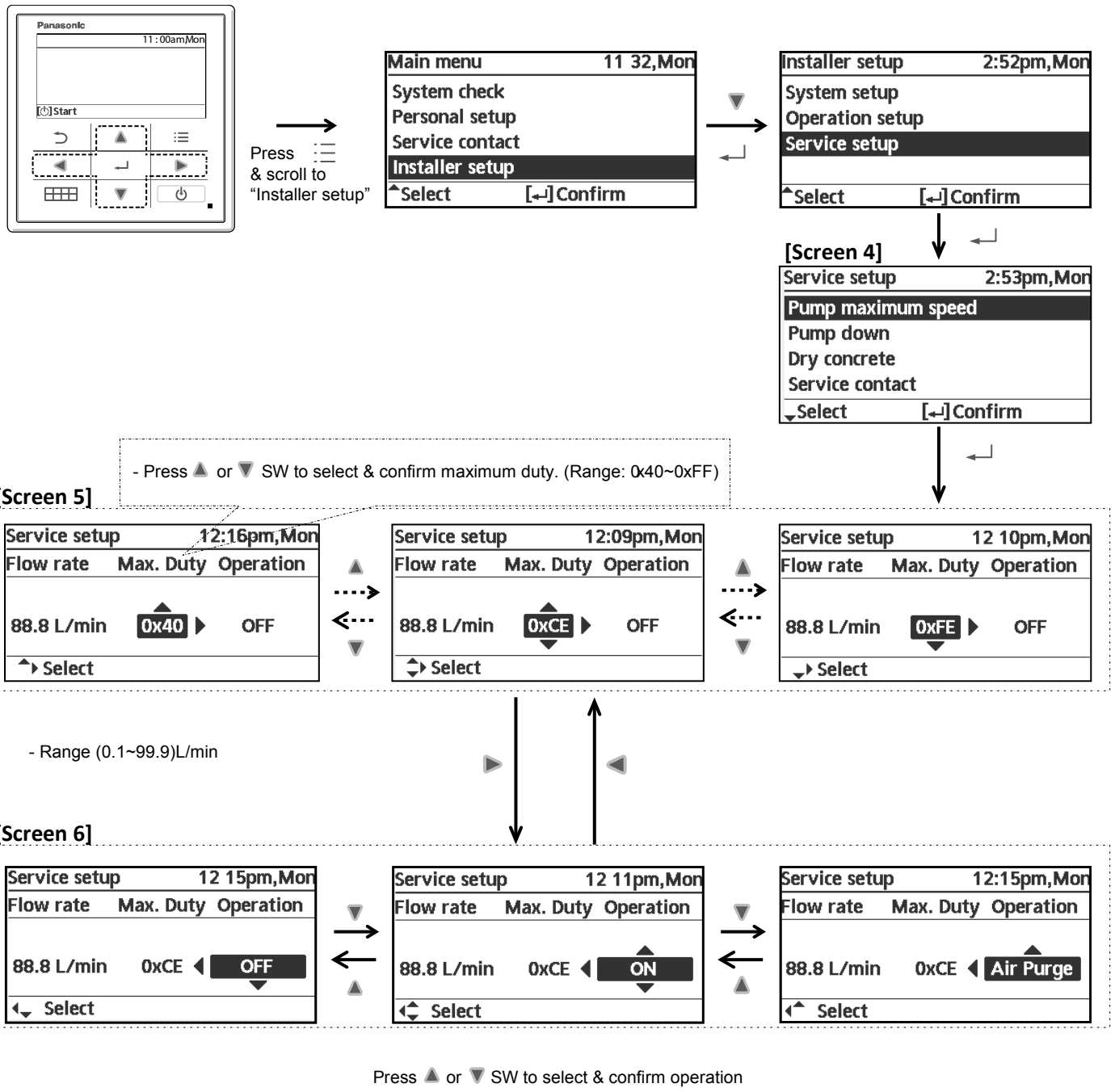
⚠ WARNING
Do not add or replace other than R410A type. It may cause product damage, burst, injury and etc. Use compatible R410A tools for refrigerant piping work and refrigerant charging during installation or servicing.

14.3 Pump Down Procedures

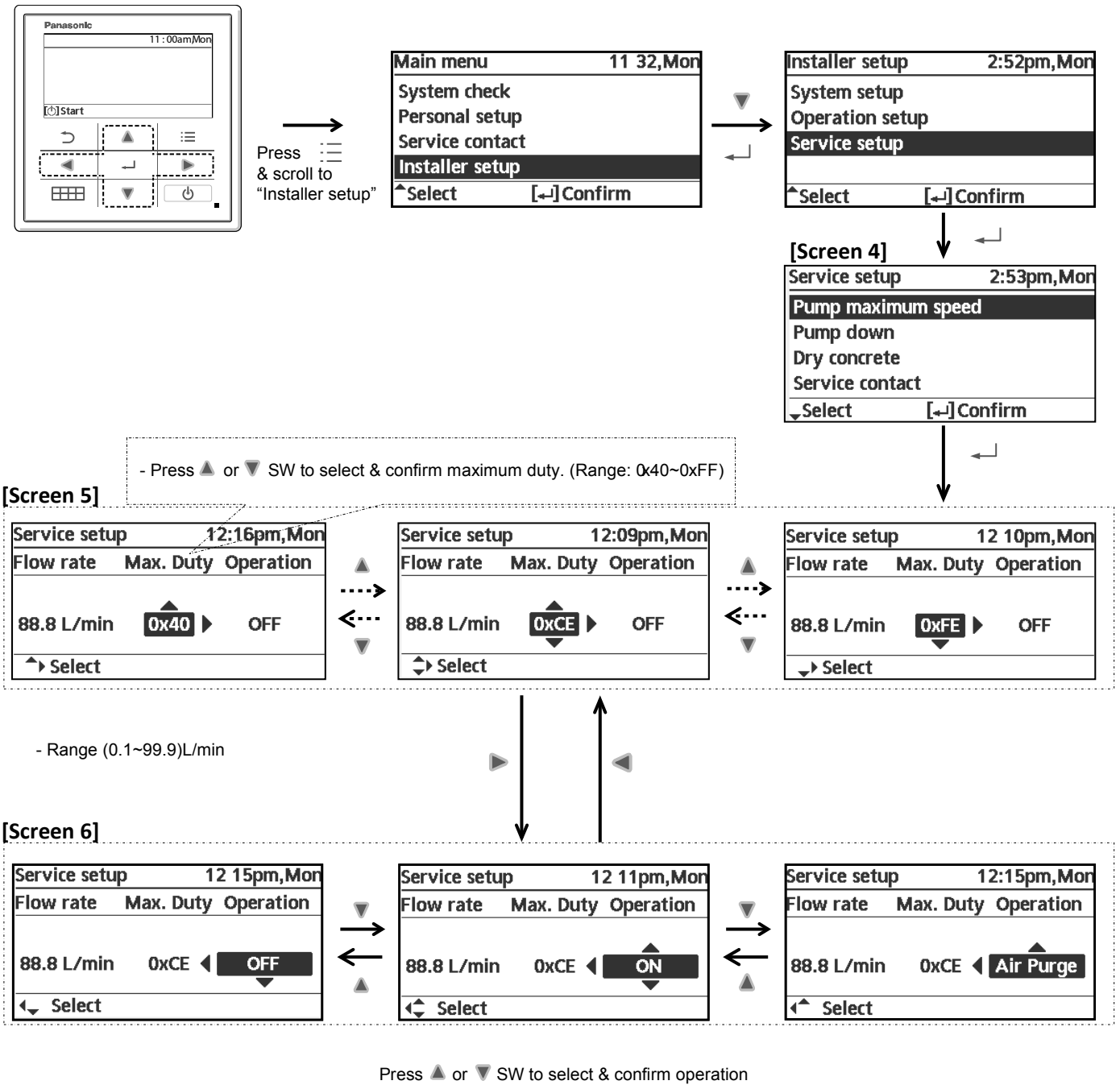
Refer below steps for proper pump down procedure.



14.4 How To Adjust Pump Speed



14.5 How To Adjust Pump Speed

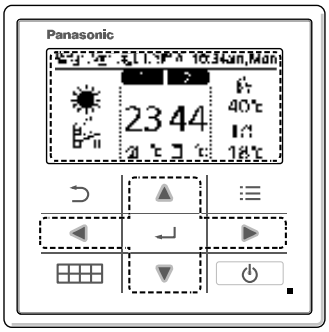


NOTE:

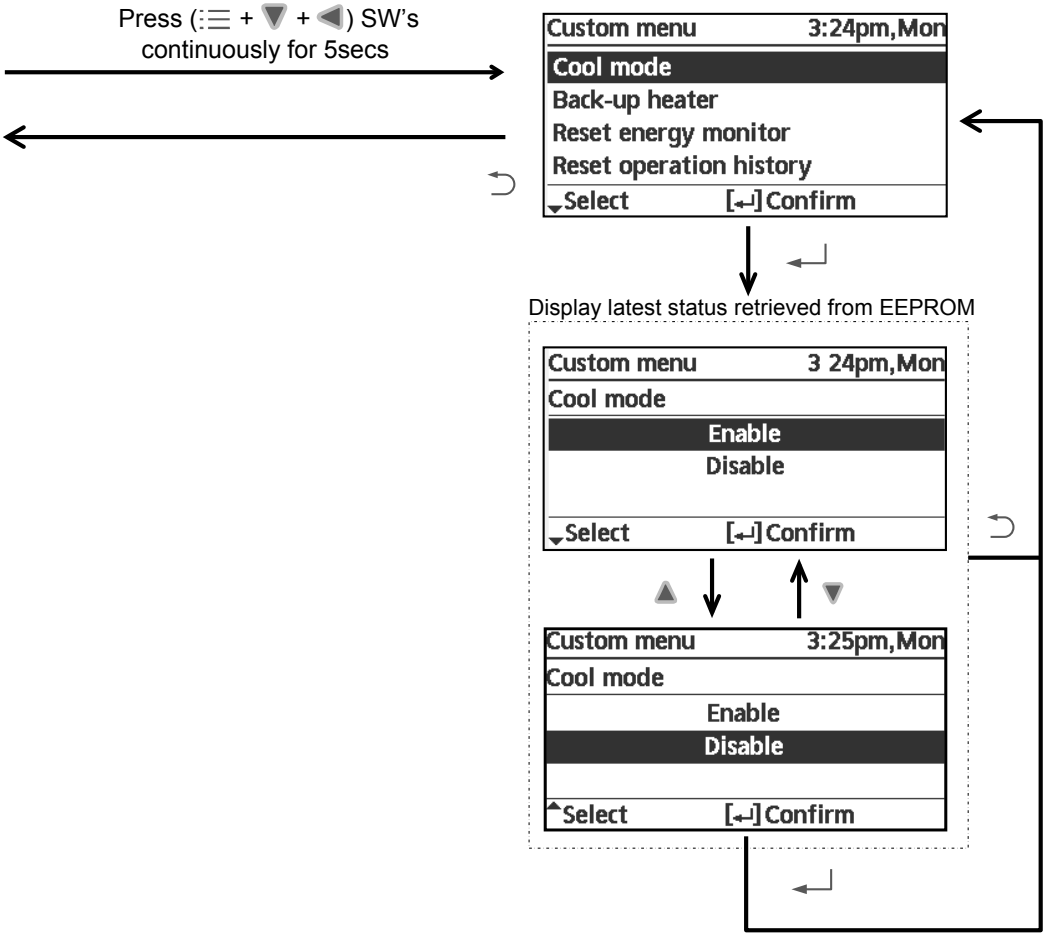
1. Whenever at [Screen 5], if press ⏻ SW to OFF, pump operation should be turned OFF.
2. Whenever at [Screen 6], if press ⏻ SW to OFF, pump operation should be turned OFF.

14.6 How To Unlock Cool Mode

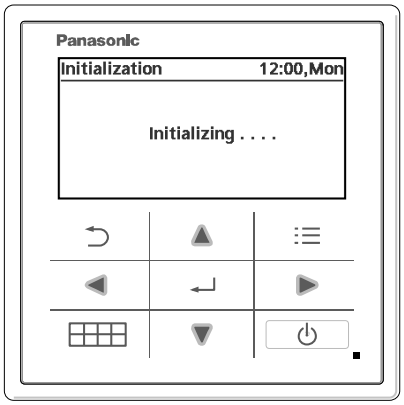
Operation must be OFF



Press (☰ + ▼ + ◀) SW's continuously for 5secs

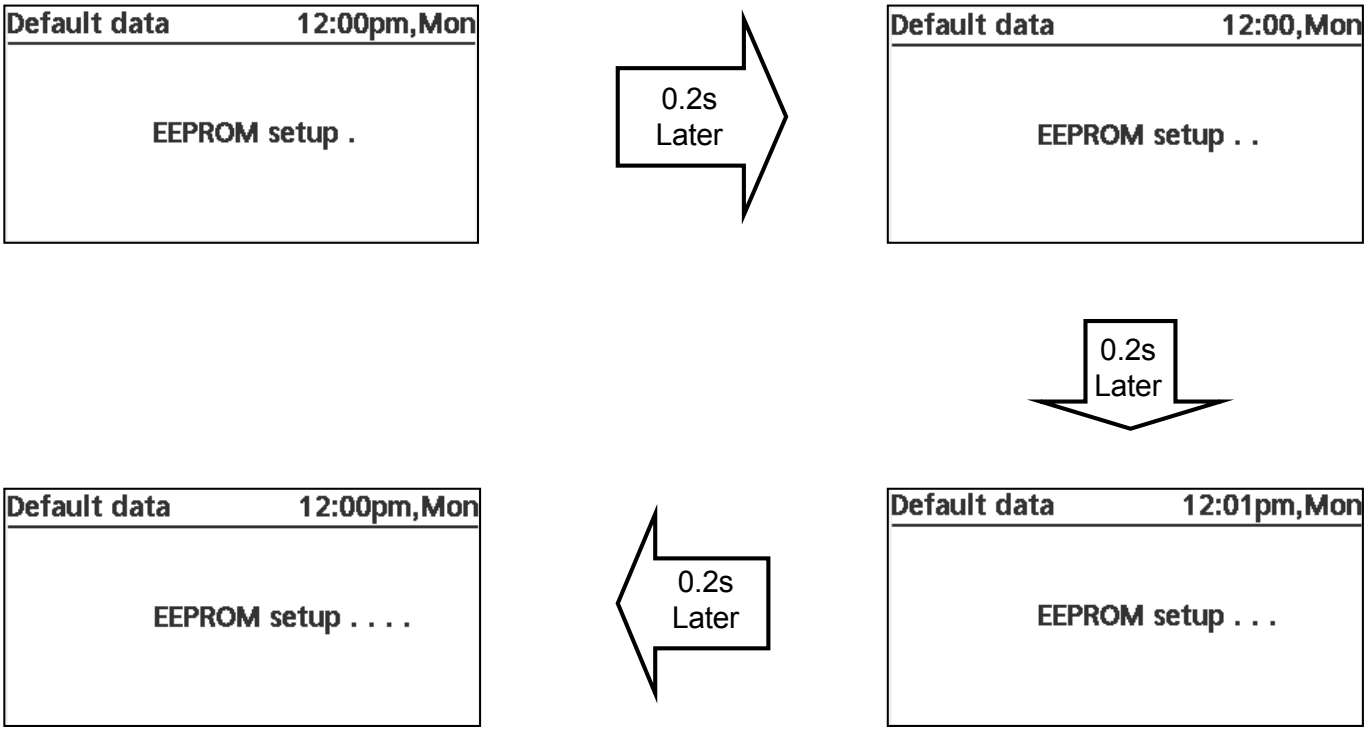


14.7 EEPROM Factory Default Data Setup Procedure

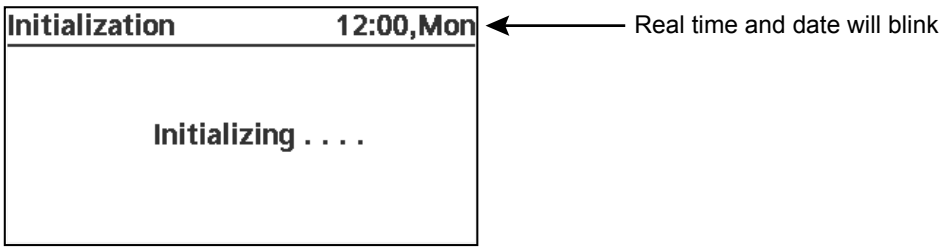


- EEPROM default data setup is only possible during initialization process.
- Press (▲, ▼, ◀, ▶)simultaneously for 5secs continuously, initialization process will stop & EEPROM default data setup process will start.

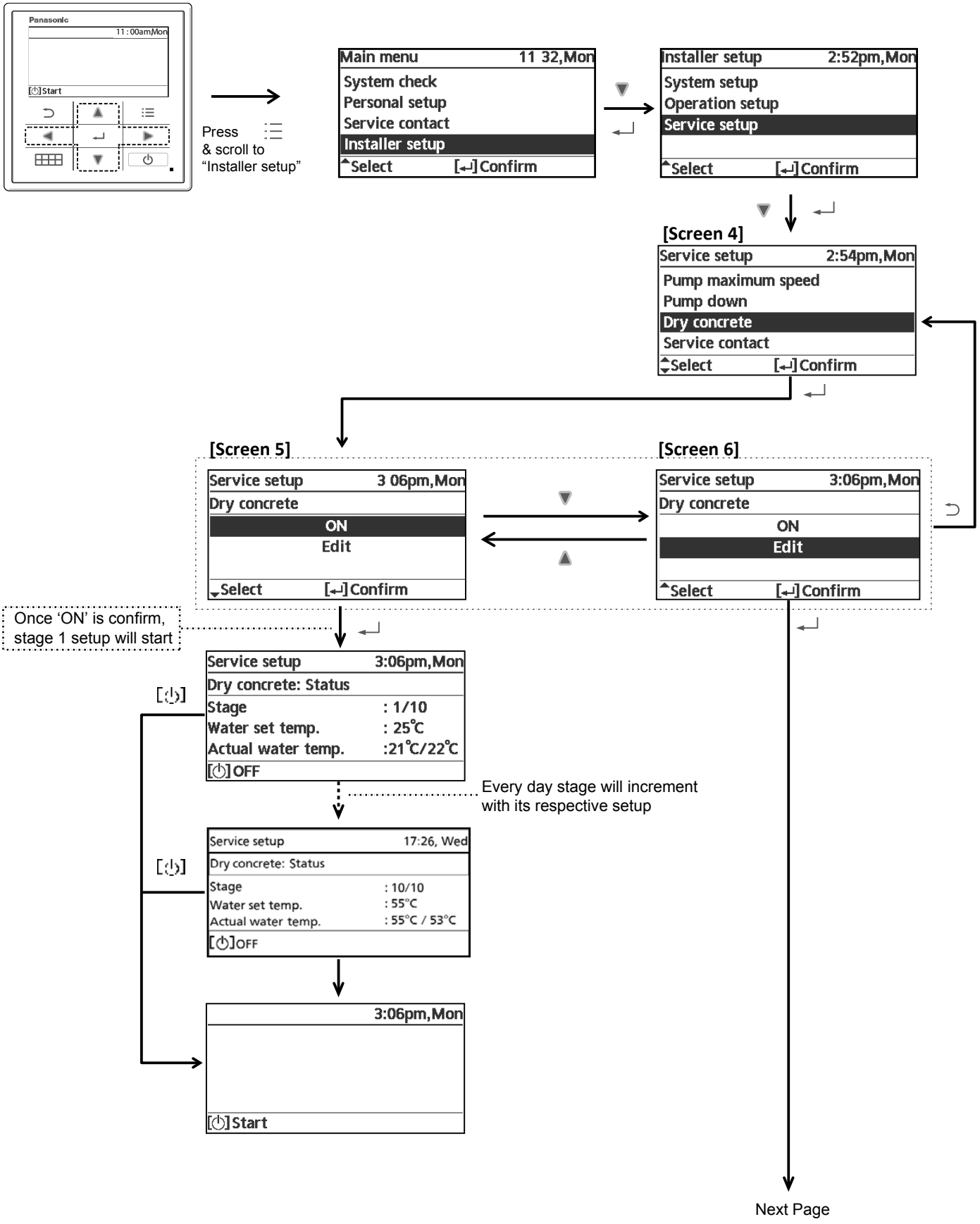
During EEPROM default data setup process, display should be as shown below.

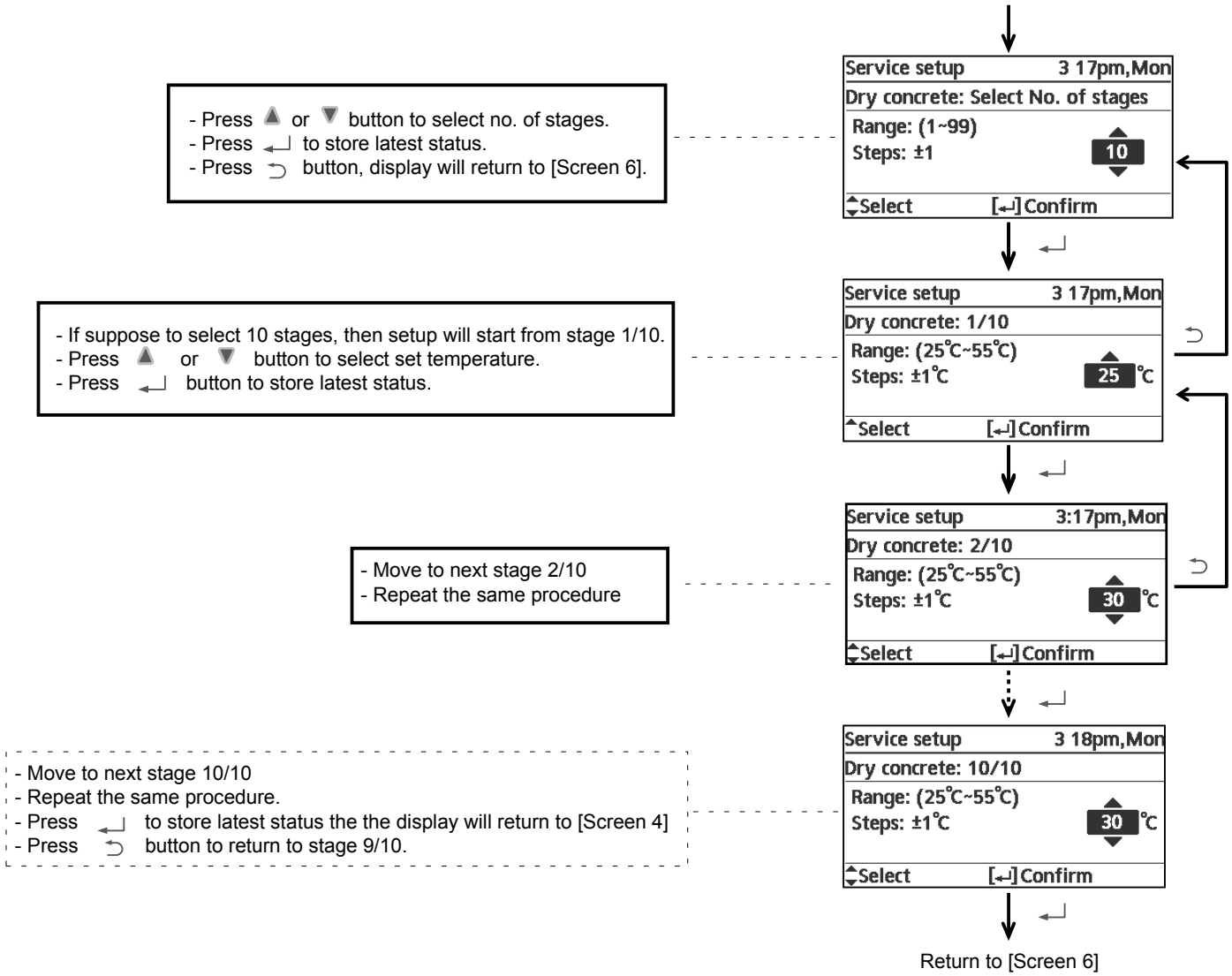


- Once EEPROM default data setup process is complete, initialization process will re-start from beginning.



14.8 Dry Concrete Setup



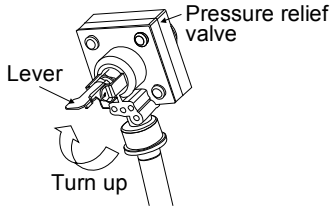

- Press ▲ or ▼ button to select no. of stages.
- Press ↵ to store latest status.
- Press ⮌ button, display will return to [Screen 6].
Service setup 3 17pm,Mon
Dry concrete: Select No. of stages
Range: (1~99)
Steps: ±1
10
Select [↵]Confirm
- If suppose to select 10 stages, then setup will start from stage 1/10.
- Press ▲ or ▼ button to select set temperature.
- Press ↵ button to store latest status.
Service setup 3 17pm,Mon
Dry concrete: 1/10
Range: (25℃~55℃)
Steps: ±1℃
25 ℃
Select [↵]Confirm
- Move to next stage 2/10
- Repeat the same procedure
Service setup 3:17pm,Mon
Dry concrete: 2/10
Range: (25℃~55℃)
Steps: ±1℃
30 ℃
Select [↵]Confirm
- Move to next stage 10/10
- Repeat the same procedure.
- Press ↵ to store latest status the the display will return to [Screen 4]
- Press ⮌ button to return to stage 9/10.
Service setup 3 18pm,Mon
Dry concrete: 10/10
Range: (25℃~55℃)
Steps: ±1℃
30 ℃
Select [↵]Confirm
Return to [Screen 6]

15. Maintenance Guide

In order to ensure safety and optimal performance of the unit, seasonal inspections on the unit, functional check of RCCB/ELCB, field wiring and piping have to be carried out at regular intervals. This maintenance should be carried out by authorized dealer. Contact dealer for scheduled inspection.

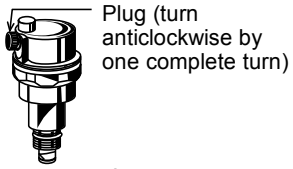
1 Water pressure
Water pressure should not lower than 0.05 MPa (with inspects the Water Pressure Gauge). If necessary add tap water into Tank Unit. Refer to Tank unit installation instruction for details on how to add water.

2 Pressure relief valve
- Check for correct operation of Pressure Relief Valve by turning on the lever to become horizontal.
- If you do not hear a clacking sound (due to water drainage), contact your local authorized dealer.
- Push down the lever after finish checking.
- In case the water keeps drained out from the unit, switch off the system, and then contact your local authorized dealer.



Pressure relief valve

3 Air purge valve
Air purge valve must be installed at all high points in a closed water circuit system.
An automatic air purge valve is provided inside the indoor unit. To automatically purge the air from the system, turn the plug on the air outlet anticlockwise by one complete turn from fully closed position.
Excessive air is automatically purged if the plug is kept in this position.



Air purge valve

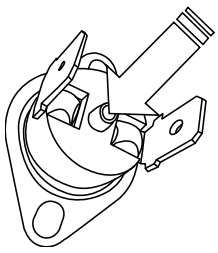
4 Indoor unit control board area
Thorough visual inspection of the control board and look for defects, i.e. loose connection, melting of wire insulator and etc.

5 RCCB/ELCB
Ensure the RCCB/ELCB set to “ON” condition before check RCCB/ELCB.
Turn on the power supply to the Indoor Unit.
This testing could only be done when power is supplied to the Indoor Unit.

⚠ WARNING
Be careful not to touch parts other than RCCB/ELCB test button when the power is supplied to Indoor Unit. Else, electrical shock may happen.

- Push the “TEST” button on the RCCB/ELCB. The lever would turn down and indicate “0”, if it functions normal.
- Contact authorized dealer if the RCCB/ELCB malfunction.
- Turn off the power supply to the Indoor Unit.
- If RCCB/ELCB functions normal, set the lever to “ON” again after testing finish.

6 Reset overload protector
Overload Protector a serves the safety purpose to prevent the water over heating. When the Overload Protector a trip at high water temperature, take below steps to reset it.
a. Take out the cover.
b. Use a test pen to push the centre button gently in order to reset the Overload Protector.
c. Fix the cover to the original fixing condition.



Use test pen to push this button for reset Overload protector.

15.1 Maintenance Menu

15.1.1 Service and maintenance

When connect CN-CNT connector with computer

Please use optional USB cable to connect with CN-CNT connector.
After connected, it requests for driver. If PC is under Windows Vista or later version, it automatically installs the driver under internet environment.

If PC uses Windows XP or earlier version and there is no internet access, please get FTDI Ltd's USB - RS232C conversion IC driver (VCP driver) and install.
http://www.ftdichip.com/Drivers/VCP.htm

If forget Password and cannot operate remote controller

Press ⮌ + ↵ + ▶ for 5 sec.
Password unlock screen appears, press Confirm and it shall reset.
Password will become 0000. Please reset it again.
(CAUTION) Only display when it is locked by password.

15.1.2 Maintenance menu

Setting method of Maintenance menu

Maintenance menu	17:26, Wed
Actuator check	
Test mode	
Sensor setup	
Reset password	
▼ Select	[↵] Confirm

Press ⮌ + ↵ + ▶ for 5 sec.

Items that can be set

① Actuator check (Manual ON/OFF all functional parts)
(CAUTION) As there is no protection action, please be careful not to cause any error when operating each part (do not turn on pump when there is no water etc.)

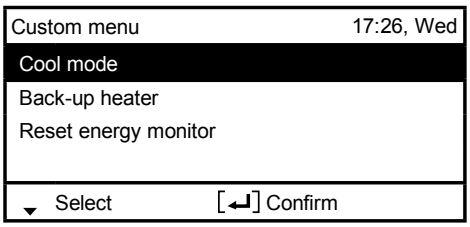
② Test mode (Test run)
Normally it is not used.

③ Sensor setup (offset gap of detected temp of each sensor within -2~2°C range)
(CAUTION) Please use only when sensor is deviated. It affects temperature control.

④ Reset password (Reset password)

15.1.3 Custom menu

Setting method of Custom menu



Please press ☰ + ▼ + ◀ for 10 sec.

Items that can be set

① Cool mode (Set With/Without Cooling function) Default is without

(CAUTION) As with/without Cool mode may affect electricity application, please be careful and do not simply change it.
In Cool mode, please be careful if piping is not insulated properly, dew may form on pipe and water may drip on the fl oor and damage the fl oor.

② Backup heater (Use/Do not use Backup heater)

(CAUTION) It is different from to use/not to use backup heater set by client. When this setting is used, heater power on due to protection against frost will be disabled. (Please use this setting when it is required by utility company.)
By using this setting, it cannot defrost due to low Heating's setting temp and operation may stop (H75)
Please set under the responsibility of installer.
When it stops frequently, it may be due to insuffi cient circulation fl ow rate, setting temp of heating is too low etc.

③ Reset energy monitor (delete memory of Energy monitor)
Please use when moving house and handover the unit.

15.1.4 Specifications

15.1.4.1 Specifications of fresh water was heat transfer medium in brazed heat exchanger

Parameter	Quality Limits for Tap Water on the Secondary Side
Temperature	Below 60°C
pH	7 to 9
Alkalinity	60mg/l <HCO_3 <300mg/l
Conductivity	< 500µS/cm
Hardness	[Ca^+, Mg^+] / [HCO_3^-] > 5
Chloride	< 200mg/l at 60°C
Sulphate	[SO_4^{2-}] > 100mg/l and [HCO_3^-] / [SO_4^{2-}] > 1
Nitrate	NO_3 < 100mg/l
Chlorine	< 0.5mg/l

15.1.4.2 External filter

Solids in the water must be filtered.
Minimum filter mesh size required for the field supply external filter in the water inlet is 20 mesh.

16. Troubleshooting Guide

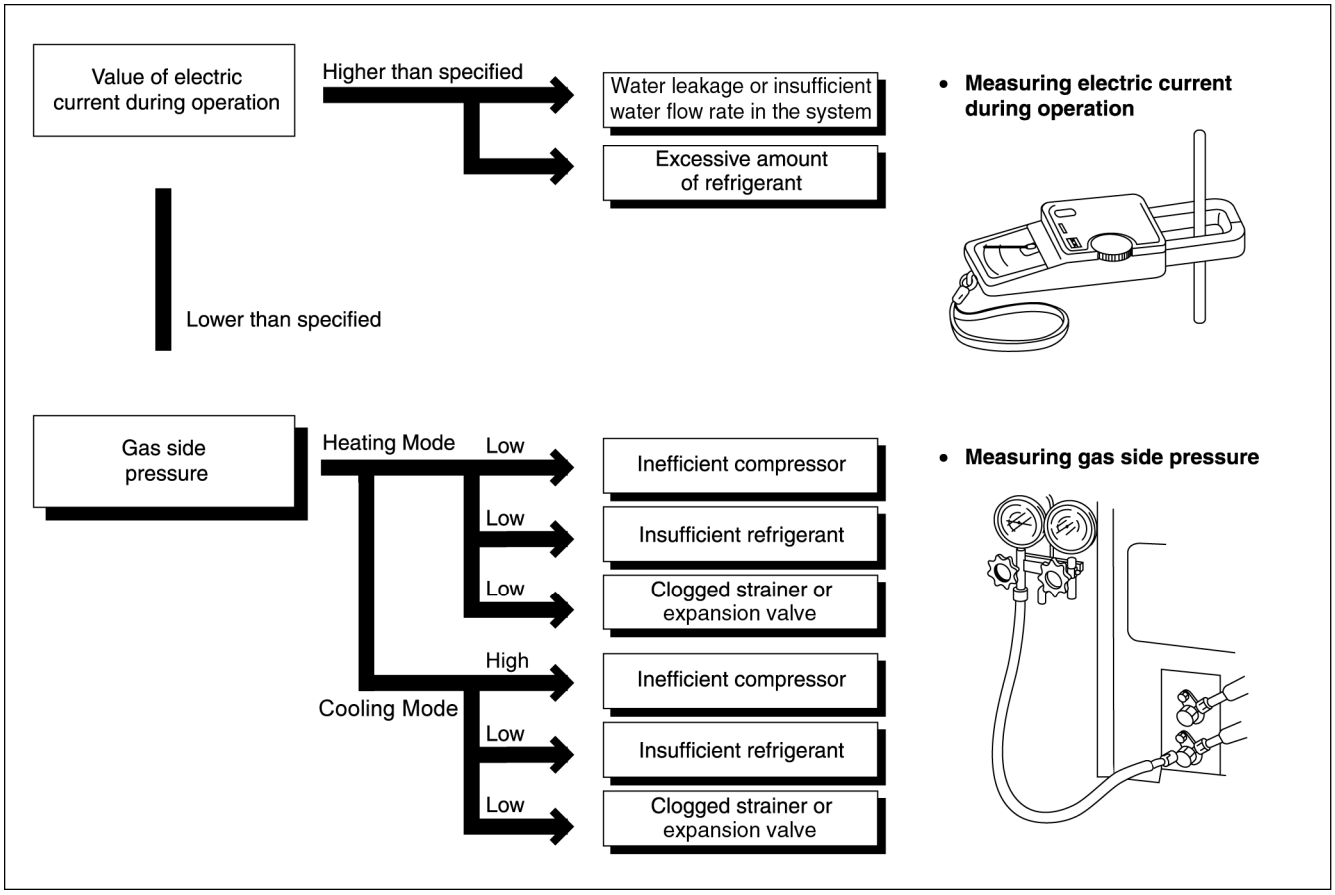
16.1 Refrigeration Cycle System

In order to diagnose malfunctions, make sure that there are no electrical problems before inspecting the refrigeration cycle.
Such problems include insufficient insulation, problem with the power source, malfunction of a compressor and a fan.
The normal pressure of the refrigeration cycle depends on various conditions, the standard values for them are shown in the table on the right.

Normal Pressure (Standard)

	Gas pressure MPa (kg/cm^{2}G)
Heating Mode	2.3 ~ 2.9 (23 ~ 29)
Cooling Mode	0.9 ~ 1.2 (9 ~ 12)

★Condition: ● Outdoor temperature 7°C at heating mode and 35°C at cooling mode.
● Compressor operates at rated frequency.



16.2 Relationship between the Condition of the Air-to-Water Heatpump Indoor and Outdoor Units and Pressure and Electric Current

Condition of the Air-to-Water Heatpump indoor and outdoor units	Heating Mode			Cooling Mode		
	Low Pressure	High Pressure	Electric current during operation	Low Pressure	High Pressure	Electric current during operation
Water leakage or insufficient water flow rate in the system						
Excessive amount of refrigerant						
Inefficient compression						
Insufficient refrigerant (gas leakage)						
Outdoor heat exchange deficiency						
Clogged expansion valve or Strainer						

- Carry out the measurements of pressure, electric current, and temperature fifteen minutes after an operation is started.

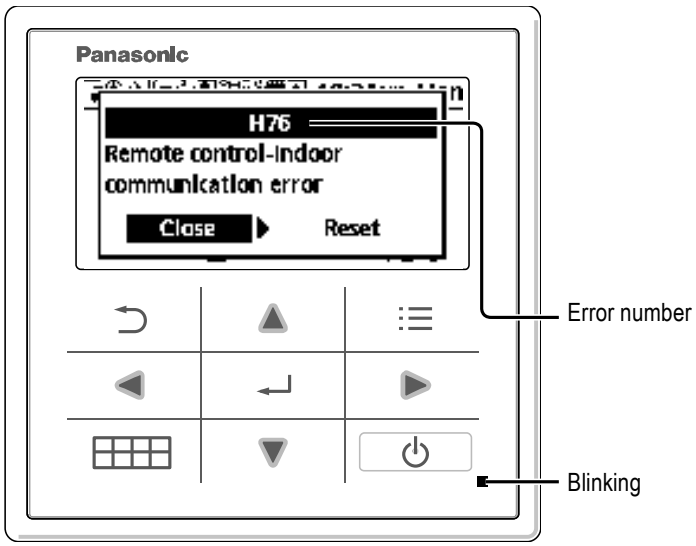
16.3 Breakdown Self Diagnosis Function

16.3.1 Self Diagnosis Function (Three Digits Alphanumeric Code)

- When abnormality occur during operation, the system will stop operation, and OFF/ON control panel LED will blink and error code will display on the control panel.
- Even error code is reset by turning OFF power supply or by selecting ERROR RESET, if the system abnormality is still unrepaired, system will again stop operation, and OFF/ON control panel LED will again blinks and error code will be display.
- The error code will store in IC memory.

- **To check the error code**
  - When an abnormality occurs, system will stop operation and OFF/ON control panel LED will blink.
  - Error code of the abnormality will be display on the control panel.
  - To determine the abnormality description, the error code table needs to be referred.

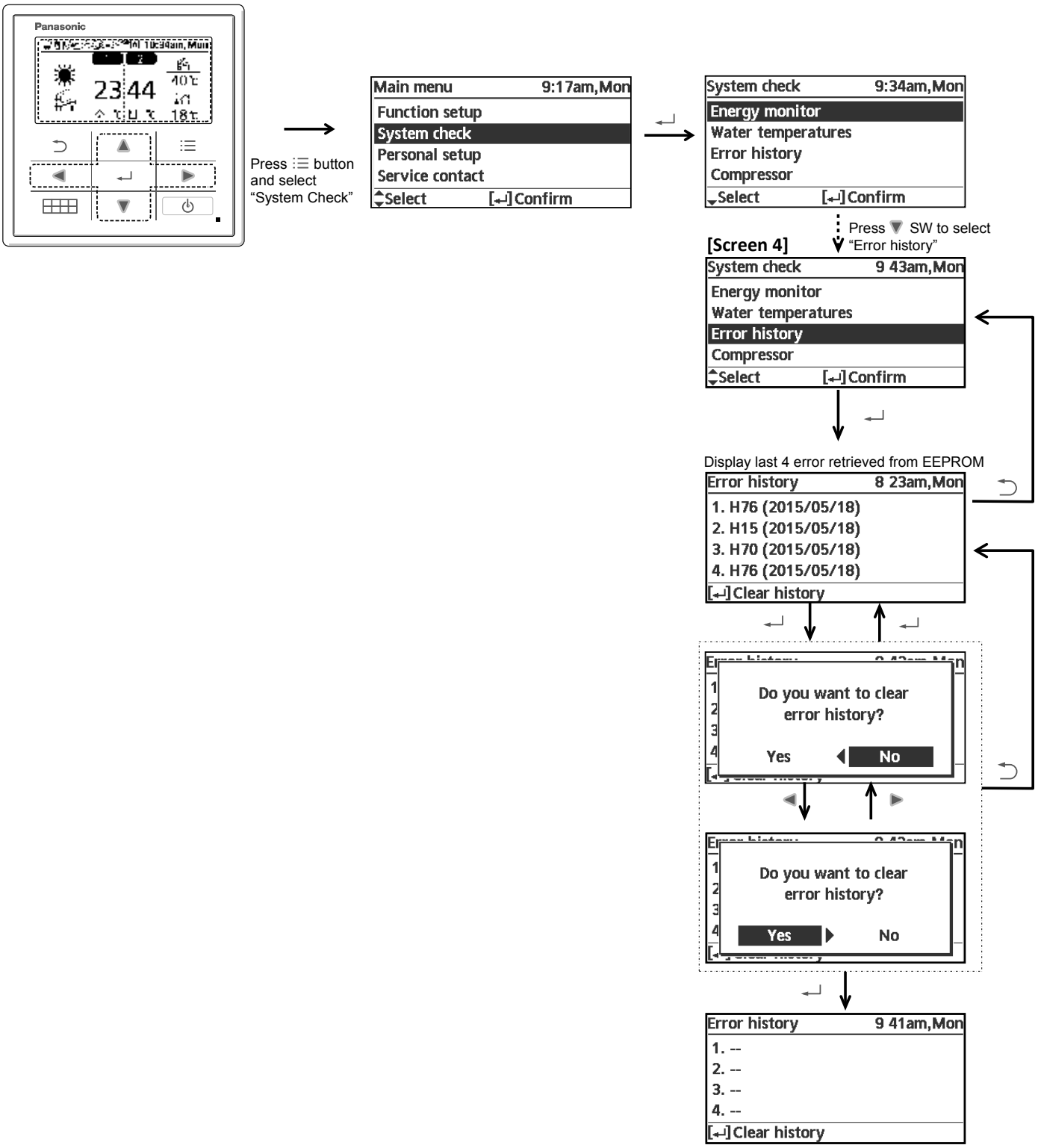
eg:



Press ◀ ▶ to select Close / Reset then press ↵

- **To display past/last error code**
  - Turn ON power supply.
  - Refer below procedure to retrieve the error code history.

- **To permanently delete error code from IC memory**
  - Turn ON power supply.
  - Refer below procedure to clear error history.


Panasonic
Press ☰ button and select "System Check"
Main menu 9:17am,Mon
Function setup
System check
Personal setup
Service contact
Select [↵]Confirm
System check 9:34am,Mon
Energy monitor
Water temperatures
Error history
Compressor
Select [↵]Confirm
Press ▼ SW to select "Error history"
[Screen 4]
System check 9 43am,Mon
Energy monitor
Water temperatures
Error history
Compressor
Select [↵]Confirm
Display last 4 error retrieved from EEPROM
Error history 8 23am,Mon
1. H76 (2015/05/18)
2. H15 (2015/05/18)
3. H70 (2015/05/18)
4. H76 (2015/05/18)
[↵]Clear history
Do you want to clear error history?
Yes No
Do you want to clear error history?
Yes No
Error history 9 41am,Mon
1. --
2. --
3. --
4. --
[↵]Clear history

16.4 Error Codes Table

Diagnosis display	Abnormality/Protection control	Abnormality judgement	Primary location to verify
H00	No abnormality detected	—	—
H12	Indoor/Outdoor capacity unmatched	90s after power supply	• Indoor/outdoor connection wire • Indoor/outdoor PCB • Specification and combination table in catalogue
H15	Outdoor compressor temperature sensor abnormality	Continue for 5 sec.	• Compressor temperature sensor (defective or disconnected)
H20	Water pump abnormality	Continue for 10 sec.	• Indoor PCB • Water pump (malfunction)
H23	Indoor refrigerant liquid temperature sensor abnormality	Continue for 5 sec.	• Refrigerant liquid temperature sensor (defective or disconnected)
H27	Service valve error	Continue for 5 minutes	• High pressure sensor (defective or disconnected)
H28	Abnormal solar sensor	Continue for 5 sec.	• Solar temperature sensor (defective or disconnected)
H31	Abnormal swimming pool sensor	Continue for 5 sec.	• Pool temperature sensor (defective or disconnected)
H36	Abnormal buffer tank sensor	Continue for 5 sec.	• Buffer tank sensor (defective or disconnected)
H38	Brand code not match	When indoor and outdoor brand code not same	—
H42	Compressor low pressure abnormality	—	• Outdoor pipe temperature sensor • Clogged expansion valve or strainer • Insufficient refrigerant • Outdoor PCB • Compressor
H43	Abnormal Zone 1 sensor	Continue for 5 sec.	• Water temperature Zone 1 sensor
H44	Abnormal Zone 2 sensor	Continue for 5 sec.	• Water temperature Zone 2 sensor
H62	Water flow switch abnormality	Continue for 1 min.	• Water flow switch
H63	Abnormal low pressure sensor	4 times in 20 minutes	• Low pressure sensor (defective or disconnect)
H64	Refrigerant high pressure abnormality	Continue for 5 sec.	• Outdoor high pressure sensor (defective or disconnected)
H65	Abnormal deice water circulation	water flow > 7 l/min continously for 20 second during anti freeze deice	• Water pump
H67	Abnormal External Thermistor 1	Continue for 5 sec.	• Room temperature Zone 1 sensor
H68	Abnormal External Thermistor 2	Continue for 5 sec.	• Room temperature Zone 2 sensor
H70	Back-up heater OLP abnormality	Continue for 60 sec.	• Back-up heater OLP (Disconnection or activated)
H72	Tank sensor abnormal	Continue for 5 sec.	• Tank sensor
H74	PCB communication error	Communication or transfer error	• Indoor main PCB and Sub PCB
H75	Low water temperature control	Room heater disable and deice request to operate under low water temperature	• Heater operation must enable to increase water temperature
H76	Indoor - control panel communication abnormality	—	• Indoor - control panel (defective or disconnected)
H90	Indoor/outdoor abnormal communication	> 1 min after starting operation	• Internal/external cable connections • Indoor/Outdoor PCB
H91	Tank heater OLP abnormality	Continue for 60 sec.	• Tank heater OLP (Disconnection or activated)
H95	Indoor/Outdoor wrong connection	—	• Indoor/Outdoor supply voltage
H98	Outdoor high pressure overload protection	—	• Outdoor high pressure sensor • Water pump or water leakage • Clogged expansion valve or strainer • Excess refrigerant • Outdoor PCB
H99	Indoor heat exchanger freeze prevention	—	• Indoor heat exchanger • Refrigerant shortage
F12	Pressure switch activate	4 times occurrence within 20 minutes	• Pressure switch
F14	Outdoor compressor abnormal revolution	4 times occurrence within 20 minutes	• Outdoor compressor
F15	Outdoor fan motor lock abnormality	2 times occurrence within 30 minutes	• Outdoor PCB • Outdoor fan motor
F16	Total running current protection	3 times occurrence within 20 minutes	• Excess refrigerant • Outdoor PCB

Diagnosis display	Abnormality/Protection control	Abnormality judgement	Primary location to verify
F20	Outdoor compressor overheating protection	4 times occurrence within 30 minutes	• Compressor tank temperature sensor • Clogged expansion valve or strainer • Insufficient refrigerant • Outdoor PCB • Compressor
F22	IPM (power transistor) overheating protection	3 times occurrence within 30 minutes	• Improper heat exchange • IPM (Power transistor)
F23	Outdoor Direct Current (DC) peak detection	7 times occurrence continuously	• Outdoor PCB • Compressor
F24	Refrigeration cycle abnormality	2 times occurrence within 20 minutes	• Insufficient refrigerant • Outdoor PCB • Compressor low compression
F25	Cooling/Heating cycle changeover abnormality	4 times occurrence within 30 minutes	• 4-way valve • V-coil
F27	Pressure switch abnormality	Continue for 1 min.	• Pressure switch
F29	Low Discharge Superheat	1 times occurrence within 2550 minutes	• Discharge Temperature sensor • Discharge Pressure Sensor • Pressure Switch • Outdoor PCB
F30	Water outlet sensor 2 abnormality	Continue for 5 sec.	• Water outlet sensor 2 (defective or disconnected)
F32	Abnormal Internal Thermostat	Continue for 5 sec.	• Control panel PCB thermostat
F36	Outdoor air temperature sensor abnormality	Continue for 5 sec.	• Outdoor air temperature sensor (defective or disconnected)
F37	Indoor water inlet temperature sensor abnormality	Continue for 5 sec.	• Water inlet temperature sensor (defective or disconnected)
F40	Outdoor discharge pipe temperature sensor abnormality	Continue for 5 sec.	• Outdoor discharge pipe temperature sensor (defective or disconnected)
F41	PFC control	4 times occurrence within 10 minutes	• Voltage at PFC
F42	Outdoor heat exchanger temperature sensor abnormality	Continue for 5 sec.	• Outdoor heat exchanger temperature sensor (defective or disconnected)
F43	Outdoor defrost sensor abnormality	Continue for 5 sec.	• Outdoor defrost sensor (defective or disconnected)
F45	Indoor water outlet temperature sensor abnormality	Continue for 5 sec.	• Water outlet temperature sensor (defective or disconnected)
F46	Outdoor Current Transformer open circuit	—	• Insufficient refrigerant • Outdoor PCB • Compressor low
F48	Outdoor EVA outlet temperature sensor abnormality	Continue for 5 sec.	• Outdoor EVA outlet temperature sensor (defective or disconnected)
F49	Outdoor bypass outlet temperature sensor abnormality	Continue for 5 sec.	• Outdoor bypass outlet temperature sensor (defective or disconnected)
F95	Cooling high pressure overload protection	—	• Outdoor high pressure sensor • Water pump or water leakage • Clogged expansion valve or strainer • Excess refrigerant • Outdoor PCB

16.5 Self-diagnosis Method

16.5.1 Connection Capability Rank Abnormality (H12)

Malfunction Decision Conditions:

During startup operation of cooling and heating, the capability rank of indoor checked by the outdoor is used to determine connection capability rank abnormality.

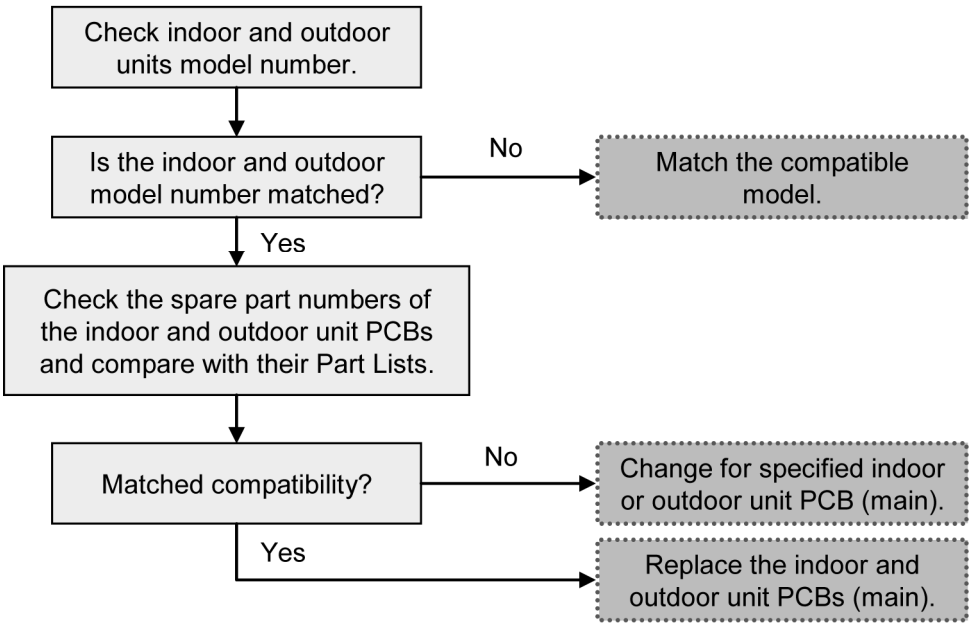
Malfunction Caused:

1 Wrong model interconnected.
2 Wrong indoor unit or outdoor unit PCB (main) used.
3 Faulty indoor unit or outdoor unit PCB (main).

Abnormality Judgment:

Continue for 90 seconds.

Troubleshooting:



16.5.2 Compressor Tank Temperature Sensor Abnormality (H15)

Malfunction Decision Conditions:

During startup and operation of cooling and heating, the temperatures detected by the compressor tank temperature sensor are used to determine sensor error.

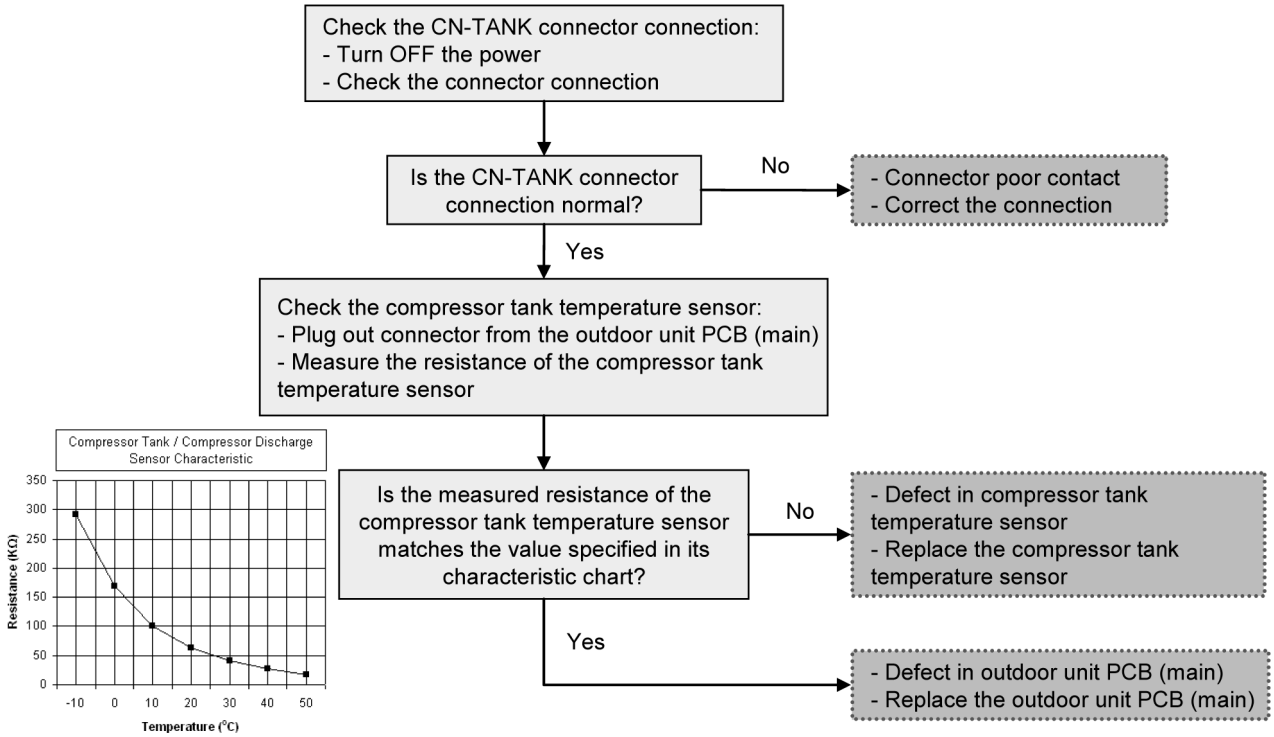
Malfunction Caused:

1 Faulty connector connection.
2 Faulty sensor.
3 Faulty outdoor unit PCB (main).

Abnormality Judgment:

Continue for 5 seconds.

Troubleshooting:



16.5.3 Water Pump Abnormality (H20)

Malfunction Decision Conditions:

During startup and operation of cooling and heating, the rotation speed detected by the IPM of water pump motor during water pump operation is used to determine abnormal water pump (feedback of rotation > 6,000rpm or < 1,000rpm).

Malfunction Caused:

1 Operation stop due to short circuit inside the water pump motor winding.
2 Operation stop due to breaking of wire inside the water pump motor.
3 Operation stop due to breaking of water pump lead wires.
4 Operation stop due to water pump motor IPM malfunction.
5 Operation error due to faulty indoor unit PCB.

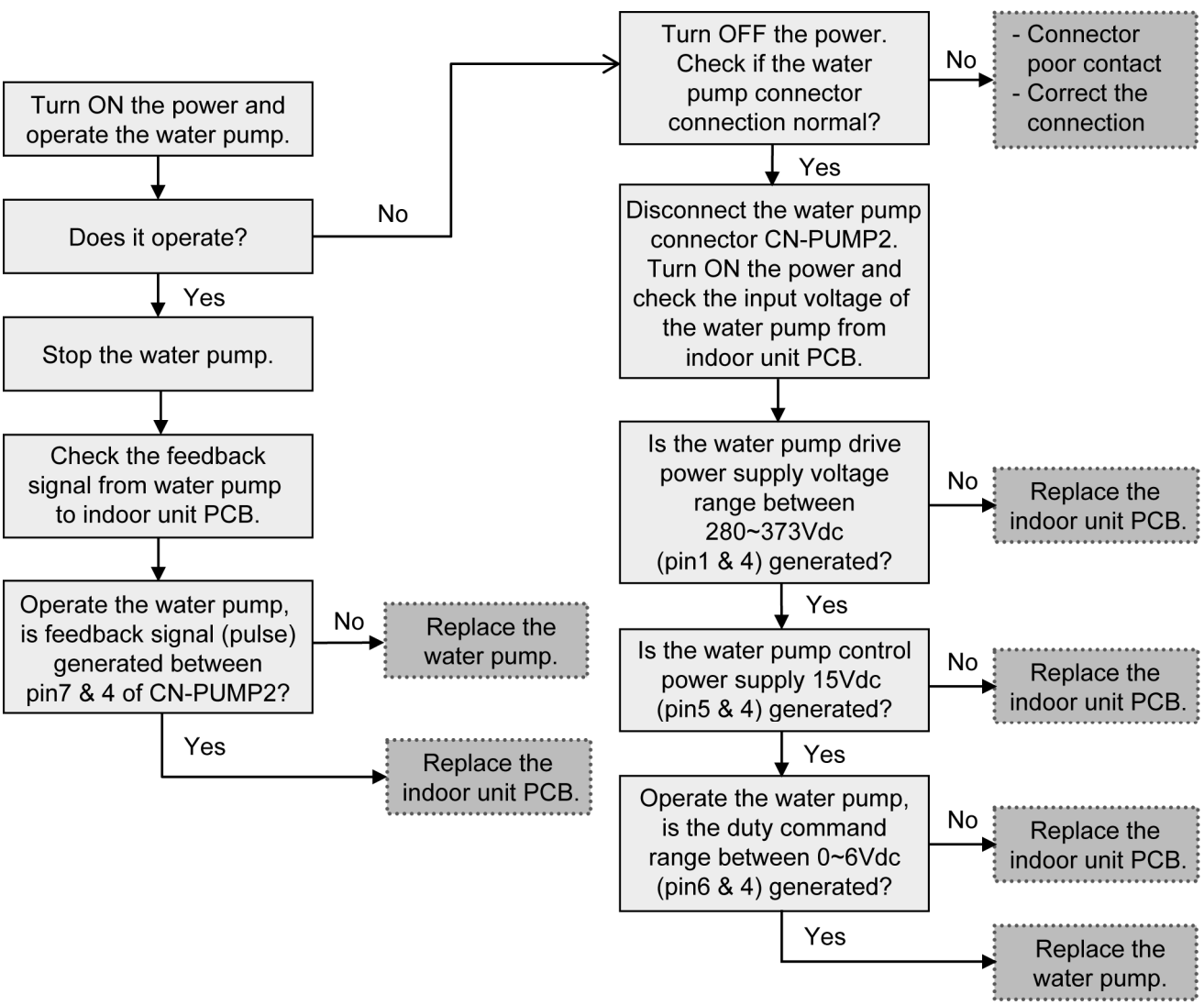
Abnormality Judgment:

Continue for 5 seconds.

Troubleshooting:

Caution

For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.



16.5.4 Indoor Refrigerant Liquid Temperature Sensor Abnormality (H23)

Malfunction Decision Conditions:

During startup and operation of cooling and heating, the temperatures detected by the indoor refrigerant liquid temperature sensor are used to determine sensor error.

Malfunction Caused:

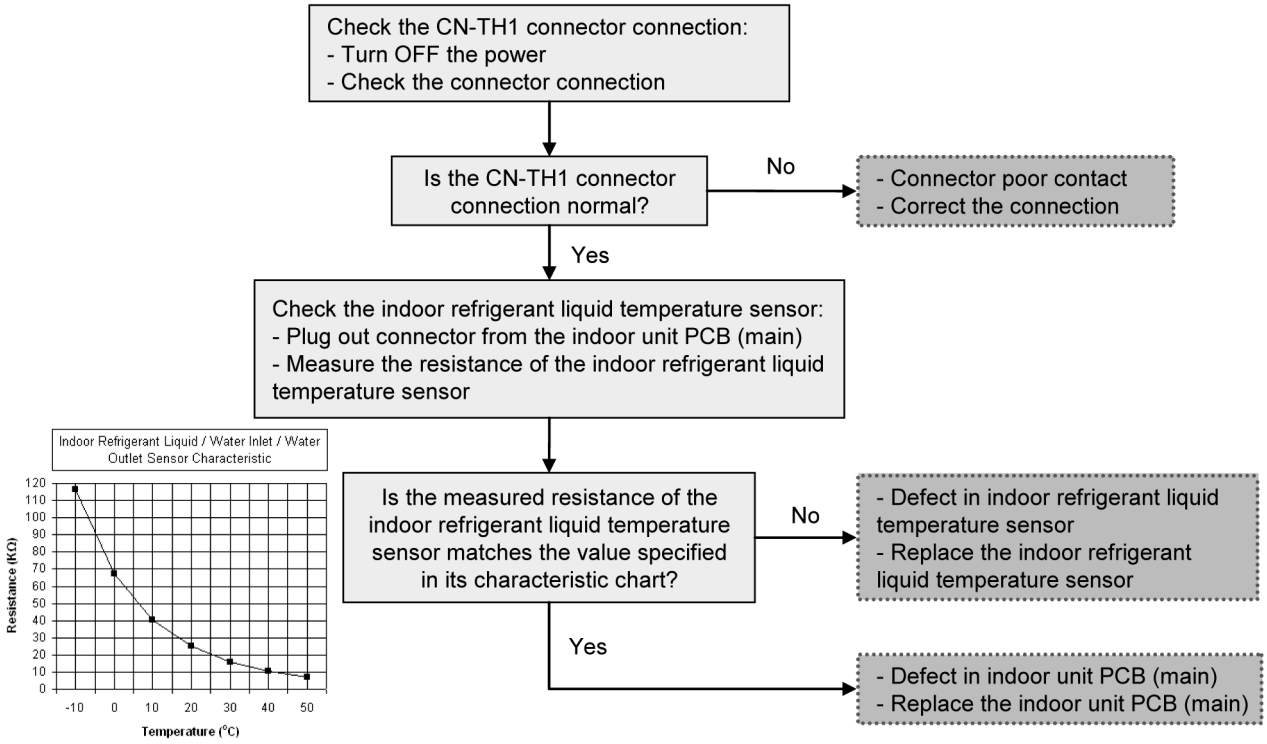
1 Faulty connector connection.
2 Faulty sensor.
3 Faulty indoor unit PCB (main).

Abnormality Judgment:

Continue for 5 seconds.

Troubleshooting:

Caution For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.



16.5.5 Service Valve Error (H27)

Malfunction Decision Conditions:

During cooling operation, when:-
[a] Indoor refrigerant pipe temperature at compressor startup - present indoor refrigerant pipe temperature < 2°C
[b] Present high pressure - high pressure at compressor startup < 5kg/cm^2
**Judgment only for first time cooling operation and not during pump down operation.

Malfunction Caused:

1 3 way valves closed.
2 Faulty high pressure sensor.
3 Faulty indoor refrigerant pipe temperature sensor
4 Faulty outdoor unit PCB (main).

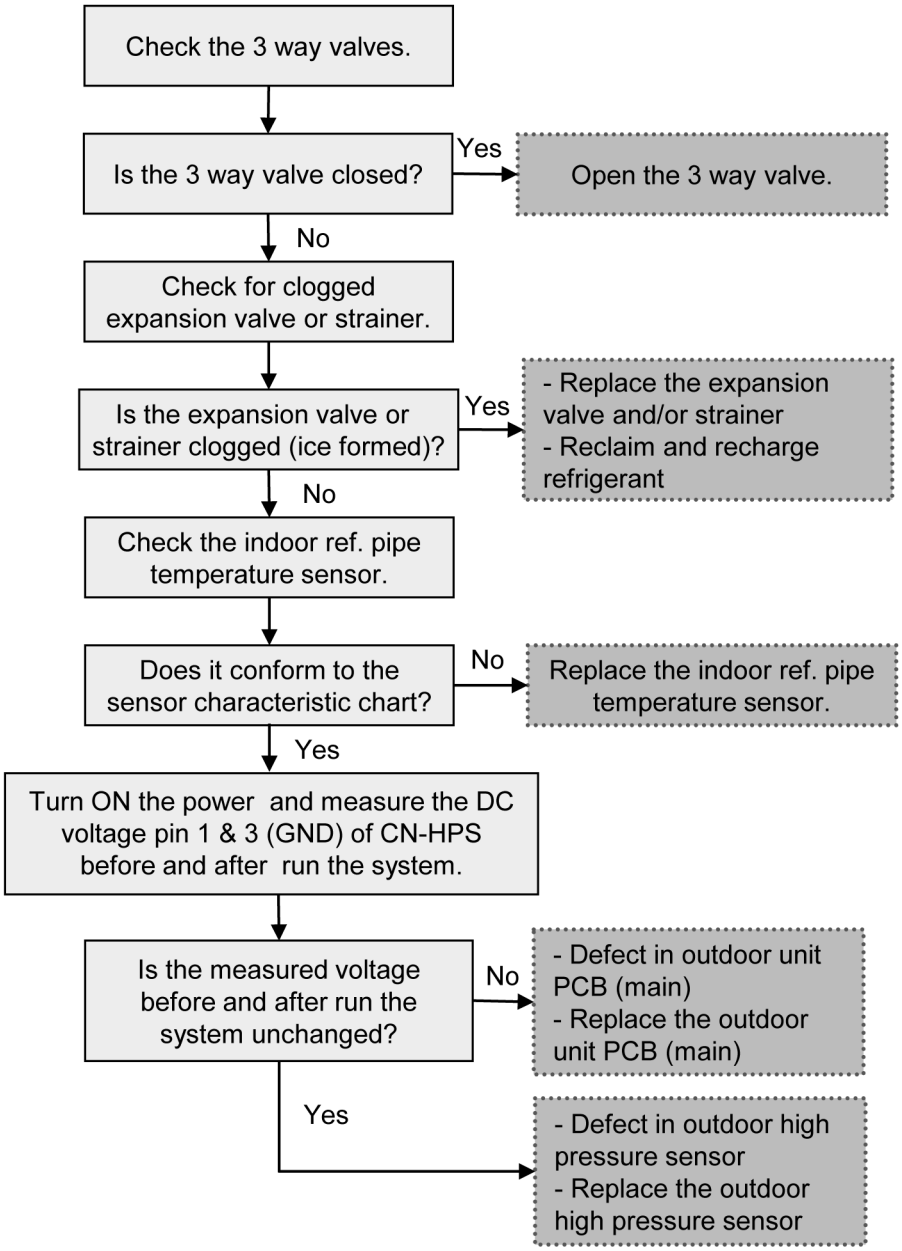
Abnormality Judgment:

Continue for 5 minutes.

Troubleshooting:

Caution

For safety reason and to prevent component breakdown,
always switch off the power before remove and connect the component.



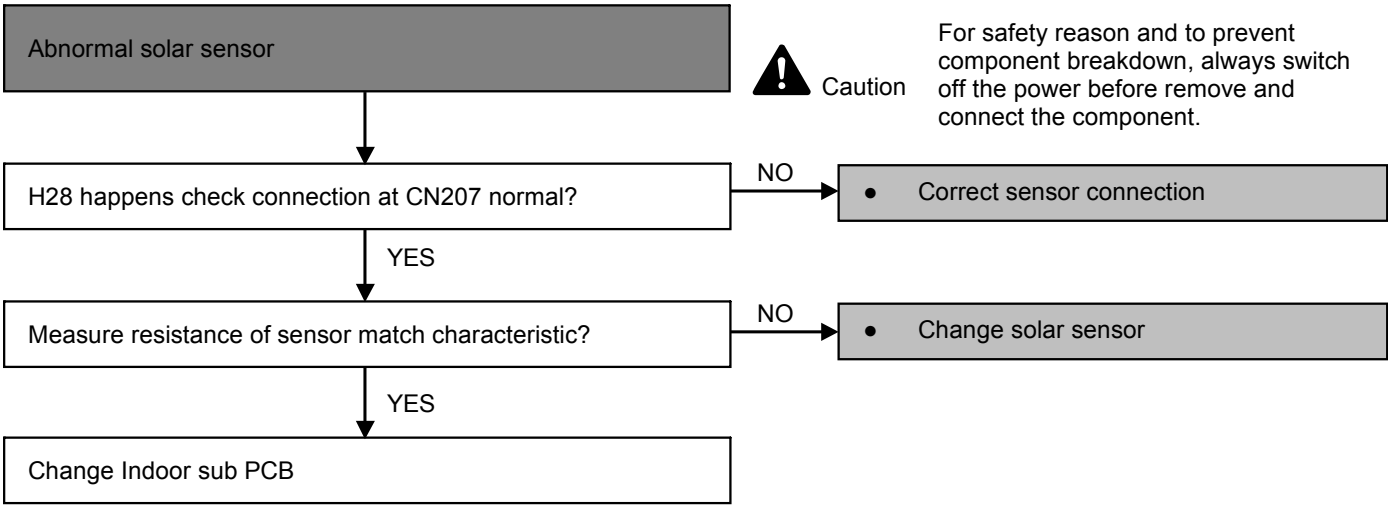
16.5.6 Abnormal Solar Sensor (H28)

Malfunction Caused:

1 Faulty connector connection.
2 Faulty solar sensor.
3 Faulty indoor sub PCB.

Abnormality Judgment:

Continue for 5 seconds.



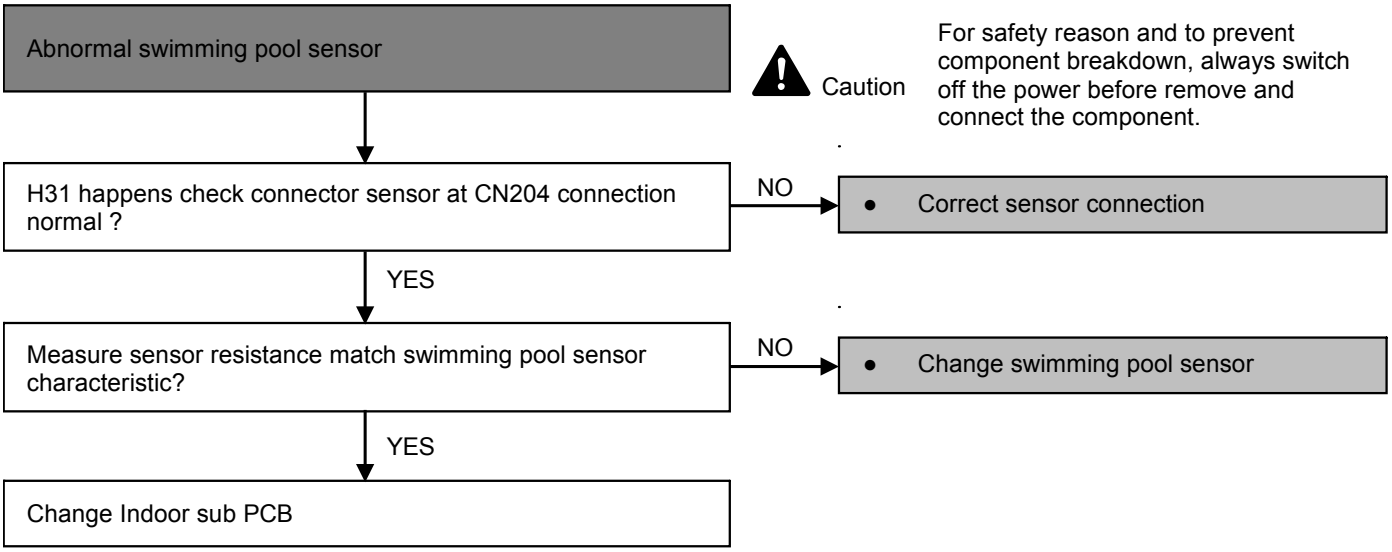
16.5.7 Abnormal Swimming Pool Sensor (H31)

Malfunction Caused:

1 Faulty connector connection.
2 Faulty swimming pool sensor.
3 Faulty indoor sub PCB.

Abnormality Judgment:

Continue for 5 seconds.



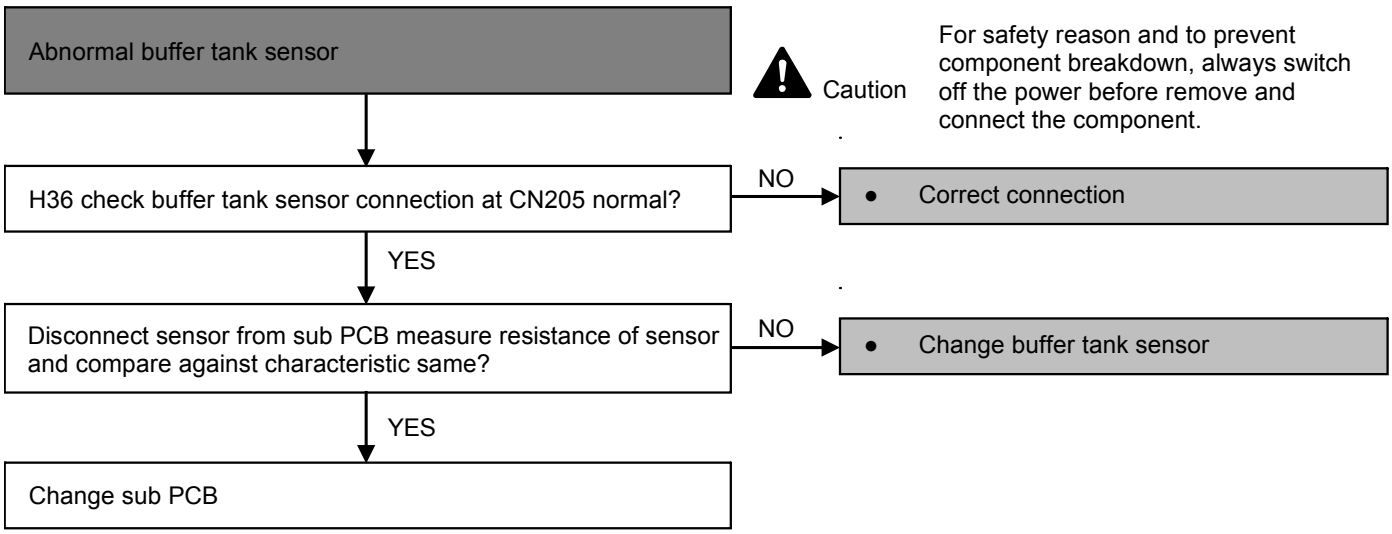
16.5.8 Abnormal Buffer Tank Sensor (H36)

Malfunction Caused:

1 Faulty connector connection.
2 Faulty buffer tank sensor.
3 Faulty indoor sub PCB.

Abnormality Judgment:

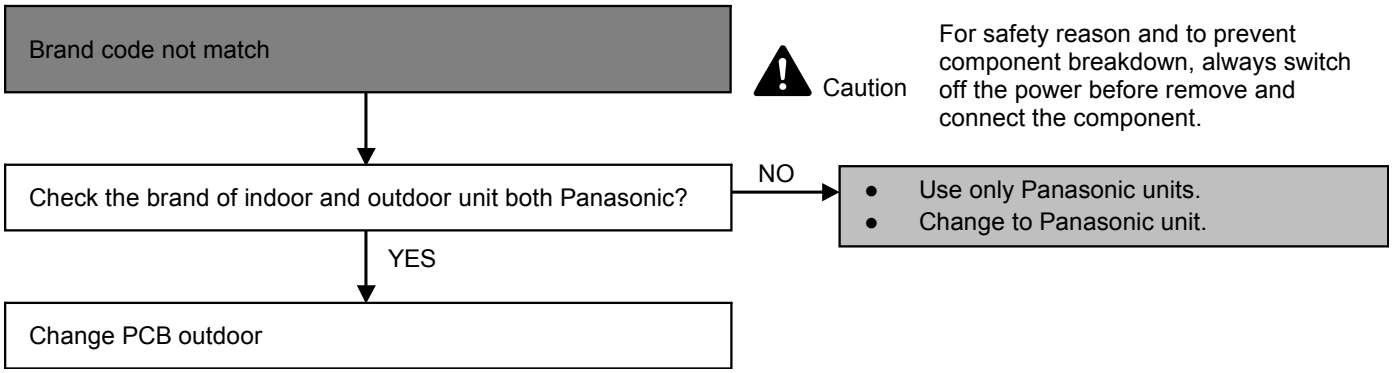
Continue for 5 seconds.



16.5.9 Brand Code Not Matching (H38)

Malfunction Caused:

1 Indoor and outdoor brand code not match.



16.5.10 Compressor Low Pressure Protection (H42)

Malfunction Decision Conditions:

During operation of heating and after 5 minutes compressor ON, when outdoor pipe temperature below -29°C or above 26°C is detected by the outdoor pipe temperature sensor.

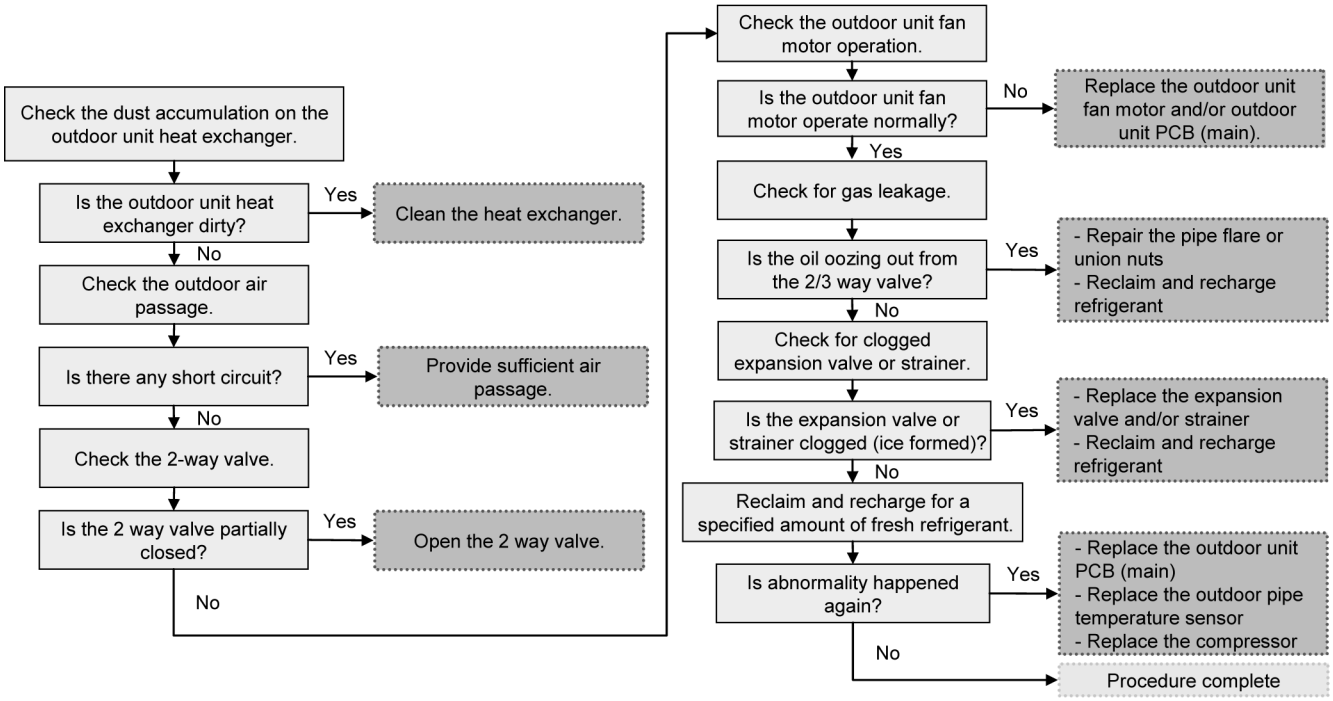
Malfunction Caused:

1 Dust accumulation on the outdoor unit heat exchanger.
2 Air short circuit at outdoor unit.
3 2 way valve partially closed.
4 Faulty outdoor unit fan motor.
5 Refrigerant shortage (refrigerant leakage).
6 Clogged expansion valve or strainer.
7 Faulty outdoor pipe temperature sensor.
8 Faulty outdoor unit main PCB (main).

Troubleshooting:

Caution

For safety reason and to prevent component breakdown,
always switch off the power before remove and connect the component.



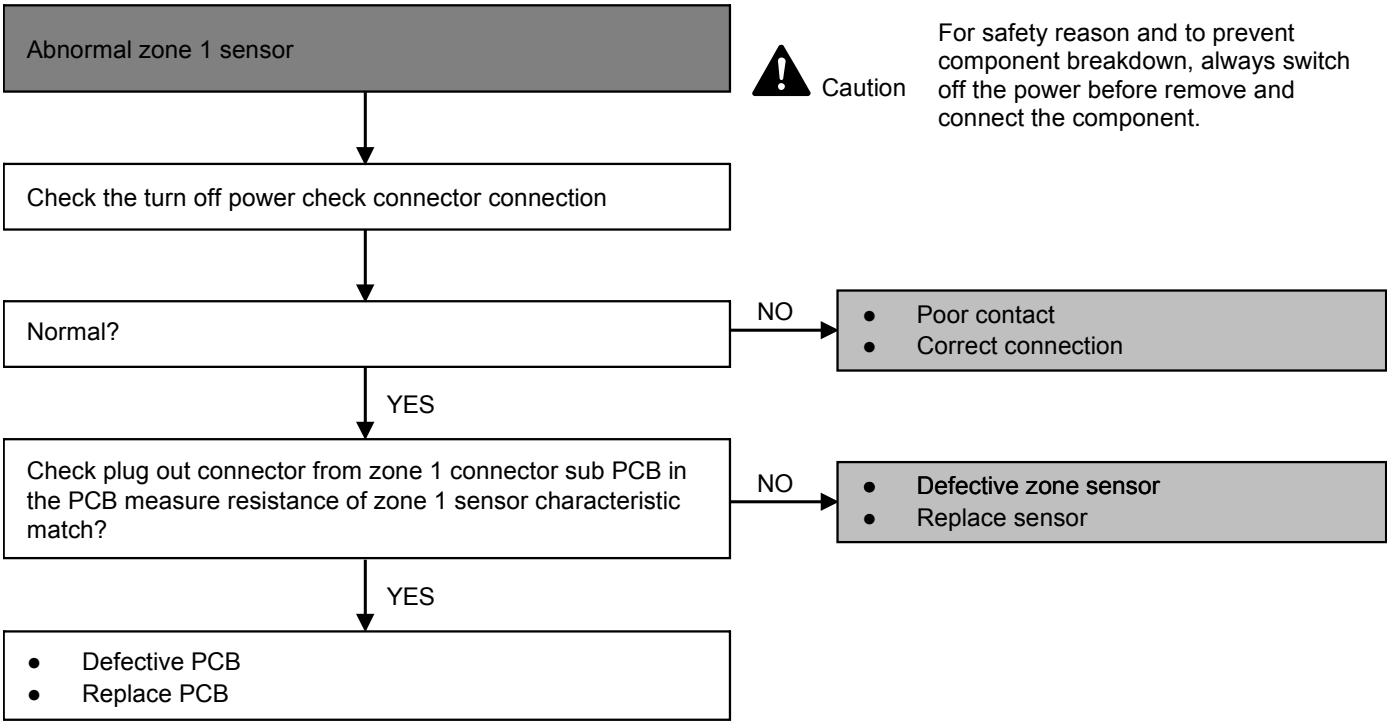
16.5.11 Abnormal Zone 1 Sensor (H43)

Malfunction Caused:

1 Faulty connector connection.
2 Faulty buffer tank sensor.
3 Faulty indoor sub PCB.

Abnormality Judgment:

Continue for 5 seconds.



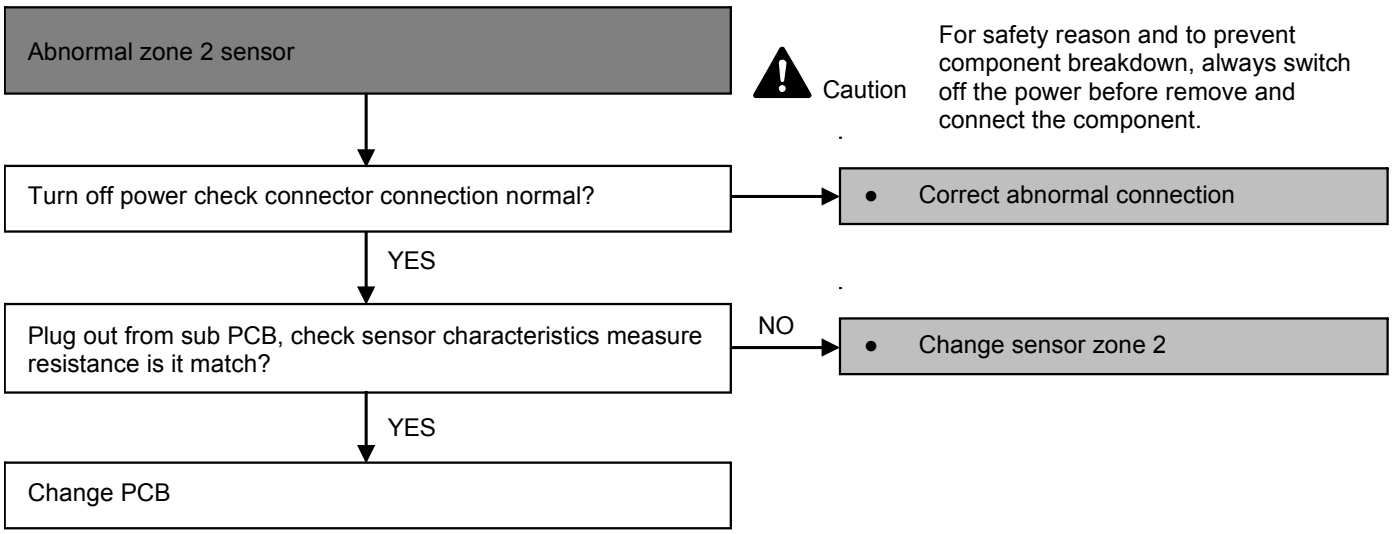
16.5.12 Abnormal Zone 2 Sensor (H44)

Malfunction Caused:

1 Faulty connector connection.
2 Faulty buffer tank sensor.
3 Faulty indoor sub PCB.

Abnormality Judgment:

Continue for 5 seconds.



16.5.13 Water Flow Switch Abnormality (H62)

Malfunction Decision Conditions:

During operation of cooling and heating, the water flow detected by the indoor water flow switch is used to determine water flow error.

Malfunction Caused:

1 Faulty water pump.
2 Water leak in system.
3 Faulty connector connection.
4 Faulty water flow switch.
5 Faulty indoor unit PCB (main).

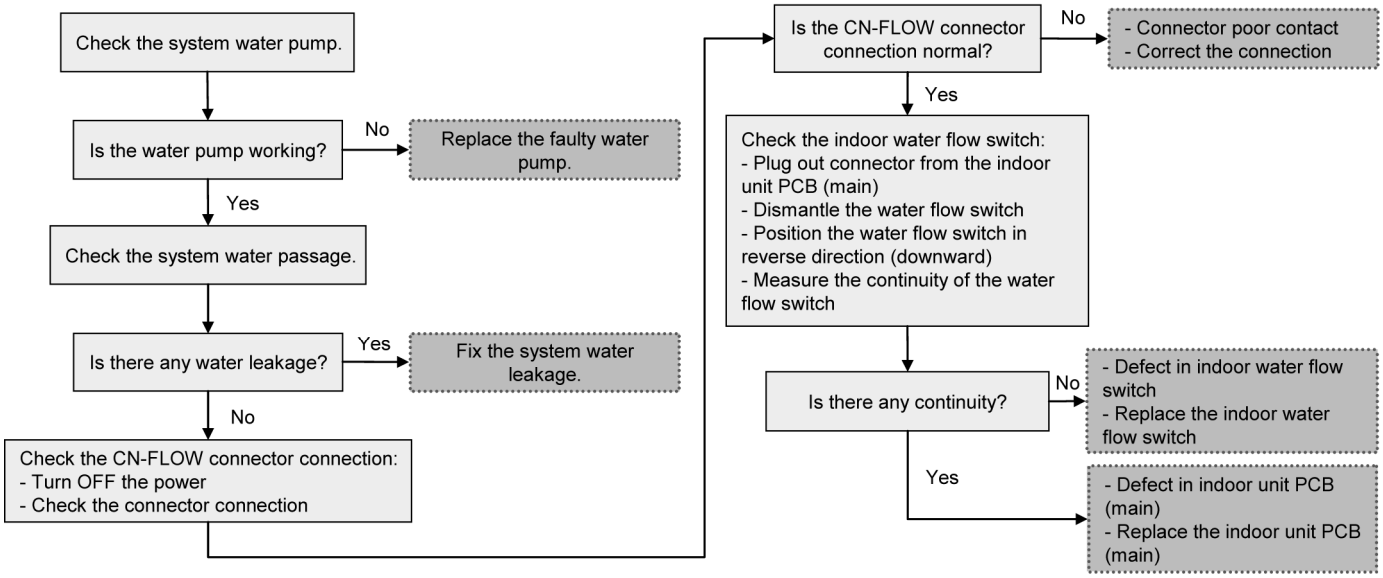
Abnormality Judgment:

Continue for 10 seconds (but no judgment for 9 minutes after compressor startup/restart).

Troubleshooting:

Caution

For safety reason and to prevent component breakdown,
always switch off the power before remove and connect the component.



16.5.14 Outdoor High Pressure Abnormality (H64)

Malfunction Decision Conditions:

During operation of cooling and heating, when the outdoor high pressure sensor output signal is 0 Vdc or 5 Vdc.

Malfunction Caused:

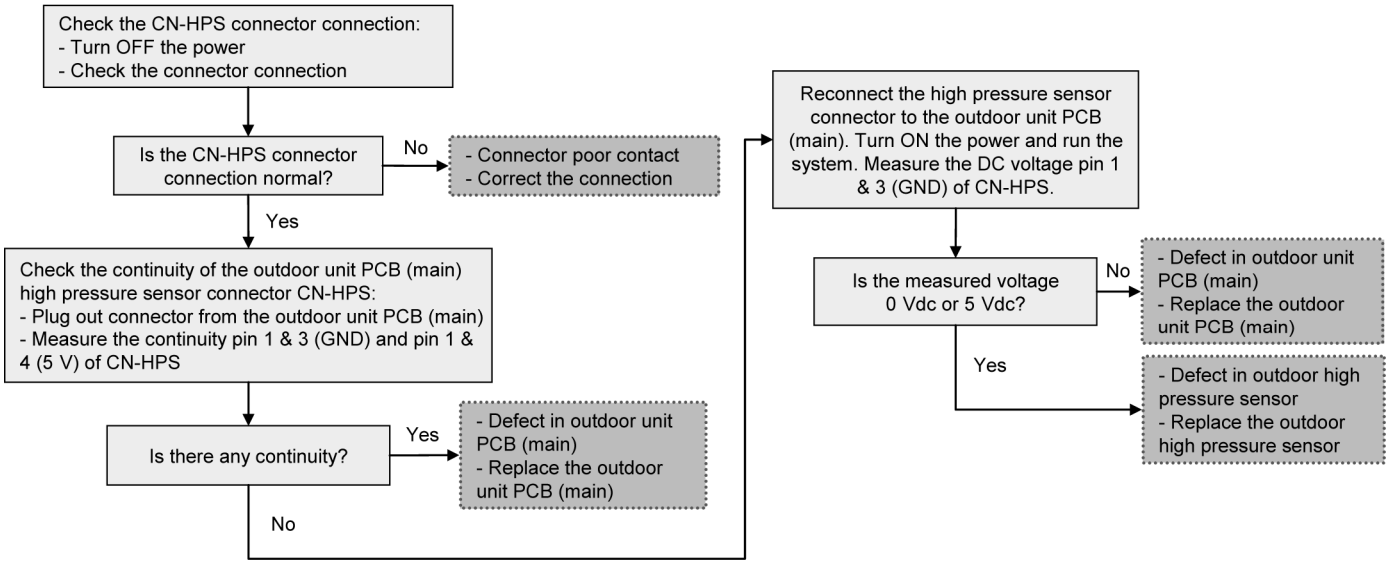
1 Faulty connector connection.
2 Faulty sensor.
3 Faulty outdoor unit PCB (main).

Abnormality Judgment:

Continue 4 times in 20 minutes.

Troubleshooting:

Caution For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.



16.5.15 Deice Circulation Error (H65)

Malfunction Decision Conditions:

During startup and operation of deice (mode 2), the water flow (> 10l/min) detected by the water flow switch is used to determine deice circulation error.

Malfunction Caused:

1 Water flow in air-to-water heatpump indoor unit circuitry.
2 Faulty indoor unit water flow switch.
3 Faulty indoor unit water pump.
4 Faulty indoor unit PCB.

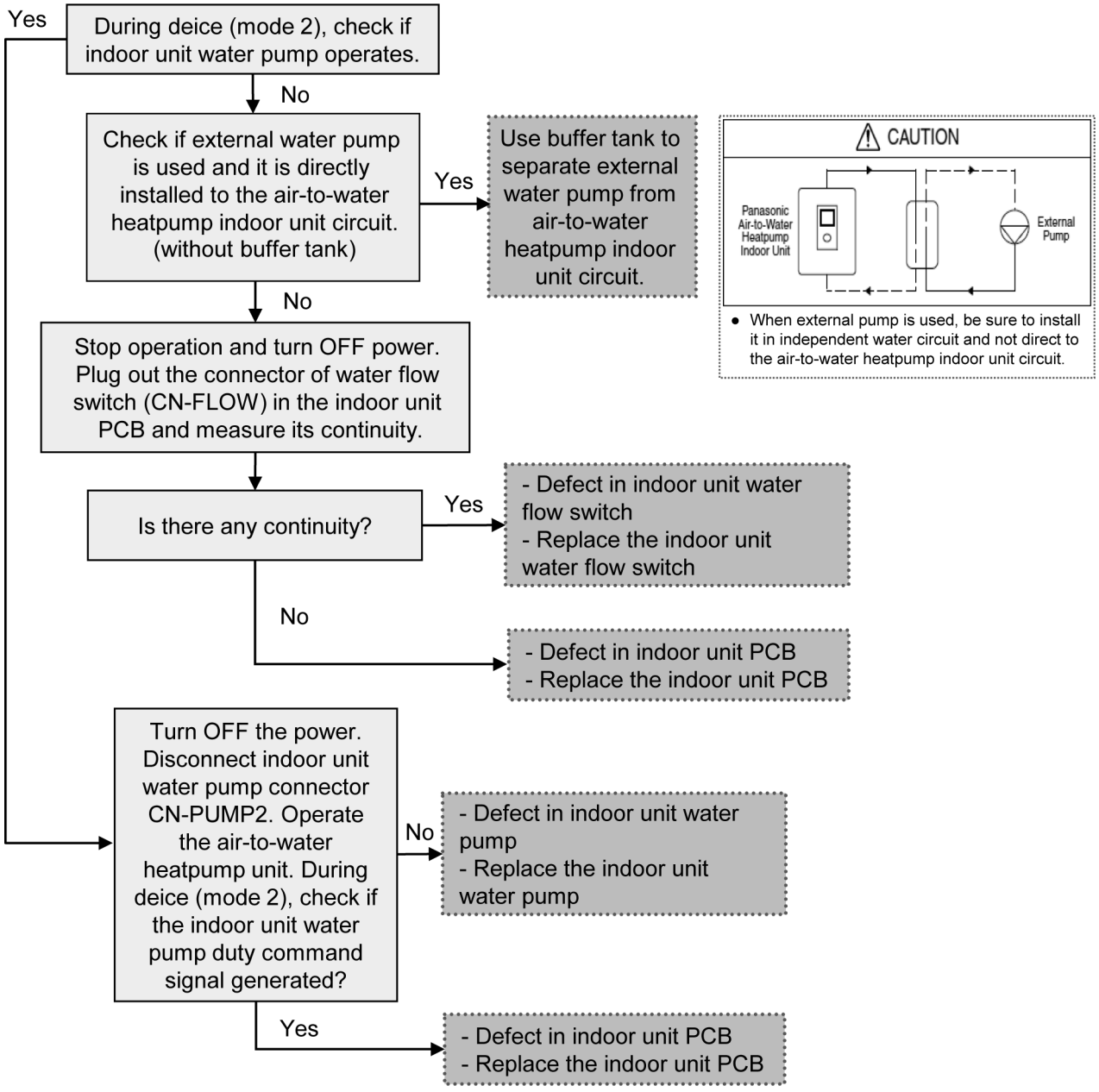
Abnormality Judgment:

Continue for 10 seconds.

Troubleshooting:

Caution

For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.



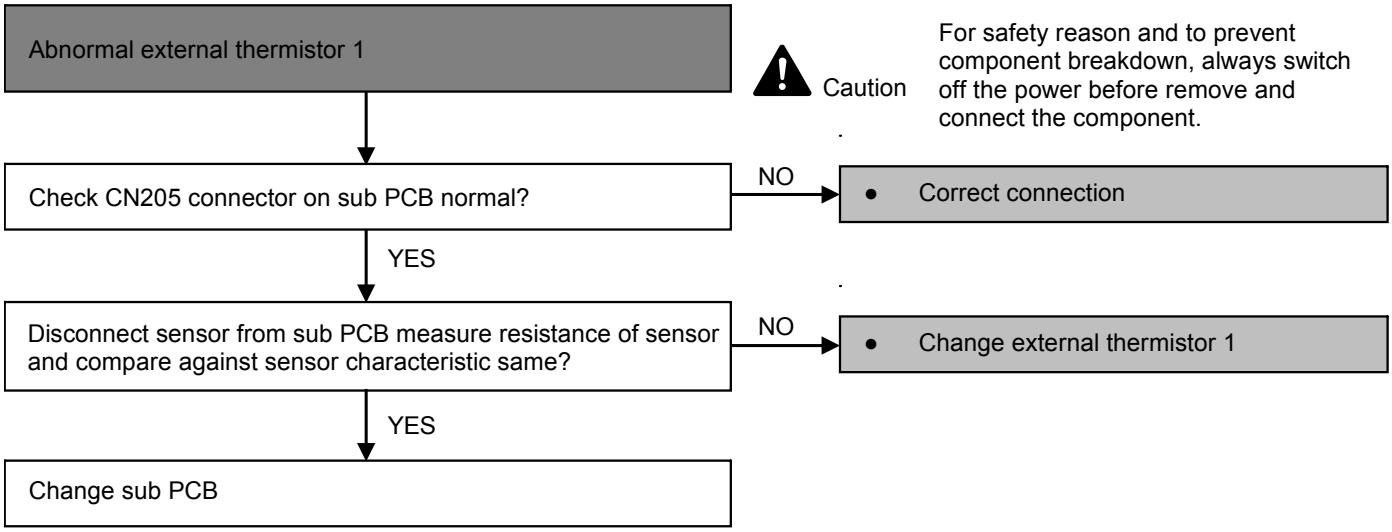
16.5.16 Abnoraml External Thermistor 1 (H67)

Malfunction Caused:

1 Faulty connector connection.
2 Faulty room temperature zone 1 sensor.
3 Faulty indoor sub PCB.

Abnormality Judgment:

Continue for 5 seconds.



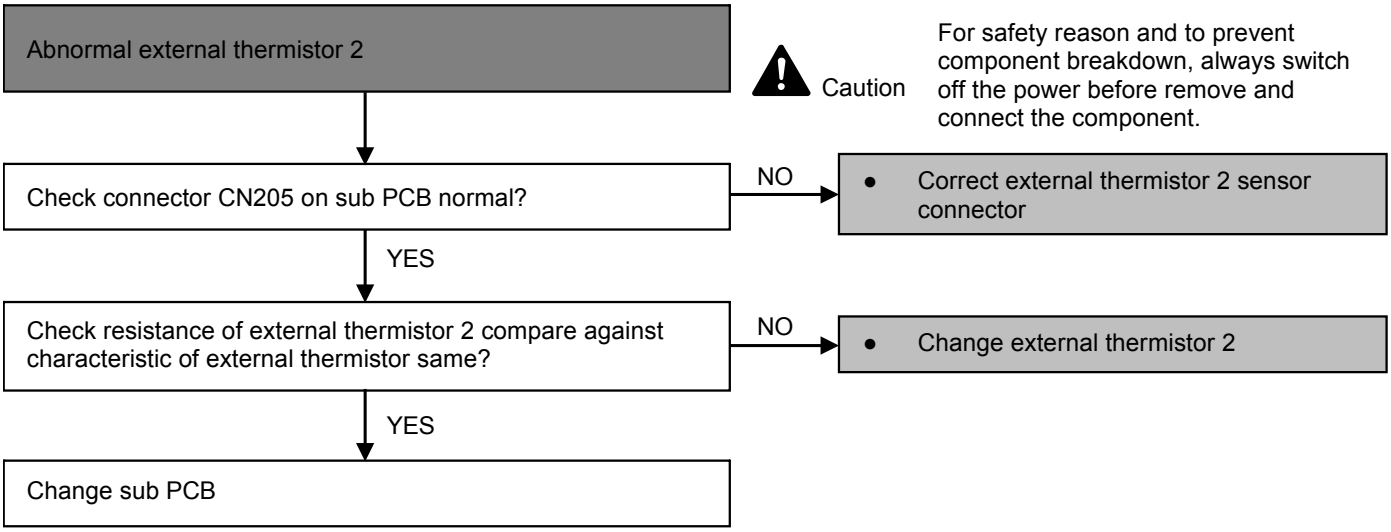
16.5.17 Abnoraml External Thermistor 2 (H68)

Malfunction Caused:

1 Faulty connector connection.
2 Faulty room temperature zone 2 sensor.
3 Faulty indoor sub PCB.

Abnormality Judgment:

Continue for 5 seconds.



16.5.18 Indoor Backup Heater OLP Abnormality (H70)

Malfunction Decision Conditions:

During operation of indoor backup heater, when no power supplies to indoor backup heater or OLP open circuit.

Malfunction Caused:

1 Faulty power supply connector connection.
2 Faulty connector connection.
3 Faulty indoor backup heater overload protector (OLP).
4 Faulty indoor unit PCB (main).

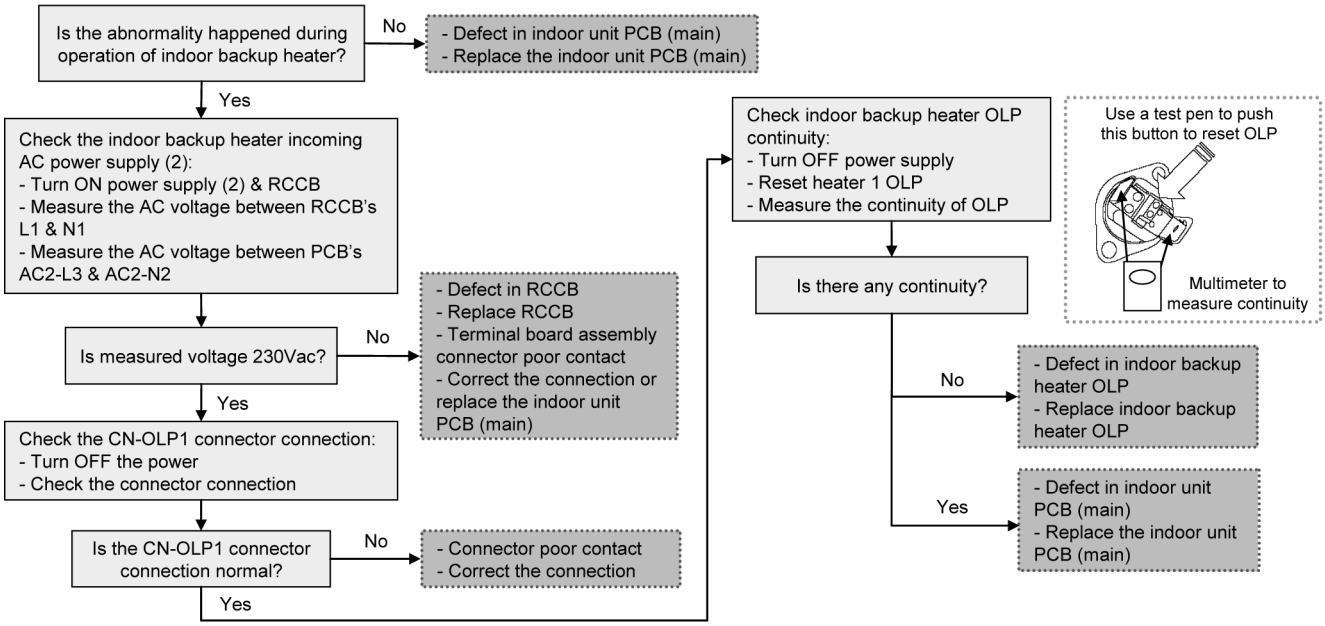
Abnormality Judgment:

Continue for 60 seconds.

Troubleshooting:

Caution

For safety reason and to prevent component breakdown,
always switch off the power before remove and connect the component.



16.5.19 Tank Temperature Sensor Abnormality (H72)

Malfunction Decision Conditions:

When tank connection is set to ON, the temperatures detected by the tank temperature sensor are used to determine sensor error.

Malfunction Caused:

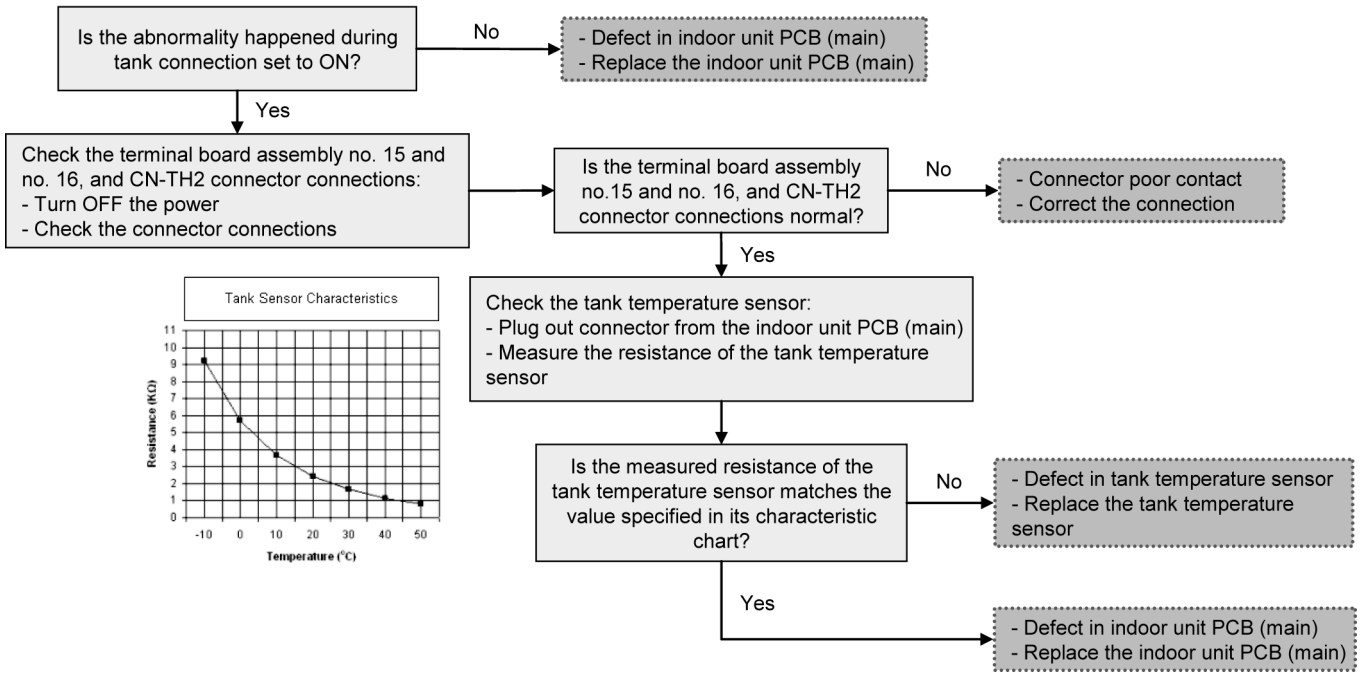
1 Faulty connector connection.
2 Faulty sensor.
3 Faulty indoor unit PCB (main).

Abnormality Judgment:

Continue for 5 seconds.

Troubleshooting:

Caution For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.



16.5.20 PCB Communication Error (H74)

Malfunction Decision Conditions:

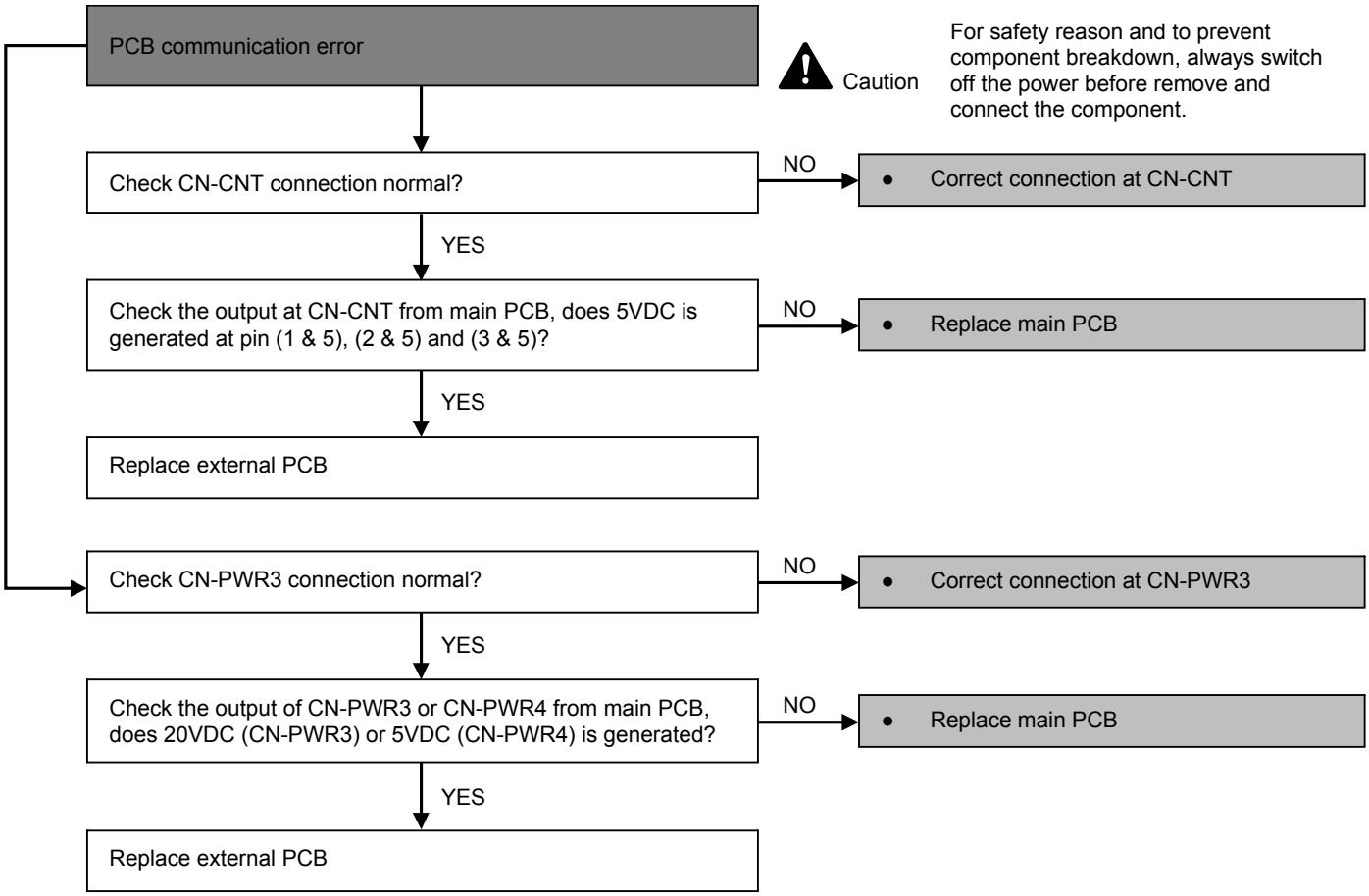
When External PCB connection is select “YES” and no communication or transfer error between Main PCB and External PCB for 10 seconds and above.

Malfunction Caused:

1 Faulty connector connection.
2 Faulty Indoor Main PCB.
3 Faulty External PCB.

Abnormality Judgment:

Continue for 10 seconds.



16.5.21 Low Water Temperature Control (H75)

Malfunction Decision Conditions:

When Back-up heater disable and Deice request to operate under low water temperature.

Malfunction Caused:

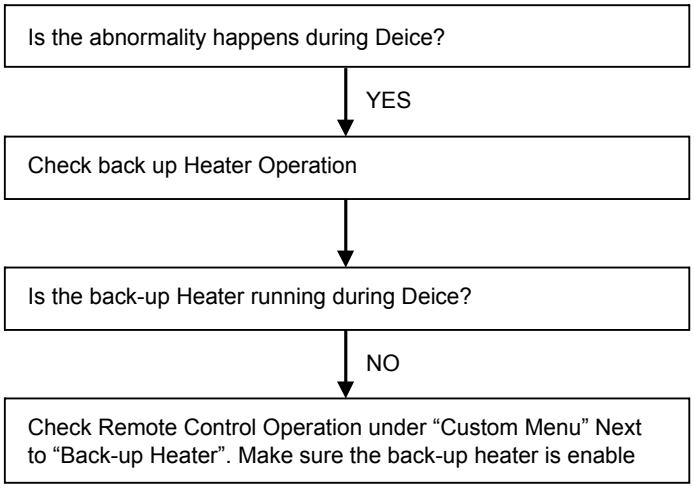
1 Back-up heater “Disable” under custom menu.

Abnormality Judgment:

HEX protection under Low water temperature HEX protection control.

Caution

For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.



16.5.22 Indoor-Control Panel Communication Abnormality (H76)

Malfunction Decision Conditions:

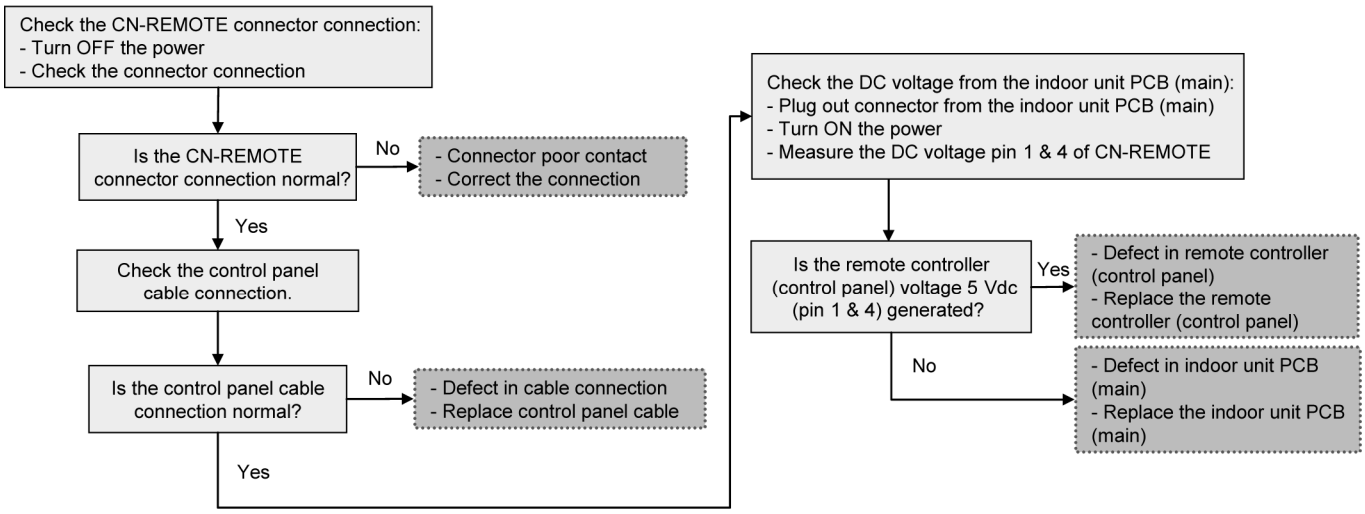
During standby and operation of cooling and heating, indoor-control panel error occur.

Malfunction Caused:

1 Faulty connector connection.
2 Faulty control panel.
3 Faulty indoor unit PCB (main).

Troubleshooting:

Caution For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.



16.5.23 Indoor/Outdoor Abnormal Communication (H90)

Malfunction Decision Conditions:

During operation of cooling and heating, the data received from outdoor unit in indoor unit signal transmission is checked whether it is normal.

Malfunction Caused:

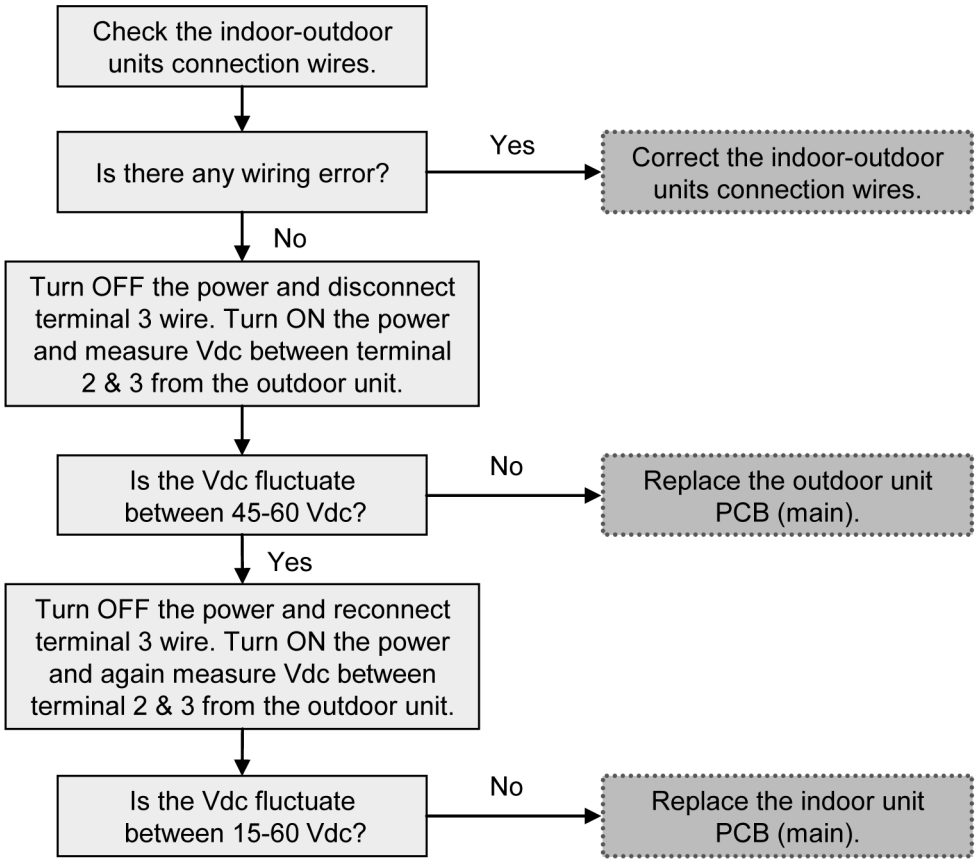
1 Faulty outdoor unit PCB (main).
2 Faulty indoor unit PCB (main).
3 Indoor-outdoor signal transmission error due to wrong wiring.
4 Indoor-outdoor signal transmission error due to breaking of wire in the connection wires between the indoor and outdoor units.
5 Indoor-outdoor signal transmission error due to disturbed power supply waveform.

Abnormality Judgment:

Continue for 1 minute after operation.

Troubleshooting:

Caution For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.



16.5.24 Tank Booster Heater OLP Abnormality (H91)

Malfunction Decision Conditions:

During operation of tank booster heater, and tank booster heater OLP open circuit.

Malfunction Caused:

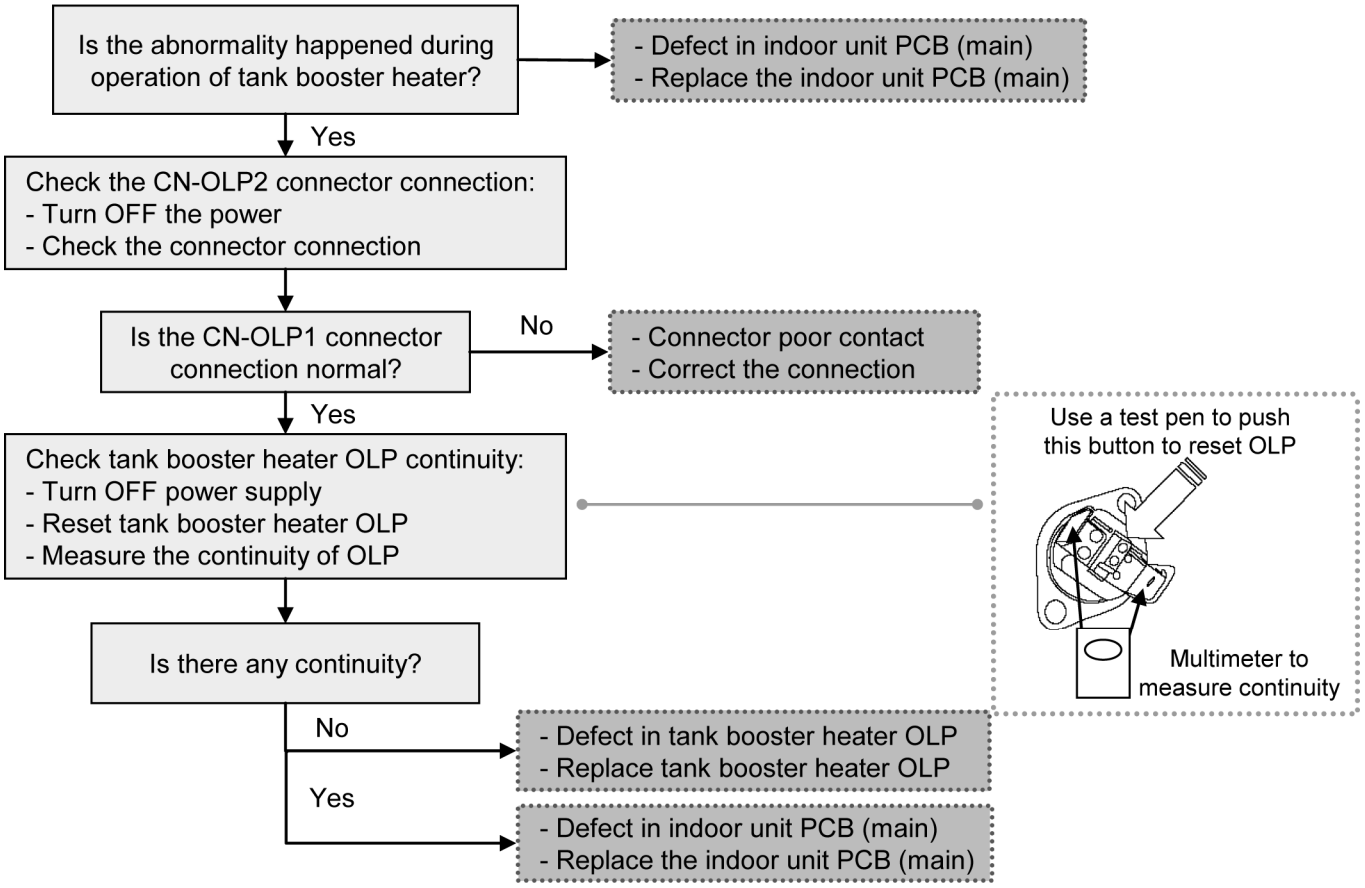
1 Faulty connector connection.
2 Faulty tank booster heater overload protector (OLP).
3 Faulty indoor unit PCB (main).

Abnormality Judgment:

Continue for 60 seconds.

Troubleshooting:

Caution For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.



16.5.25 Unspecified Voltage between Indoor and Outdoor (H95)

Malfunction Decision Conditions:

The supply power is detected for its requirement by the indoor/outdoor transmission.

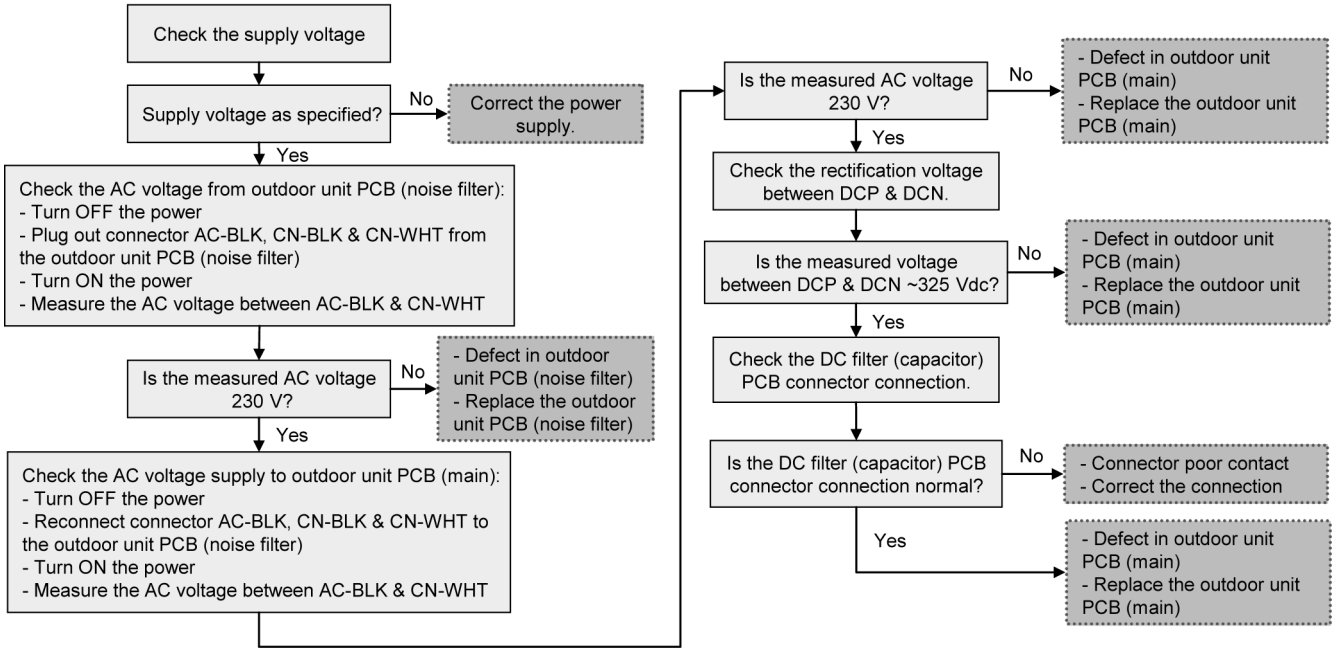
Malfunction Caused:

1 Insufficient power supply.
2 Faulty outdoor unit PCB (noise filter/main).

Troubleshooting:

Caution

For safety reason and to prevent component breakdown,
always switch off the power before remove and connect the component.



16.5.26 Outdoor High Pressure Protection (H98)

Malfunction Decision Conditions:

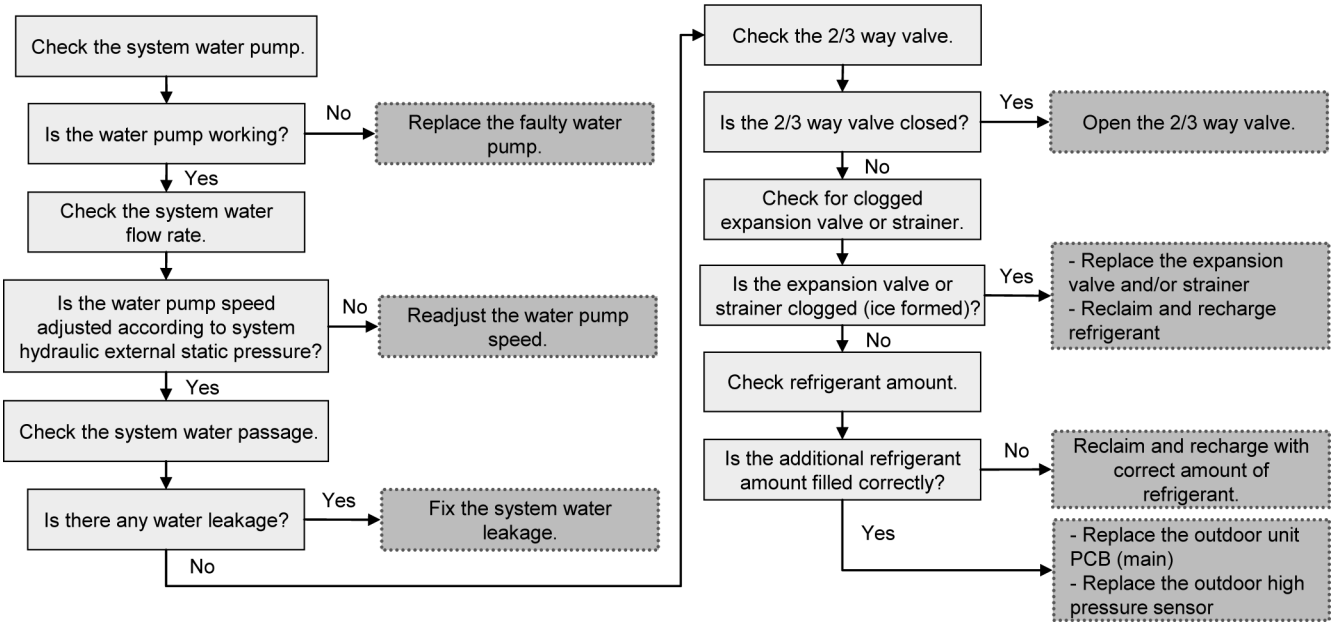
During operation of heating, when pressure 4.0 MPa and above is detected by outdoor high pressure sensor.

Malfunction Caused:

1 Faulty water pump.
2 Insufficient water flow rate in system.
3 Water leak in system.
4 2/3 way closed.
5 Clogged expansion valve or strainer.
6 Excessive refrigerant.
7 Faulty outdoor high pressure sensor.
8 Faulty outdoor unit PCB (main).

Troubleshooting:

Caution For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.



16.5.27 Indoor Freeze-up Protection (H99)

Malfunction Decision Conditions:

During anti-freezing control in cooling operation, when the indoor refrigerant liquid temperature < 0°C.

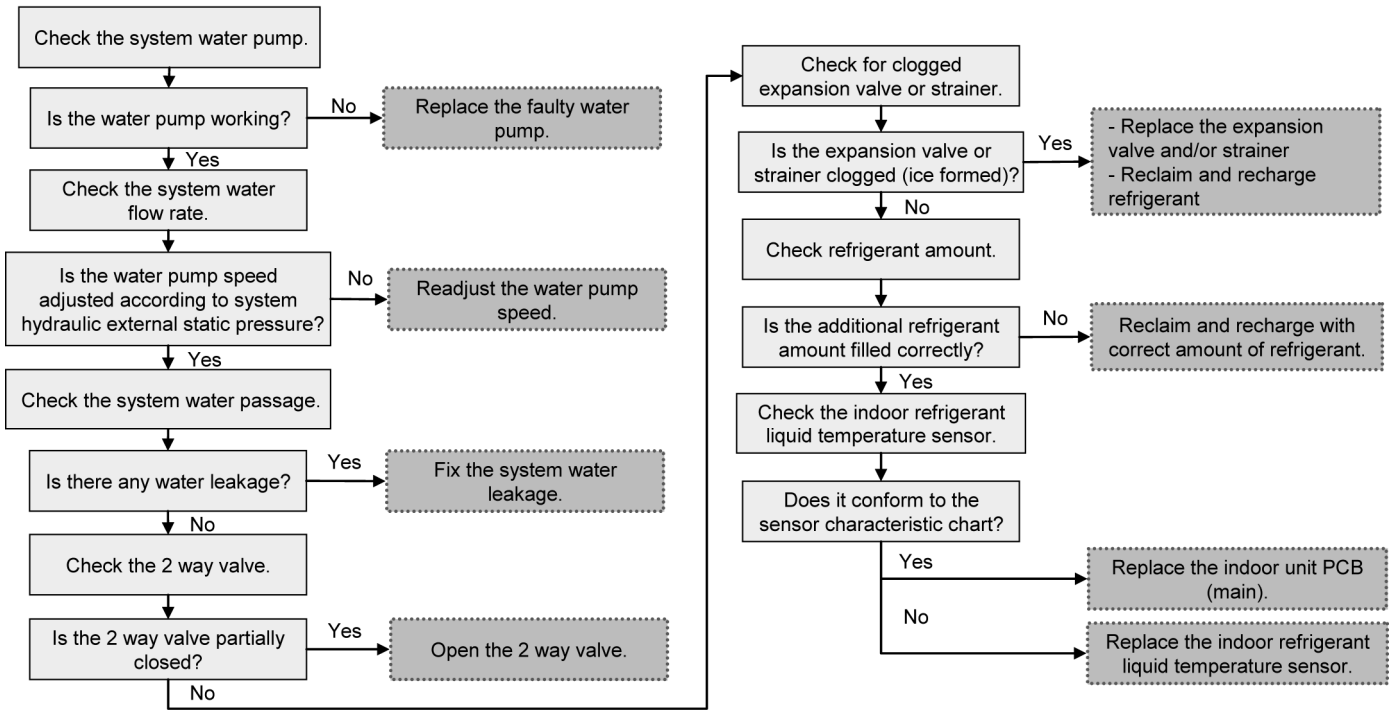
Malfunction Caused:

1 Faulty water pump.
2 Insufficient water flow rate in system.
3 Water leak in system.
4 2 way valve partially closed.
5 Clogged expansion valve or strainer.
6 Refrigerant shortage (refrigerant leakage).
7 Faulty indoor refrigerant liquid temperature sensor.
8 Faulty indoor unit PCB (main).

Troubleshooting:

Caution

For safety reason and to prevent component breakdown,
always switch off the power before remove and connect the component.



16.5.28 Outdoor High Pressure Switch Activate (F12)

Malfunction Decision Conditions:

During operation of cooling and heating, when pressure 4.5 MPa and above is detected by outdoor high pressure switch.

Malfunction Caused:

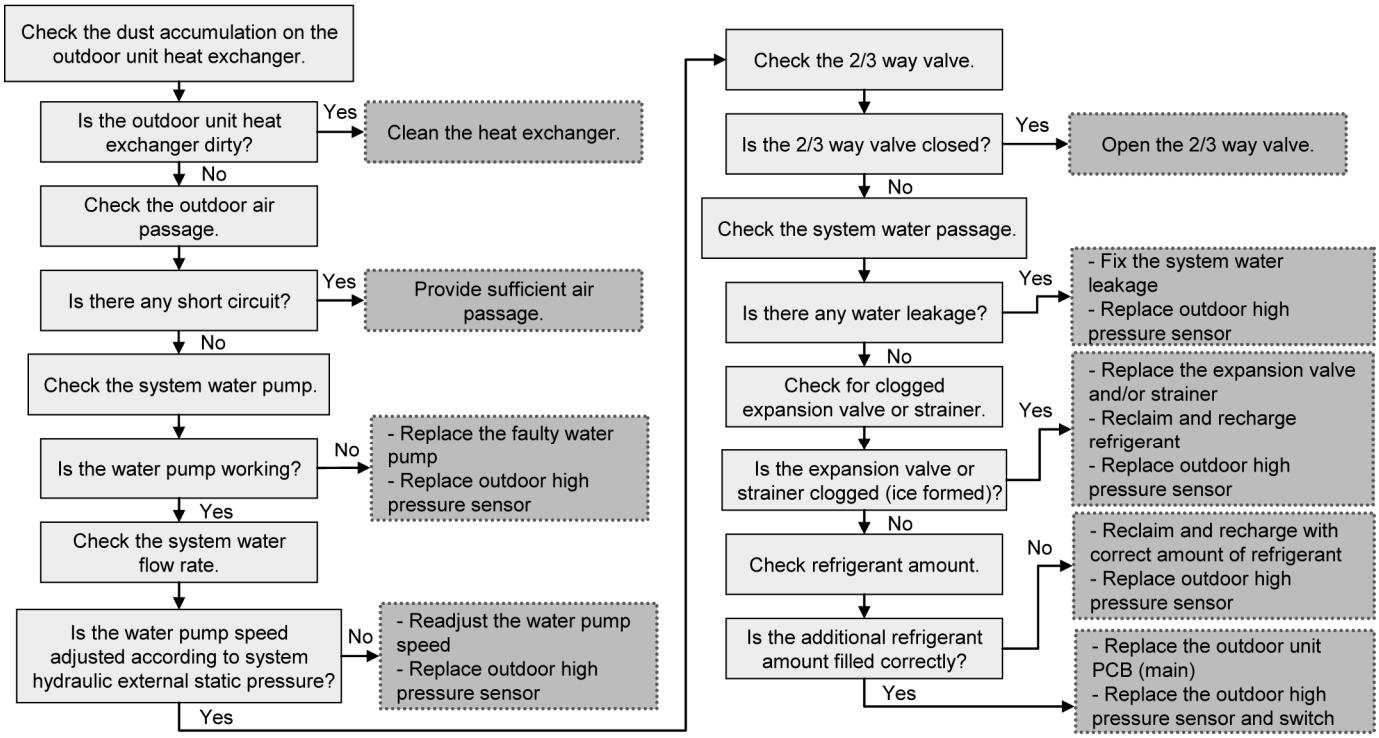
1 Dust accumulation on the outdoor unit heat exchanger.
2 Air short circuit at outdoor unit.
3 Faulty water pump.
4 Insufficient water flow rate in system.
5 Water leak in system.
6 2/3 way valve closed.
7 Clogged expansion valve or strainer.
8 Excessive refrigerant.
9 Faulty outdoor high pressure sensor and switch.
10 Faulty outdoor unit PCB.

Abnormality Judgment:

Continue 4 times in 20 minutes.

Troubleshooting:

Caution For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.



16.5.29 Compressor Rotation Failure (F14)

Malfunction Decision Conditions:

A compressor rotation failure is detected by checking the compressor running condition through the position detection circuit.

Malfunction Caused:

1 Compressor terminal disconnect.
2 Faulty outdoor unit PCB (main).
3 Faulty compressor.

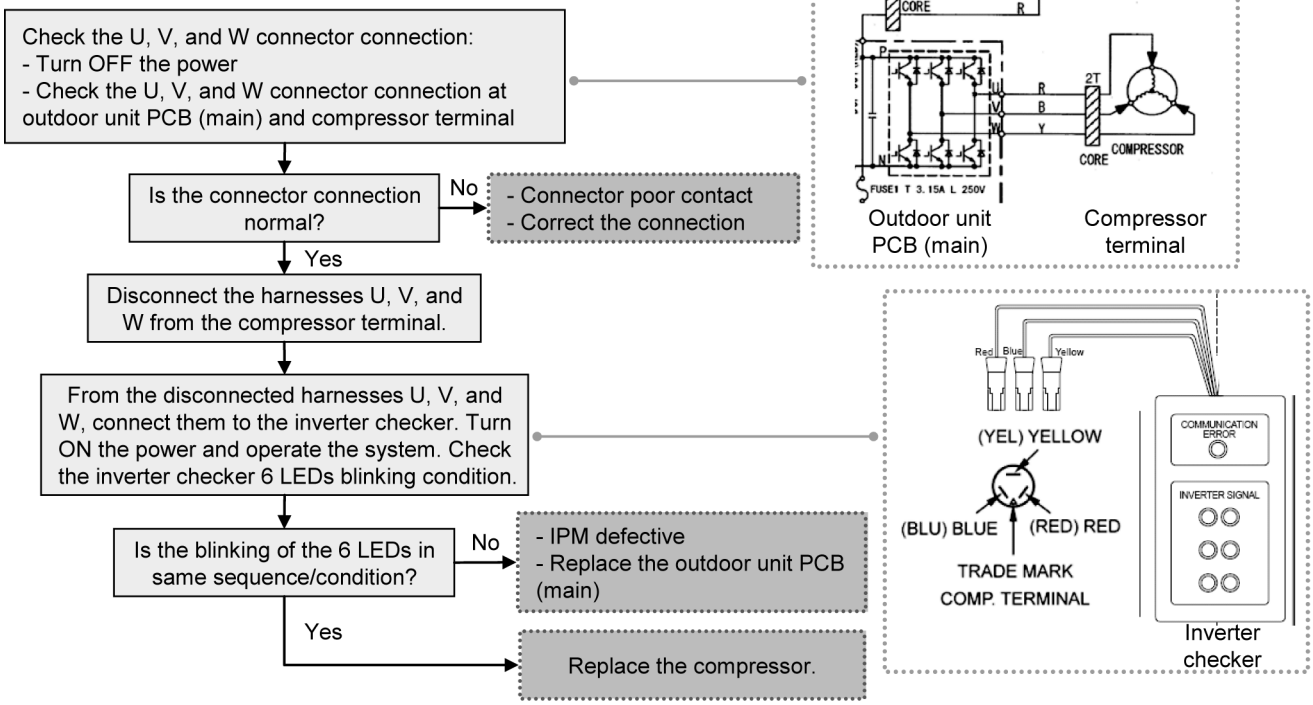
Abnormality Judgment:

Continue 4 times in 20 minutes.

Troubleshooting:

Caution

For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.



16.5.30 Outdoor Fan Motor (DC Motor) Mechanism Locked (F15)

Malfunction Decision Conditions:

The rotation speed detected by the Hall IC of the fan motor during fan motor operation is used to determine abnormal fan motor (feedback of rotation > 2550 rpm or < 50 rpm).

Malfunction Caused:

1 Operation stop due to short circuit inside the fan motor winding.
2 Operation stop due to breaking of wire inside the fan motor.
3 Operation stop due to breaking of fan motor lead wires.
4 Operation stop due to fan motor Hall IC malfunction.
5 Operation error due to faulty outdoor unit PCB.

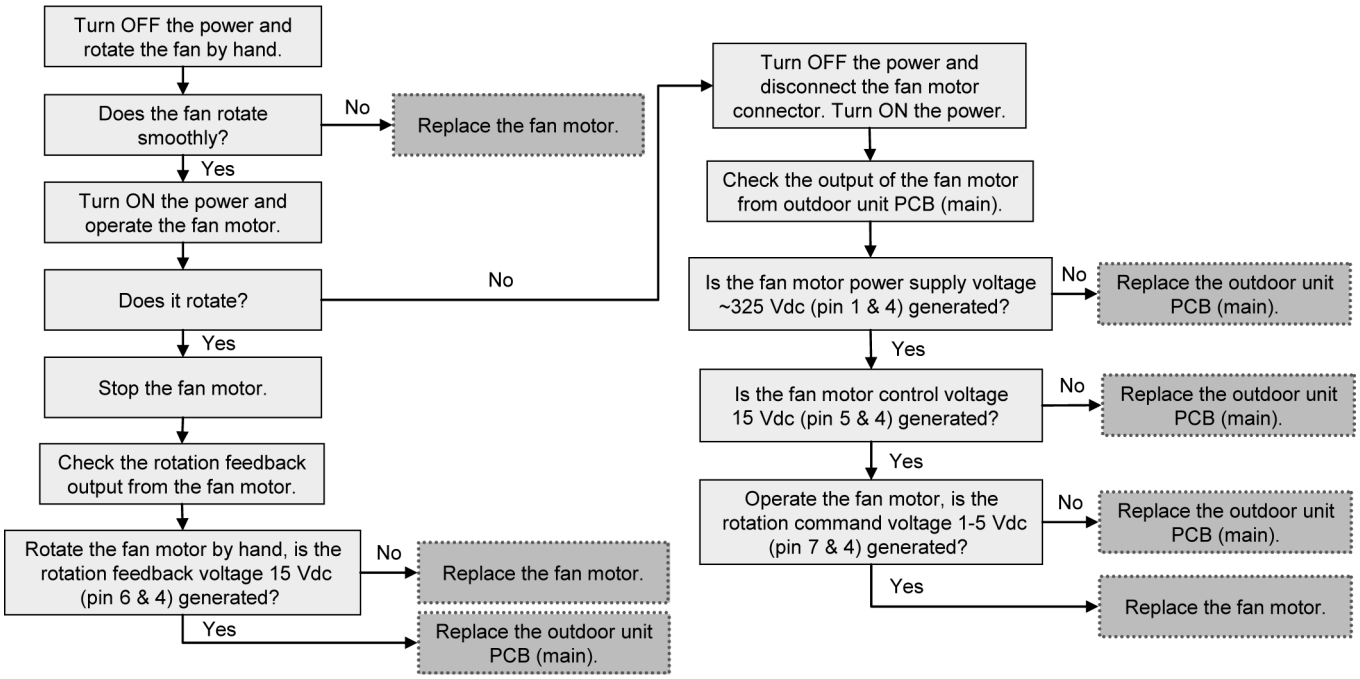
Abnormality Judgment:

Continue 2 times in 30 minutes.

Troubleshooting:

Caution

For safety reason and to prevent component breakdown,
always switch off the power before remove and connect the component.



16.5.31 Input Over Current Detection (F16)

Malfunction Decision Conditions:

During operation of cooling and heating, when outdoor current above 24.1 A (Heating) and 16.4 A (Cooling) [UD07FE5)] and 28.1 A (Heating) and 18.1 A (Cooling) [UD09FE5)] is detected by the current transformer (CT) in the outdoor unit PCB.

Malfunction Caused:

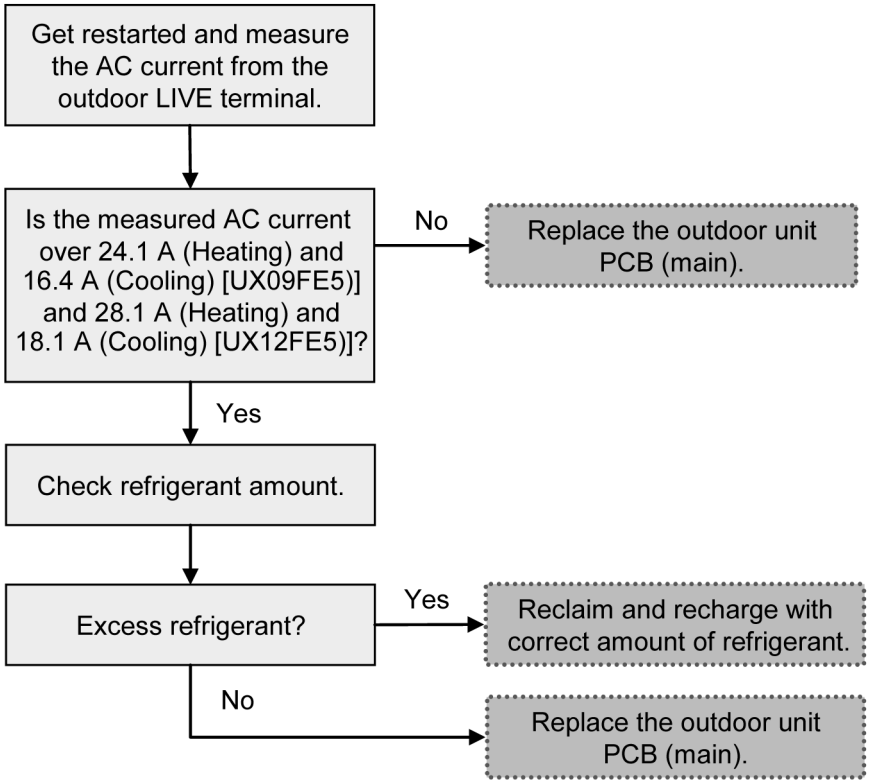
1 Excessive refrigerant.
2 Faulty outdoor unit PCB (main).

Abnormality Judgment:

Continue 3 times in 20 minutes.

Troubleshooting: Caution

For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.



16.5.32 Compressor Overheating (F20)

Malfunction Decision Conditions:

During operation of cooling and heating, when temperature above 112°C is detected by the compressor tank temperature sensor.

Malfunction Caused:

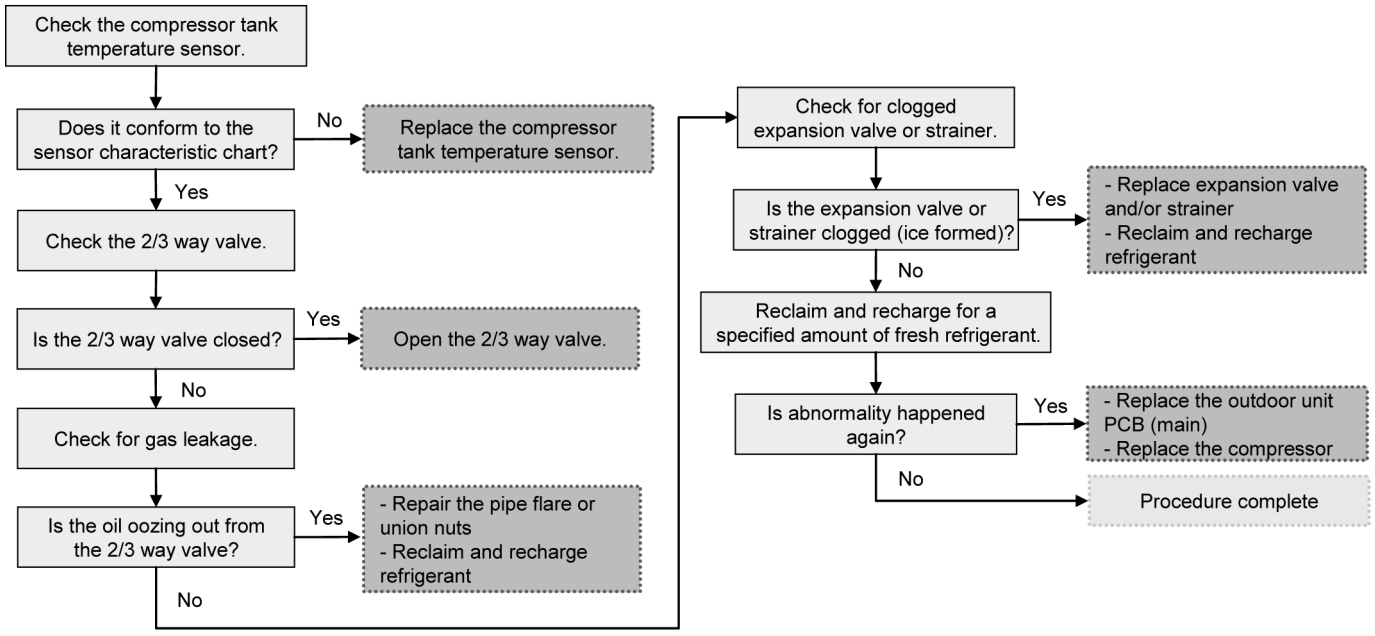
1 Faulty compressor tank temperature sensor.
2 2/3 way valve closed.
3 Refrigerant shortage (refrigerant leakage).
4 Clogged expansion valve or strainer.
5 Faulty outdoor unit PCB (main).
6 Faulty compressor.

Abnormality Judgment:

Continue 4 times in 30 minutes.

Troubleshooting:

Caution For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.



16.5.33 IPM Overheating (F22)

Malfunction Decision Conditions:

During operation of cooling and heating, when temperature 95°C is detected by the outdoor IPM temperature sensor.

Malfunction Caused:

1 Faulty outdoor unit fan motor.
2 Faulty outdoor unit PCB (main).

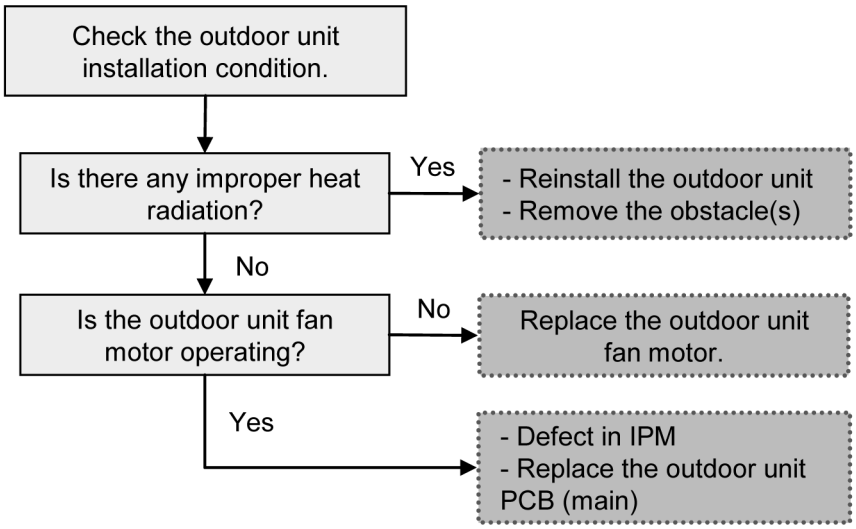
Abnormality Judgment:

Continue 3 times in 30 minutes.

Troubleshooting:

Caution

For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.



16.5.34 Output Over Current Detection (F23)

Malfunction Decision Conditions:

During operation of cooling and heating, when outdoor DC current is above 34 A is detected by the IPM DC Peak sensing circuitry in the outdoor unit PCB (main).

Malfunction Caused:

1 Faulty outdoor unit PCB (main).
2 Faulty compressor.

Abnormality Judgment:

Continue for 7 times.

Troubleshooting:

Caution For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.

Check the compressor winding resistance:
- Turn OFF the power and disconnect the harnesses U, V, and W
- Measure the winding resistance between U-V, V-W, and W-U

→ Are the compressor's winding resistance (U-V, V-W, or U-W) shorted?

Yes → - Compressor defective due to winding shorted
- Replace the compressor

No → - Outdoor electronic circuit defect due to power transistor shorted
- Replace the outdoor unit PCB (main)

■ Checking the power transistor

- Never touch any live parts for at least 10 minutes after turning off the circuit breaker.
- If unavoidably necessary to touch a live part, make sure the power transistor's supply voltage is below 50 V using the tester.
- For the UVW, make measurements at the Faston terminal on the board or the relay connector.

Tester's negative terminal	Power transistor (+)	UVW	Power transistor (−)	UVW
Tester's positive terminal	UVW	Power transistor (+)	UVW	Power transistor (−)
Normal resistance	Several kohms to several Mohms			
Abnormal resistance	0 or ∞			

16.5.35 Refrigeration Cycle Abnormality (F24) (WH-UD03HE5-1 and WH-UD05HE-1)

Malfunction Decision Conditions:

1 During operation of cooling and heating, compressor frequency > Frated.
2 During operation of cooling and heating, running current: 0.65 A < I < 1.65 A.
3 During operation of cooling, water inlet temperature - indoor refrigerant liquid temperature < 5°C.
4 During operation of heating, indoor refrigerant liquid temperature - water inlet temperature < 5°C.

Malfunction Caused:

1 Faulty water inlet or indoor refrigerant liquid temperature sensors.
2 2/3 way valve closed.
3 Refrigerant shortage (refrigerant leakage).
4 Clogged expansion valve or strainer.
5 Faulty outdoor unit PCB (main).
6 Poor compression of compressor.

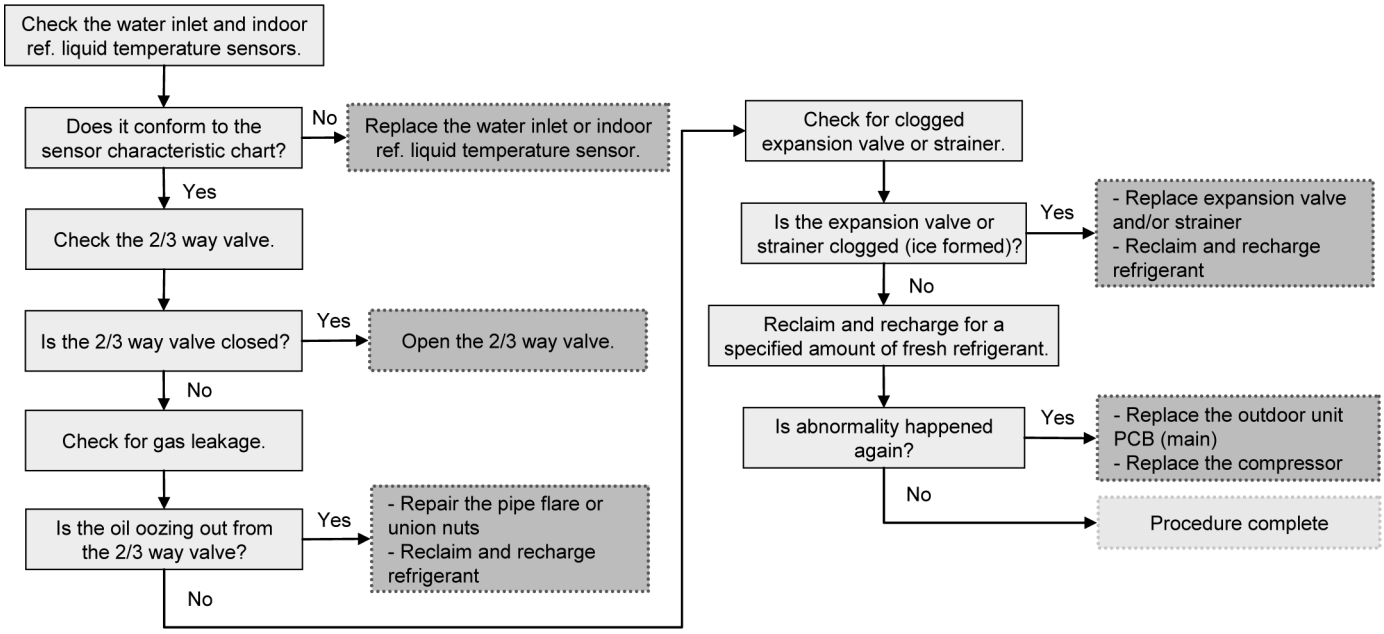
Abnormality Judgment:

Continue 2 times in 20 minutes.

Troubleshooting:

Caution

For safety reason and to prevent component breakdown,
always switch off the power before remove and connect the component.



16.5.36 Refrigeration Cycle Abnormality (F24) (WH-UD07HE5-1 and WH-UD09HE-1)

Malfunction Decision Conditions:

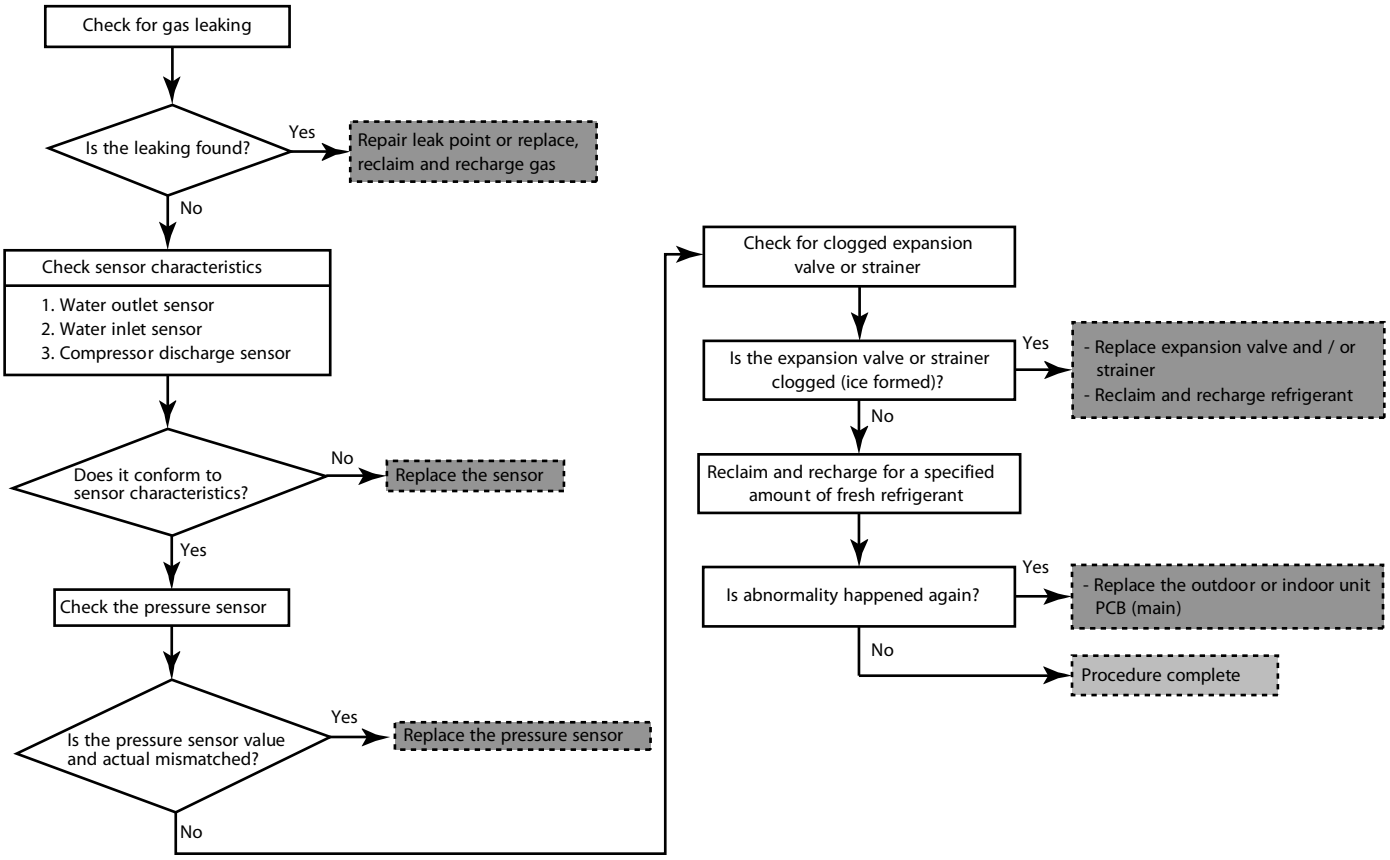
1 During operation running (heating / cooling) for more than 10 minutes expect deice, pumpdown and test mode.
2 During heating / cooling, water outlet and water inlet difference is less than 1°C.
3 During heating / cooling, high pressure < 1MPa (143 Psi) for more than 10 minutes or < 0.2 MPa (28 Psi) for more than 5 minutes.
4 During heating / cooling, discharge temperature - saturation temperature of high pressure ≥ 60°C.

Malfunction Caused:

1 Refrigerant shortage (refrigerant leakage).
2 Faulty indoor water inlet, indoor water outlet, compressor discharge temp sensor or high pressure sensor.
3 2/3 way valve closed.
4 Clogged expansion valve or strainer.
5 Faulty outdoor unit PCB (main).

Abnormality Judgment:

Continue 2 times in 20 minutes.



16.5.37 Four Way Valve Abnormality (F25)

Malfunction Decision Conditions:

1 During heating operation, when the indoor pipe temperature of thermostat ON indoor unit < 0°C.
2 During cooling operation, when the indoor pipe temperature of thermostat ON indoor unit > 45°C.

Malfunction Caused:

1 Faulty sensor.
2 Faulty connector connection.
3 Faulty outdoor unit PCB (noise filter/main).
4 Faulty four way valve.

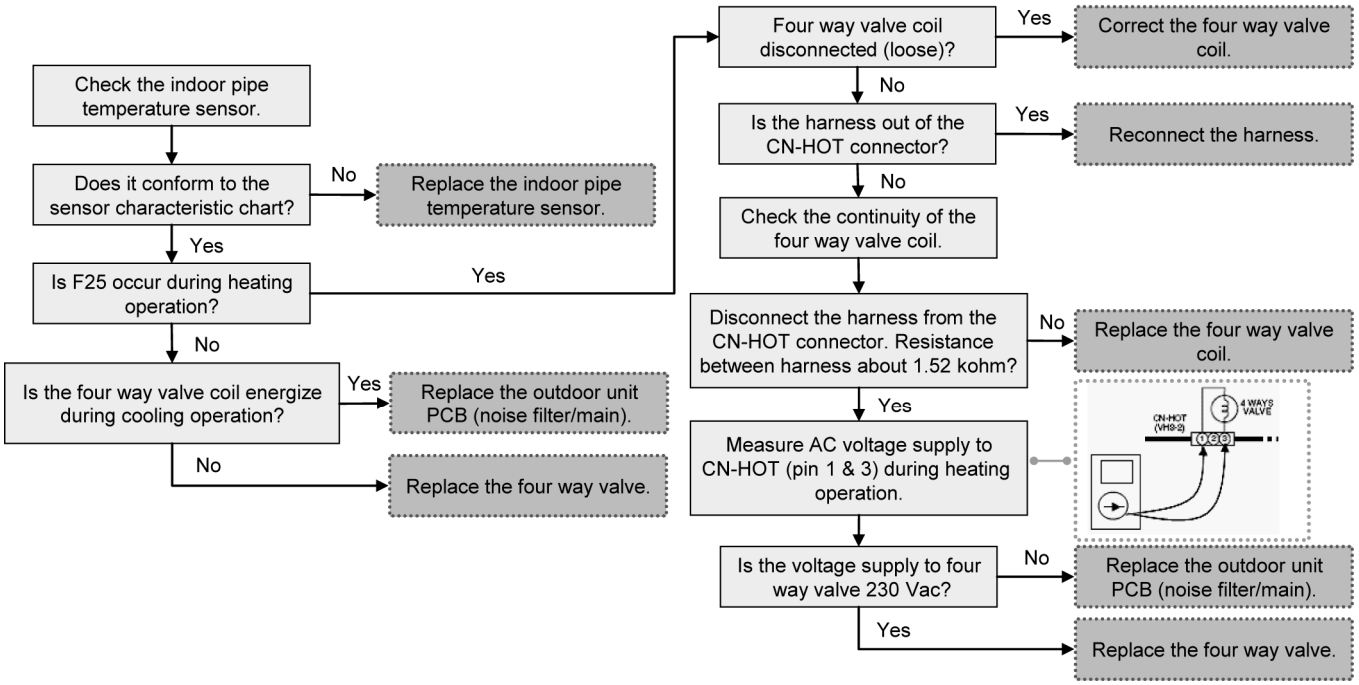
Abnormality Judgment:

Continue 4 times in 30 minutes.

Troubleshooting:

Caution

For safety reason and to prevent component breakdown,
always switch off the power before remove and connect the component.



16.5.38 Outdoor High Pressure Switch Abnormal (F27)

Malfunction Decision Conditions:

During compressor stop, and outdoor high pressure switch is remain opened.

Malfunction Caused:

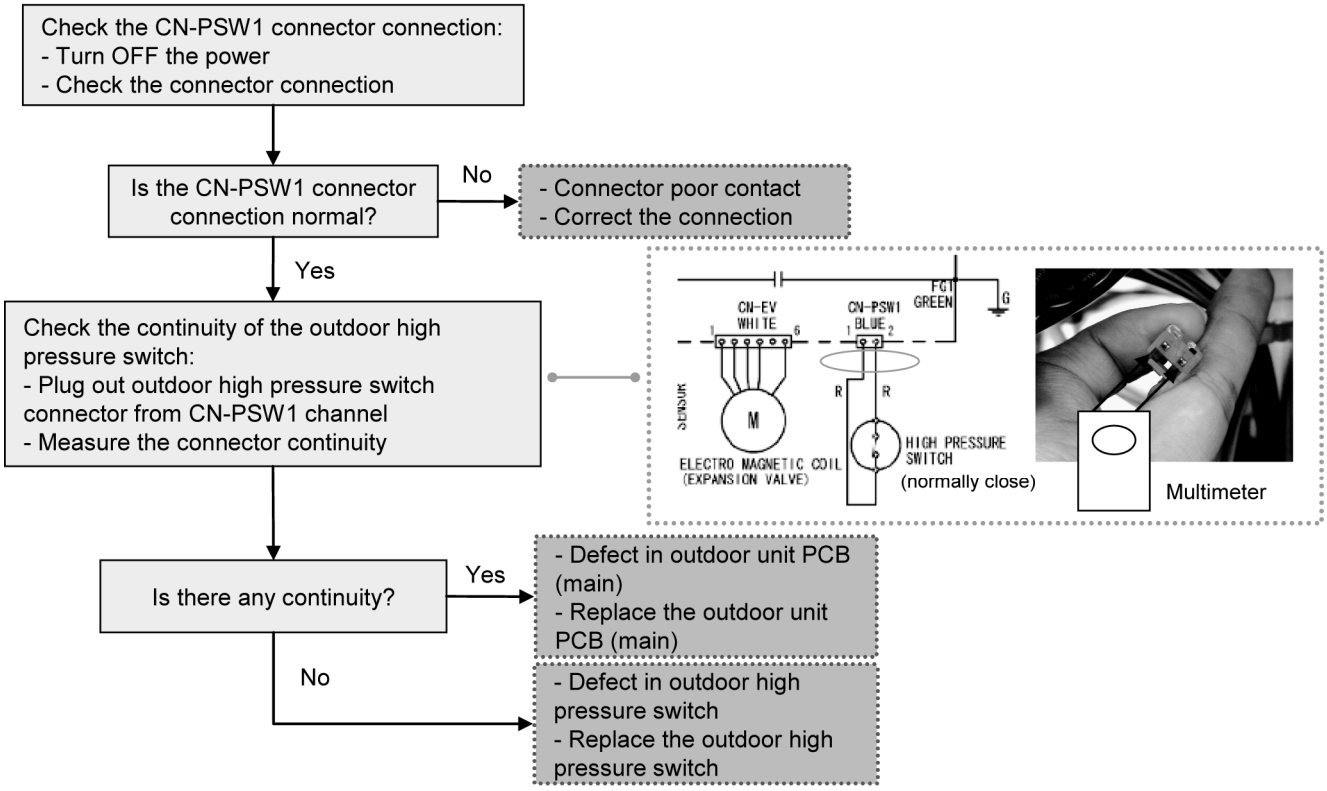
1 Faulty connector connection.
2 Faulty switch.
3 Faulty outdoor unit PCB (main).

Abnormality Judgment:

Continue for 1 minute.

Troubleshooting:

Caution For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.



16.5.39 Low Discharge Superheat (F29)

Malfunction Decision Conditions:

During startup and operation of cooling and heating, the temperatures detected by the outdoor pipe temperature sensor are used to determine sensor error.

Malfunction Caused:

1 Faulty connector connection.
2 Faulty sensor.
3 Faulty outdoor unit PCB (main).
4 Faulty High Pressure Switch
5 Refrigerant shortage (refrigerant leakage).

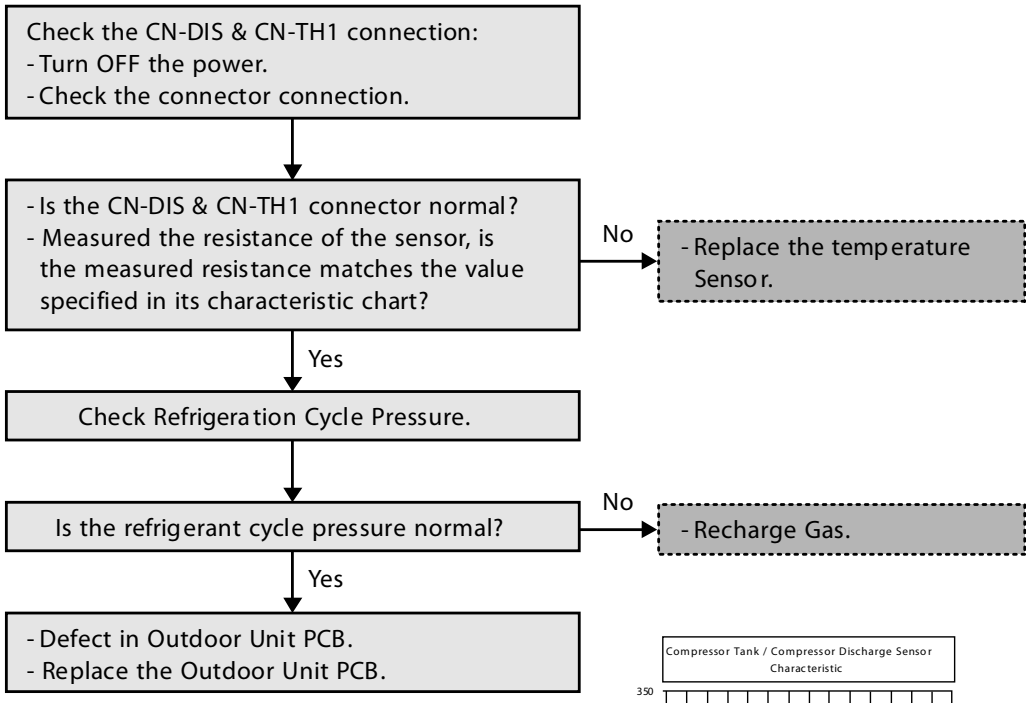
Abnormality Judgment:

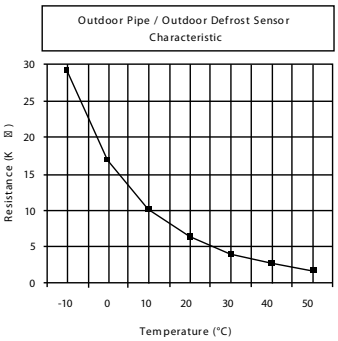
1 times occurrence within 2550 minutes.

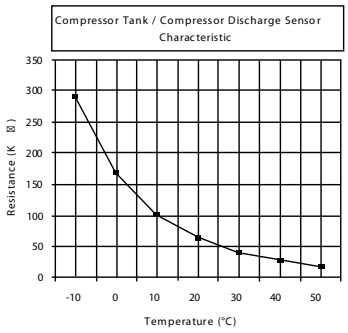
Troubleshooting:

Caution

For safety reason and to prevent component breakdown, always switch offthe power before remove and connect the component.







16.5.40 Indoor Water Outlet Temperature Sensor 2 Abnormality (F30)

Malfunction Decision Conditions:

During startup and operation of cooling and heating, the temperatures detected by the indoor water outlet temperature sensor 2 are used to determine sensor error.

Malfunction Caused:

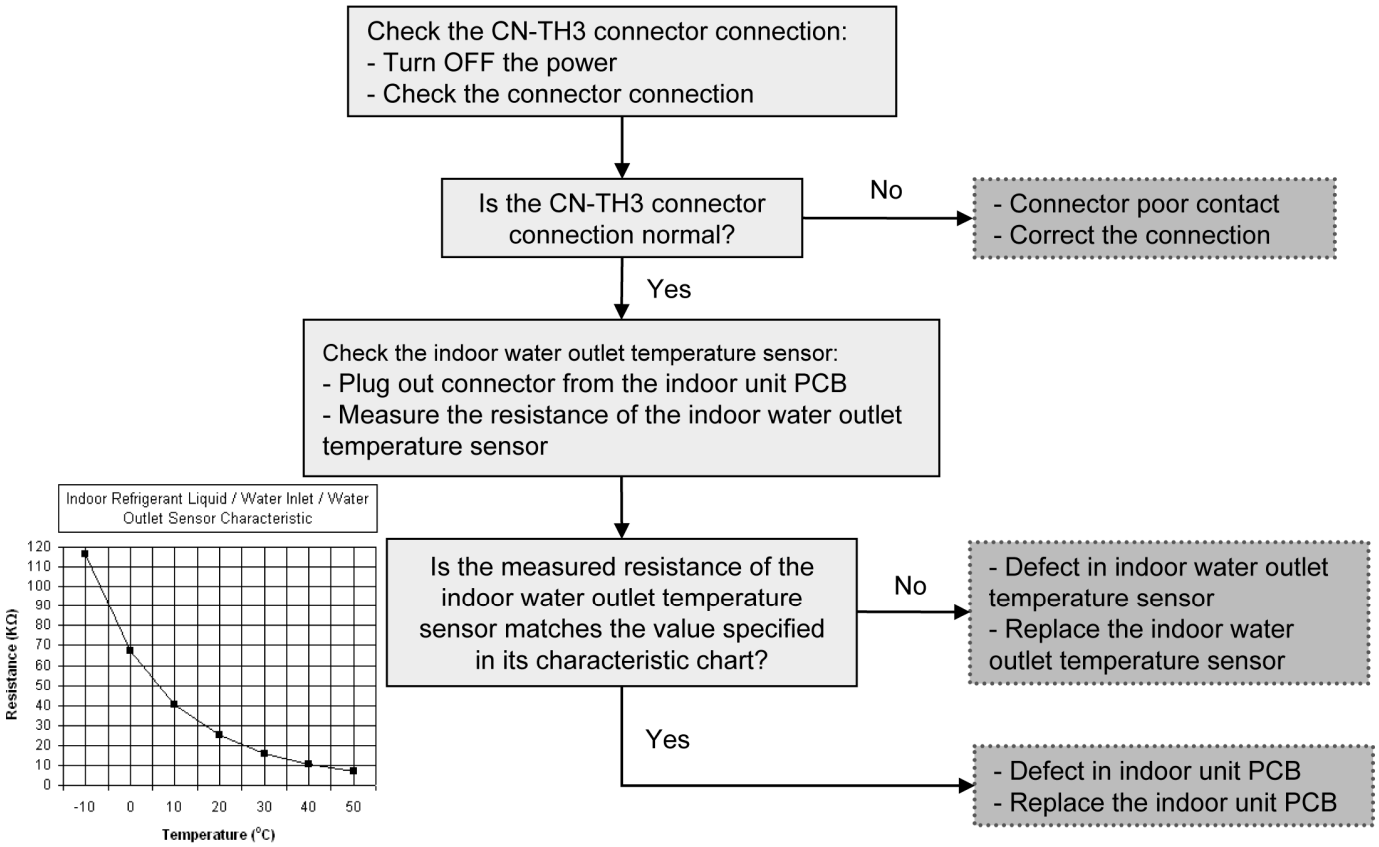
6 Faulty connector connection.
7 Faulty sensor.
8 Faulty indoor unit PCB.

Abnormality Judgment:

Continue for 5 seconds.

Troubleshooting:

Caution For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.



16.5.41 Abnormal Internal Thermostat (F32)

Malfunction Decision Conditions:

When Zone 1 or Zone 2 room sensor select use internal thermostat **AND**

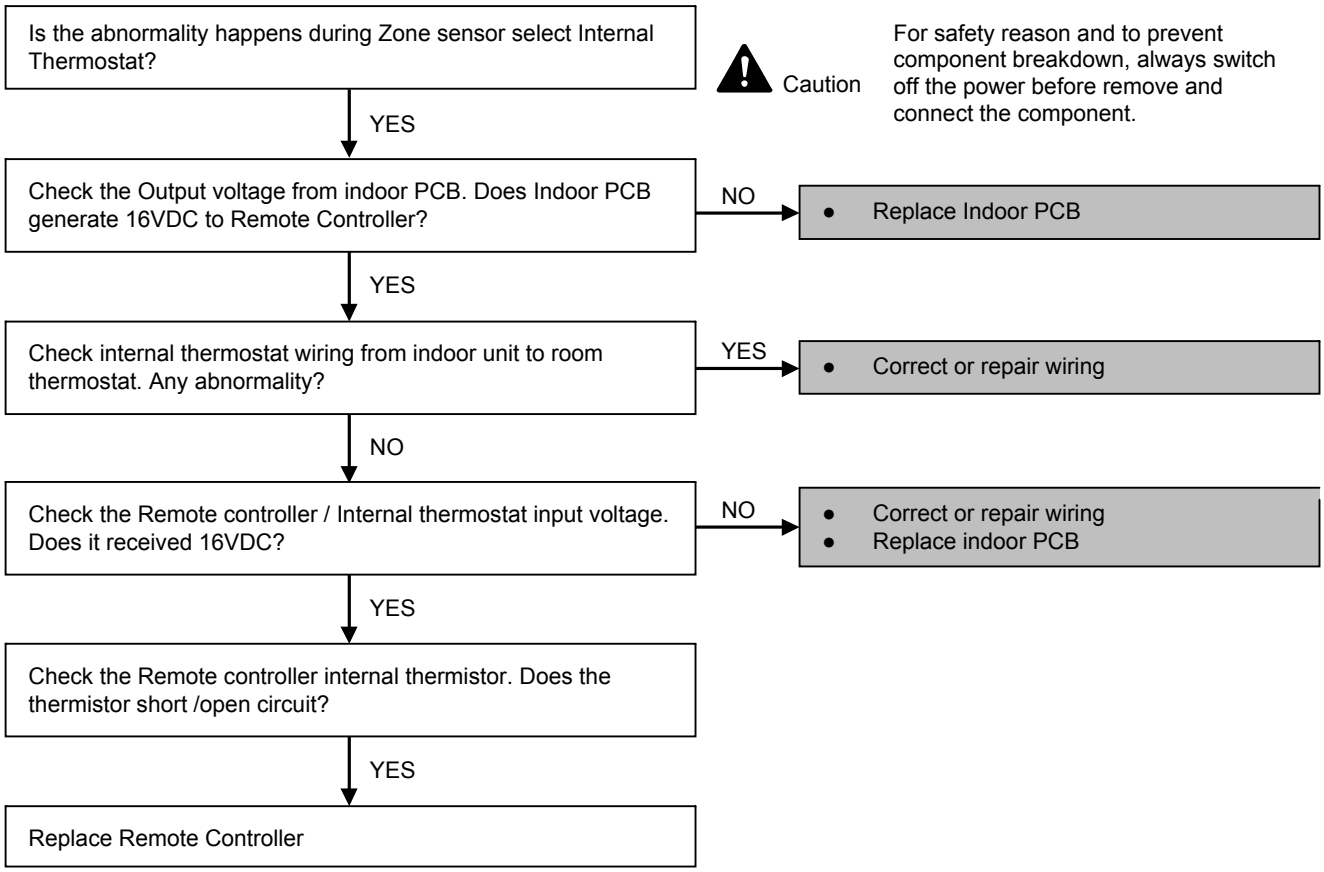
- Internal thermostat open circuit: less than °C continuously for 5 seconds **OR**
- Internal thermostat short circuit: 127°C or more continuously for 5 seconds .

Malfunction Caused:

1 Faulty wiring connection
2 Faulty Indoor PCB
3 Faulty remote controller

Abnormality Judgment:

Continue for 5 seconds.



16.5.42 Outdoor Air Temperature Sensor Abnormality (F36)

Malfunction Decision Conditions:

During startup and operation of cooling and heating, the temperatures detected by the outdoor air temperature sensor are used to determine sensor error.

Malfunction Caused:

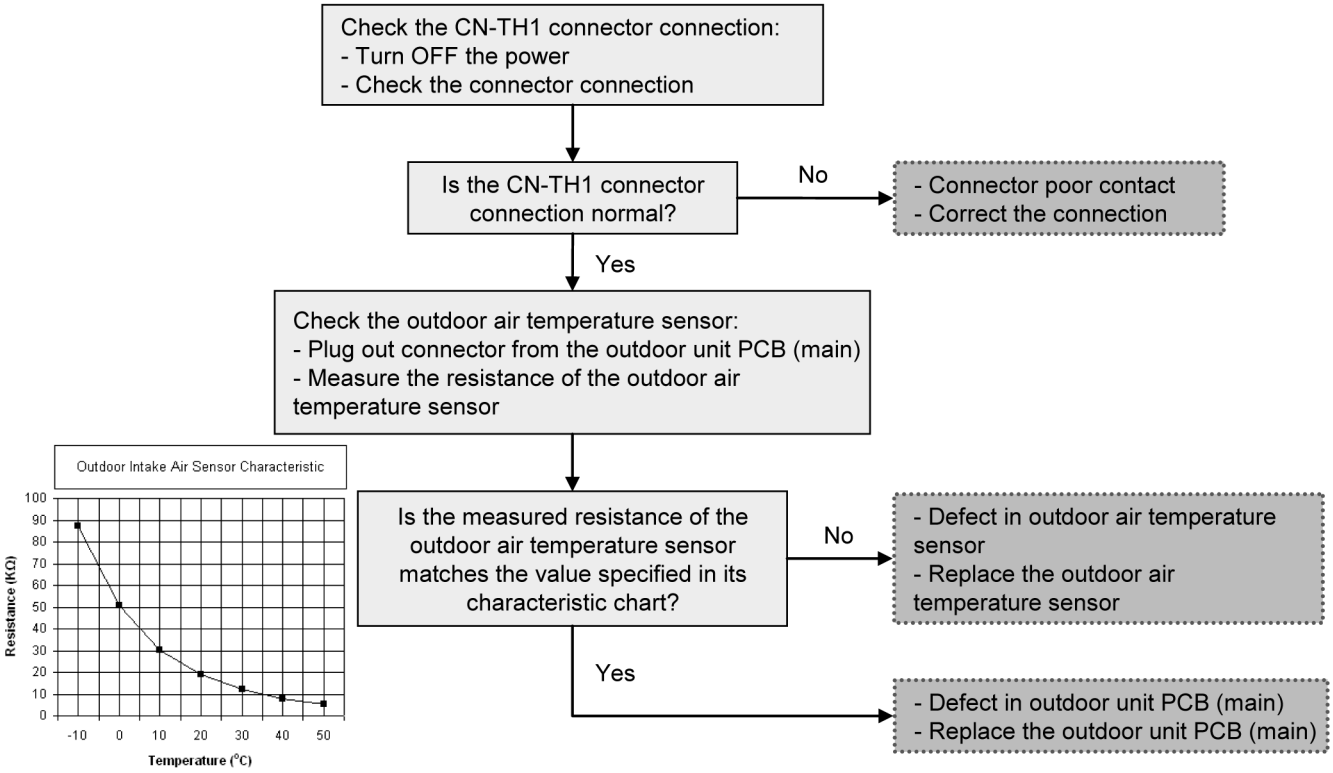
1 Faulty connector connection.
2 Faulty sensor.
3 Faulty outdoor unit PCB (main).

Abnormality Judgment:

Continue for 5 seconds.

Troubleshooting:

Caution For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.



16.5.43 Indoor Water Inlet Temperature Sensor Abnormality (F37)

Malfunction Decision Conditions:

During startup and operation of cooling and heating, the temperatures detected by the indoor water inlet temperature sensor are used to determine sensor error.

Malfunction Caused:

1 Faulty connector connection.
2 Faulty sensor.
3 Faulty indoor unit PCB (main).

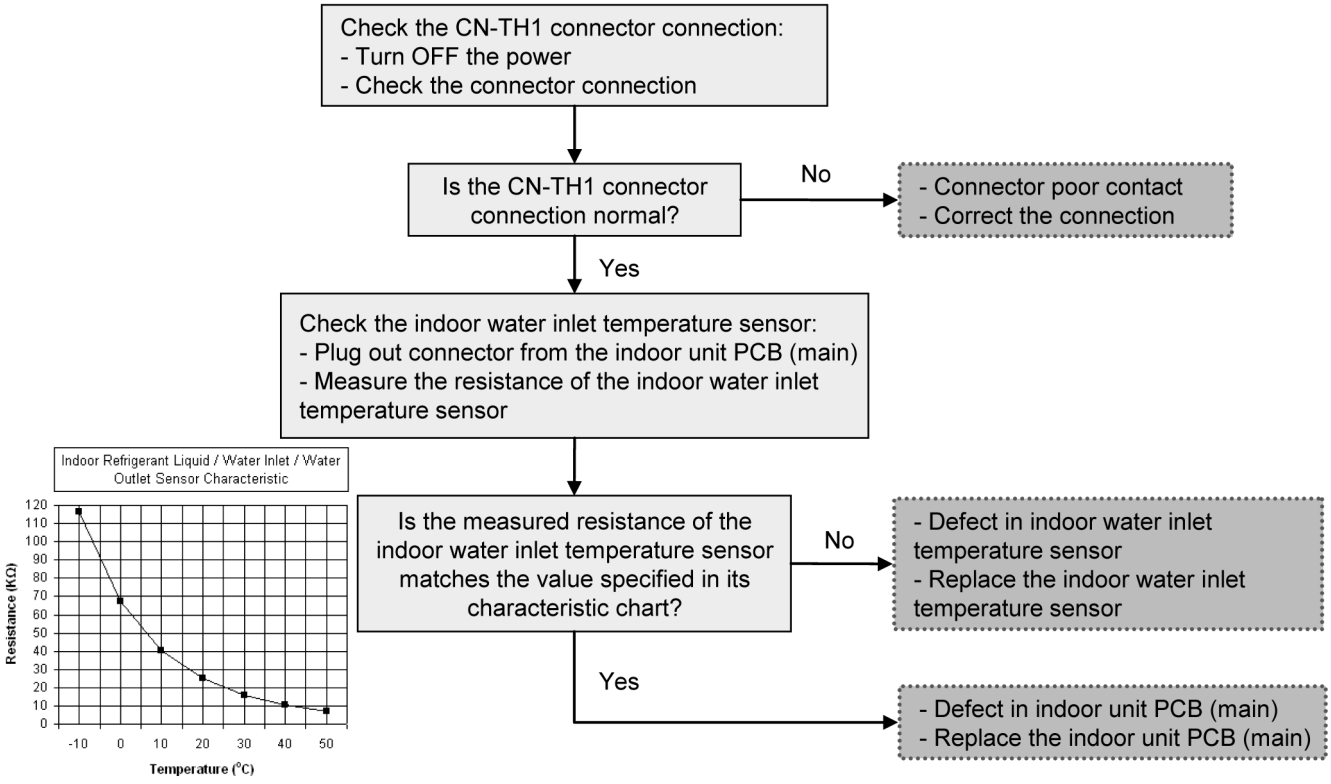
Abnormality Judgment:

Continue for 5 seconds.

Troubleshooting:

Caution

For safety reason and to prevent component breakdown,
always switch off the power before remove and connect the component.



16.5.44 Outdoor Discharge Pipe Temperature Sensor Abnormality (F40)

Malfunction Decision Conditions:

During startup and operation of cooling and heating, the temperatures detected by the outdoor discharge pipe temperature sensor are used to determine sensor error.

Malfunction Caused:

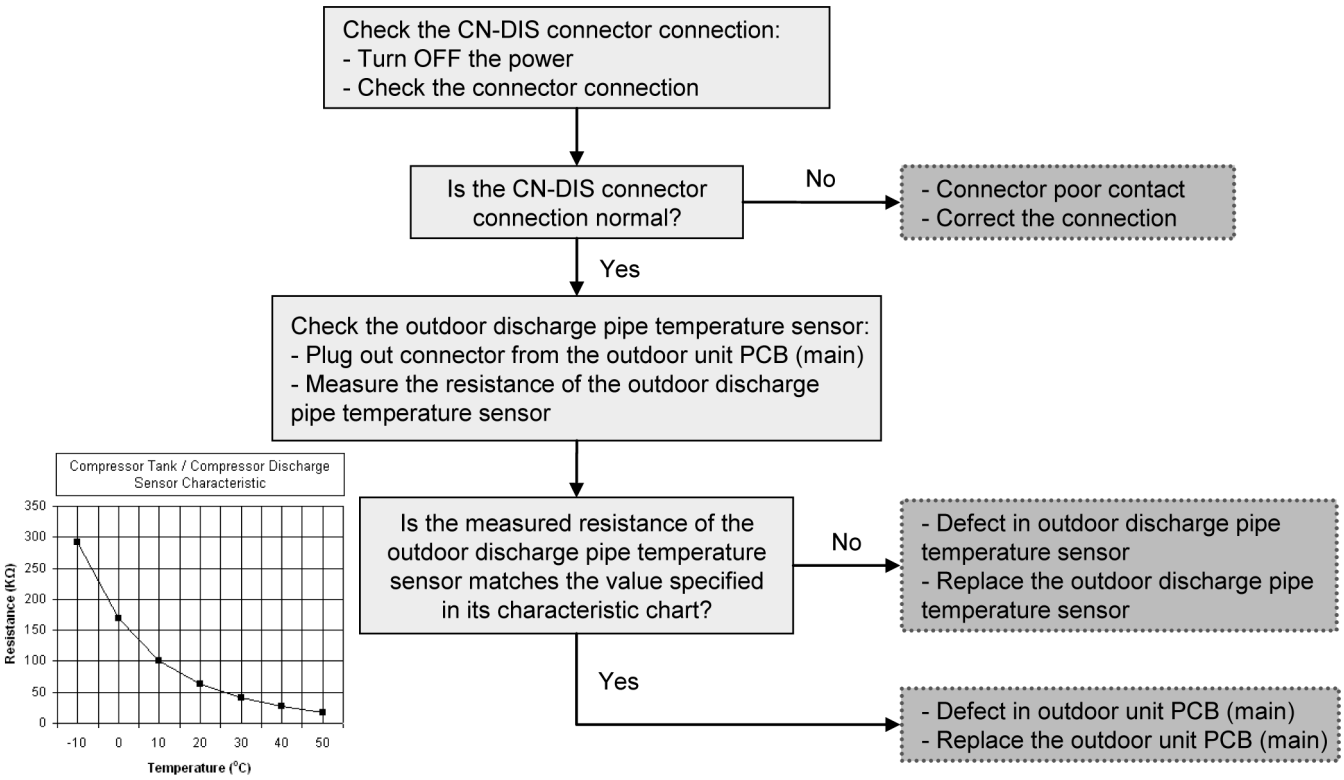
1 Faulty connector connection.
2 Faulty sensor.
3 Faulty outdoor unit PCB (main).

Abnormality Judgment:

Continue for 5 seconds.

Troubleshooting:

Caution For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.



16.5.45 Power Factor Correction (PFC) Abnormality (F41)

Malfunction Decision Conditions:

During operation of cooling and heating, when the PFC protection circuitry in the outdoor unit PCB (main) senses abnormal high DC voltage level.

Malfunction Caused:

1 Power supply surge.
2 Compressor windings not uniform.
3 Faulty outdoor unit PCB (main).

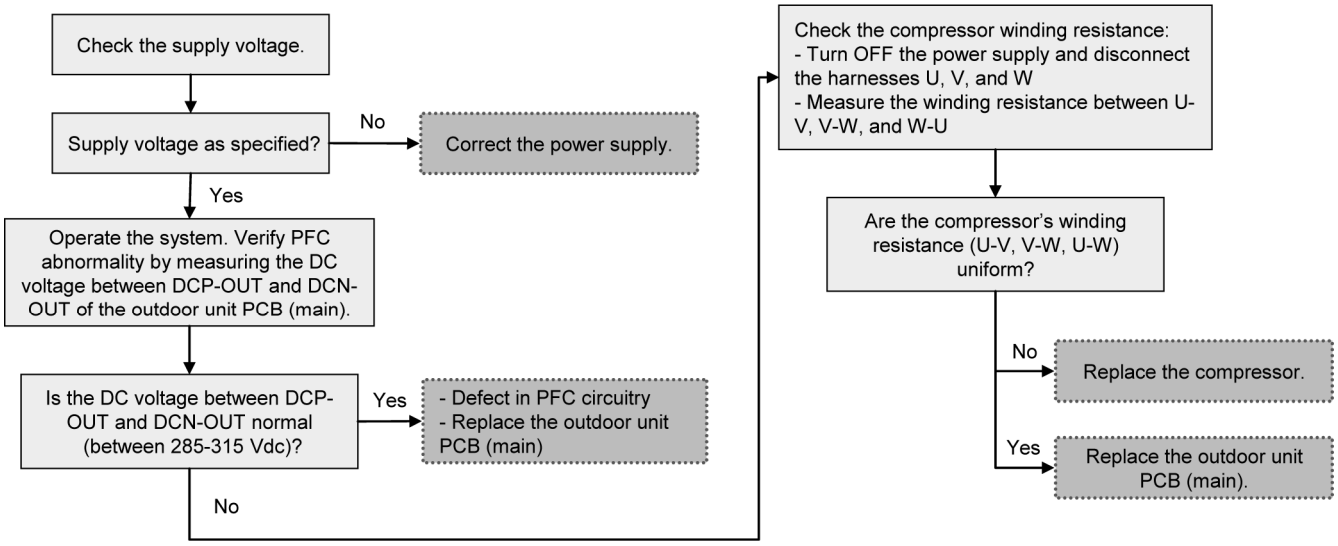
Abnormality Judgment:

Continue 4 times in 10 minutes.

Troubleshooting:

Caution

For safety reason and to prevent component breakdown,
always switch off the power before remove and connect the component.



16.5.46 Outdoor Pipe Temperature Sensor Abnormality (F42)

Malfunction Decision Conditions:

During startup and operation of cooling and heating, the temperatures detected by the outdoor pipe temperature sensor are used to determine sensor error.

Malfunction Caused:

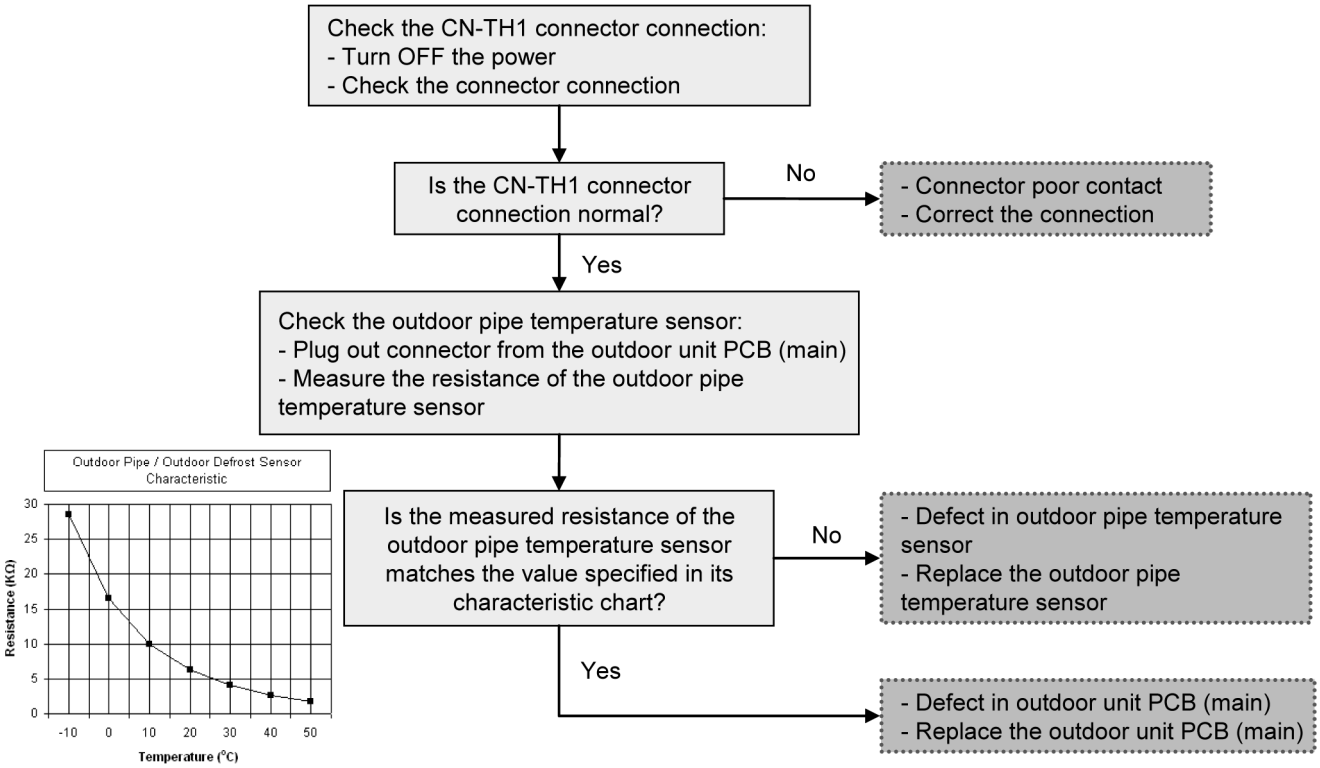
1 Faulty connector connection.
2 Faulty sensor.
3 Faulty outdoor unit PCB (main).

Abnormality Judgment:

Continue for 5 seconds.

Troubleshooting:

Caution For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.



16.5.47 Outdoor Defrost Temperature Sensor Abnormality (F43)

Malfunction Decision Conditions:

During startup and operation of cooling and heating, the temperatures detected by the outdoor defrost temperature sensor are used to determine sensor error.

Malfunction Caused:

1 Faulty connector connection.
2 Faulty sensor.
3 Faulty outdoor unit PCB (main).

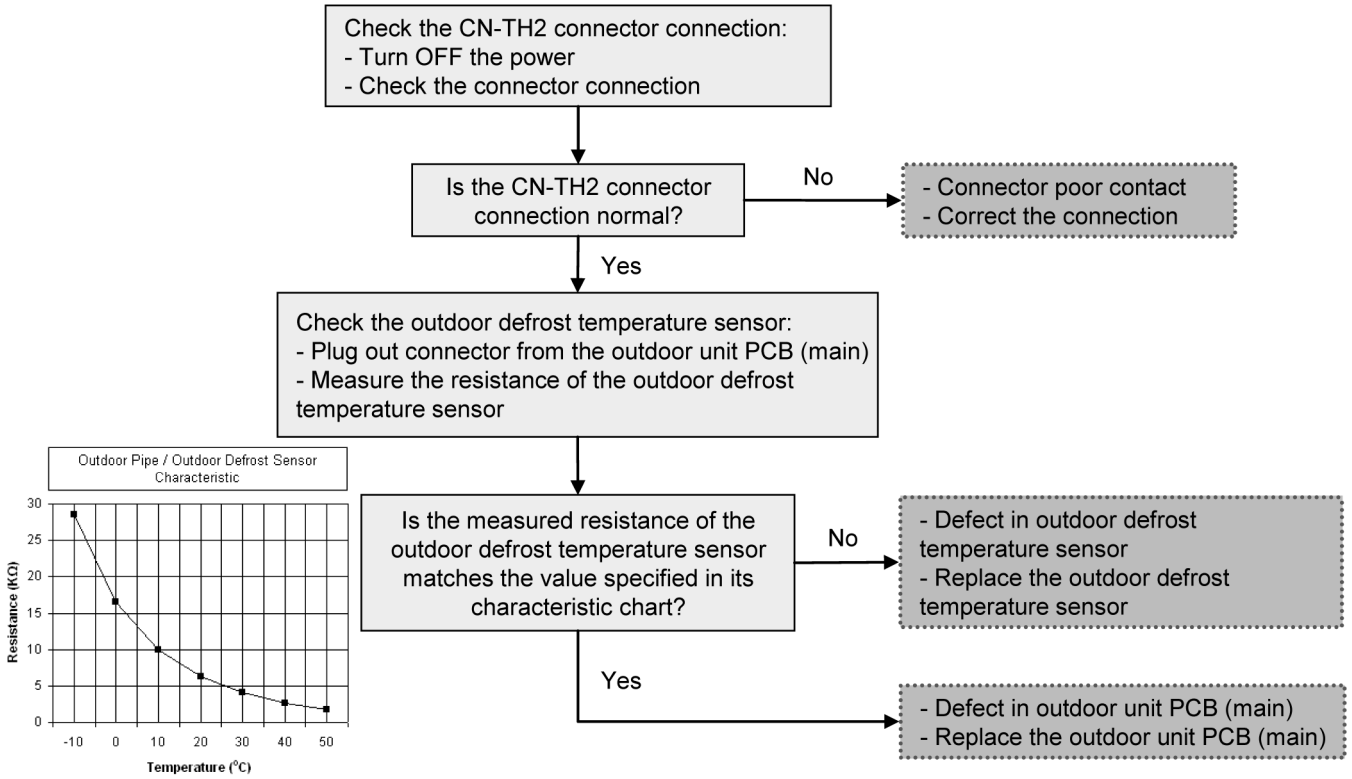
Abnormality Judgment:

Continue for 5 seconds.

Troubleshooting:

Caution

For safety reason and to prevent component breakdown,
always switch off the power before remove and connect the component.



16.5.48 Indoor Water Outlet Temperature Sensor Abnormality (F45)

Malfunction Decision Conditions:

During startup and operation of cooling and heating, the temperatures detected by the indoor water outlet temperature sensor are used to determine sensor errors.

Malfunction Caused:

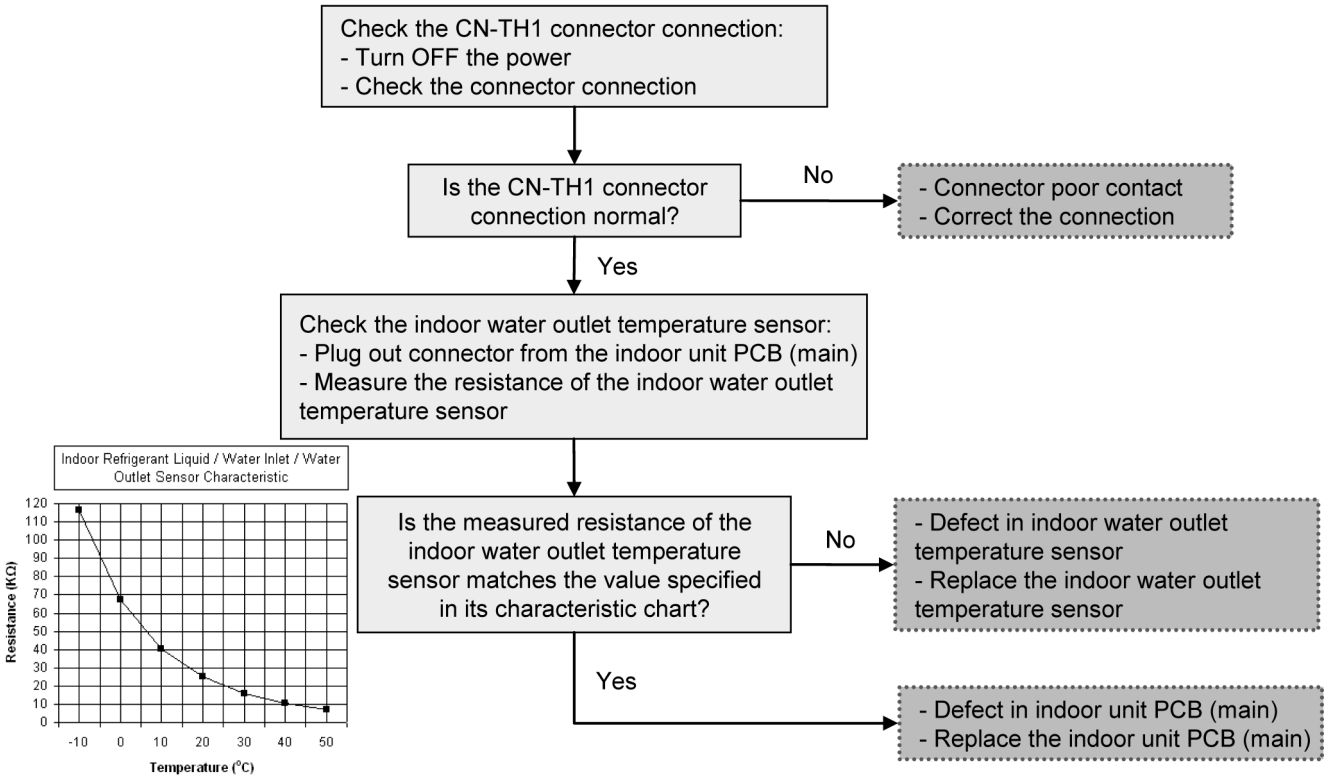
1 Faulty connector connection.
2 Faulty sensor.
3 Faulty indoor unit PCB (main).

Abnormality Judgment:

Continue for 5 seconds.

Troubleshooting:

Caution For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.



16.5.49 Outdoor Current Transformer Open Circuit (F46)

Malfunction Decision Conditions:

A current transformer (CT) open circuit is detected by checking the compressor running frequency (⩾ rated frequency) and CT detected input current (< 0.65 A) for continuously 20 seconds.

Malfunction Caused:

1 CT defective.
2 Faulty outdoor unit PCB (main).
3 Compressor defective (low compression).

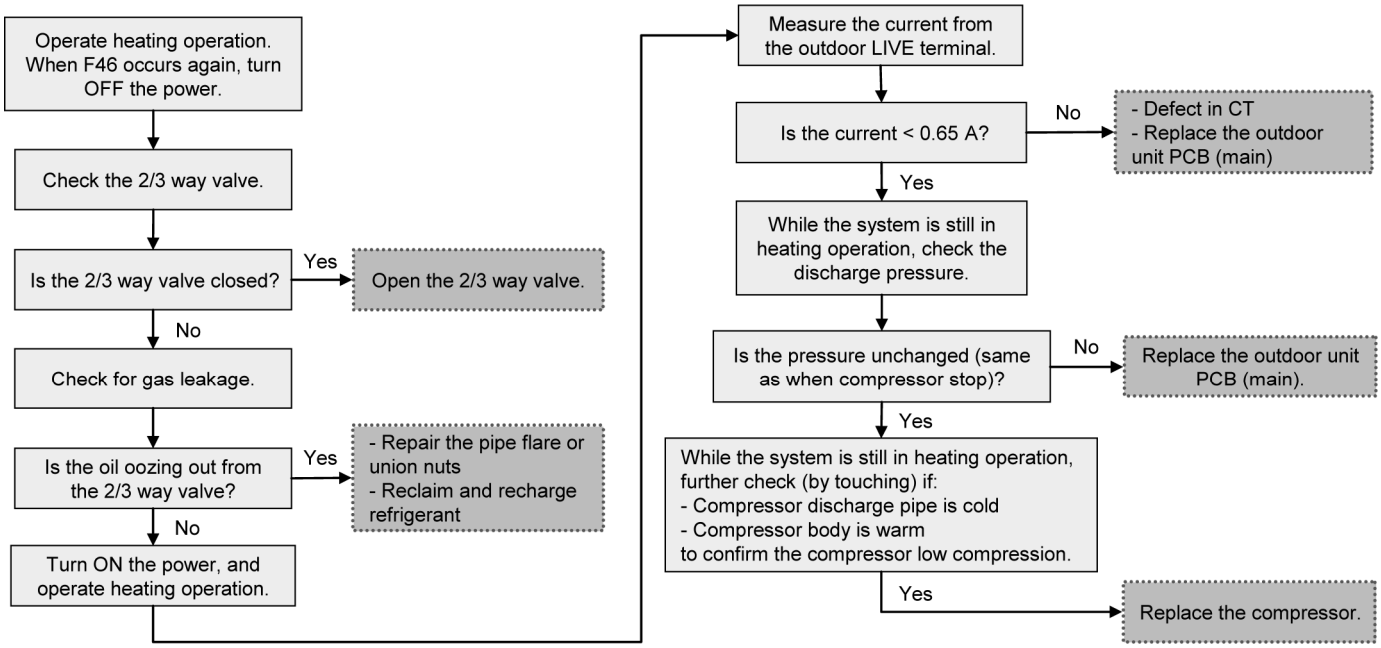
Abnormality Judgment:

Continue 3 times in 20 minutes.

Troubleshooting:

Caution

For safety reason and to prevent component breakdown,
always switch off the power before remove and connect the component.



16.5.50 Outdoor Eva Outlet Temperature Sensor Abnormality (F48)

Malfunction Decision Conditions:

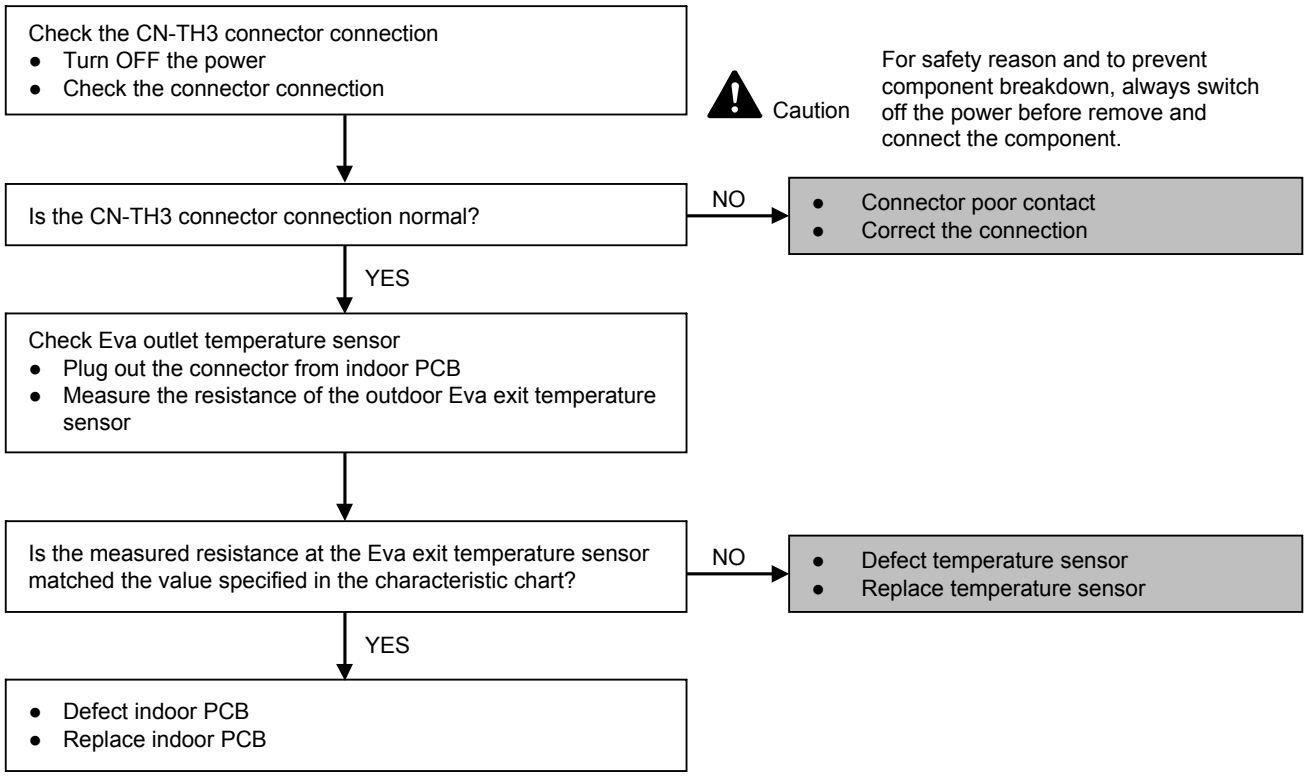
During startup and operation of cooling and heating, the temperature detected by outdoor Eva outlet temperature sensor are used to determine sensor error.

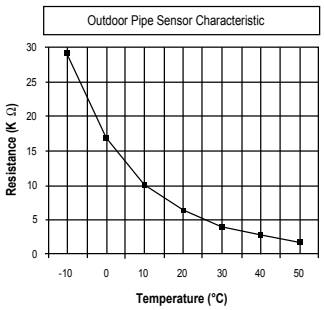
Malfunction Caused:

1 Faulty connector connection.
2 Faulty sensor.
3 Faulty Indoor PCB.

Abnormality Judgment:

Continue for 5 seconds.





16.5.51 Outdoor Bypass Outlet Temperature Sensor Abnormality (F49)

Malfunction Decision Conditions:

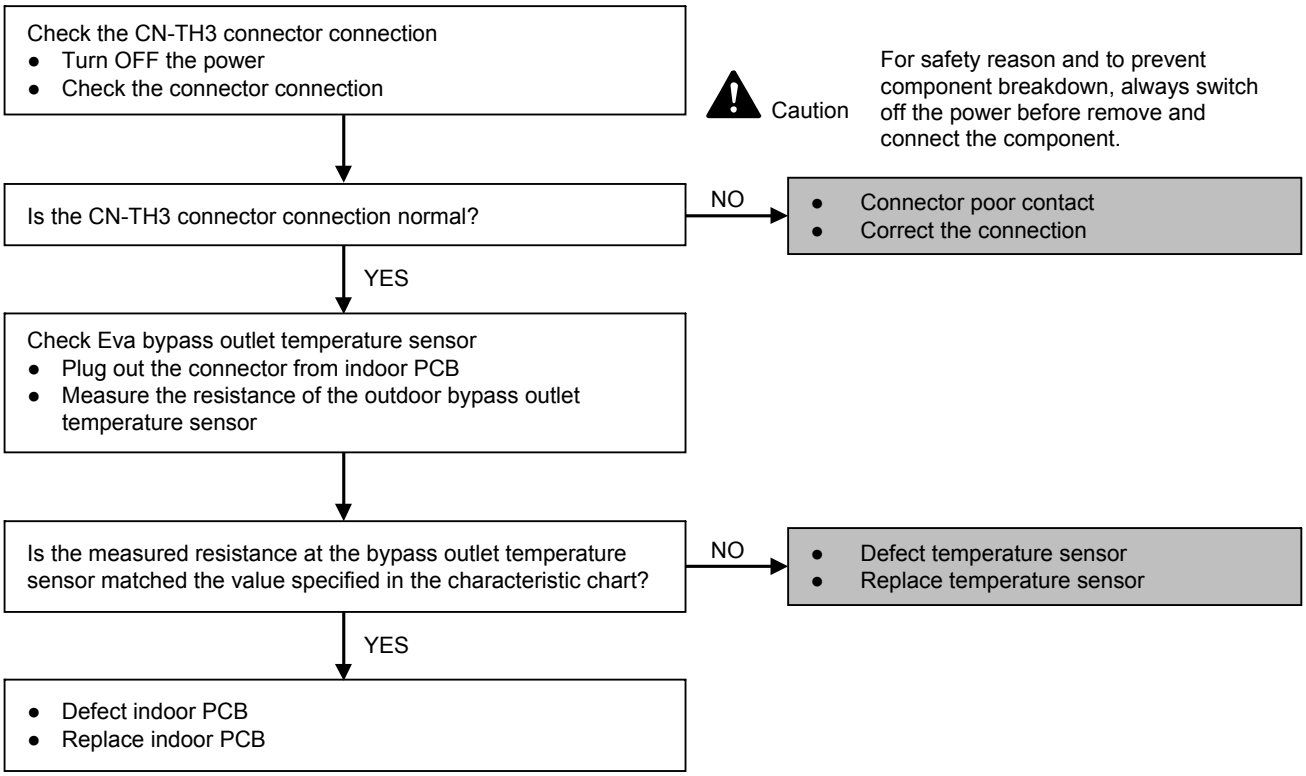
During startup and operation of cooling and heating, the temperature detected by outdoor Bypass Outlet temperature sensor are used to determine sensor error.

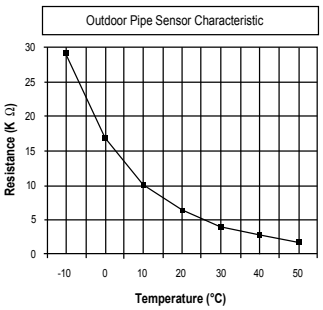
Malfunction Caused:

1 Faulty connector connection.
2 Faulty sensor.
3 Faulty Indoor PCB.

Abnormality Judgment:

Continue for 5 seconds.





16.5.52 Cooling High Pressure Overload Protection (F95)

Malfunction Decision Conditions:

During operation of cooling, when pressure 4.0 MPa and above is detected by outdoor high pressure sensor.

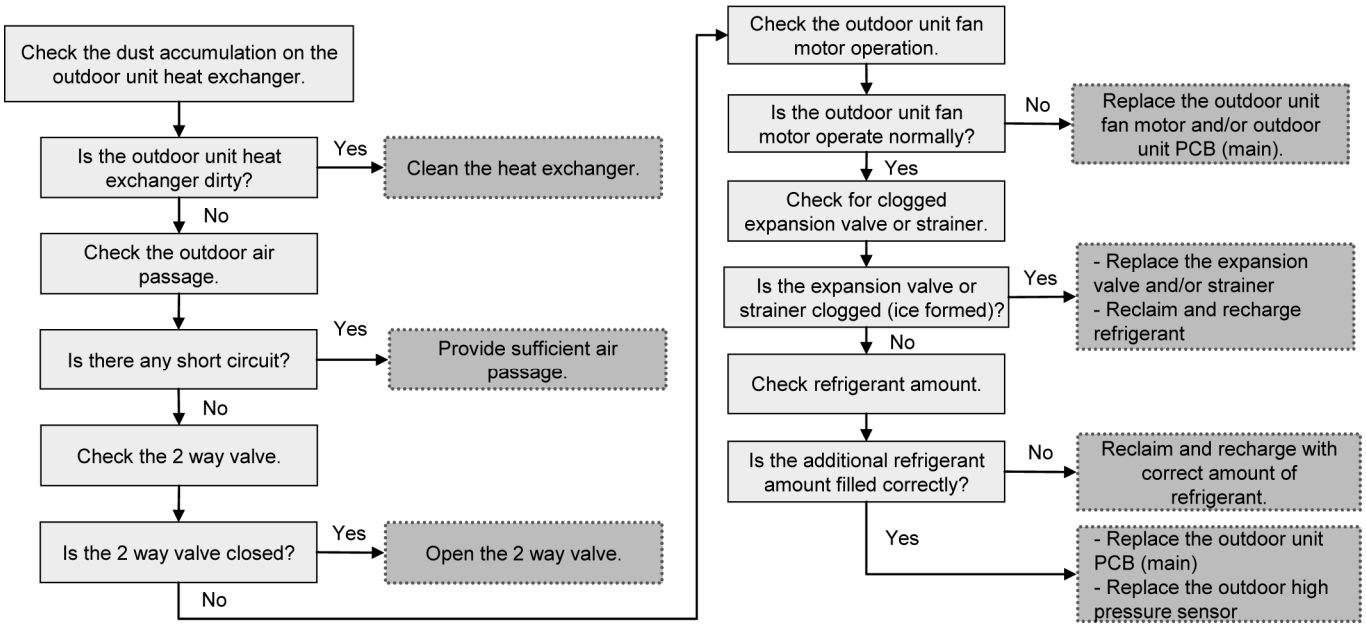
Malfunction Caused:

1 Dust accumulation in the outdoor unit heat exchanger.
2 Air short circuit at outdoor unit.
3 2 way valve closed.
4 Faulty outdoor unit fan motor.
5 Clogged expansion valve or strainer.
6 Excessive refrigerant.
7 Faulty outdoor high pressure sensor.
8 Faulty outdoor unit PCB (main).

Troubleshooting:

Caution

For safety reason and to prevent component breakdown,
always switch off the power before remove and connect the component.



17. Disassembly and Assembly Instructions

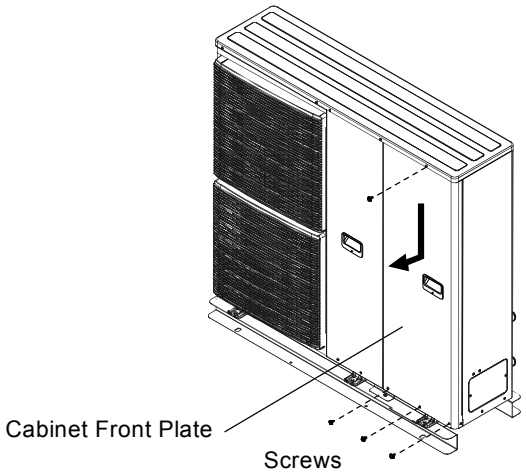
⚠ WARNING

High Voltage are generated in the electrical parts area by the capacitor. Ensure that the capacitor has discharged sufficiently before proceeding with repair work. Failure to heed this caution may result in electric shocks.

⚠ WARNING

Be sure to switch off all the power supply before performing each of the below action.

17.1 To Remove The Cabinet Front Plate

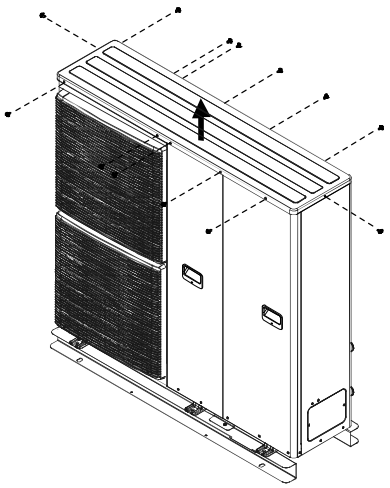


1. Remove 4 mounting screws.

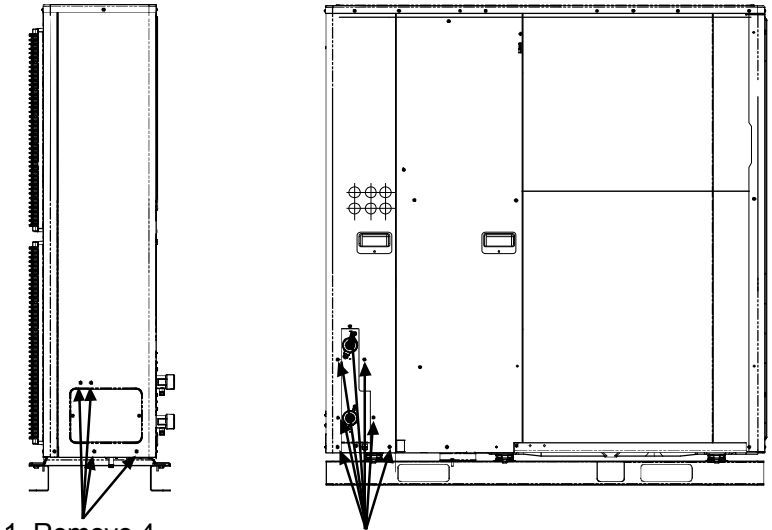
2. Slide the cabinet front plate downward to release the pawls. Then, pull it toward front to remove it.

17.2 To Remove The Cabinet Top Plate

1. Remove the 13 mounting screws
2. Lift the cabinet top plate upward to remove it.



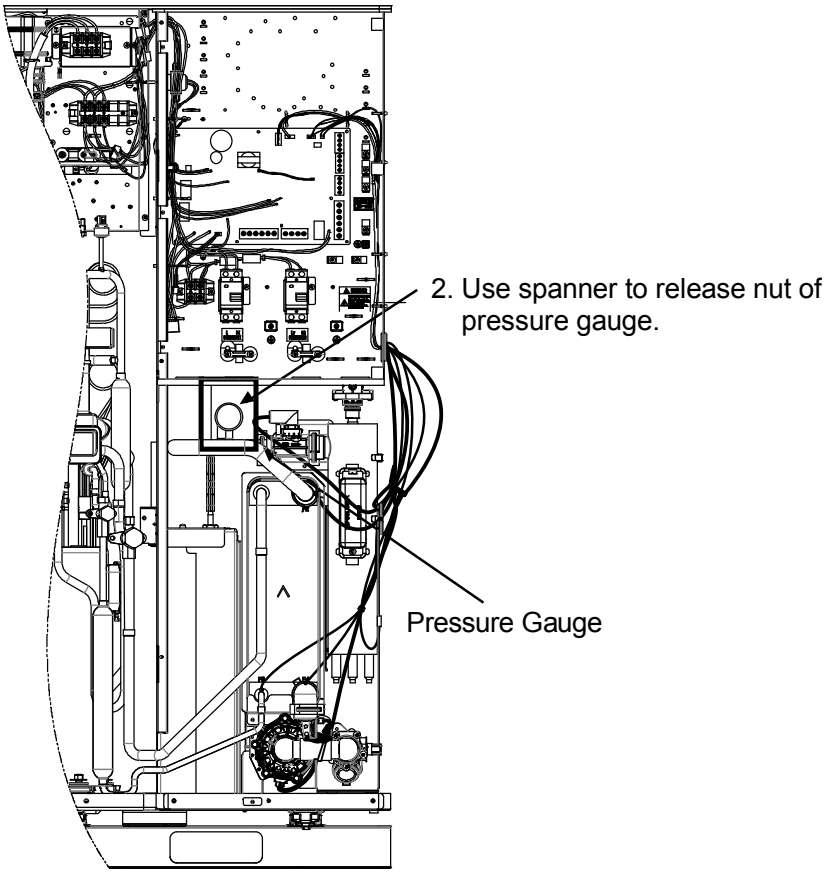
17.3 To Remove The Cabinet Rear Plate



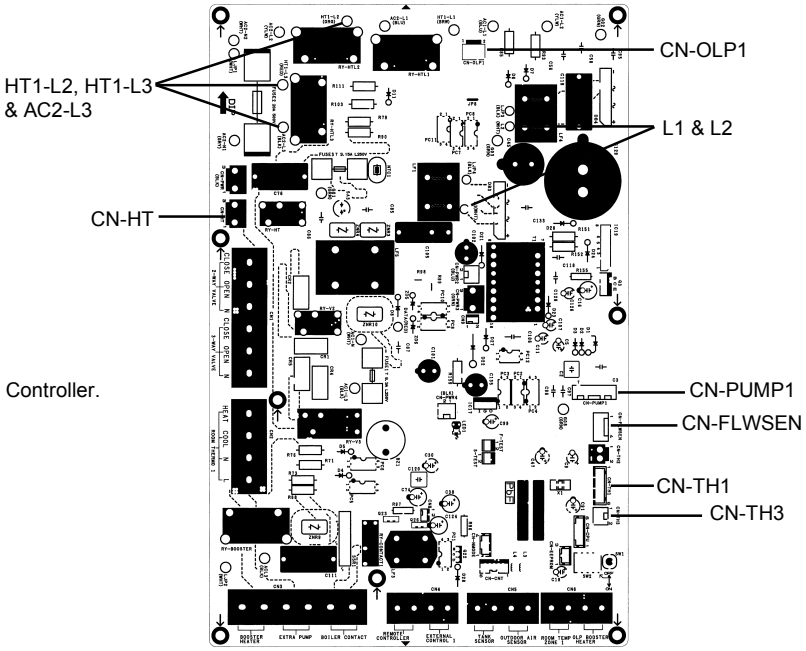
1. Remove 4 mounting screws.

2. Remove 7 mounting screws.

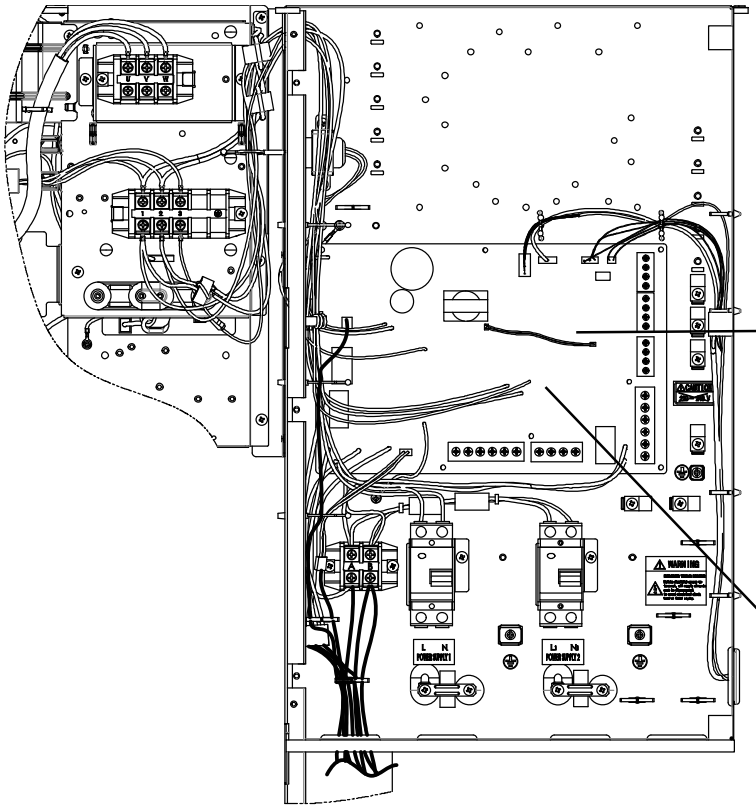
17.4 To Remove Pressure Gauge



17.5 To Remove Water System Electronic Controller Board



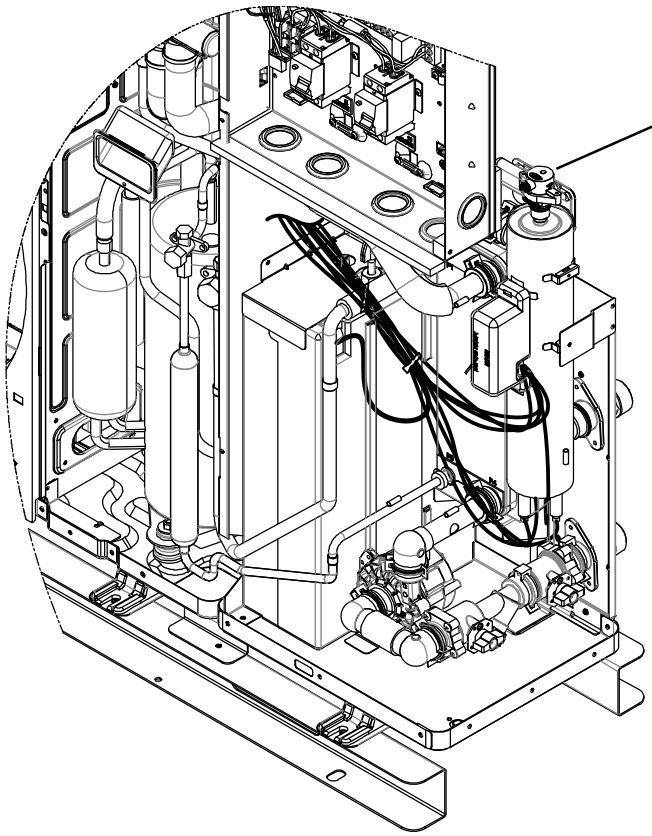
1. Remove all the connectors from the Electronic Controller.



Electronic Controller Board

2. Disconnect all lead wires of
G01 (Green), G02 (Green), G03 (Green)
AC2-N2 (White), AC2-L2 (Yellow)
Data (Red), AC1-N (White)
AC1-L3 (Black) and ACL3 (Black)

17.6 To Remove Air Purge Valve



1. Turn the Air Purge Valve anti-clockwise, then release the retaining ring and pull out the air purge valve.

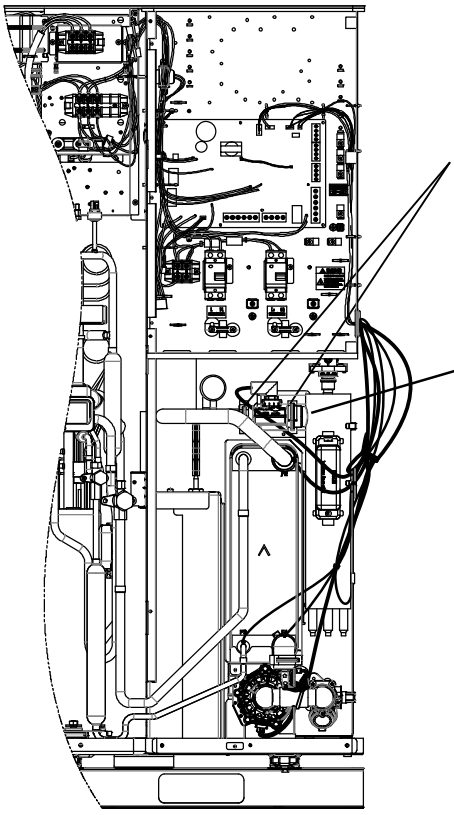
⚠ During reinstall Air Purge Valve.

Make sure plug is fully close in clockwise direction.

Packing

Apply some water based grease on packing surface before fix with shut off valve.

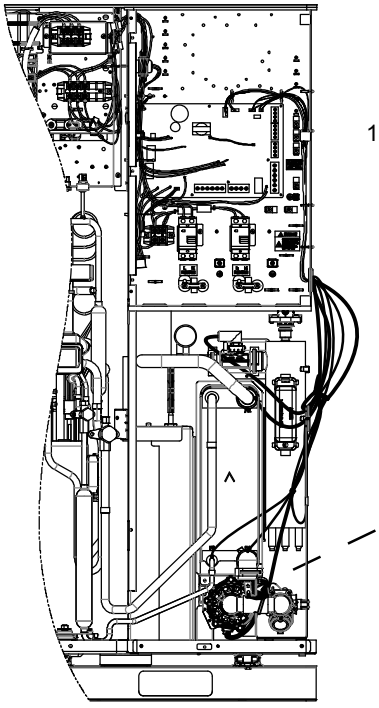
17.7 To Remove Flow Sensor



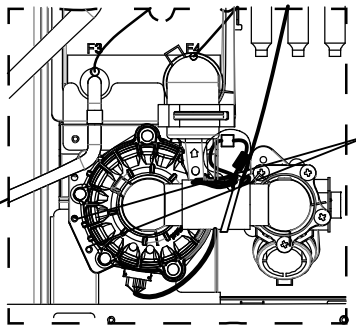
1. Disconnect the connector of CN-FLWSEN from the Water side Electronic Controller Board
2. Remove 2 retaining ring
3. Lift up slowly to remove the flow sensor.

⚠ When reinstall the water pipe, use grease or water at the joining

17.8 To Remove Water Pump

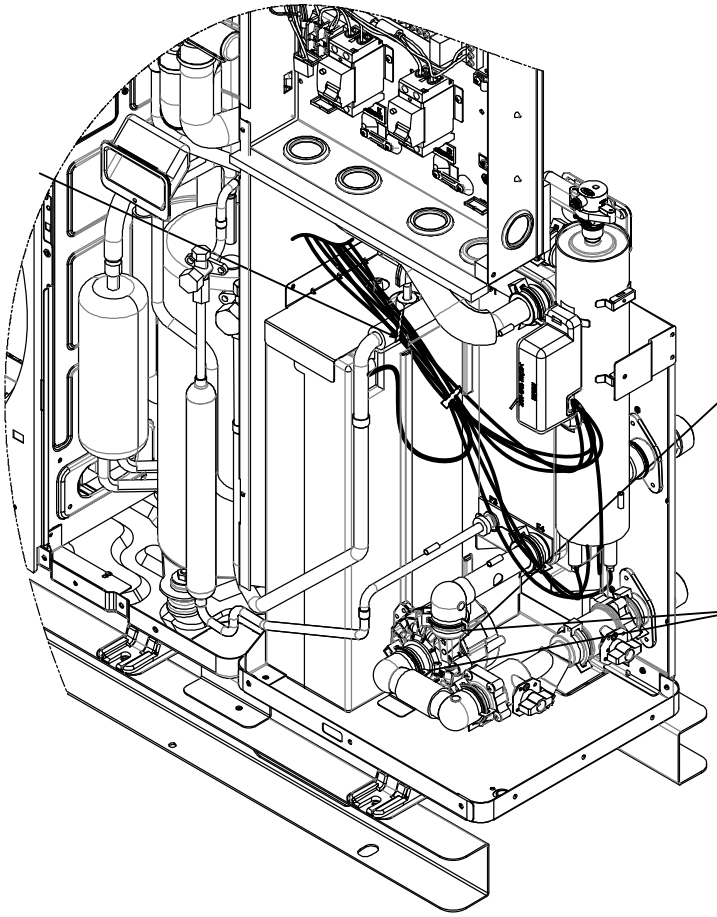


1. Disconnect CN-PUMP1 connector from Electronic Controller Board.

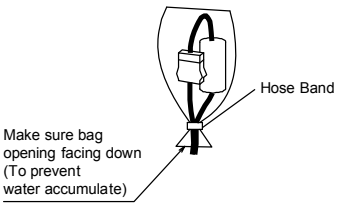


2. Remove 2 screw from Pump Bracket.

⚠ When reinstall the water pipe, use grease or water at the joining.



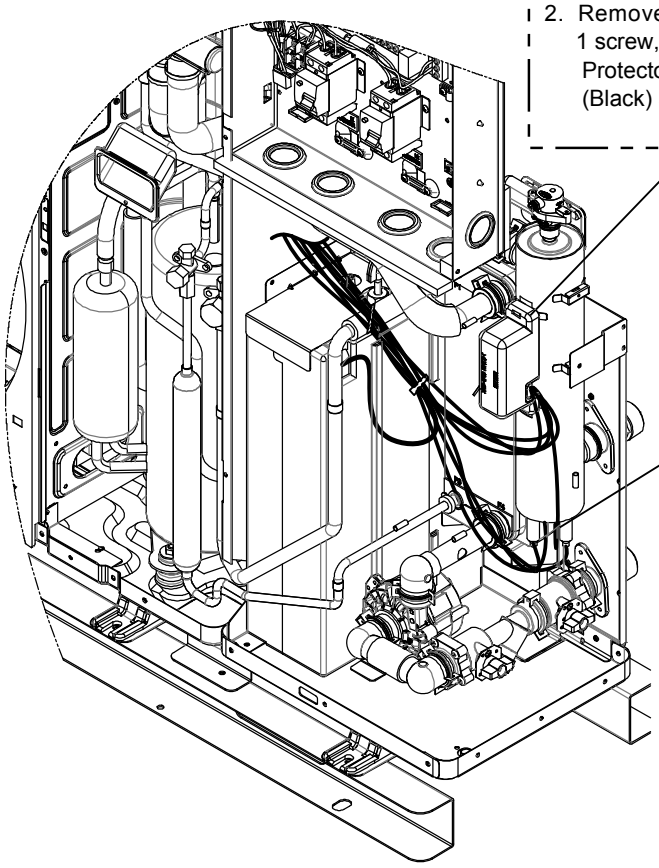
⚠ If pump is replace, please follow below instruction.



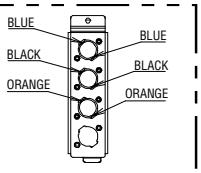
1. Please fix bag around the connector as shown, and seal it with a band.

3. Remove 2 retaining ring, then slowly pull out the water pump.

17.9 To Remove Heater

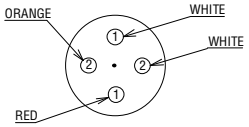


2. Remove terminal cover by releasing 1 screw, then remove the Overload Protector (OLP) lead wire (Blue), (Black) and (Orange).

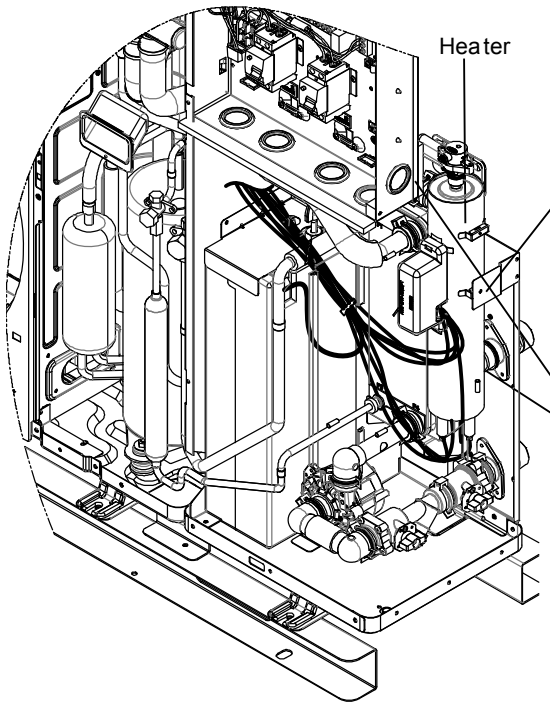


LEAD WIRE FIXING FOR OLP

1. Remove 4 lead wire, HT1-L2 (Orange), HT-L3 (Red) and AC2-N2 (White) and N1 (White) from below the Heater.



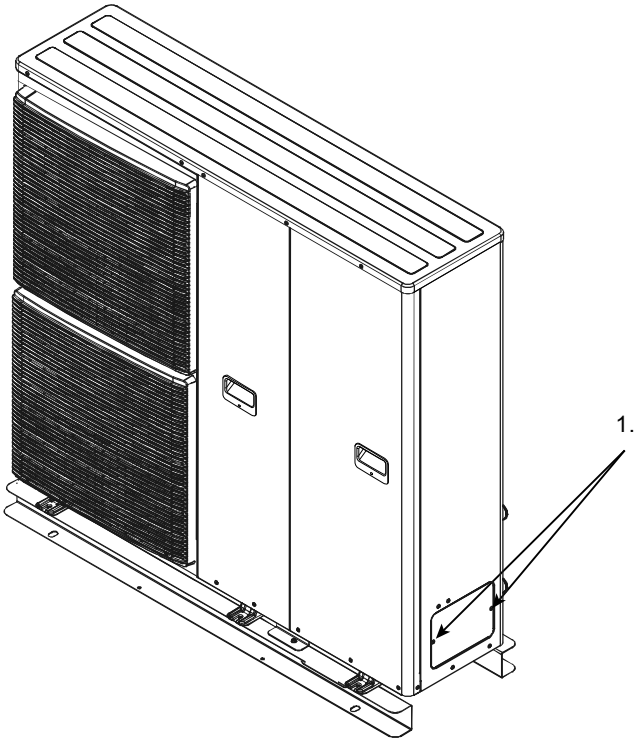
LEAD WIRE FIXING FOR HEATER

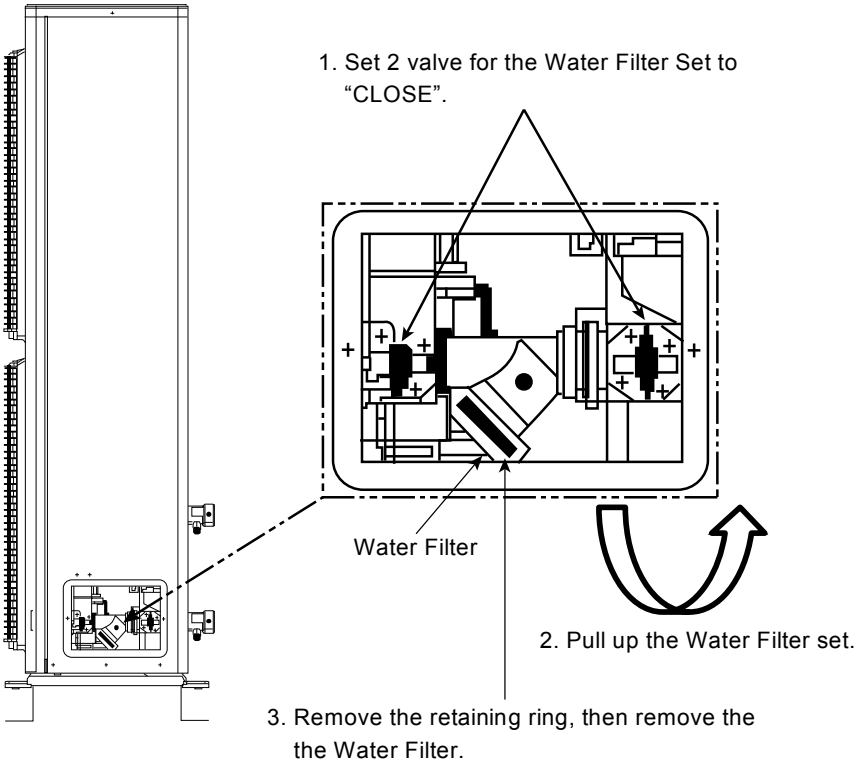


3. Remove 1 screw from the Heater Bracket

4. Release 2 retaining ring, and slowly remove the Heater Complete.

17.10 To Remove Filter





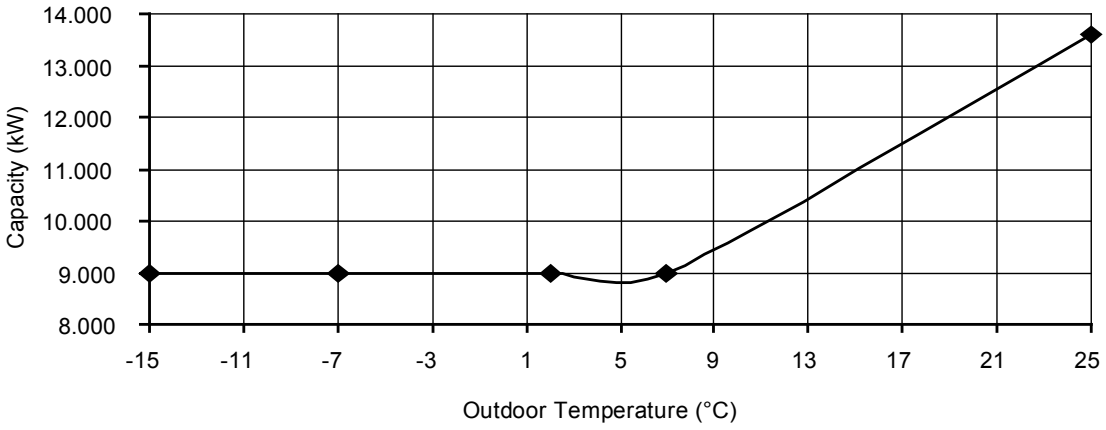
18. Technical Data

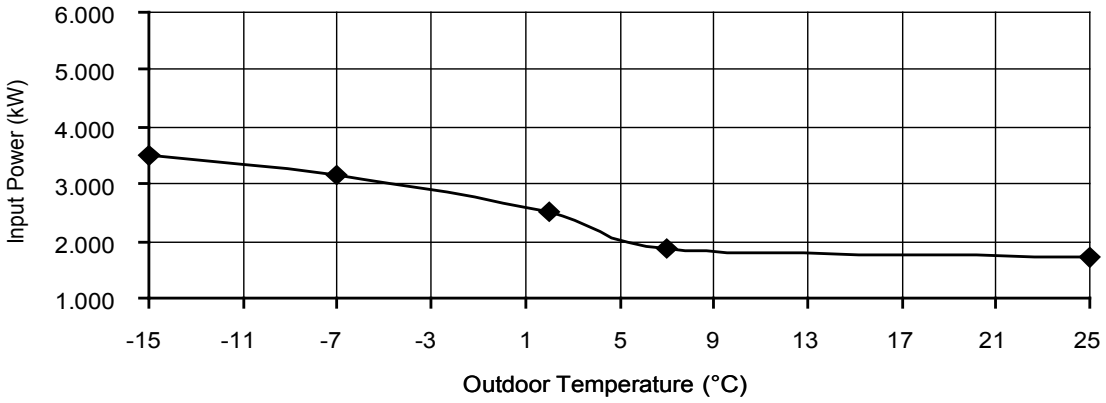
18.1 Operation Characteristics

18.1.1 WH-MXC09H3E8

Heating Characteristics at Different Outdoor Air Temperature

Condition
Outdoor air temperature : 7°C (DBT), 6°C (WBT)
Indoor water inlet temperature : 30°C
Indoor water outlet temperature : 35°C
Piping length : 7 m





Cooling Characteristics at Different Outdoor Air Temperature

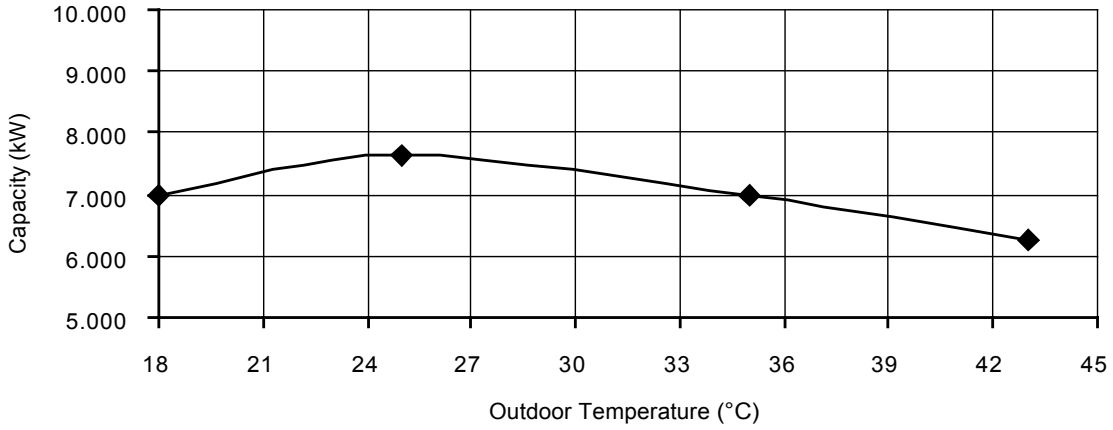
Condition

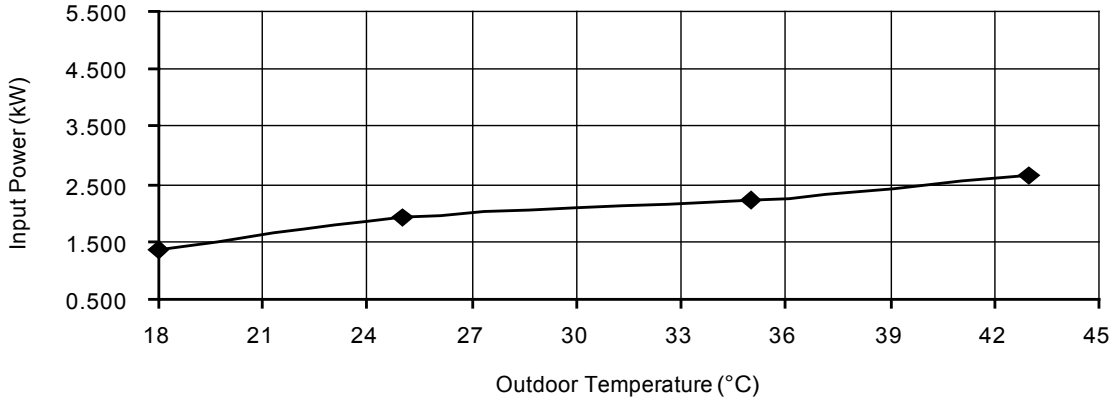
Outdoor air temperature : 35°C (DBT), -°C (WBT)

Indoor water inlet temperature : 12°C

Indoor water outlet temperature : 7°C

Piping length : 7 m

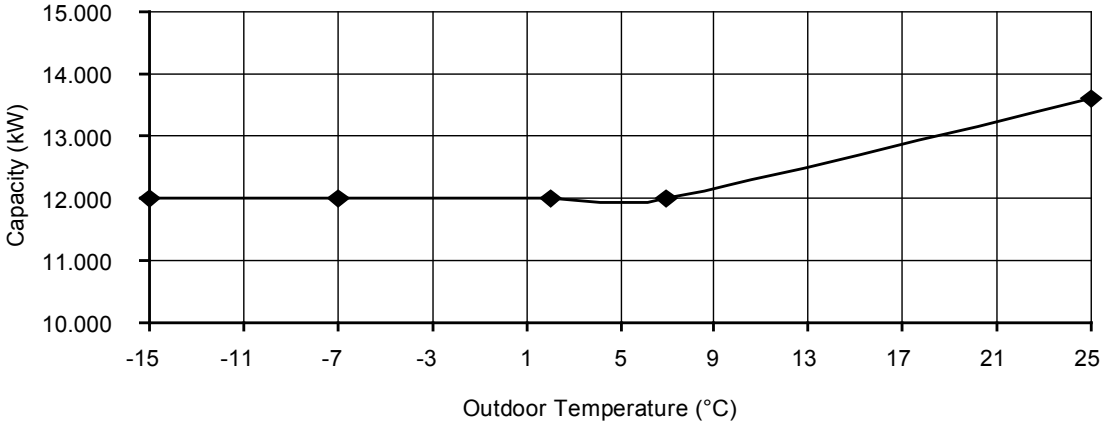


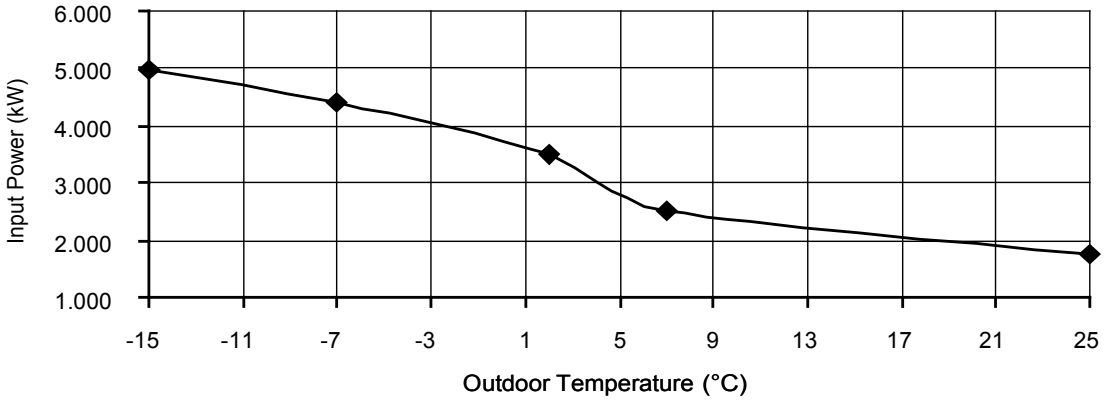


18.1.2 WH-MXC12H9E8

Heating Characteristics at Different Outdoor Air Temperature

Condition
Outdoor air temperature : 7°C (DBT), 6°C (WBT)
Indoor water inlet temperature : 30°C
Indoor water outlet temperature : 35°C
Piping length : 7 m





Cooling Characteristics at Different Outdoor Air Temperature

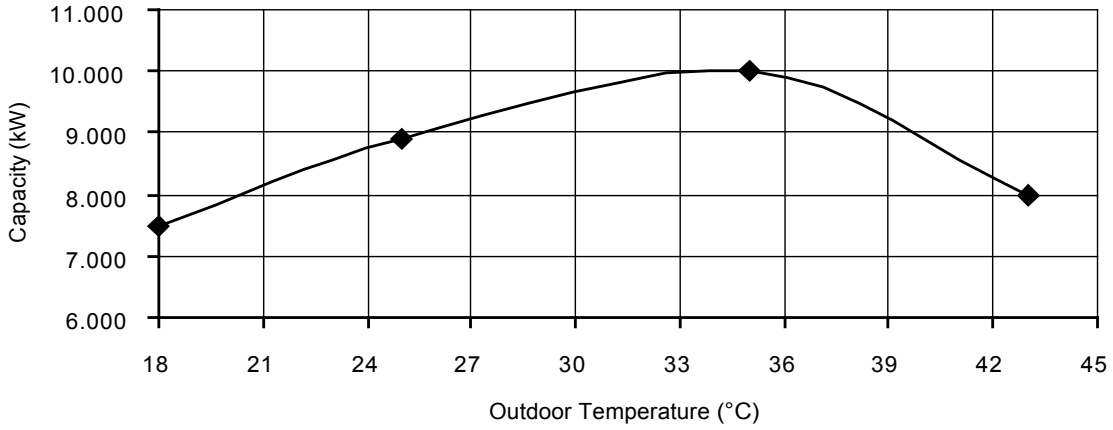
Condition

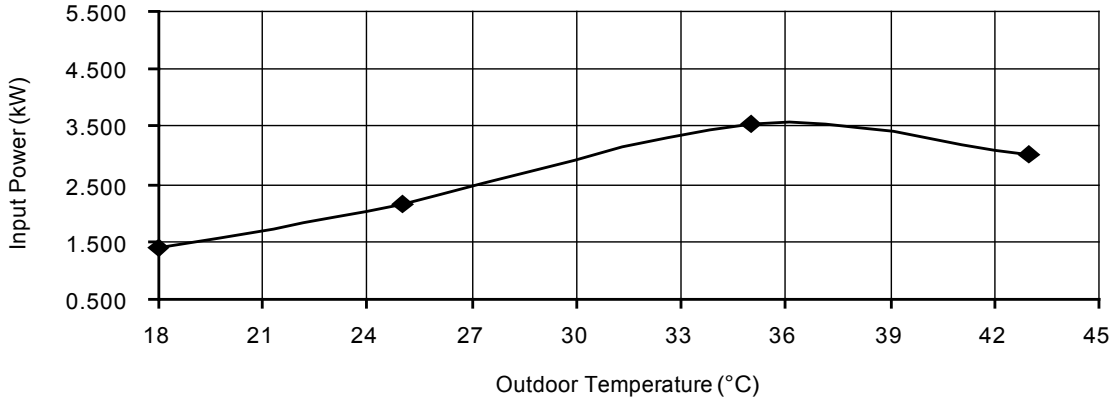
Outdoor air temperature : 35°C (DBT), -°C (WBT)

Indoor water inlet temperature : 12°C

Indoor water outlet temperature : 7°C

Piping length : 7 m

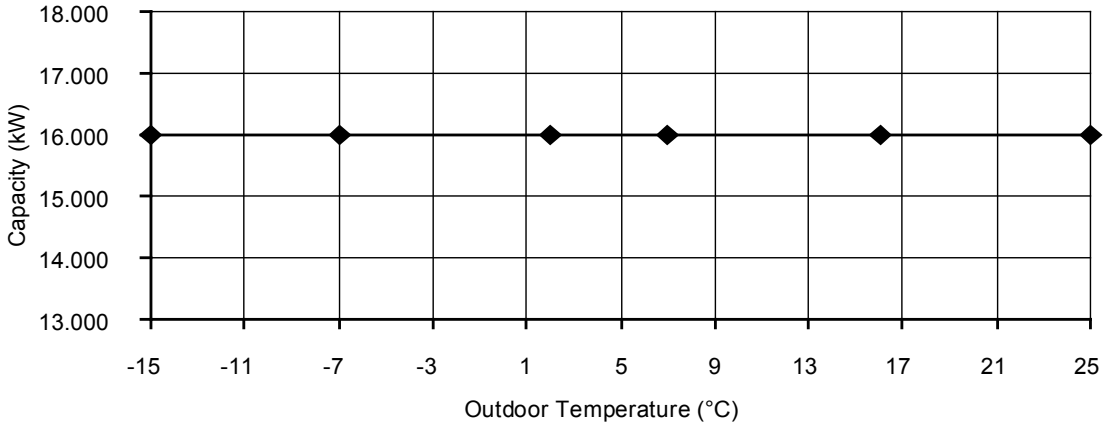


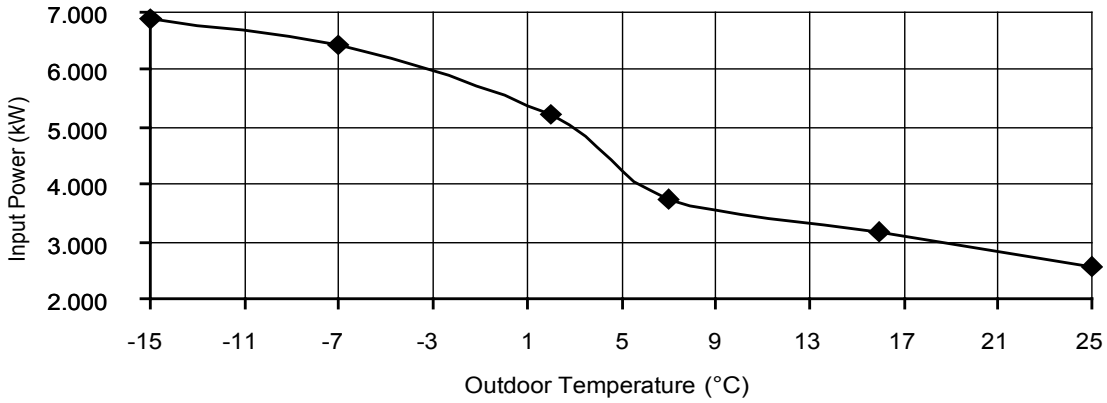


18.1.3 WH-MXC16H9E8

Heating Characteristics at Different Outdoor Air Temperature

Condition
Outdoor air temperature : 7°C (DBT), 6°C (WBT)
Indoor water inlet temperature : 30°C
Indoor water outlet temperature : 35°C
Piping length : 7 m





Cooling Characteristics at Different Outdoor Air Temperature

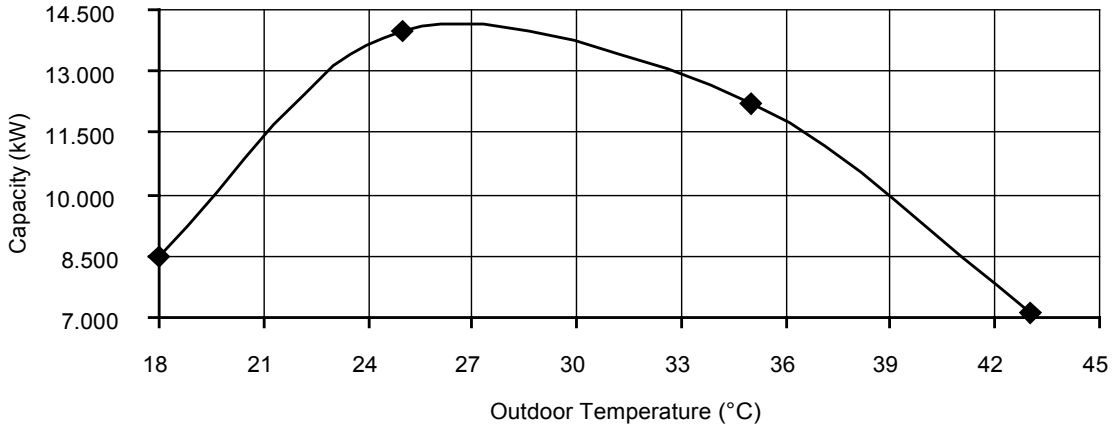
Condition

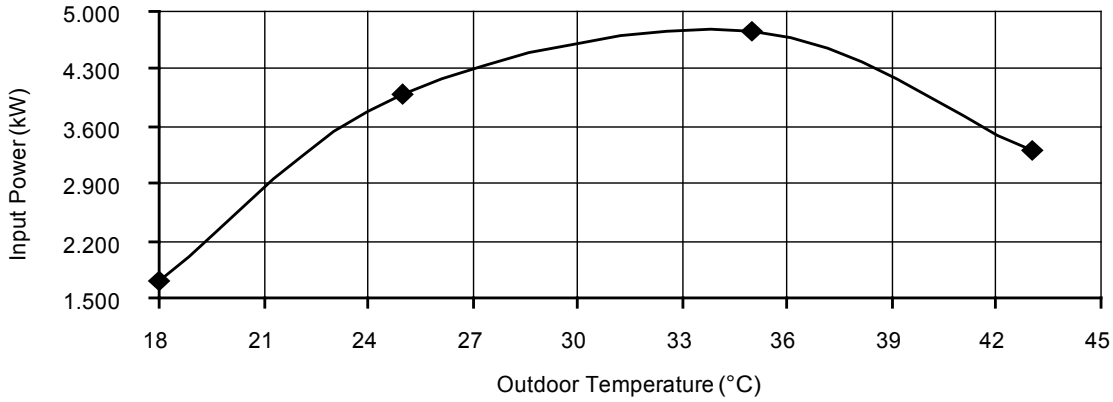
Outdoor air temperature : 35°C (DBT), -°C (WBT)

Indoor water inlet temperature : 12°C

Indoor water outlet temperature : 7°C

Piping length : 7 m





Cooling Characteristics at Different Outdoor Air Temperature

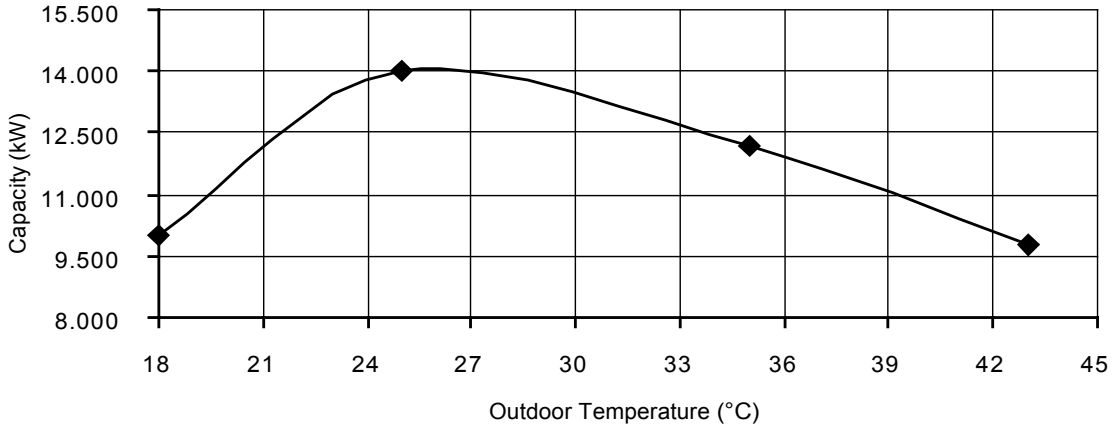
Condition

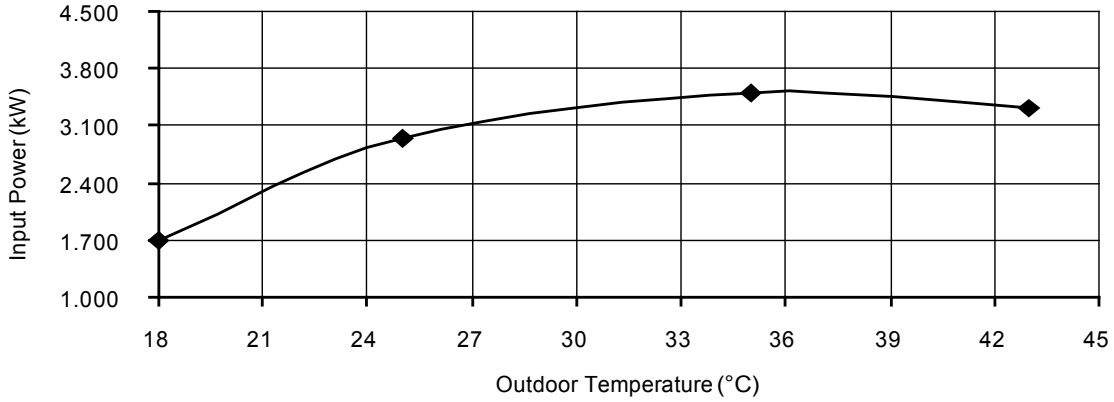
Outdoor air temperature : 35°C (DBT), -°C (WBT)

Indoor water inlet temperature : 12°C

Indoor water outlet temperature : 18°C

Piping length : 7 m





18.2 Heating Capacity Table

18.2.1 WH-MXC09H3E8

Water Out (°C)	30		35		40		45		50		55	
Outdoor Air (°C)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)
-15	9000	3240	9000	3510	9000	3910	9000	4300	9000	4730	9000	5160
-7	9000	2710	9000	3160	9000	3620	9000	4070	9000	4270	9000	4460
2	9000	2360	9000	2510	9000	2780	9000	3050	9000	3560	9000	4070
7	9000	1640	9000	1860	9000	2160	9000	2460	9000	2760	9000	3060
25	13600	1500	13600	1710	13200	1930	12800	2140	12000	2410	11200	2670

18.2.2 WH-MXC12H9E8

Water Out (°C)	30		35		40		45		50		55	
Outdoor Air (°C)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)
-15	12000	4750	12000	4960	12000	5410	12000	5860	11800	6240	11600	6620
-7	12000	3850	12000	4410	12000	4980	12000	5540	12000	5900	12000	6260
2	12000	3190	12000	3490	12000	3870	12000	4250	12000	4860	12000	5470
7	12000	2180	12000	2530	12000	2960	12000	3390	12000	3780	12000	4160
25	13600	1550	13600	1760	13400	2100	13200	2430	12600	2660	12000	2890

18.2.3 WH-MXC16H9E8

Water Out (°C)	30		35		40		45		50		55	
Outdoor Air (°C)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)
-15	16000	6300	16000	6890	16000	7450	16000	8100	16000	8480	15200	8960
-7	16000	5850	16000	6420	16000	7000	16000	7570	16000	8100	16000	8620
2	16000	4670	16000	5210	16000	5740	16000	6310	16000	6900	16000	7500
7	16000	3350	16000	3740	16000	4300	16000	4800	16000	5430	16000	5910
16	16000	2590	16000	3180	16000	3710	16000	4270	16000	4860	16000	5220
25	16000	2020	16000	2580	16000	2910	16000	3360	16000	3740	16000	4000

18.3 Cooling Capacity Table

18.3.1 WH-MXC09H3E8 WH-MXC12H9E8

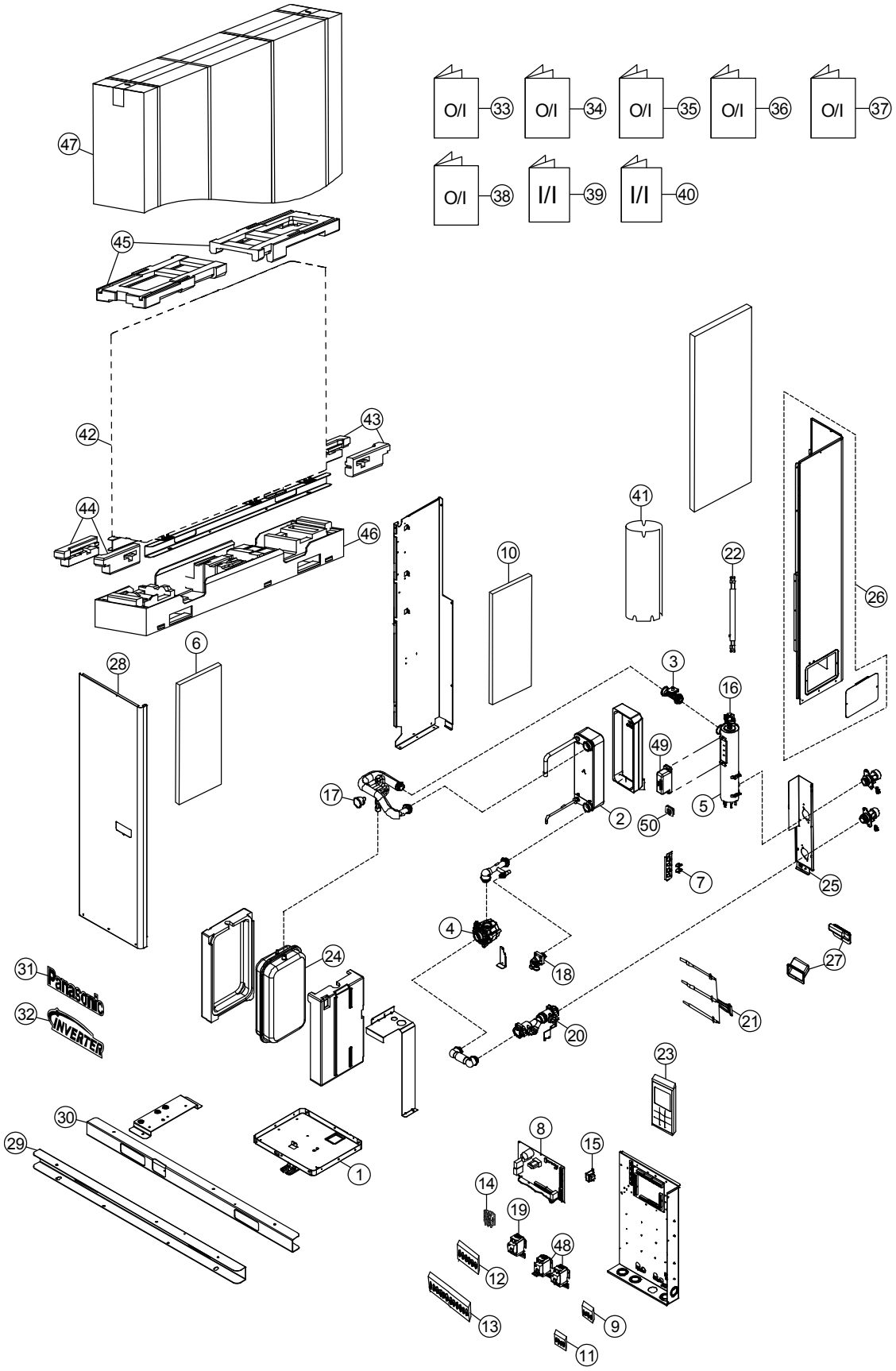
Outdoor Air (°C)	WH-MXC09		WH-MXC12	
	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)
18	7000	1360	7500	1410
25	7650	1910	8900	2160
35	7000	2210	10000	3560
43	6250	2660	8000	3010

18.3.2 WH-MXC16H9E8

Water Out (°C)	7		18	
Outdoor Air (°C)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)
18	8500	1700	10000	1700
25	14000	4000	14000	2940
35	12200	4760	12200	3500
43	7100	3310	9800	3310

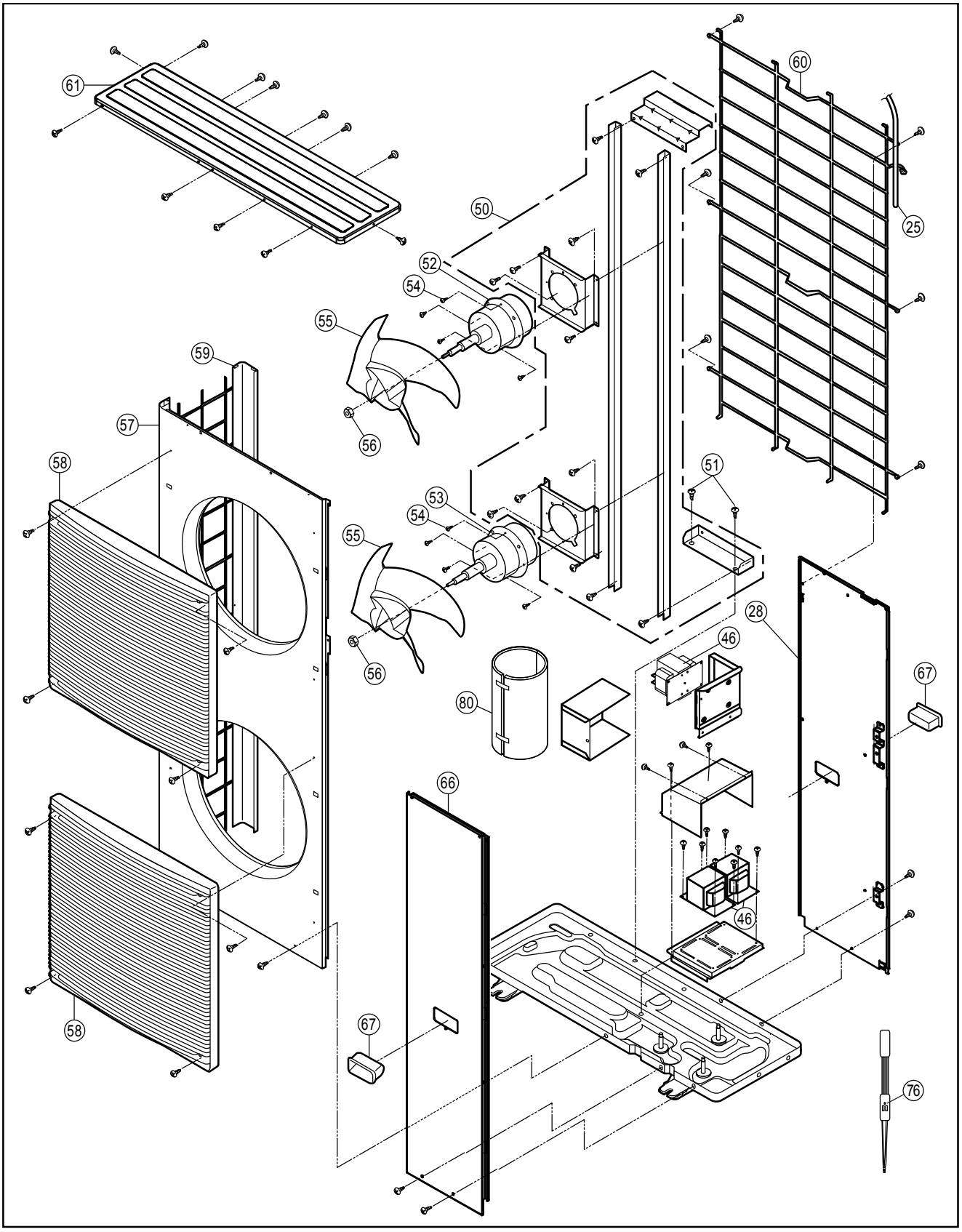
19. Exploded View and Replacement Parts List

19.1 Water System

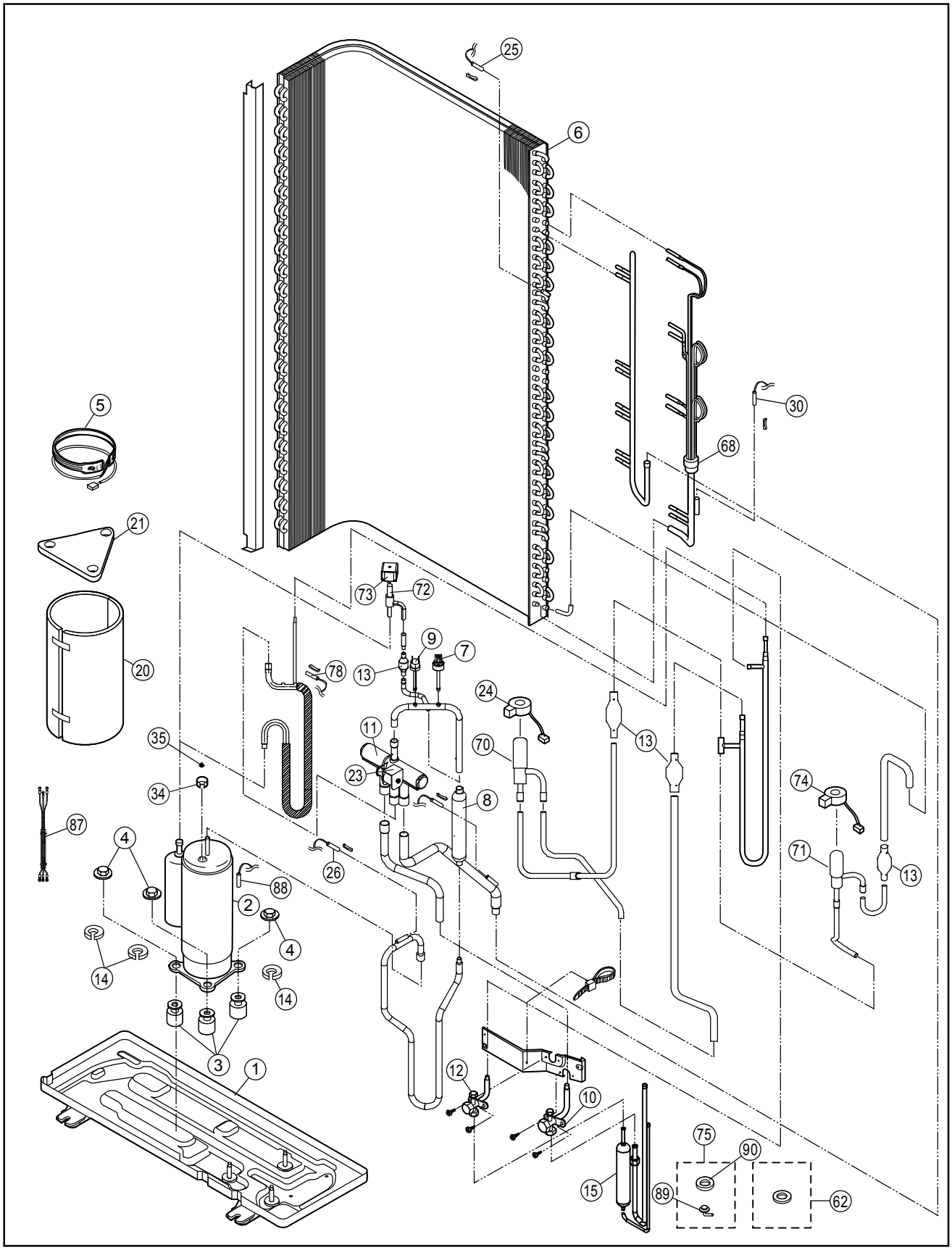


Note:
The above exploded view is for the purpose of parts disassembly and replacement.
The non-numbered parts are not kept as standard service parts.

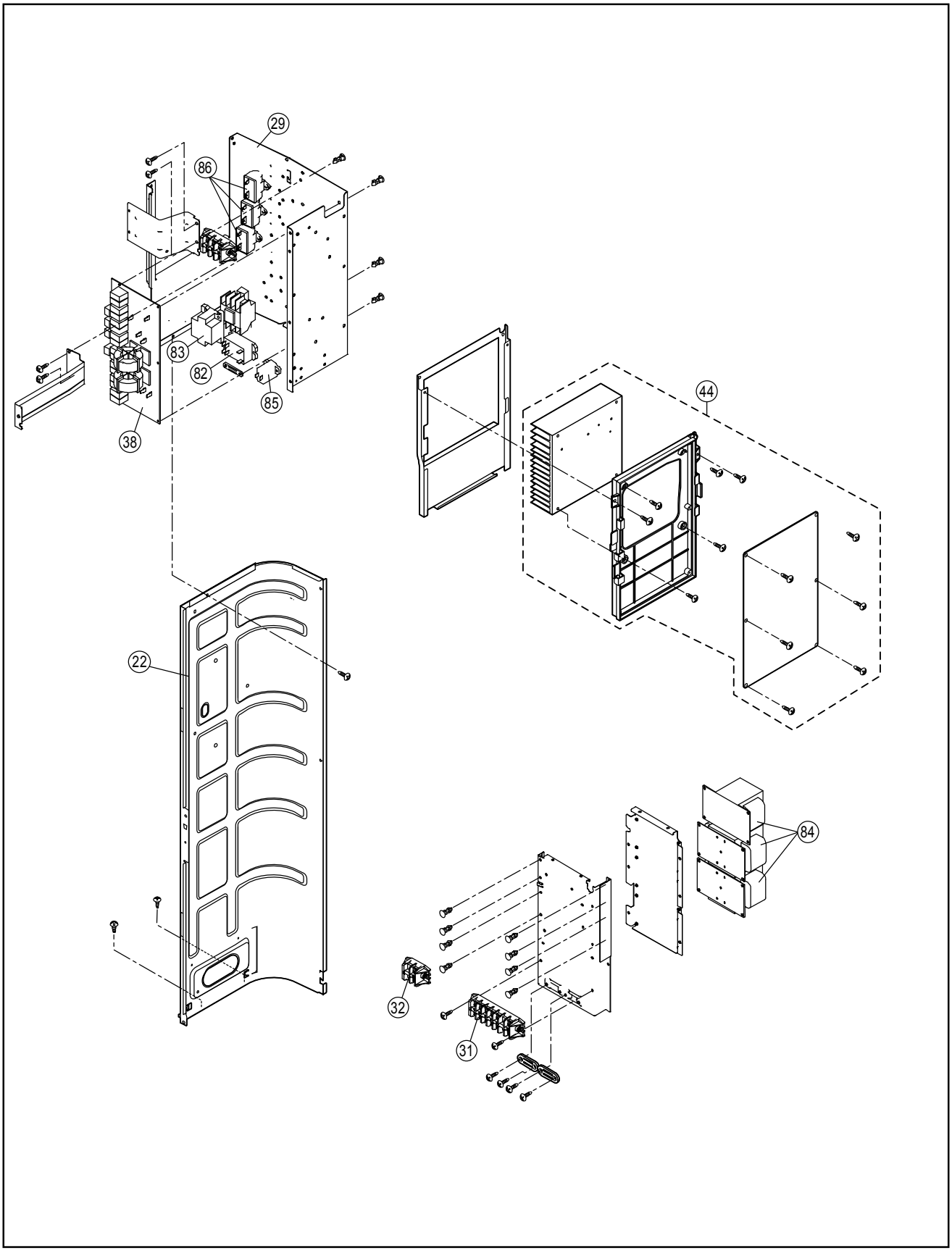
19.2 Refrigerant System



Note:
The above exploded view is for the purpose of parts disassembly and replacement.
The non-numbered parts are not kept as standard service parts.



Note:
The above exploded view is for the purpose of parts disassembly and replacement.
The non-numbered parts are not kept as standard service parts.



Note:
The above exploded view is for the purpose of parts disassembly and replacement.
The non-numbered parts are not kept as standard service parts.

<Water System>

SAFETY	REF. NO.	DESCRIPTION & NAME	QTY.	WH-MXC09H3E8	REMARK
	1	BASE PAN ASS'Y	1	ACXD52K02760	
	2	HOT WATER COIL-COMPLETE	1	ACXB90C00620	O
	3	FLOW SWITCH	1	CWB621137	O
	4	PUMP	1	CWB532116	O
	5	HEATER ASS'Y	1	ACXA34K00380	O
	6	SOUND PROOF MATERIAL	1	CWG302594	
⚠	7	THERMOSTAT	4	CWA151074	O
⚠	8	ELECTRONIC CONTROLLER (MAIN)	1	ACXA73C40130R	O
⚠	9	TERMINAL BOARD ASS'Y(A,B)	1	CWA28K1340	O
	10	SOUND PROOF MATERIAL	1	CWG302599	
⚠	11	TERMINAL BOARD ASS'Y(1,2,3,4,5,6)	1	CWA28K1341	O
⚠	12	TERMINAL BOARD ASS'Y(7,8,9,10,11,12)	1	CWA28K1340	O
⚠	13	TERMINAL BOARD ASS'Y(13,14,15,16,17,18)	1	CWA28K1343	O
⚠	14	TERMINAL BOARD ASS'Y (A) / (A,B)	1	CWA28K1260	O
⚠	15	REACTOR	1	G0C103Z00003	O
	16	AIR PURGE VALVE	1	ACXB62-00130	O
	17	PRESSURE GAUGE	1	CWB070003	O
	18	PRESSURE RELIEF VALVE	1	ACXB62-00100	O
	19	CIRCUIT BREAKER	1	CWA181005	O
	20	FILTER COMPLETE	1	CWB51C1021	
	21	SENSOR-COMPLETE(WATER IN,OUT, REF TEMP)	1	ACXA50C13330	O
	22	SENSOR-COMPLETE(HEX WATER OUTLET)	1	ACXA50C13140	O
	23	REMOTE CONTROL COMPLETE	1	CWA75C4681	O
	24	RECEIVER	1	CWB141039	
	25	HOLDER COUPLING	1	ACXH35-01510A	
	26	CABINET SIDE PLATE ASS'Y	1	ACXE04-09480A	
	27	HANDLE	2	CWE161014	
	28	CABINET FRONT PLATE	1	ACXE06-03550A	
	29	CONNECTING BAR	1	CWE261313A	
	30	CONNECTING BAR	1	CWE261214A	
	31	PANASONIC BADGE	1	CWE373439	
	32	INVERTER BADGE	1	CWE373441	
	33	OPERATING INSTRUCTION	1	ACXF55-14590	
	34	OPERATING INSTRUCTION	1	ACXF55-14600	
	35	OPERATING INSTRUCTION	1	ACXF55-14610	
	36	OPERATING INSTRUCTION	1	ACXF55-14620	
	37	OPERATING INSTRUCTION	1	ACXF55-14630	
	38	OPERATING INSTRUCTION	1	ACXF55-14640	
	39	INSTALLATION INSTRUCTION	1	ACXF60-30020	
	40	INSTALLATION INSTRUCTION	1	ACXF60-17020	
	41	SOUND PROOF MATERIAL	1	ACXG30-07660	
	42	BAG	1	CWG861452	
	43	SHOCK ABSORBER	1	CWG713241	
	44	SHOCK ABSORBER	1	CWG713242	
	45	SHOCK ABSORBER	1	CWG713243	

SAFETY	REF. NO.	DESCRIPTION & NAME	QTY.	WH-MXC09H3E8	REMARK
	46	BASE BOARD-COMPLETE	1	CWG62C1132	
	47	C.C.CASE	1	CWG568053	
	48	CIRCUIT BREAKER	1	CWA181008	O
	49	TERMINAL COVER	1	CWH171051	
	50	GASKET FOR TERMINAL COVER	1	CWB811177	

Note:

- All parts are supplied from PAPAMY, Malaysia (Vendor Code: 00029488).
- “O” marked parts are recommended to be kept in stock.

SAFETY	REF. NO.	DESCRIPTION & NAME	QTY.	WH-MXC12H9E8	WH-MXC16H9E8	REMARK
	1	BASE PAN ASS'Y	1	ACXD52K02760	←	
	2	HOT WATER COIL-COMPLETE	1	ACXB90C00620	ACXB90C00730	O
	3	FLOW SWITCH	1	CWB621137	←	O
	4	PUMP	1	CWB532116	←	O
	5	HEATER ASS'Y	1	ACXA34K00390	←	O
	6	SOUND PROOF MATERIAL	1	CWG302594	←	
⚠	7	THERMOSTAT	4	CWA151074	←	O
⚠	8	ELECTRONIC CONTROLLER (MAIN)	1	ACXA73C40140R	ACXA73C40150R	O
⚠	9	TERMINAL BOARD ASS'Y(A,B)	1	CWA28K1340	←	O
	10	SOUND PROOF MATERIAL	1	CWG302599	←	
⚠	11	TERMINAL BOARD ASS'Y(1,2,3,4,5,6)	1	CWA28K1341	←	O
⚠	12	TERMINAL BOARD ASS'Y(7,8,9,10,11,12)	1	CWA28K1340	←	O
⚠	13	TERMINAL BOARD ASS'Y(13,14,15,16,17,18)	1	CWA28K1343	←	O
⚠	14	TERMINAL BOARD ASS'Y (A) / (A,B)	1	CWA28K1238	←	O
⚠	15	REACTOR	1	G0C103Z00003	←	O
	16	AIR PURGE VALVE	1	ACXB62-00130	←	O
	17	PRESSURE GAUGE	1	CWB070003	←	O
	18	PRESSURE RELIEF VALVE	1	ACXB62-00100	←	O
	20	FILTER COMPLETE	1	CWB51C1021	←	
	21	SENSOR-COMPLETE(WATER IN,OUT, REF TEMP)	1	ACXA50C13330	←	O
	22	SENSOR-COMPLETE(HEX WATER OUTLET)	1	ACXA50C13140	←	O
	23	REMOTE CONTROL COMPLETE	1	CWA75C4681	←	O
	24	RECEIVER	1	CWB141039	←	
	25	HOLDER COUPLING	1	ACXH35-01510A	←	
	26	CABINET SIDE PLATE ASS'Y	1	ACXE04-09480A	←	
	27	HANDLE	2	CWE161014	←	
	28	CABINET FRONT PLATE	1	ACXE06-03550A	←	
	29	CONNECTING BAR	1	CWE261313A	←	
	30	CONNECTING BAR	1	CWE261214A	←	
	31	PANASONIC BADGE	1	CWE373439	←	
	32	INVERTER BADGE	1	CWE373441	←	
	33	OPERATING INSTRUCTION	1	ACXF55-14590	←	
	34	OPERATING INSTRUCTION	1	ACXF55-14600	←	
	35	OPERATING INSTRUCTION	1	ACXF55-14610	←	
	36	OPERATING INSTRUCTION	1	ACXF55-14620	←	
	37	OPERATING INSTRUCTION	1	ACXF55-14630	←	
	38	OPERATING INSTRUCTION	1	ACXF55-14640	←	
	39	INSTALLATION INSTRUCTION	1	ACXF60-30020	←	
	40	INSTALLATION INSTRUCTION	1	ACXF60-17020	←	
	41	SOUND PROOF MATERIAL	1	ACXG30-07660	←	
	42	BAG	1	CWG861452	←	
	43	SHOCK ABSORBER	1	CWG713241	←	
	44	SHOCK ABSORBER	1	CWG713242	←	
	45	SHOCK ABSORBER	1	CWG713243	←	
	46	BASE BOARD-COMPLETE	1	CWG62C1132	←	
	47	C.C.CASE	1	CWG568053	←	

SAFETY	REF. NO.	DESCRIPTION & NAME	QTY.	WH-MXC12H9E8	WH-MXC16H9E8	REMARK
	48	CIRCUIT BREAKER	2	CWA181008	←	O
	49	TERMINAL COVER	1	CWH171051	←	
	50	GASKET FOR TERMINAL COVER	1	CWB811177	←	

Note:

- All parts are supplied from PAPAMY, Malaysia (Vendor Code: 00029488).
- “O” marked parts are recommended to be kept in stock.

<Refrigerant System>

SAFETY	REF. NO.	DESCRIPTION & NAME	QTY.	WH-MXC09H3E8	WH-MXC12H9E8	REMARK
	1	BASE PAN ASS'Y	1	CWD52K1276	←	
⚠	2	COMPRESSOR	1	5JD420XBA22	←	O
	3	BUSHING - COMPRESSOR MOUNT	3	CWH50055	←	
	4	NUT-COMPRESSOR MOUNT	3	CWH561049	←	
	5	CRANKCASE HEATER	1	ACXA34-00110	←	
	6	CONDENSER COMPLETE	1	CWB32C3891	←	
	7	HIGH PRESSURE SENSOR	1	CWA501463	←	O
	8	DISCHARGE MUFFLER	1	CWB121014	←	
	9	HIGH PRESSURE SWITCH	1	CWA101013	←	O
	10	3-WAYS VALVE (GAS)	1	CWB011699	←	O
	11	4-WAYS VALVE	1	CWB001046	←	O
	12	3-WAYS VALVE(LIQUID)	1	CWB011700	←	O
	13	STRAINER	4	CWB111032	←	
	14	GASKET FOR TERMINAL COVER	3	CWB811017	←	
	15	RECEIVER	1	CWB141069	←	
	20	SOUND PROOF MATERIAL - COMP. BODY	1	ACXG30-00850	←	
	21	SOUND PROOF MATERIAL - COMP. TOP	1	CWG302266	←	
	22	SOUND PROOF BOARD	1	CWH151243	←	
	23	V-COIL COMPLETE(4 WAY VALVE)	1	CWA43C2169J	←	O
	24	V-COIL COMPLETE(MAIN EXPANSION VALVE)	1	CWA43C2602	←	O
	25	SENSOR-COMP.(OUTDOOR AIR,PIPE TEMP)	1	CWA50C2730	←	O
	26	SENSOR-COMP.(DISCHARGE TEMP)	1	CWA50C2576	←	O
	28	CABINET REAR PLATE-COMPLETE	1	ACXE02-02020A	←	
	29	CONTROL BOARD CASING	1	CWH10K1049	←	
	30	SENSOR-COMP.(DEFROST TEMP)	1	CWA50C2577	←	O
	31	TERMINAL BOARD ASS'Y(1,2,3,4,5)	1	CWA28K1240	←	O
⚠	34	TERMINAL COVER	1	CWH171039A	←	
⚠	35	NUT - TERMINAL COVER	1	CWH7080300J	←	
⚠	38	ELECTRONIC CO.(NOISE FILTER)	1	CWA747838	←	O
⚠	44	ELECTRONIC CONTROLLER (MAIN)	1	ACXA73C40840R	ACXA73C40850R	O
⚠	46	REACTOR - MAIN	3	G0C293J00001	←	O
⚠	50	FAN MOTOR BRACKET	1	CWD54K1084	←	
	51	SCREW-FAN MOTOR BRACKET	2	CWH551040J	←	
	52	FAN MOTOR(UPPER)	1	EHDS83LAC	←	O
⚠	53	FAN MOTOR(LOWER)	1	EHDS83MAC	←	O
⚠	54	SCREW-FAN MOTOR MOUNT	8	CWH551323	←	
	55	PROPELLER FAN ASSY	2	CWH00K1006	←	
	56	NUT	2	CWH561092	←	
	57	CABINET FRONT PLATE	1	CWE061098A	←	
	58	DISCHARGE GRILLE	2	CWE201073	←	O
	59	CABINET SIDE PLATE ASSY	1	CWE04K1023A	←	
	60	WIRE NET	1	CWD041069	←	
	61	CABINET TOP PLATE	1	CWE03C1105	←	
	62	ACCESSORY CO.(RUBBER CAP)	1	CWH82C1839	←	
	66	CABINET FRONT PLATE	1	CWE061274A	←	
	67	HANDLE	2	CWE161014	←	

SAFETY	REF. NO.	DESCRIPTION & NAME	QTY.	WH-MXC09H3E8	WH-MXC12H9E8	REMARK
	68	TUBE ASSY (CAP.TUBE)	1	CWT07K1606	←	
	70	EXPANSION VALVE (1)	1	CWB051049	←	O
	71	EXPANSION VALVE (2)	1	CWB051029	←	
	72	2-WAYS VALVE(LIQUID)	1	CWB021637	←	O
	73	V-COIL COMPLETE(2-WAY VALVE)	1	CWA43C2607	←	O
	74	V-COIL COMPLETE(BYPASS EXPANSION VALVE)	1	CWA43C2335	←	O
	75	ACCESSORY CO.(DRAIN ELBOW)	1	CWG87C900	←	
	76	HEATER	1	CWA341071	←	O
⚠	78	SENSOR COMPLETE (BYPASS & EVA EXIT TEMP)	1	CWA50C3165	←	O
	80	SOUND PROOF MATERIAL	1	CWG302598	←	
	82	ELECTRO MAGNETIC SWITCH	1	K6C2AGA00002	←	O
⚠	83	ELECTRO MAGNETIC SWITCH	1	K6C4E8A00001	←	O
	84	REACTOR - SUB	3	G0C153J00009	←	O
	85	PTC THERMISTORS	1	D4DDG1010001	←	O
	86	CAPACITOR	3	DS441205NPQA	←	O
	87	LEADWIRE COMPRESSOR	1	CWA67C9411	←	
	88	SENSOR-COMPLETE (CN-TANK)	1	CWA50C2629	←	
	89	FLEXIBLE PIPE (L-TUBE)	1	CWH5850080	←	
	90	PACKING-L.TUBE	1	CWB81012	←	

Note:

- All parts are supplied from PAPAMY, Malaysia (Vendor Code: 00029488).
- “O” marked parts are recommended to be kept in stock.

SAFETY	REF. NO.	DESCRIPTION & NAME	QTY.	WH-MXC16H9E8	REMARK
	1	BASE PAN ASS'Y	1	CWD52K1276	
⚠	2	COMPRESSOR	1	5JD650XBA22	O
	3	BUSHING - COMPRESSOR MOUNT	3	CWH50055	
	4	NUT-COMPRESSOR MOUNT	3	CWH561049	
	5	CRANKCASE HEATER	1	ACXA34-00110	
	6	CONDENSER COMPLETE	1	ACXB32C0001	
	7	HIGH PRESSURE SENSOR	1	CWA501463	O
	8	DISCHARGE MUFFLER	1	CWB121014	
	9	HIGH PRESSURE SWITCH	1	CWA101013	O
	10	3-WAYS VALVE (GAS)	1	CWB011699	O
	11	4-WAYS VALVE	1	CWB001046	O
	12	3-WAYS VALVE(LIQUID)	1	CWB011700	O
	13	STRAINER	4	CWB111032	
	14	GASKET FOR TERMINAL COVER	3	CWB811017	
	15	RECEIVER	1	CWB141069	
	20	SOUND PROOF MATERIAL - COMP. BODY	1	CWG302795	
	21	SOUND PROOF MATERIAL - COMP. TOP	1	CWG302266	
	22	SOUND PROOF BOARD	1	CWH151243	
	23	V-COIL COMPLETE(4 WAY VALVE)	1	CWA43C2169J	O
	24	V-COIL COMPLETE(MAIN EXPANSION VALVE)	1	CWA43C2602	O
	25	SENSOR-COMP.(OUTDOOR AIR,PIPE TEMP)	1	CWA50C2730	O
	26	SENSOR-COMP.(DISCHARGE TEMP)	1	CWA50C2576	O
	28	CABINET REAR PLATE-COMPLETE	1	ACXE02-02020A	
	29	CONTROL BOARD CASING	1	CWH10K1228	
	30	SENSOR-COMP.(DEFROST TEMP)	1	CWA50C2577	O
	31	TERMINAL BOARD ASS'Y(1,2,3,4,5)	1	CWA28K1240	O
⚠	32	TERMINAL BOARD ASS'Y(U,V,W)	1	CWA28K1335	O
⚠	38	ELECTRONIC CO.(NOISE FILTER)	1	CWA747735	O
⚠	44	ELECTRONIC CONTROLLER (MAIN)	1	ACXA73C40860R	O
⚠	46	REACTOR - MAIN	3	G0C213J00001	O
⚠	50	FAN MOTOR BRACKET	1	CWD54K1024	
⚠	51	SCREW-FAN MOTOR BRACKET	2	CWH551040J	
	52	FAN MOTOR(UPPER)	1	EHDS83LAC	O
	53	FAN MOTOR(LOWER)	1	EHDS83MAC	O
⚠	54	SCREW-FAN MOTOR MOUNT	8	CWH551323	
⚠	55	PROPELLER FAN ASSY	2	CWH00K1006	
	56	NUT	2	CWH561092	
	57	CABINET FRONT PLATE	1	CWE061098A	
	58	DISCHARGE GRILLE	2	CWE201073	O
	59	CABINET SIDE PLATE ASSY	1	CWE04K1023A	
	60	WIRE NET	1	CWD041069	
	61	CABINET TOP PLATE	1	CWE03C1105	
	62	ACCESSORY CO.(RUBBER CAP)	1	CWH82C1839	
	66	CABINET FRONT PLATE	1	CWE061274A	
	67	HANDLE	2	CWE161014	
	68	TUBE ASSY (CAP.TUBE)	1	CWT07K1742	
	70	EXPANSION VALVE (1)	1	CWB051049	O

SAFETY	REF. NO.	DESCRIPTION & NAME	QTY.	WH-MXC16H9E8	REMARK
	71	EXPANSION VALVE (2)	1	CWB051029	
	72	2-WAYS VALVE(LIQUID)	1	CWB021637	O
	73	V-COIL COMPLETE(2-WAY VALVE)	1	CWA43C2607	O
	74	V-COIL COMPLETE(BYPASS EXPANSION VALVE)	1	CWA43C2335	O
	75	ACCESSORY CO.(DRAIN ELBOW)	1	CWG87C900	
	76	HEATER	1	CWA341071	O
	78	SENSOR COMPLETE (BYPASS & EVA EXIT TEMP)	1	CWA50C3165	O
⚠	80	SOUND PROOF MATERIAL	1	CWG302598	
	82	ELECTRO MAGNETIC SWITCH	1	K6C2AGA00002	O
	83	ELECTRO MAGNETIC SWITCH	1	K6C4E8A00001	O
⚠	84	REACTOR - SUB	3	G0C353J00001	O
	85	PTC THERMISTORS	1	D4DDG1010001	O
	86	CAPACITOR	3	DS451605DPQB	O
	87	LEADWIRE COMPRESSOR	1	ACXA60C62280	
	88	SENSOR-COMPLETE (CN-TANK)	1	-	
	89	FLEXIBLE PIPE (L-TUBE)	1	CWH5850080	
	90	PACKING-L.TUBE	1	CWB81012	

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